



Connect

User Manual - Kia New Zealand



Movement that inspires

© 2024 Kia New Zealand -

This User Manual is developed for training purposes only. Information in this material can differ per country.

Please check your local vehicle specification data to ensure that you use the correct data.

The pictures used in this training material can be different from the final official pictures. Please use the pictures for training purposes only.

Kia Connect: Your smartphone is your new command centre

Kia Connect offers you a wide range of digital features and services to enhance your day-to-day mobility before, during, and after your trip. Enjoy intelligent remote-control functions as well as innovative in-car services designed to make driving even more comfortable and turn every journey into an exclusive experience.



EV Charging locations & Status

View nearby locations of charging stations for EVs as well as other details such as plug availability and compatible connector types.



Remote climate control

Through the Kia Connect App, you can remotely activate, set and schedule climate control before you get in the car, so it's just right when you get in.



Remote Lock

Never again leave your car unlocked - or yourself locked out of your car. With the Kia Connect App, you can remotely lock and unlock your Kia from anywhere with a simple tap.



Destination Send to Vehicle

This feature allows the Kia Connect App user to send an address directly from the app to the vehicle navigation system, which is ideal for notifying you when you are ready to depart in due course.



Real-time Vehicle tracking

Always know where your car is parked, even if you didn't park it yourself. And if you need, the Kia Connect App can walk you to it using augmented reality guidance.



SOS Call

In case of an accident where the airbag is deployed, this feature will automatically contact the Kia Connect 24/7 call centre for your safety. The dedicated SOS button allows you to call the centre yourself if necessary.



Vehicle Health Status

Vehicle status offers a comprehensive report on your car including whether the doors/boot/bonnet are open or closed, fuel or battery charge and other vital diagnostic information before you start your journey.



POI Search & Weather Update

Local area search combined with Weather Forecast and Points Of Interest which cover not only information of the local area, but also enroute and the destination.



Valet parking mode

Activate this mode before handing it over to someone and it will let you monitor the vehicle's location, driving time, distance and top speed using the Kia Connect App. With Geo-fence alerts it will even alert you when the vehicle strays outside of pre-set limits of geographical areas.

Contents



1. Kia Connect Activation



2. Home



3. Control



4. Status



5. Map



6. More

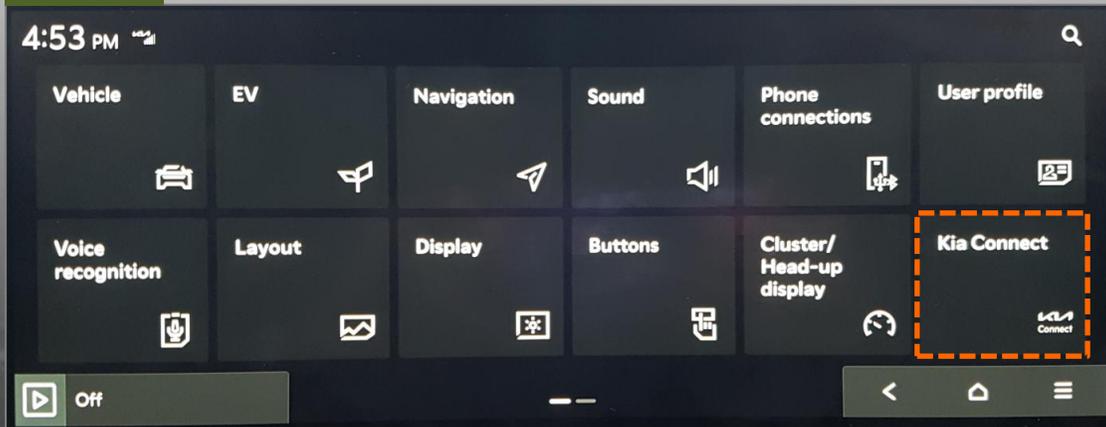
1. Kia Connect Activation

- Part 1. In-Vehicle Activation (Vehicle only)
- Part 2. Full Activation (Phone App Download & Setup)
- Part 3. Full Activation (Vehicle Setup in the App)

(1.1) In-Vehicle Activation Process

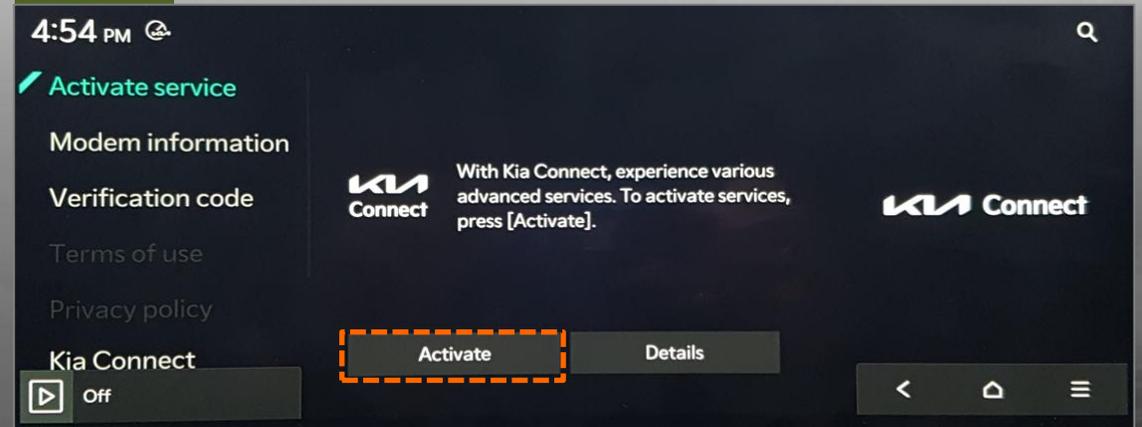
You can easily sign up for "Kia Connect" services via your vehicle infotainment system by following simple steps!

Step 1.



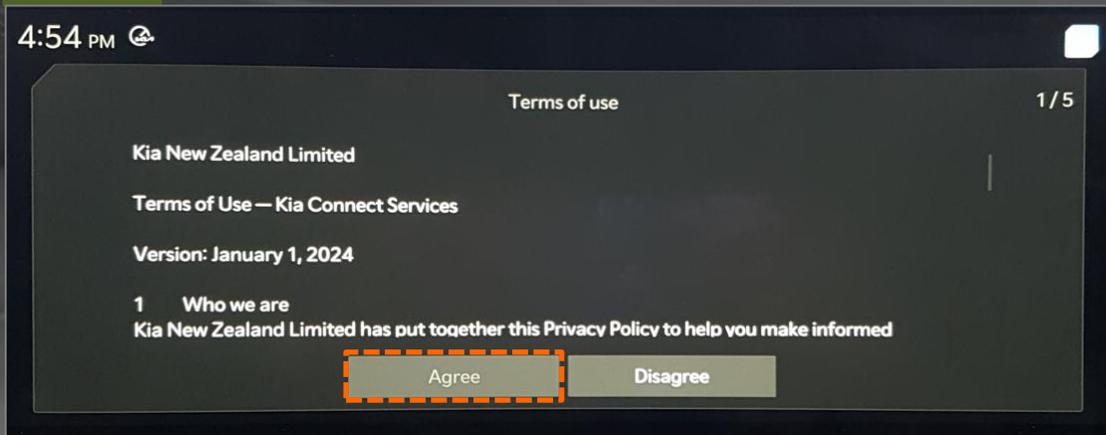
Navigate to the 'Kia Connect' tile and select 'Activate service'

Step 2.



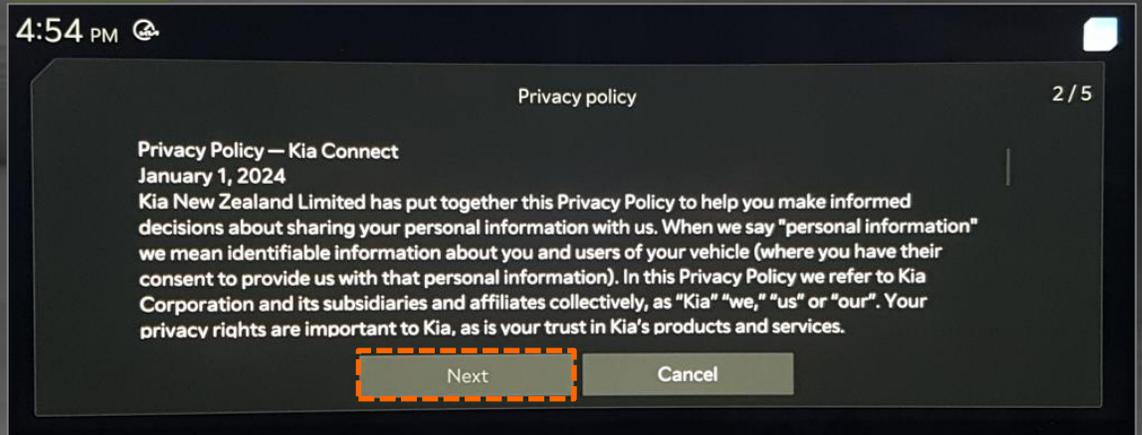
Simply click 'Activate'

Step 3.



Read and agree to the 'Terms of use'

Step 4.

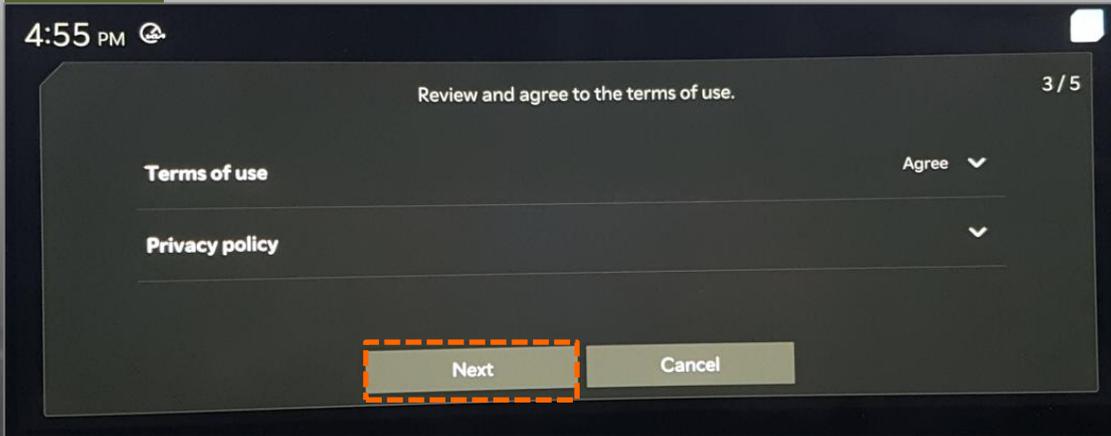


Read the 'Privacy policy' and click Next

(1.2) In-Vehicle Activation Process

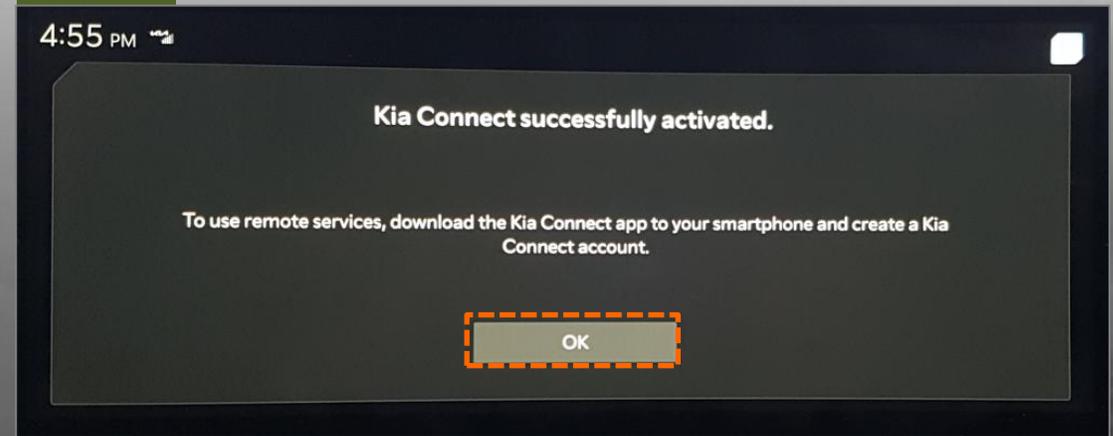
You can easily sign up for "Kia Connect" services via your vehicle infotainment system by following simple steps!

Step 5.



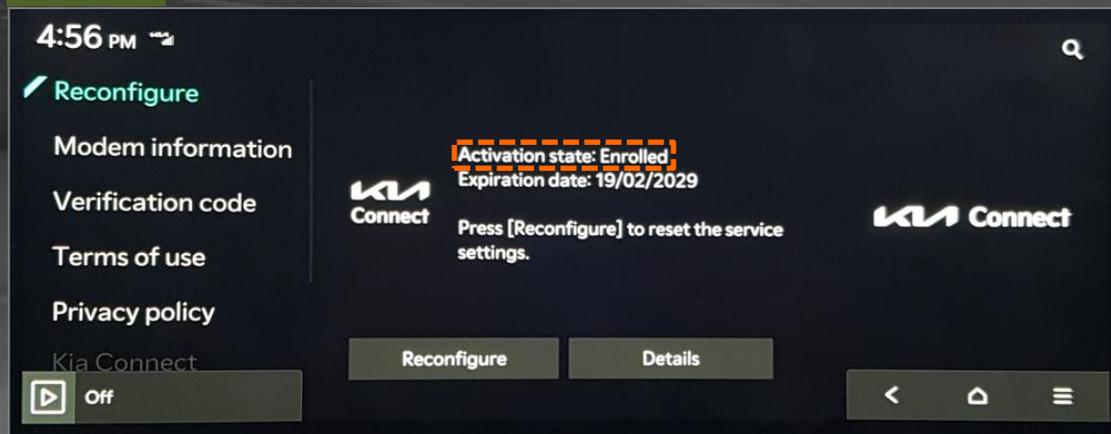
Click the drop-down boxes to review the terms of use again and tab Next

Step 6.



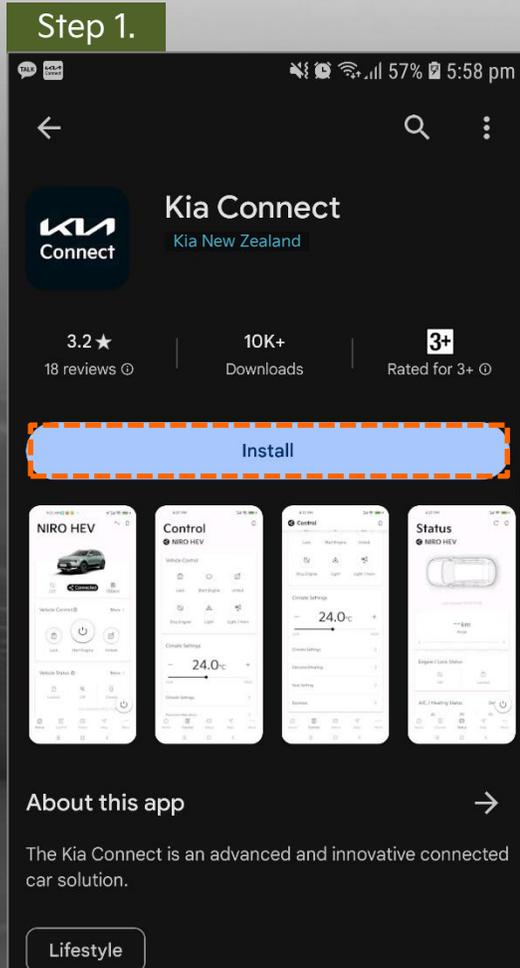
Activation is completed!

Step 7.

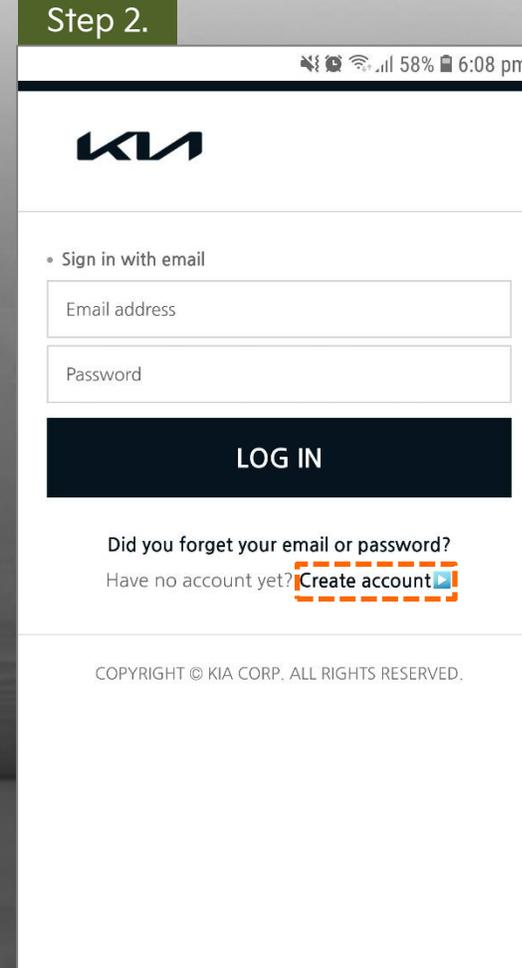
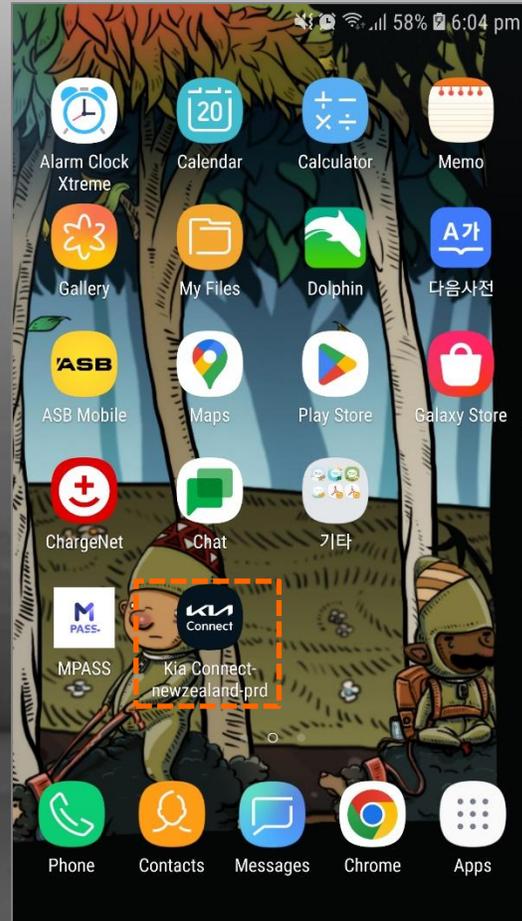


The 'Kia Connect' will now display the activation state as "Enrolled"

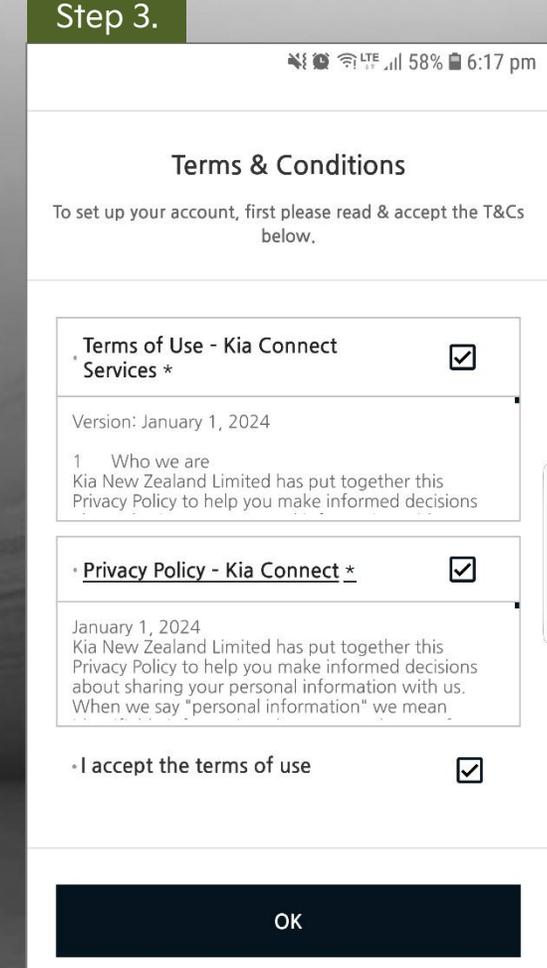
(2.1) Full Activation Process (App Download & User Setup)



Download the 'Kia Connect' App from either the "Google Play Store" or "Apple App Store" and open the application.

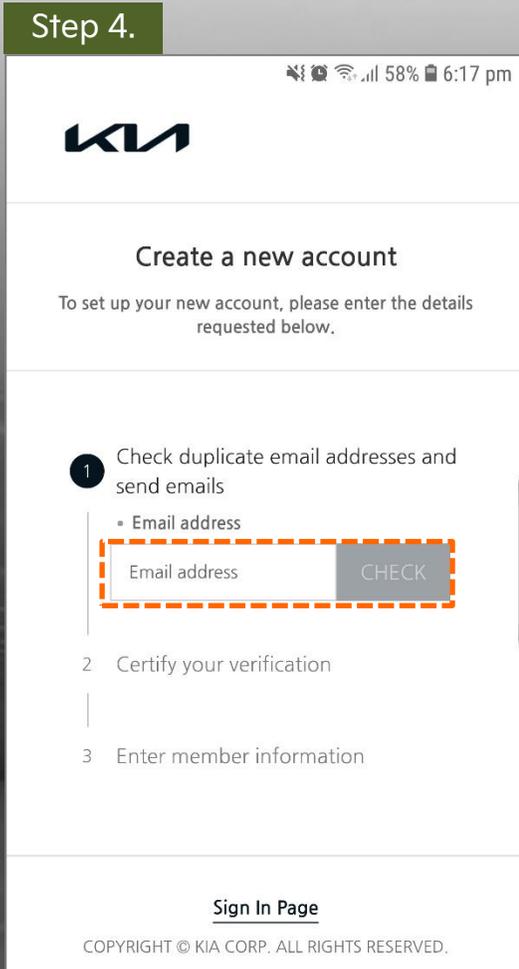


Click on the "Create account" button

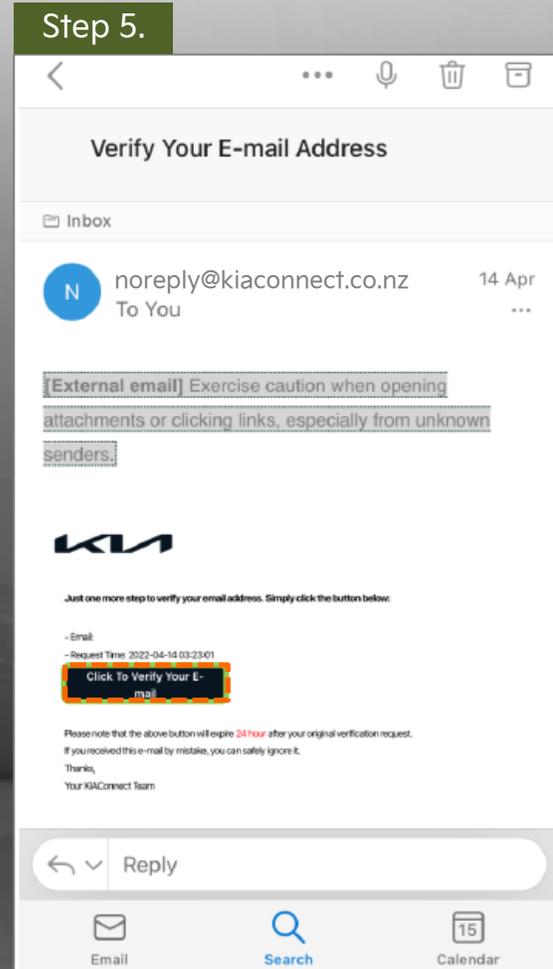


Read and accept the terms and conditions

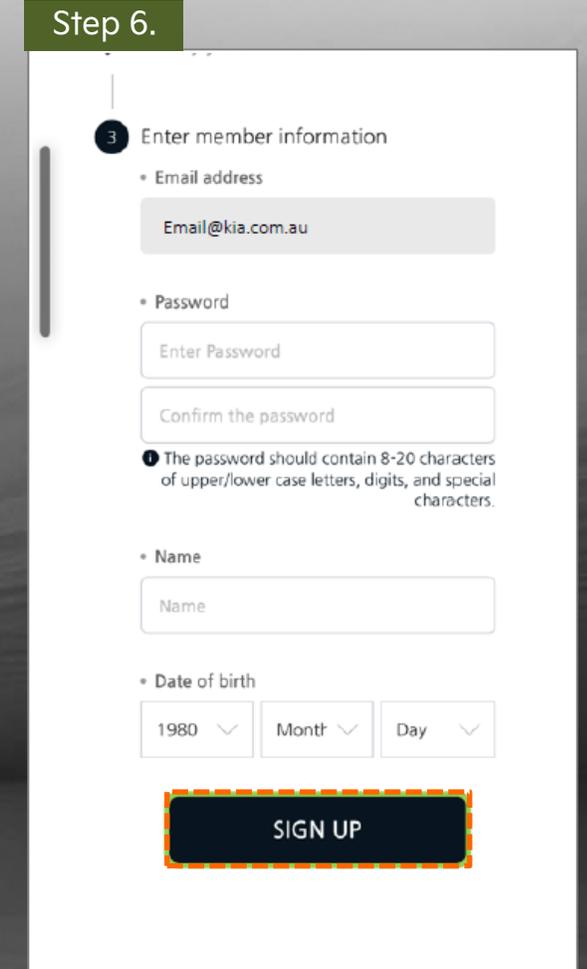
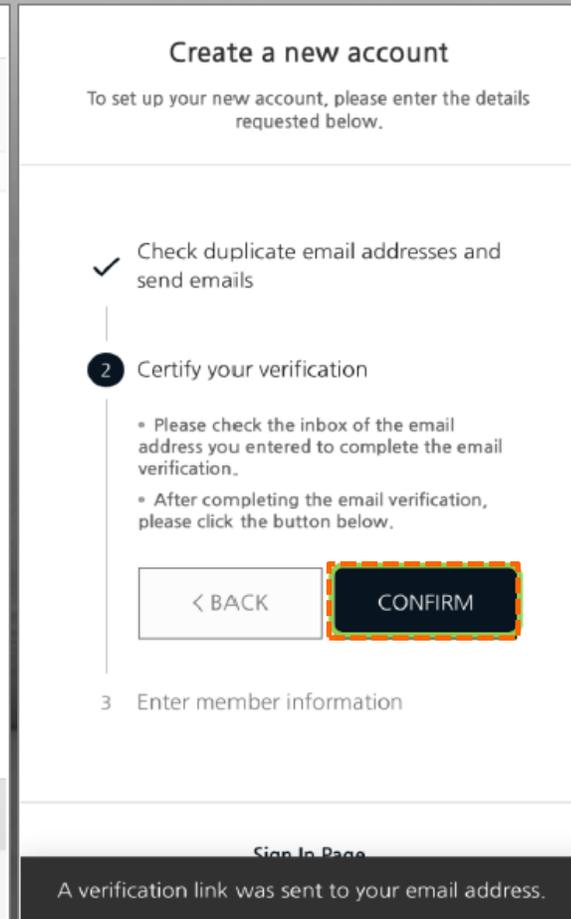
(2.2) Full Activation Process (App Download & User Setup)



Enter a valid e-mail address and tab "CHECK"



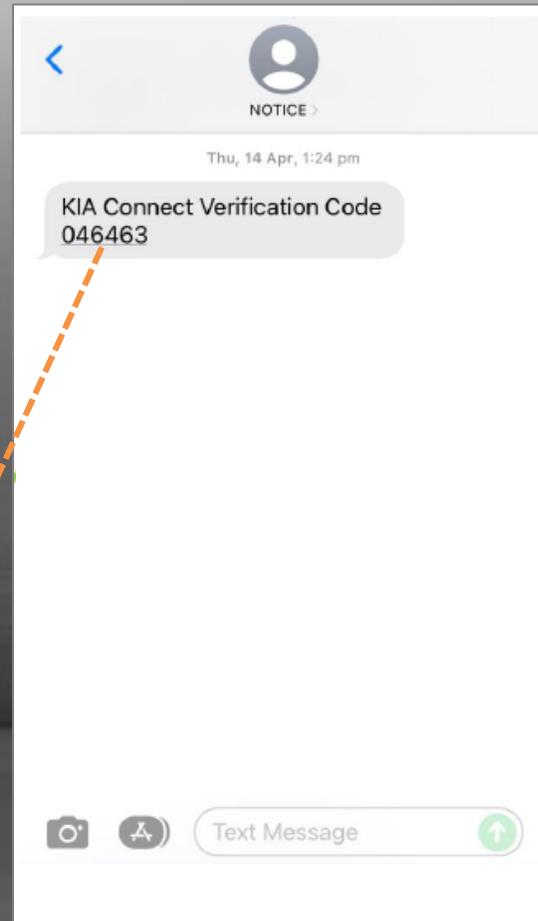
Navigate to your e-mail inbox and complete the e-mail verification process



Create a password, enter your name, date and birth and click "SIGN UP"

(2.3) Full Activation Process (App Download & User Setup)

Step 7.



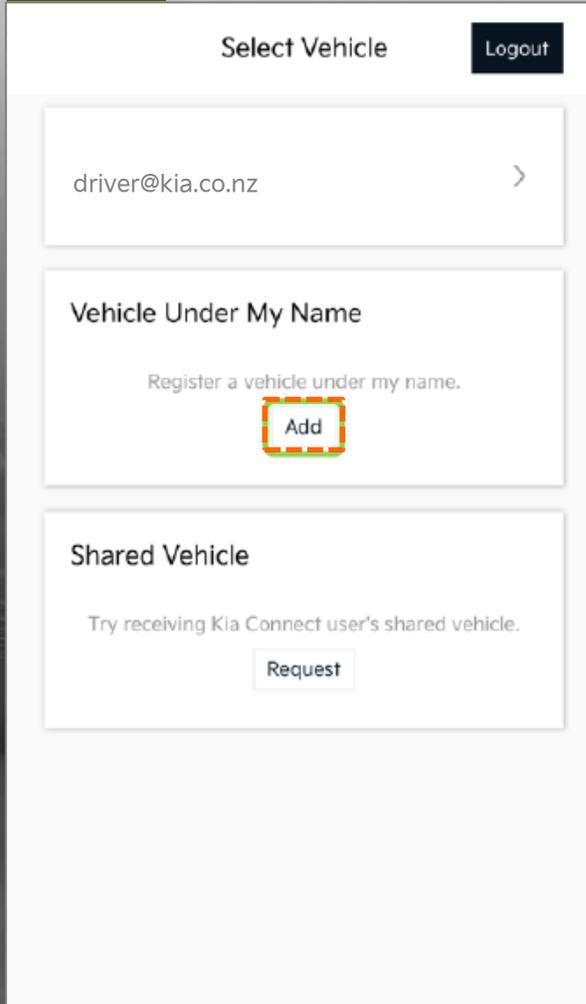
Enter a valid NZ mobile number and tab 'VERIFY'.
A 6-digit verification code will be sent to your mobile.
Enter this code into the Kia Connect App

Step 8.

The final step is to create a PIN number.
You will be required to enter this PIN to use the remote features within the app, such as remote lock/unlock etc.

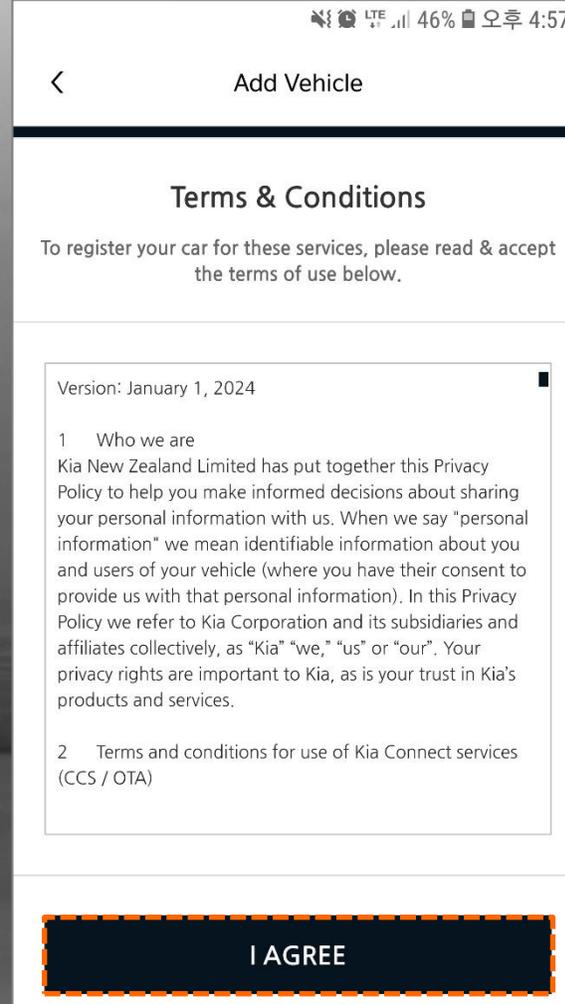
(3.1) Full Activation Process (Vehicle Setup in the App)

Step 1.

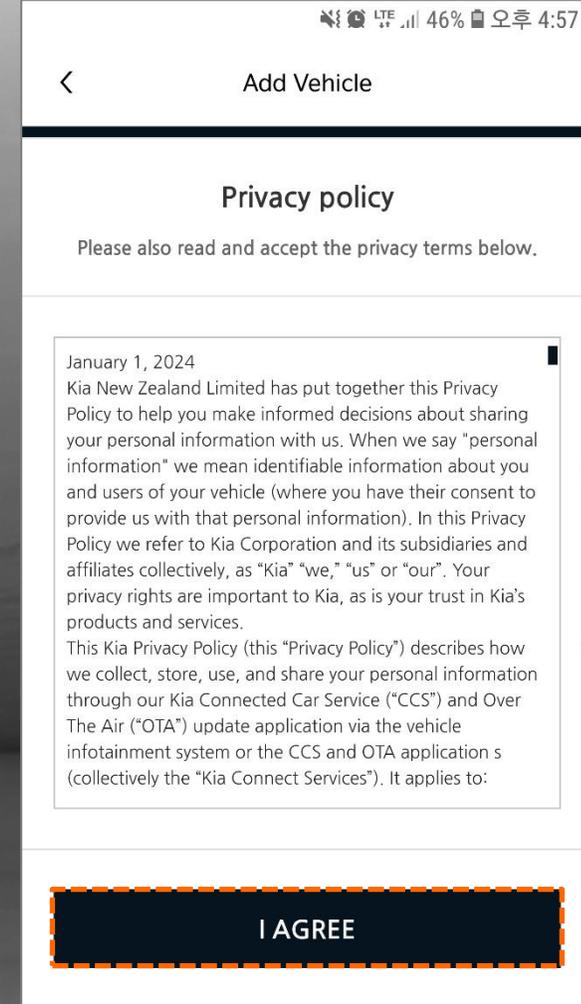


Tab 'Add' to register the vehicle

Step 2.

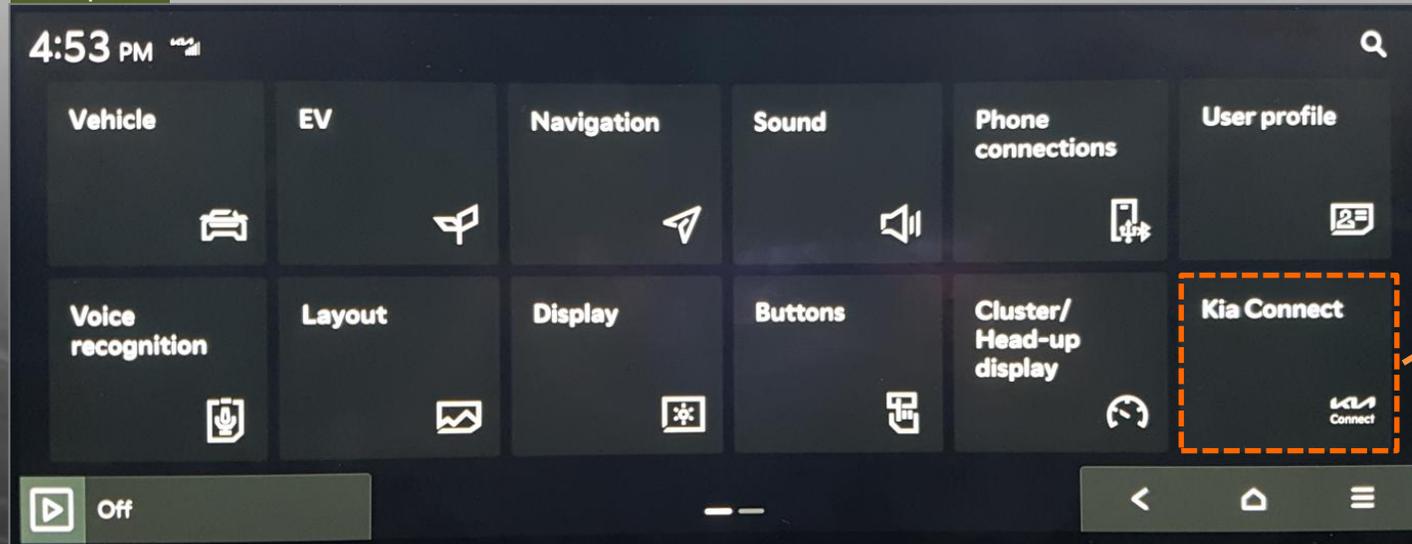


Read and agree to the Terms & Conditions and Privacy Policy

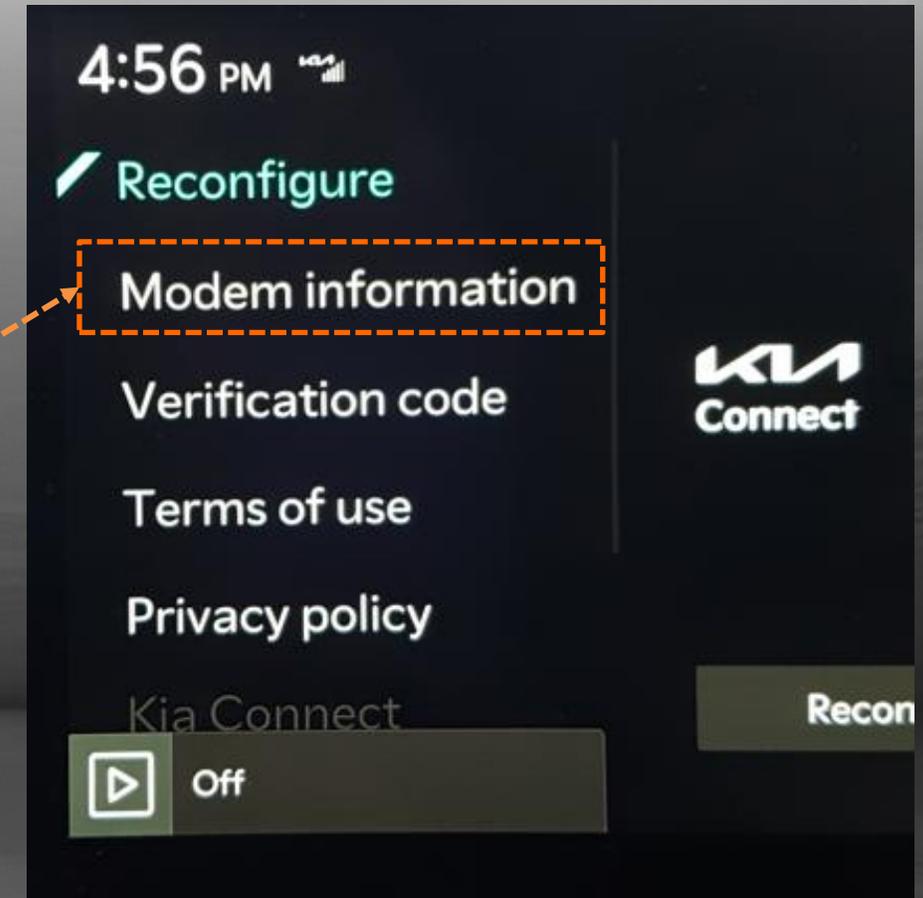


(3.2) Full Activation Process (Vehicle Setup in the App)

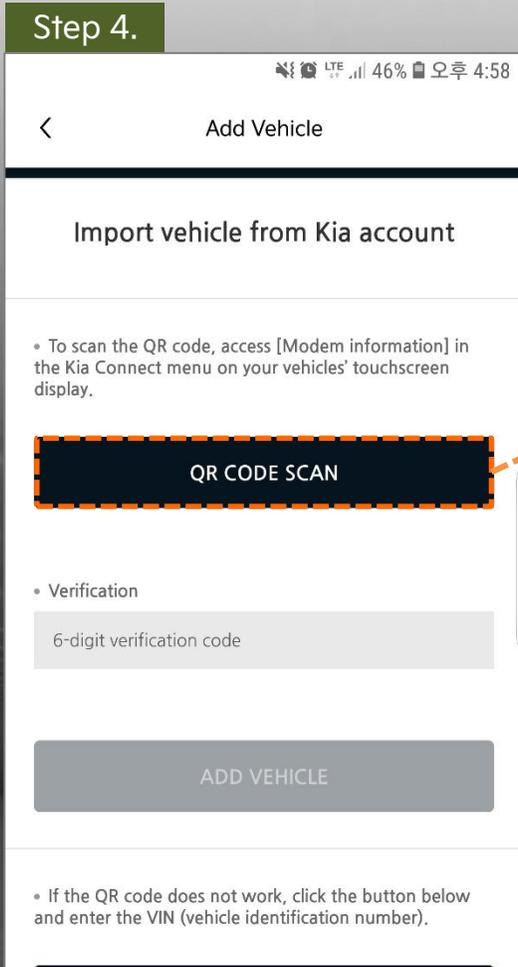
Step 3.



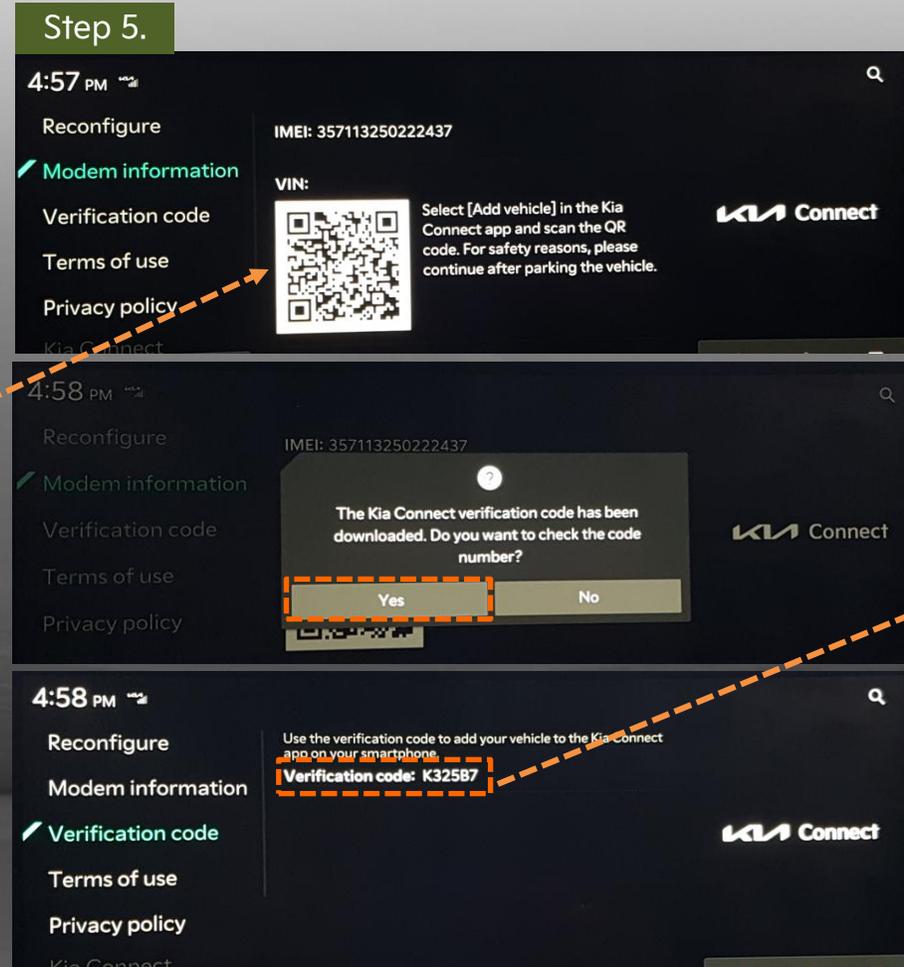
Through the main infotainment system in the vehicle, navigate to 'Kia Connect' tile. On the left side of the screen, select 'Modem information'



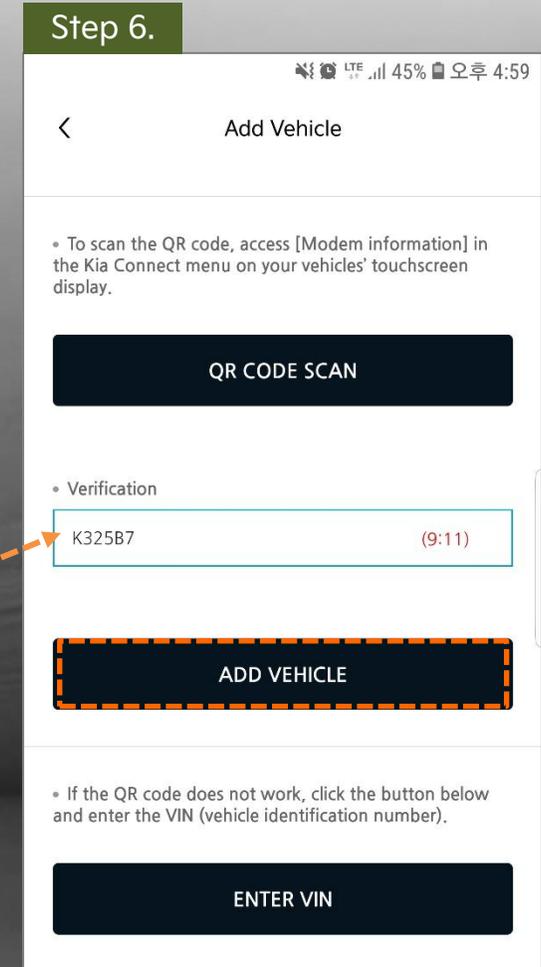
(3.3) Full Activation Process (Vehicle Setup in the App)



In the 'Kia Connect' App, click the 'QR Code Scan' button and scan the in-vehicle QR code.



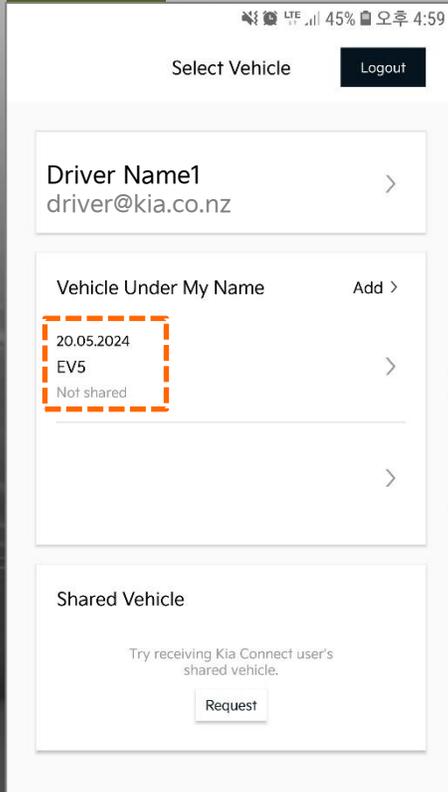
A pop-up (on the main head unit) will appear asking to "check the code number." Select "Yes" and enter the 6-digit verification code displayed on the infotainment system.



Enter the 6-digit verification code and tab "Add Vehicle"

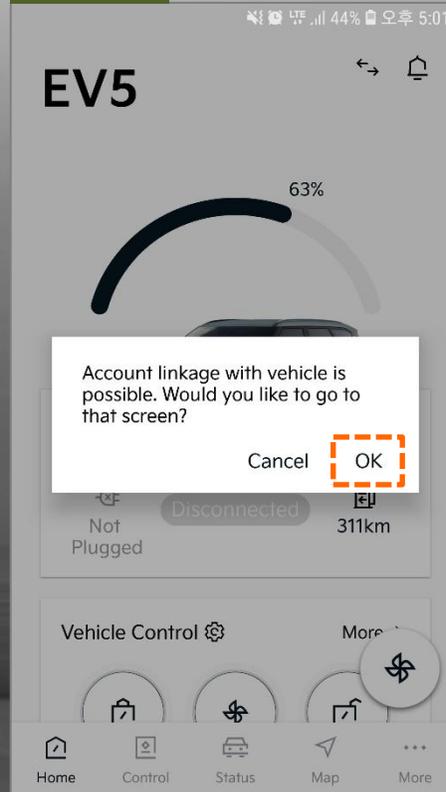
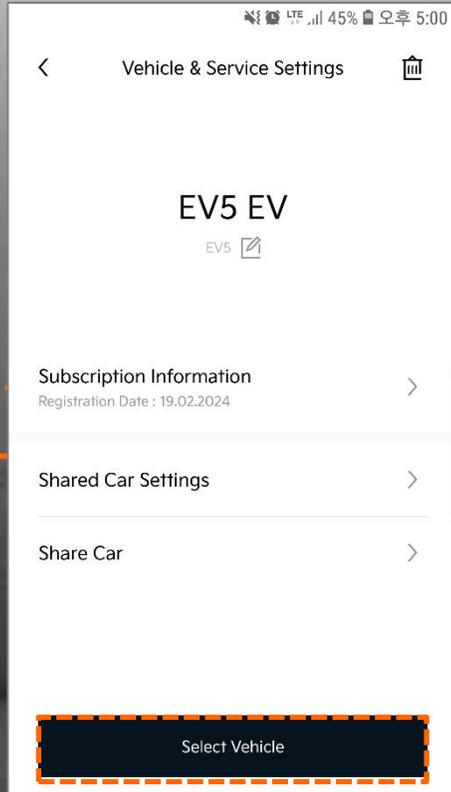
(3.4) Full Activation Process (Vehicle Setup in the App)

Step 7.



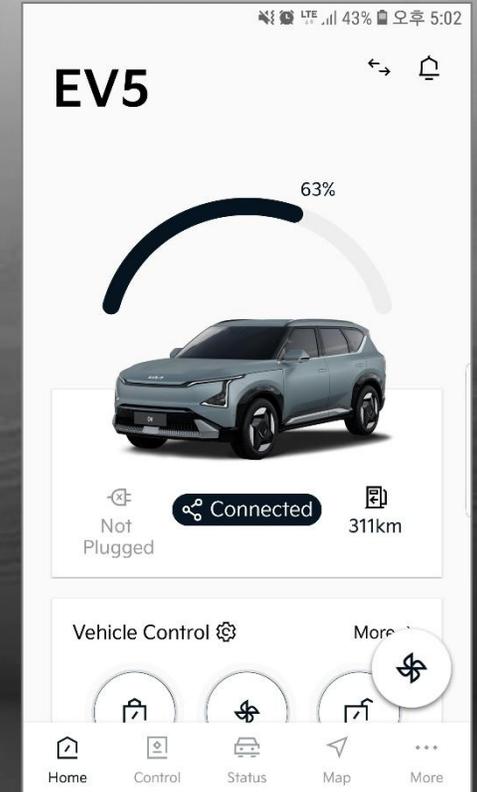
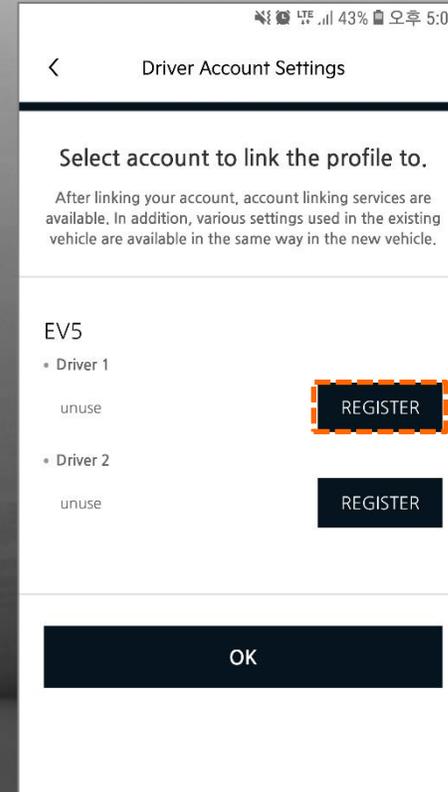
Select the registered vehicle and click 'Select Vehicle'

Step 8.



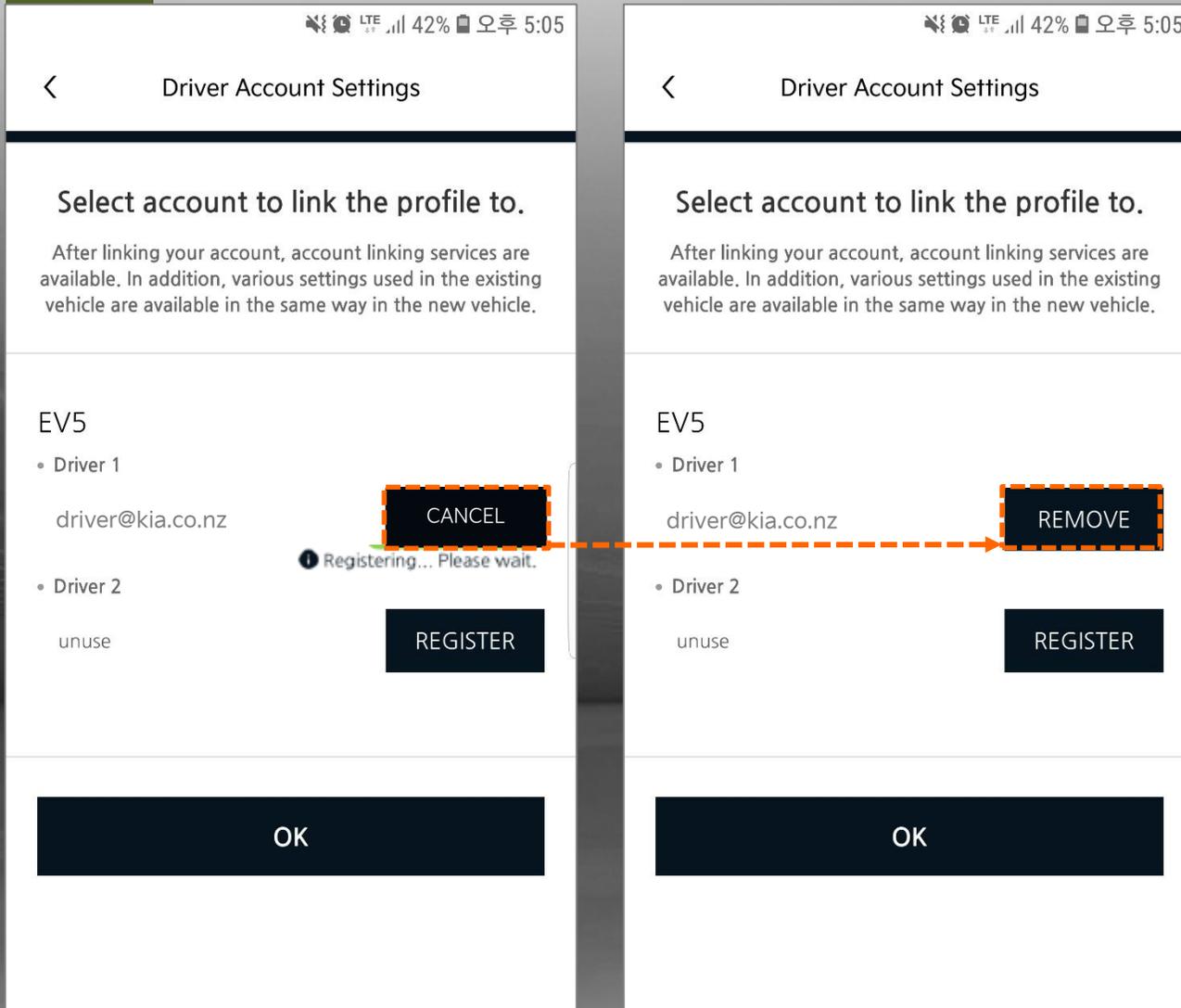
You will need to link your 'Kia Connect' account to the Driver Profile to save details such as radio stations, seat position, Air Conditioning settings, favoured map destinations and much more. To do this, when the app is opened it will ask you to link your account.

Select 'OK' and then hit the 'Register' button as shown above.



(3.5) Full Activation Process (Vehicle Setup in the App)

Step 9.



Once linked, it may take a minute to register.

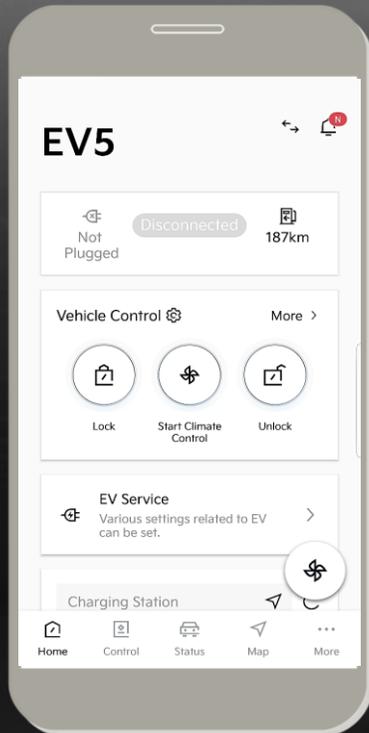
When successfully linked, the Kia Connect App will give you the option to 'Remove' the linked account as shown in the screenshots.

2. Home

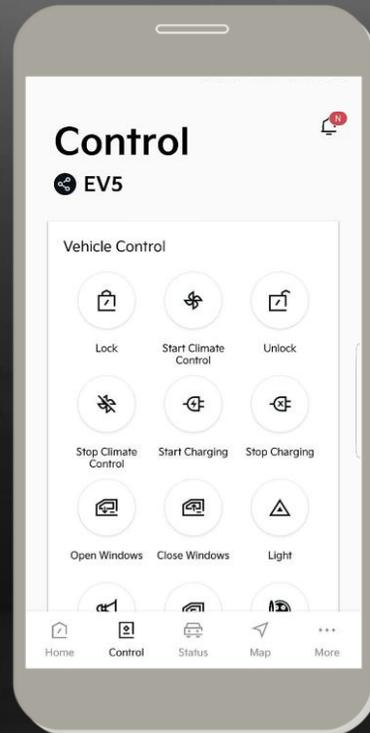
- Menu Navigation
- Main Screens
- My Vehicle Image & Battery Information
- Vehicle Control
- Edit Vehicle Control
- Valet Mode

Home > Menu Navigation

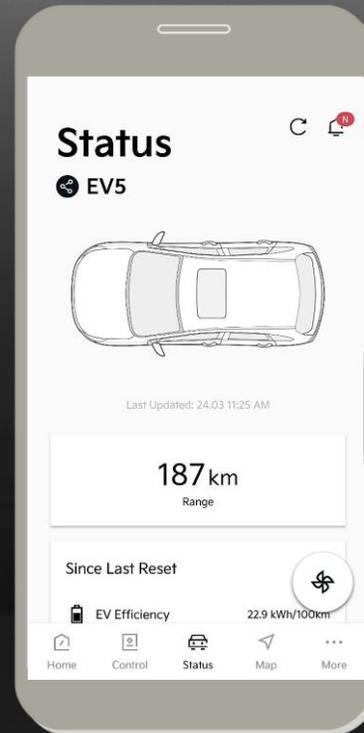
There are 5 representative menus in total. You can enter the desired menu via the icon in the bottom navigation.



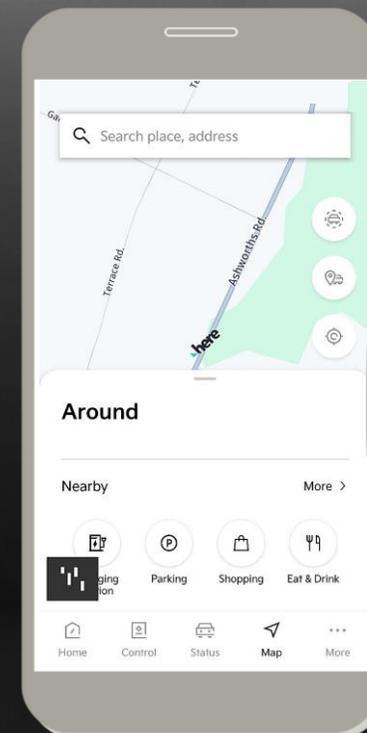
Home



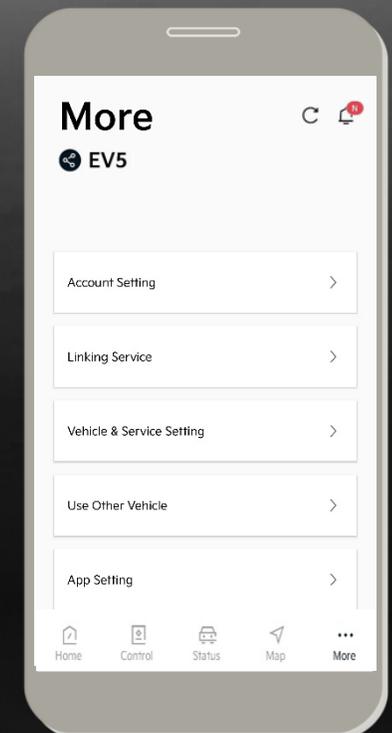
Control



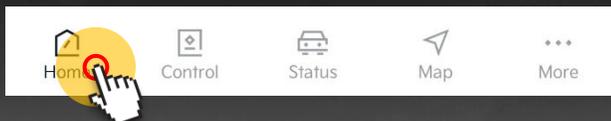
Status



Map



More

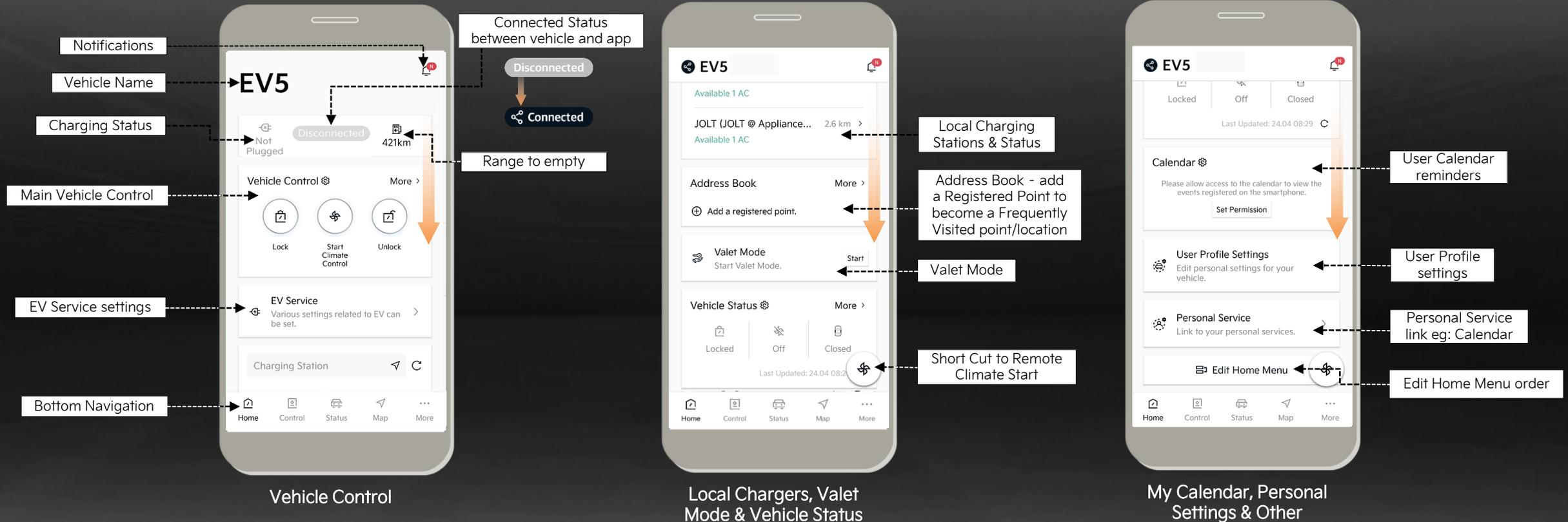


Enter each menu via icons in the bottom navigation.

Home > Main Screens

Once your vehicle is registered, you can select it and enter the home screen.

The home screen displays information about your vehicle, plus current status of your vehicle, vehicle control buttons, available local charging stations, user calendar information, user profile settings etc.



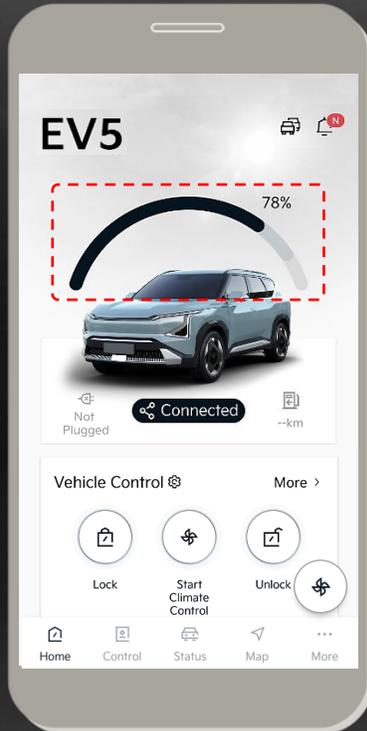
*Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

Home > My Vehicle Image and Vehicle Control

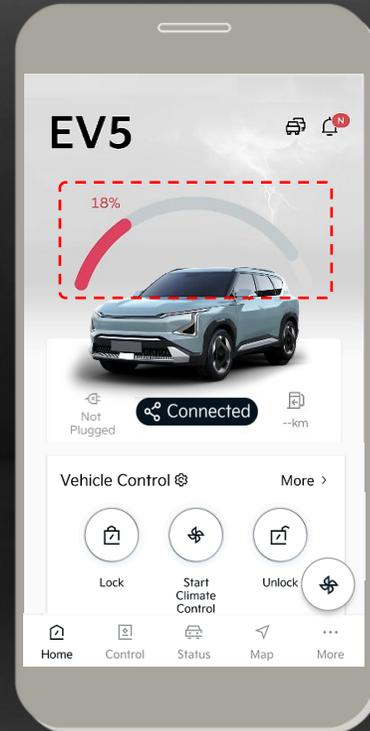
This displays battery information at the top of the home screen and displays the current battery volume and target charge in separate colours compared to the total battery volume.

If the current battery is less than 20 percent, a red colour gradient will be displayed, and if the current battery is more than 20 percent, or the vehicle is charging, blue will be displayed.

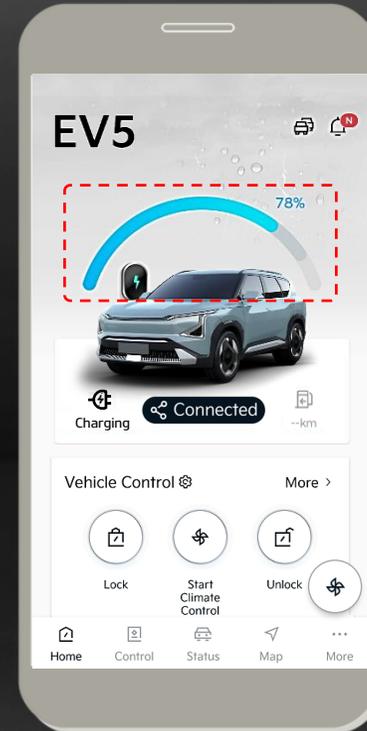
When the mode is set to Battery Conditioning - it displays a green-orange gradient colour animation.



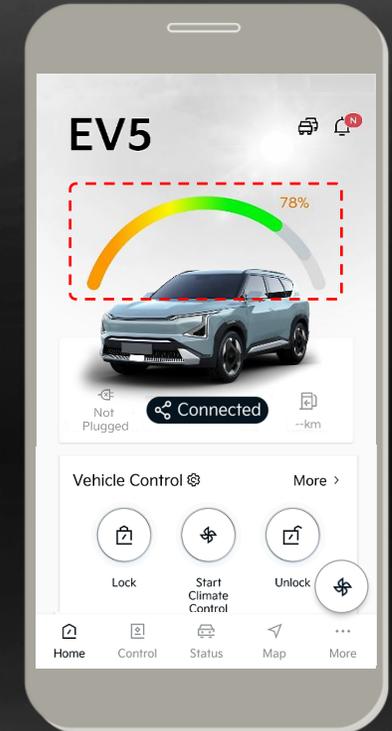
Default



Battery less than 20%



Charging



Battery Conditioning

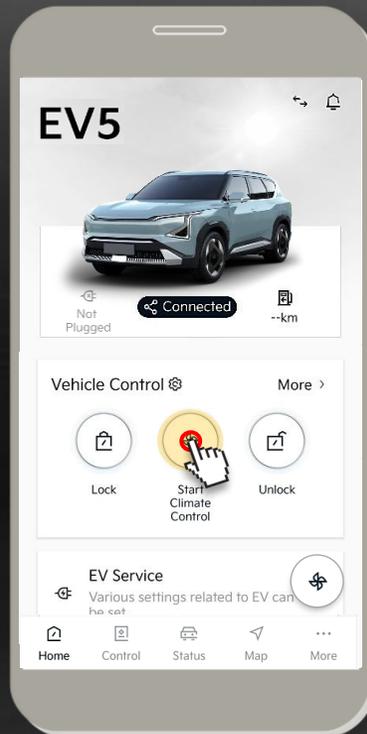
*Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

Home > Vehicle Control

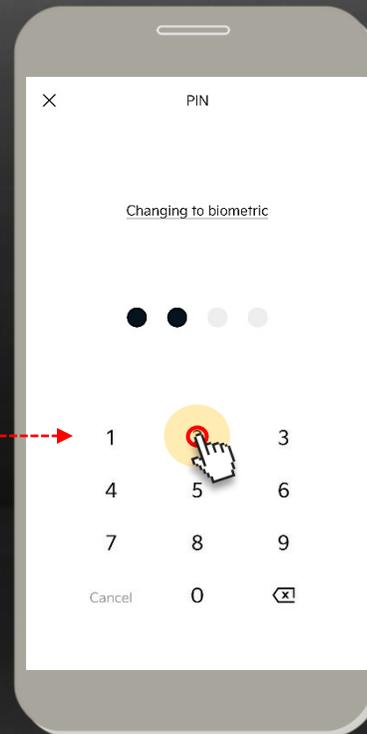
Touch the Vehicle Control icon on the vehicle control card, then enter the PIN to send a command to the vehicle.

When the command is sent to the vehicle, the result is displayed as a push message (pop-up).

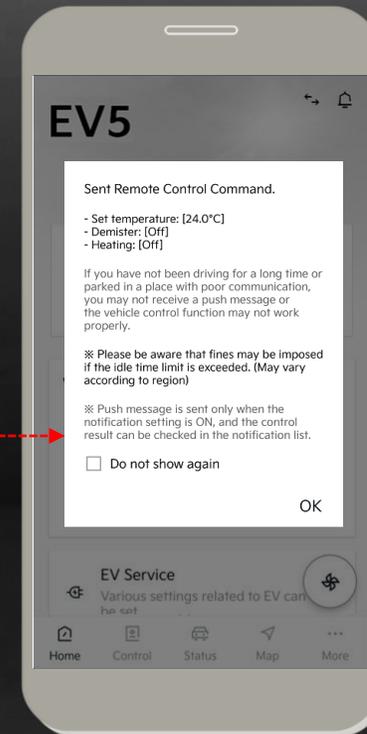
(※ An animation will be displayed on the button icon while the Vehicle control command is successfully passed to the vehicle.)



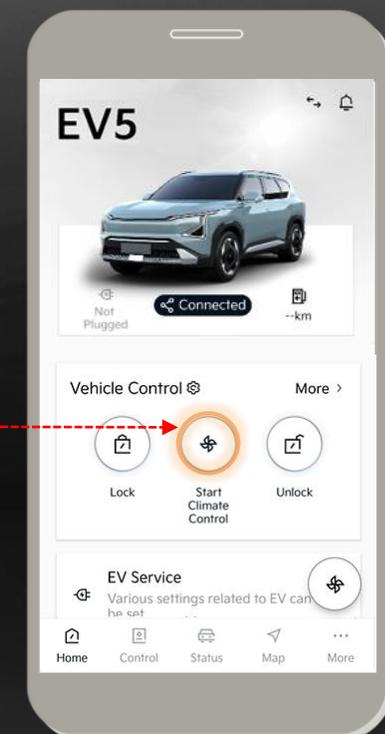
Select Vehicle control button



Enter PIN



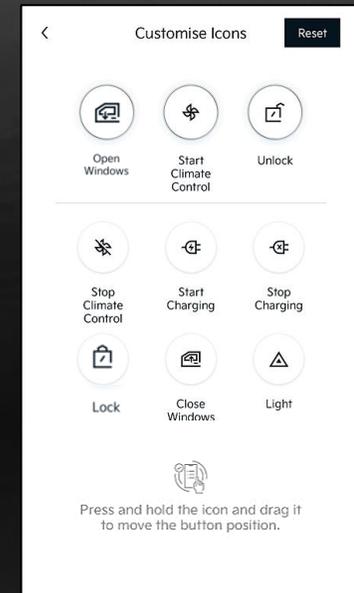
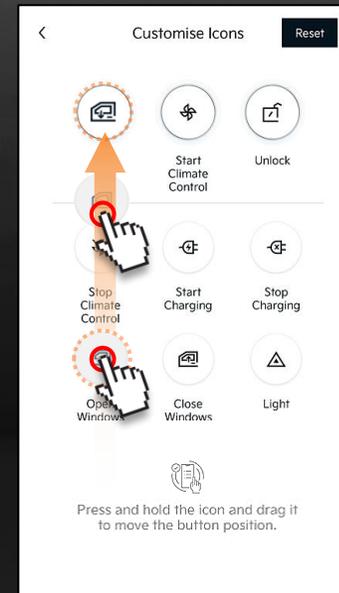
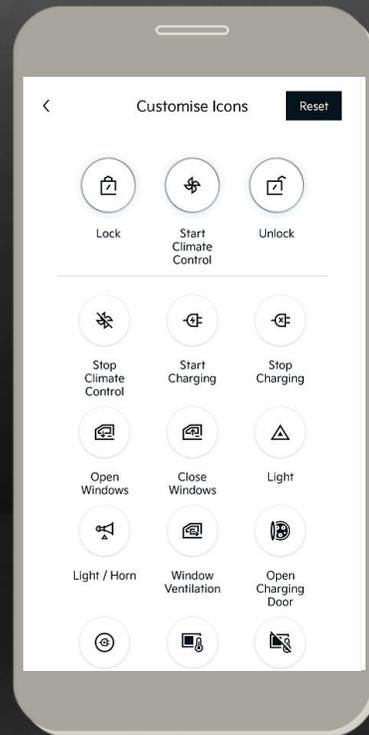
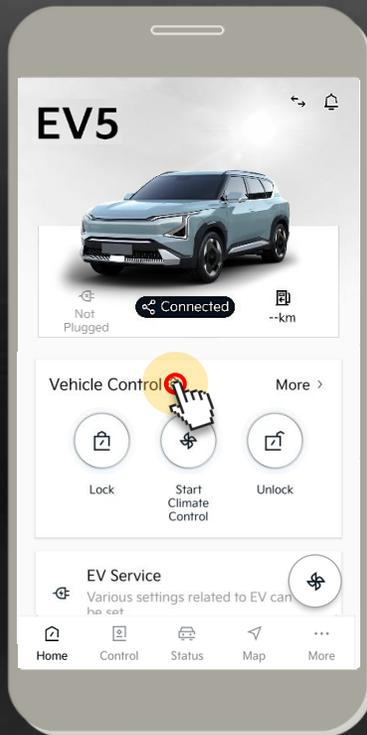
Vehicle Control command result pop-up



Button animation

Home > Edit Vehicle Control

You can edit it with the button you want and place it on the home screen.
Press and hold the vehicle control buttons to move it to the desired position.

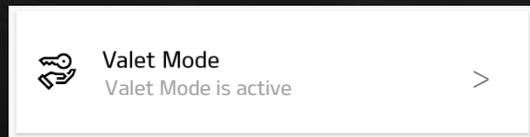


Tap and drag the icon you want to change the order to move it to the location you want to change. The three icons at the top of the screen are displayed on the Home screen.

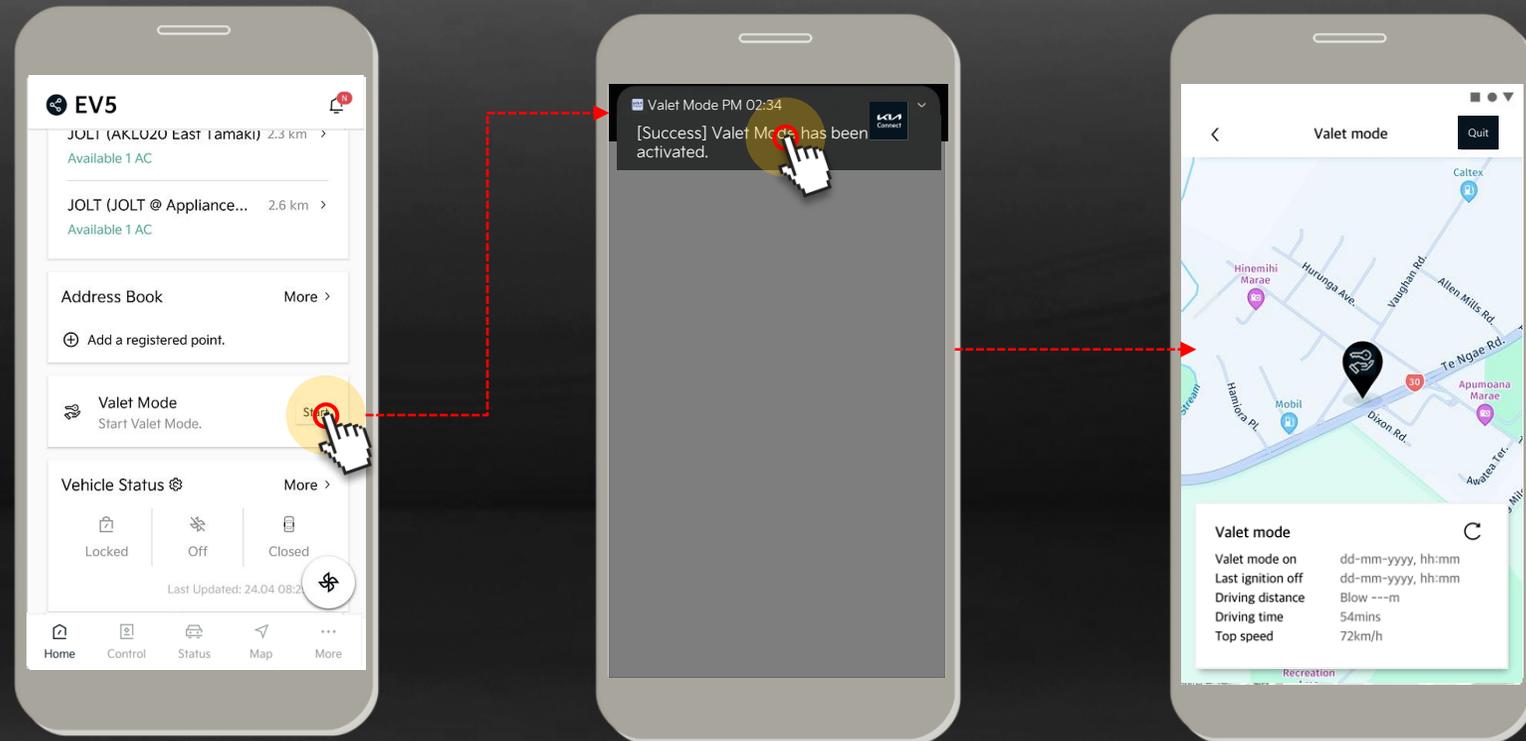
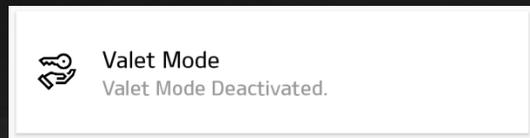
Home > Valet Mode

The app will display information to check the status of Valet Mode when activated on the vehicle. You can check the time the Valet Mode was started, the time it was finished, total idle time etc.

Activated



Deactivated



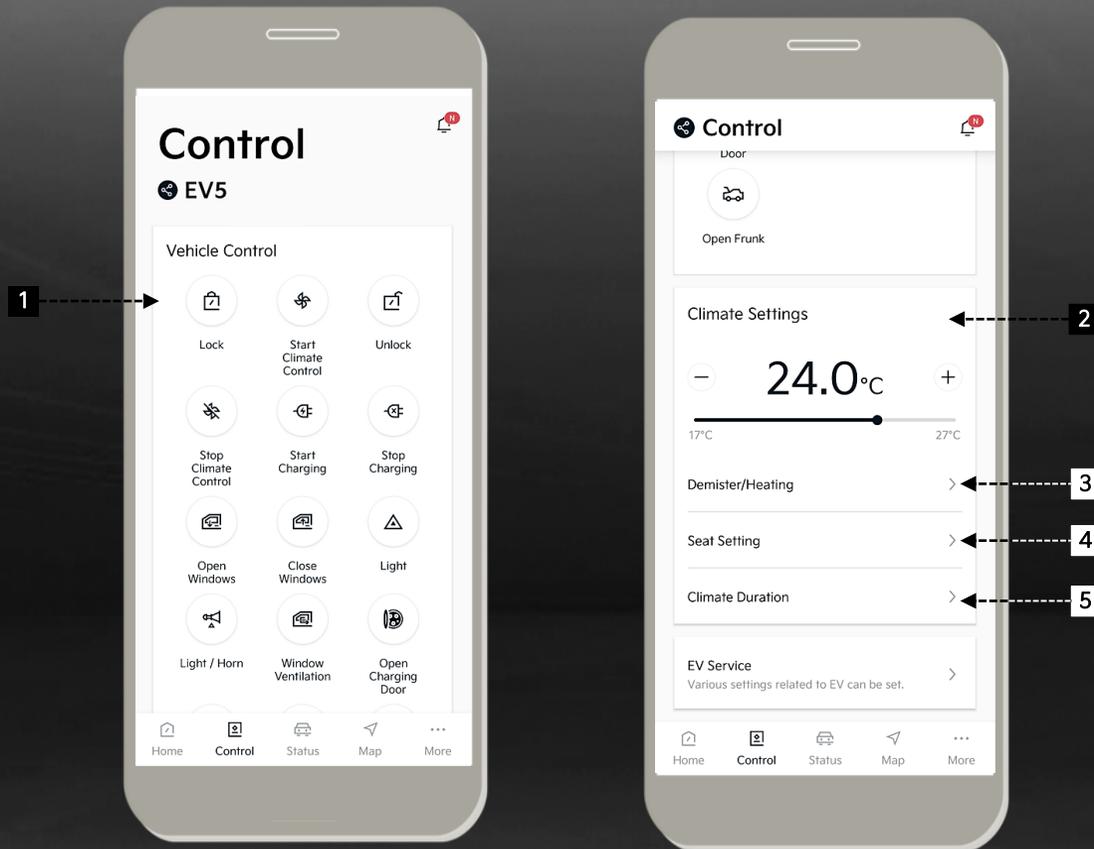
*Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

3. Control

- Main Screen
- Vehicle Control
- Climate Control / Demister settings
- Seat settings
- EV Service settings

Control > Main Screen

Various vehicle controls are available remotely in the Vehicle Control menu. Cabin Climate Control, Demist, Seat Heating/Ventilation¹, Battery Pre-Conditioning to name a few.



1	Control	Remote control buttons*
		*Control buttons vary depending on vehicle trims options
2	Temperature	Adjust the temperature of the vehicle when starting the engine. The temperature value can be adjusted by pressing the (-) (+) buttons or by the slide bar.
3	Demist & Heat	Set front windshield demister, side mirror heat & rear window demister.
4	Seat Setting	Seat Heating and Ventilation seat ¹
5	Climate Duration	Set the time between 2 and 30 minutes

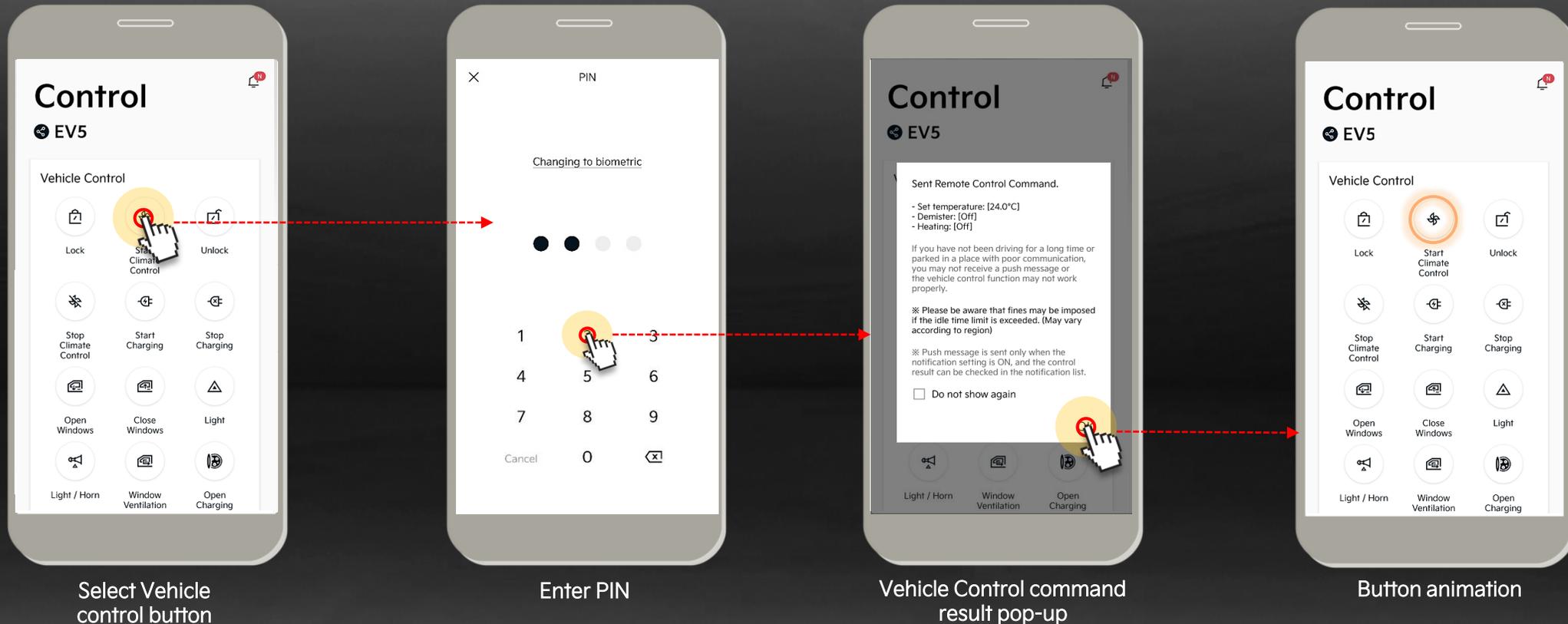
¹Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

Control > Vehicle Control

Touch the Vehicle Control icon on the vehicle control card, then enter the PIN to send a command to the vehicle.

When the command is sent to the vehicle, the result is displayed as a push message (pop-up).

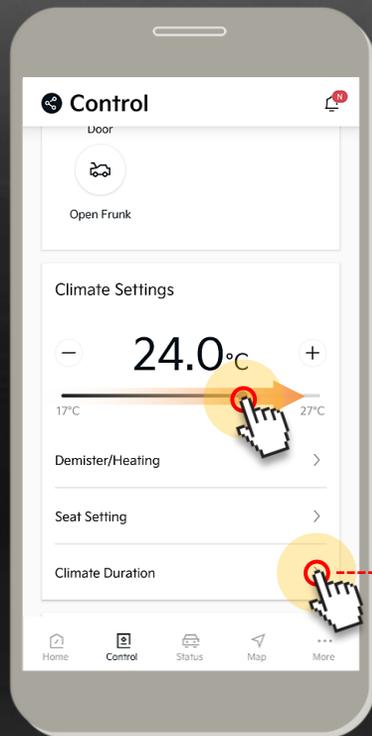
(※ An animation will be displayed on the button icon while the Vehicle control command is successfully passed to the vehicle.)



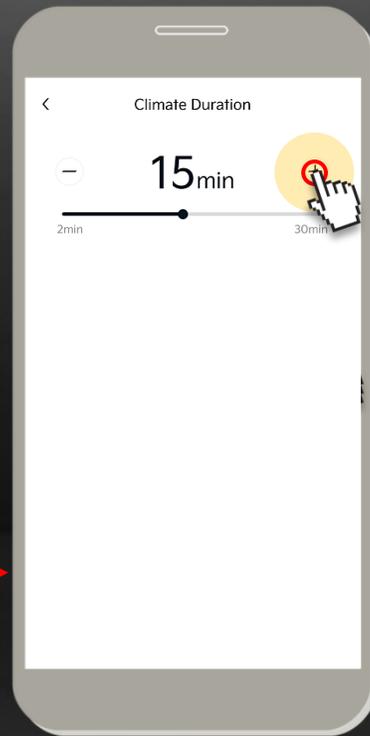
Control > Climate Control / Demister settings

When selecting the remote-control functions, you can set the interior cabin temperature.

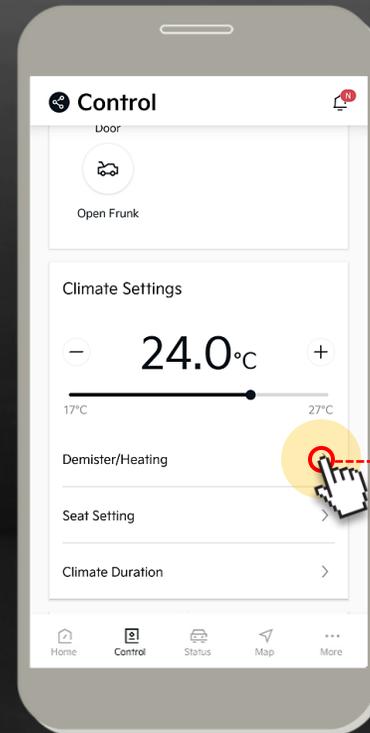
Front Windscreen & Rear Tailgate demister, Heated Steering Wheel¹ and Heated Side Mirrors can also be set.



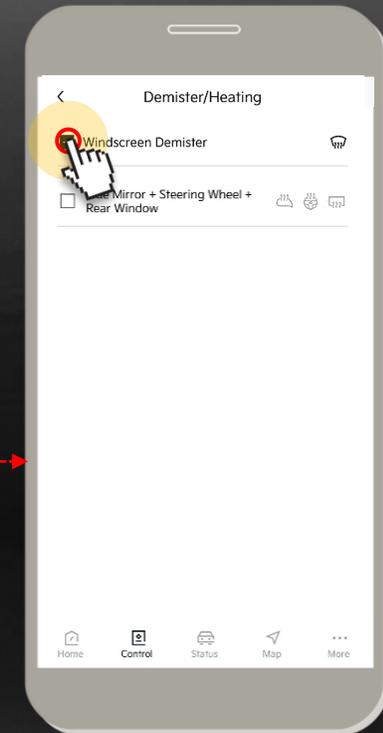
The Climate temperature value can be adjusted by pressing the (-) (+) buttons or by the slide bar.



The Climate Duration can be also set



Front Windscreen & Rear Tailgate demist, Heated Steering Wheel* and Heated Side Mirrors can also be set.

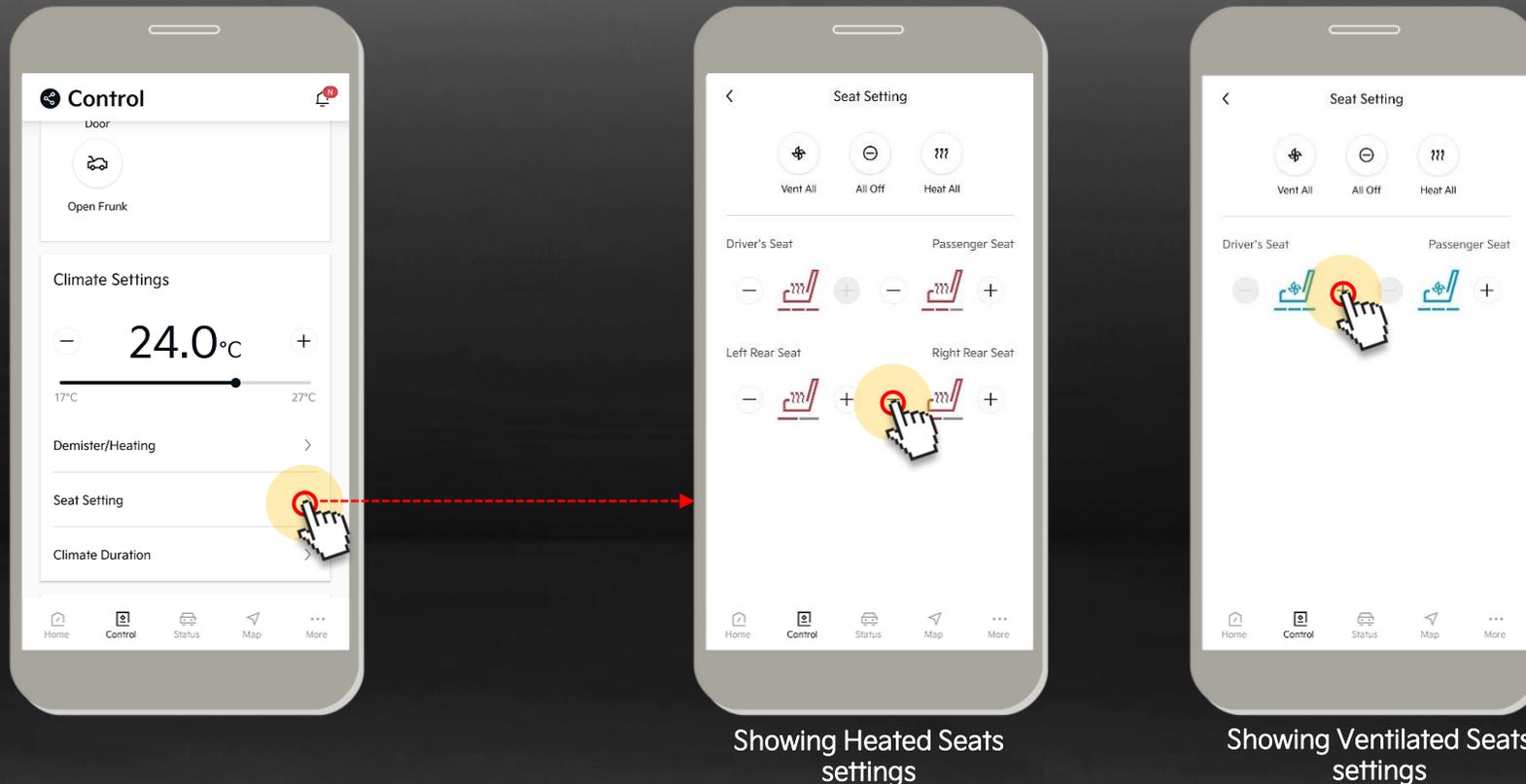


*Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

¹Heated Steering Wheel: Exclusive to EV5 GT-Line

Control > Seat settings

Here you can set the seat Heating¹ and Ventilation² settings on the Seat Setting screen. The Heating or Ventilation level can be adjusted by pressing the (-) or (+) buttons.



Showing Heated Seats settings

Showing Ventilated Seats settings

*Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

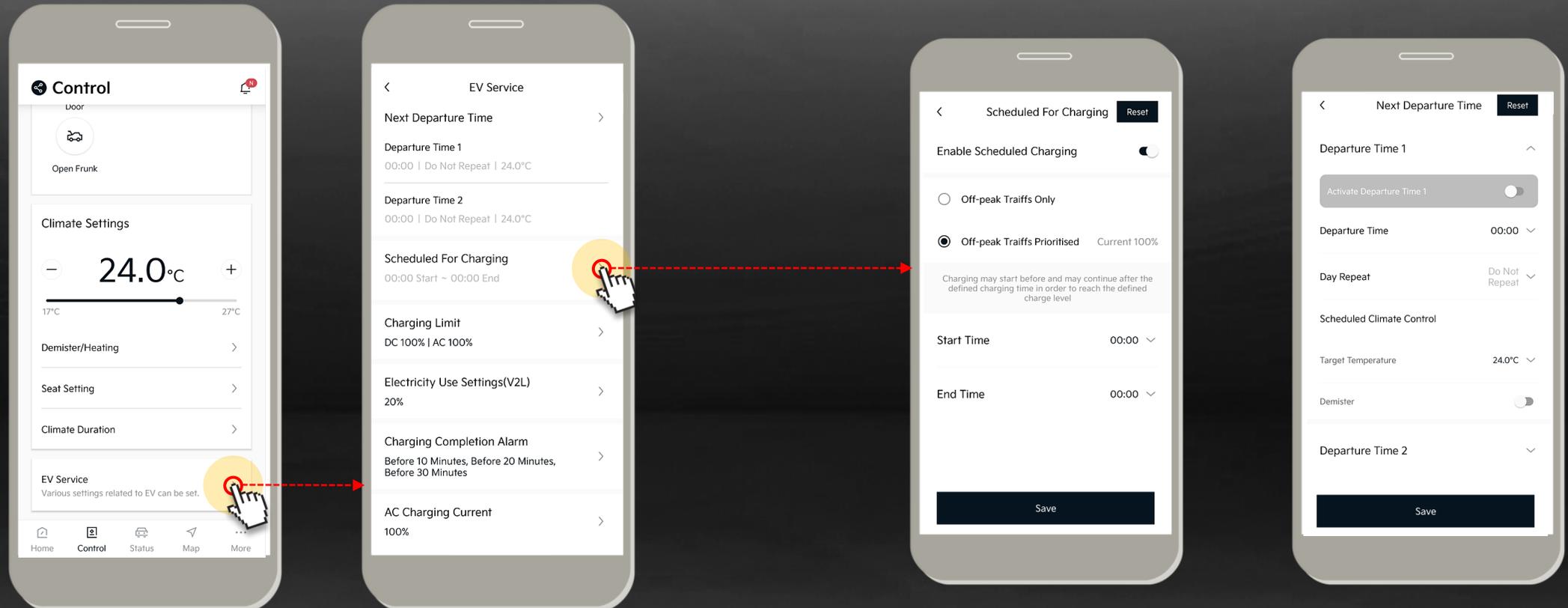
¹Heated Front Seats available on EV5 Light+ 2WD, Earth 2WD and Earth AWD. Heated Front & Rear Outer Seats available on EV5 GT-Line AWD.

²Ventilated Front Seats available exclusively on EV5 GT-Line AWD

Control > EV Service settings

Here you can set your schedule for electric charging.

If you select the reservation setting menu in the remote-control settings, you can reserve charging or set the departure time.

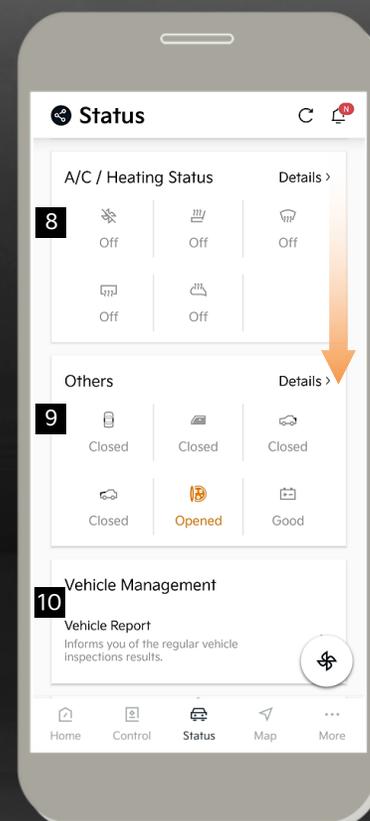
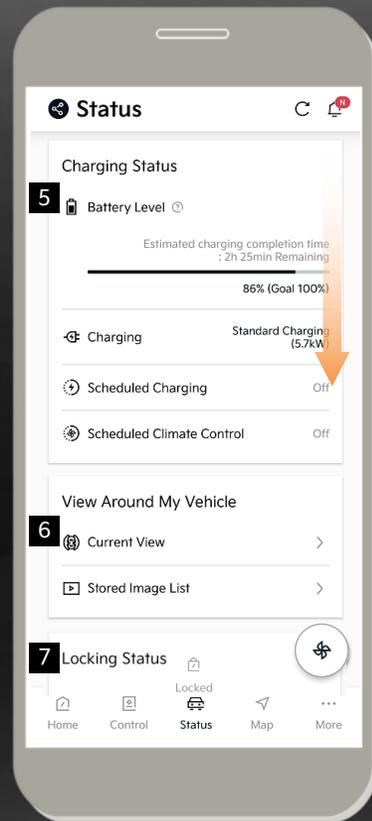
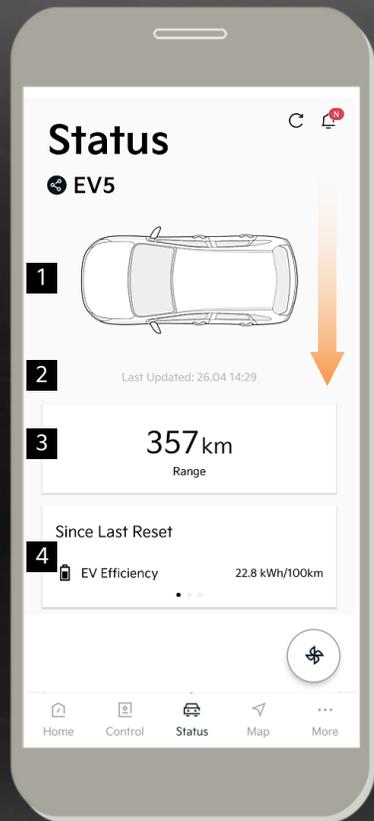


4. Status

- Main screen & Car Status
- Surround View Monitor
- Monthly report

Status > Main screen & Car Status

A menu that displays the status of the vehicle, provides vehicle status information within the range of supported options through the top view of the vehicle and status icons for each function.



1	Vehicle Status Top View	Displays the current vehicle status with a birds-eye view image
2	Last Update	Displays the date and time of the last received vehicle status
3	Remaining Driving Range	Displays an indication of the vehicles estimated driving range
4	EV Efficiency	Displays the EV Energy Efficiency since the last reset, after charging and current trip
5	Charging Status	Displays the current battery level, estimated completion time & charging speed (kW)
6	View Around My Vehicle	Displays an image captured from the vehicle's Surround View Monitor camera
7	Locking Status	Displays the vehicles current locked/unlocked status
8	A/C & Heating Status	Displays the vehicles current A/C or Heating status
9	Others	Displays the status of the vehicle's doors, sunroof, boot, hood and charge flap
10	Vehicle Report	Vehicle Report providing monthly vehicle operation and status information

*Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

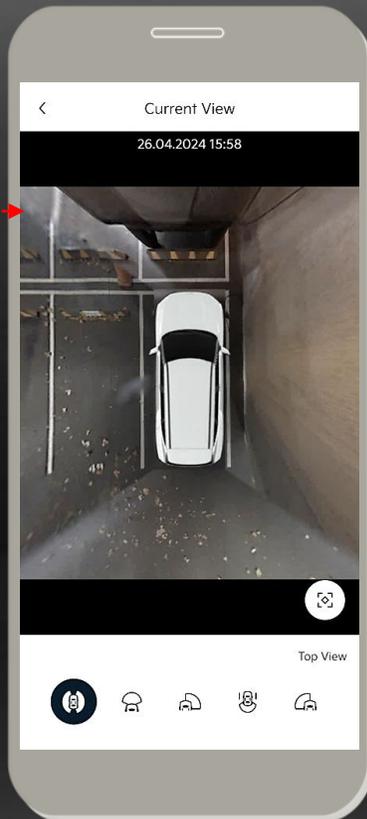
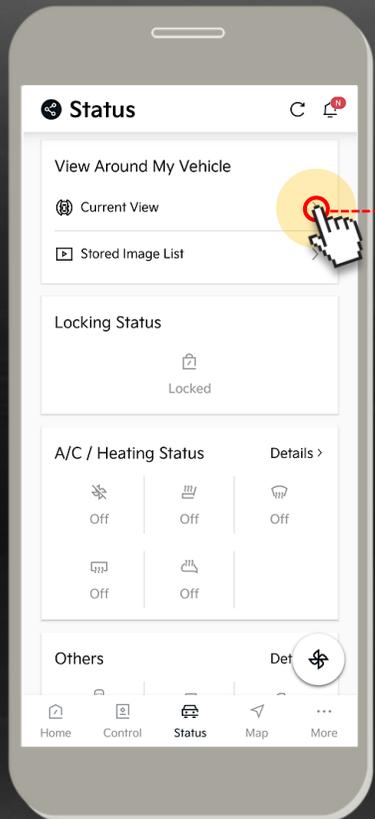
¹Surround View Monitor available on EV5 Light+ and up

²Sunroof exclusive to EV5 GT-Line trim only

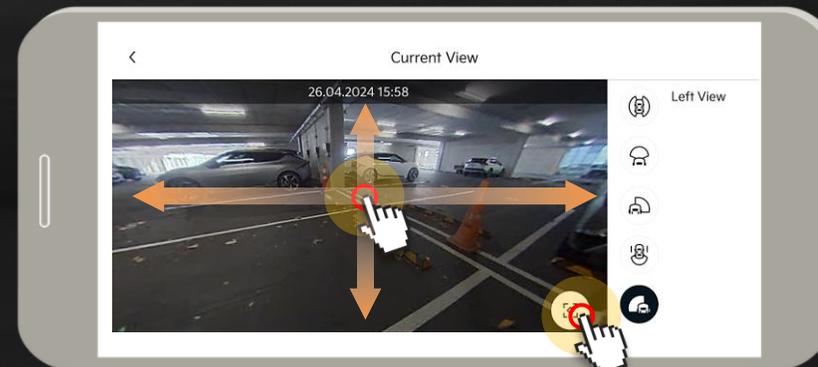
Status > Surround View Monitor (SVM)

On EV5 Light+ and above trims - the 'Surround View Monitor' (SVM) feature is displayed separately on the vehicle status screen. When entering the menu, you can select to view a current image capture (static) from around the vehicle according to the camera angle.

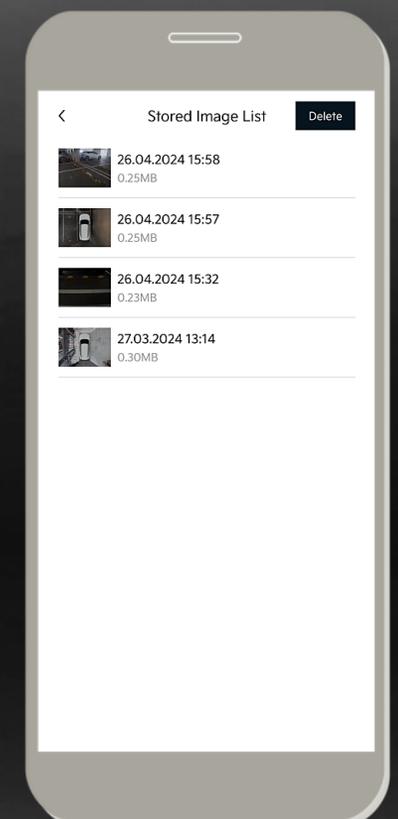
To save that image press the save image button:  To view your saved images go to the Stored Image List folder.



Select camera angle



Can view image capture in landscape or portrait. Touch image to toggle view for wider/taller view of the image capture

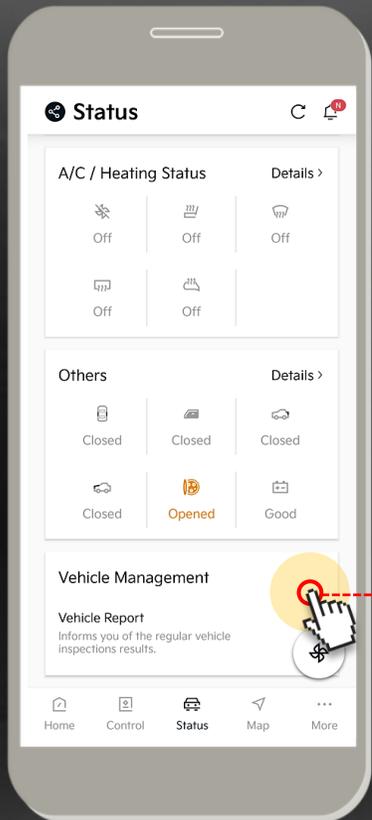


Stored saved images

Status > Monthly Report

The monthly report provides monthly driving information and fault diagnosis information for the vehicle.

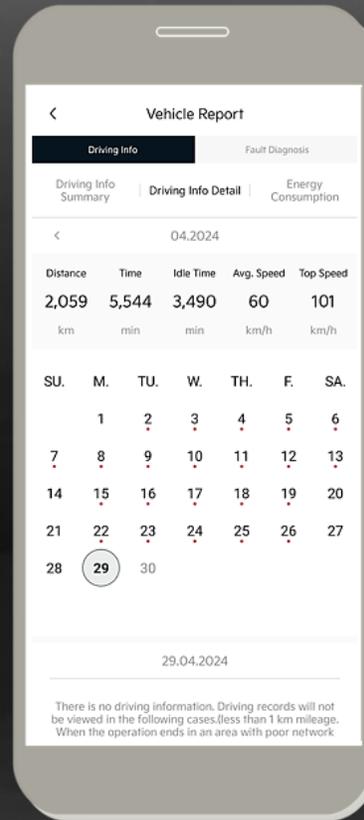
Driving Info Summary & Detail with Distance, Time, Average Speed. Energy Consumption detail and Fault Diagnosis report.



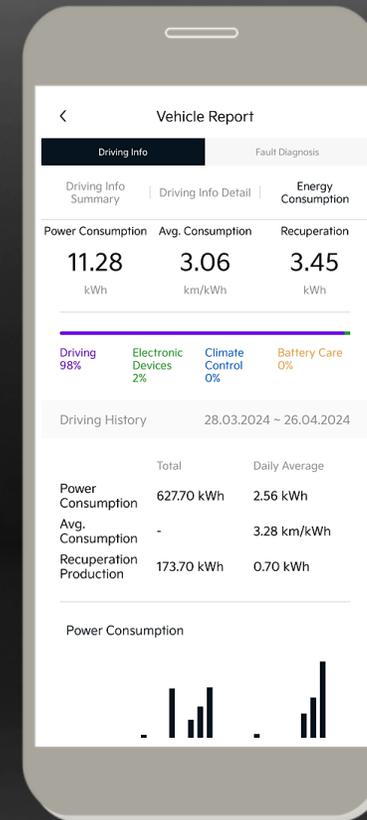
Vehicle Management



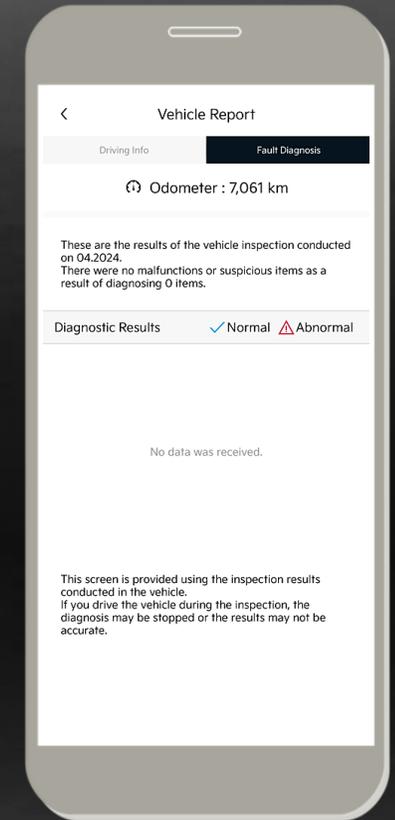
Driving Info Summary



Driving Info Detail



Energy Consumption



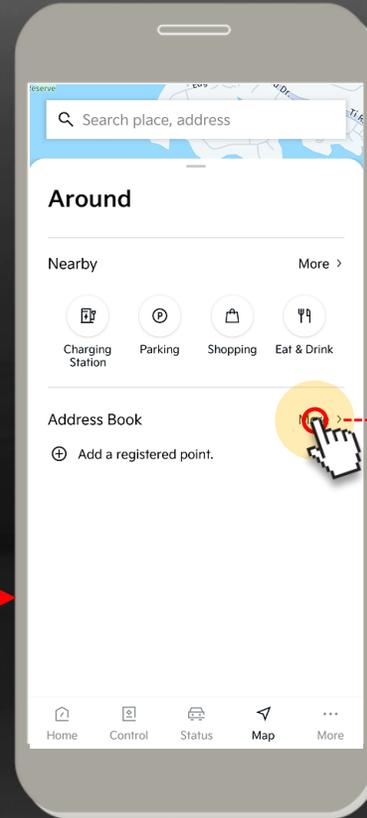
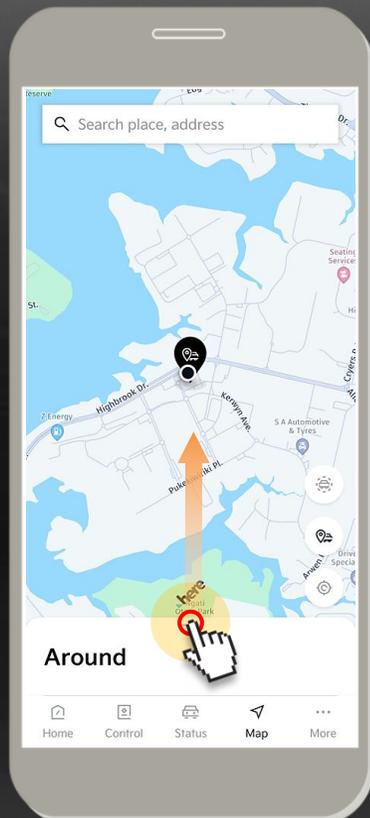
Fault Diagnostic

5. Map

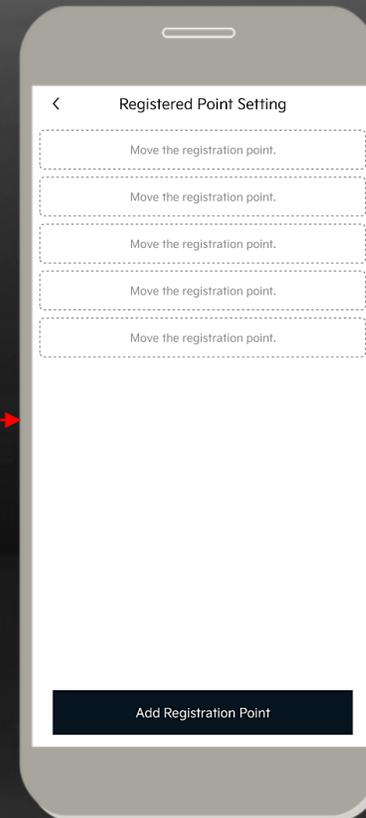
- Main screen
- Find my Car
- My Vehicle Location & current Remaining Charge Range
- Search process
- Send to Car

Map > Main screen

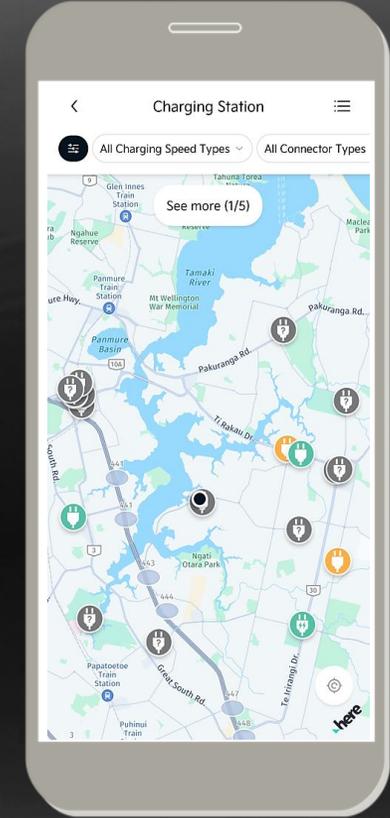
The main screen is divided into a map and a lower information area. You can add a Registered Point for the Address Book, search for nearby Charging Stations, Parking, Shopping and Food Establishments.



Address Book



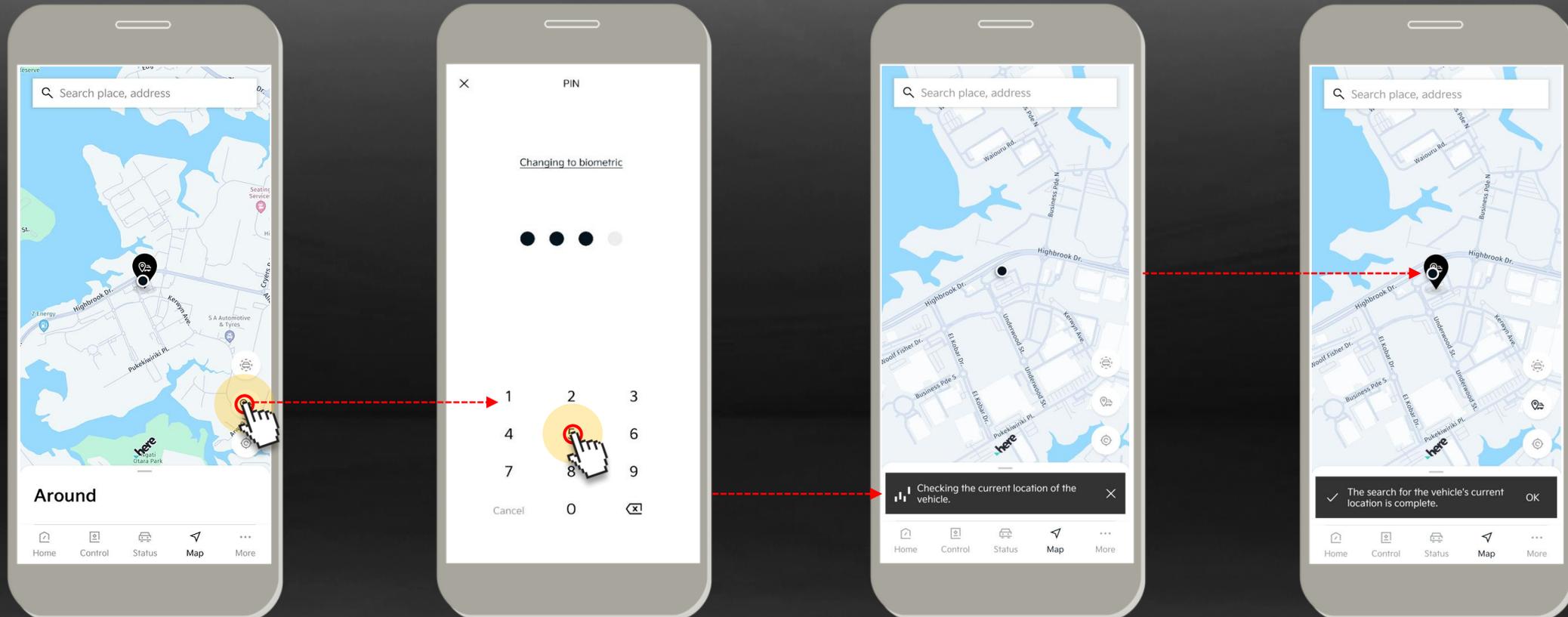
Registered Point



Charging Stations

Map > Find My Car

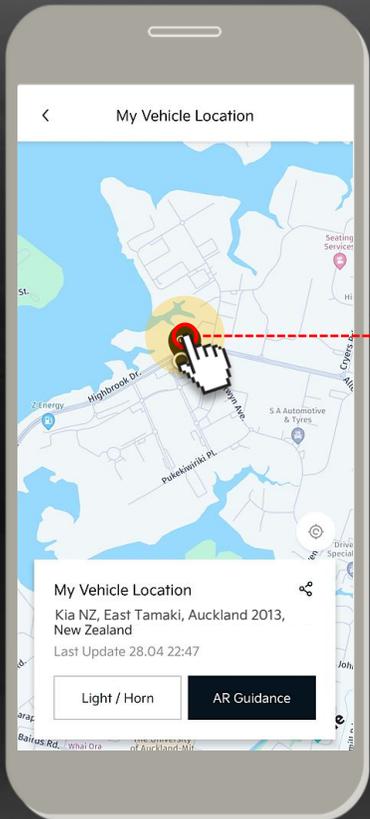
By selecting the Find My Car Location button on the map  you can display the location of your currently parked vehicle on the map. You need to enter your 4-digit PIN number, and the result is possible only if it is within 3km from the current location.



Map > My Vehicle Location & current Remaining Charge Range

If you touch the vehicle marker on the map  you can see the detailed address of the vehicle's location. You can then be guided to the detailed location of the vehicle through AR guidance and map guidance.

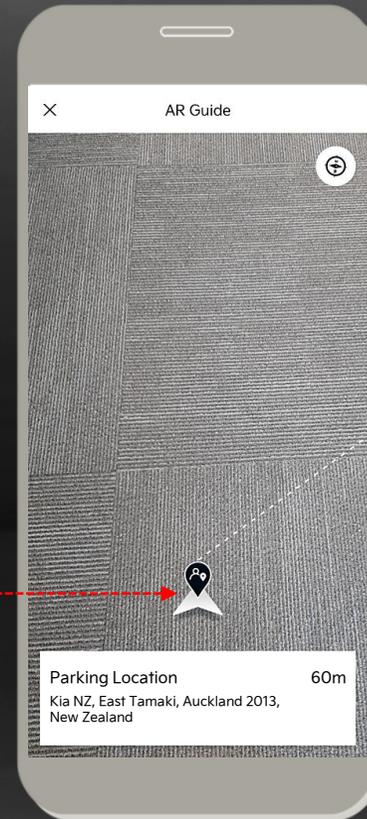
If you touch the Remaining Charge Range marker on the map  you will be shown the remaining charge distance radius from location on the map.



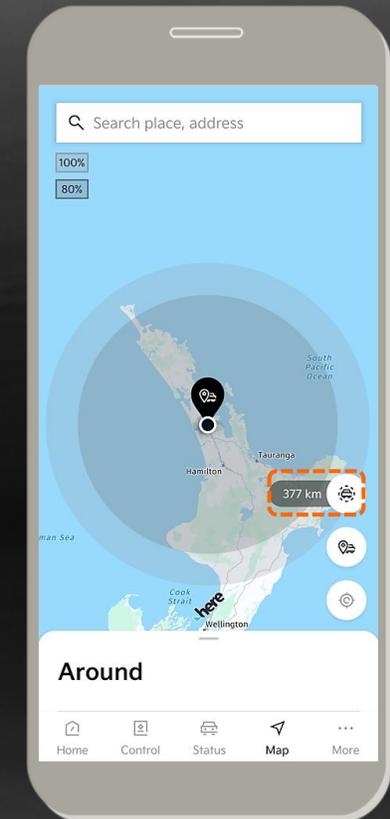
My Vehicle Location



AR Guide



AR Guide

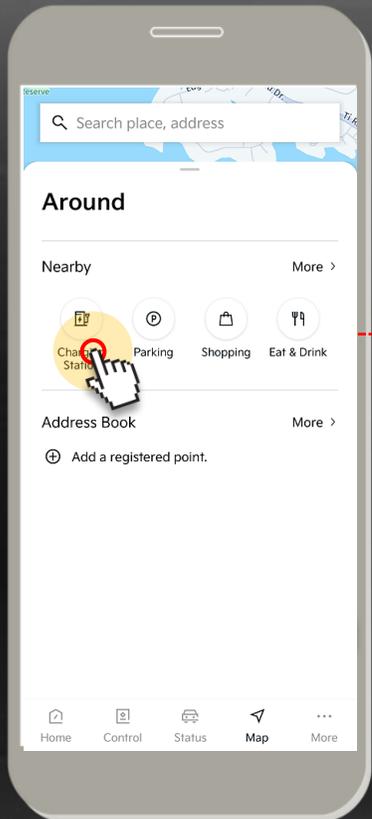


Remaining Charge Range

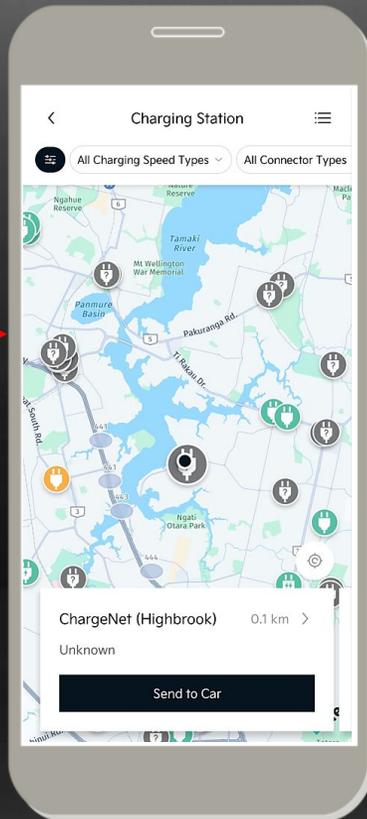
*Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

Map > Search Nearby

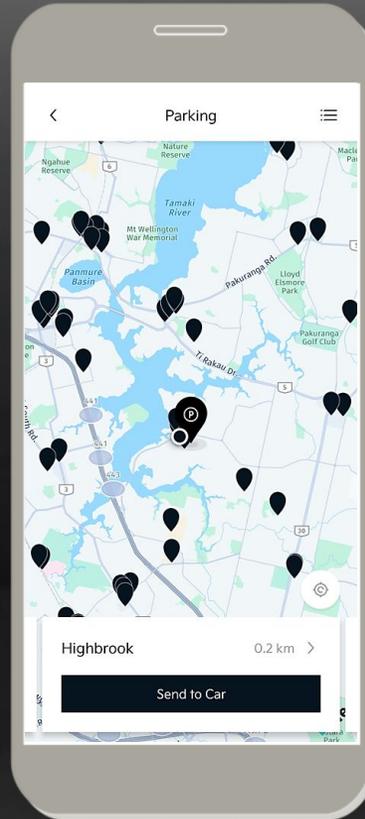
Selecting a Nearby search category displays a list of nearby Charging Stations, Parking Locations, Food Establishments and Shopping/Retail Locations. These will be shown based on the closest proximity to your current location.



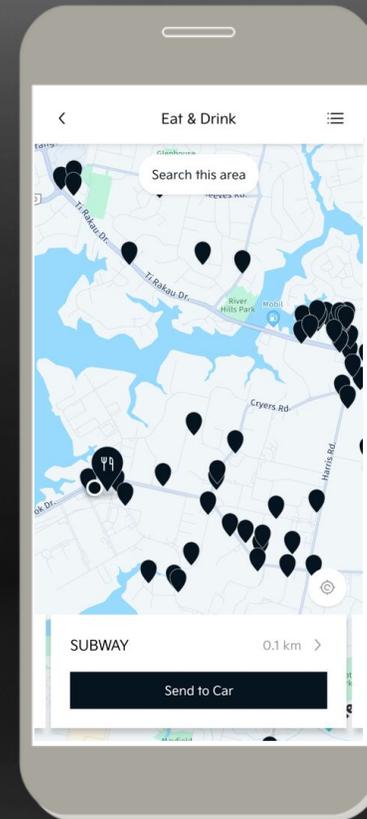
Search Nearby



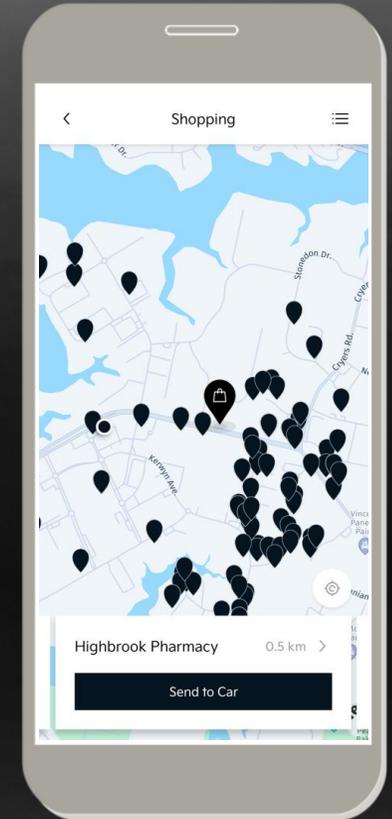
Charging Stations



Parking Locations



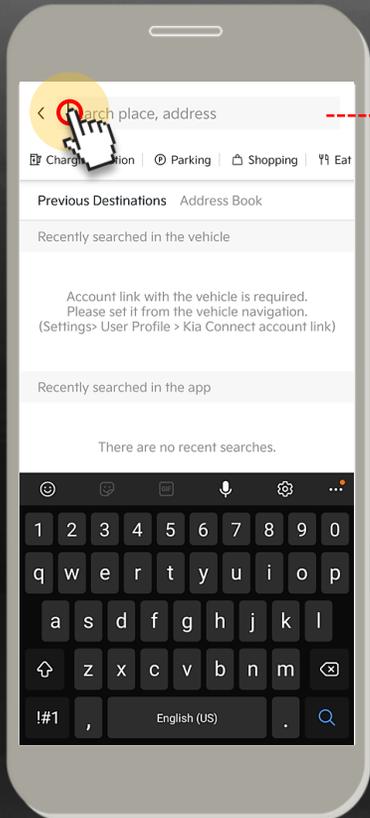
Food Establishments



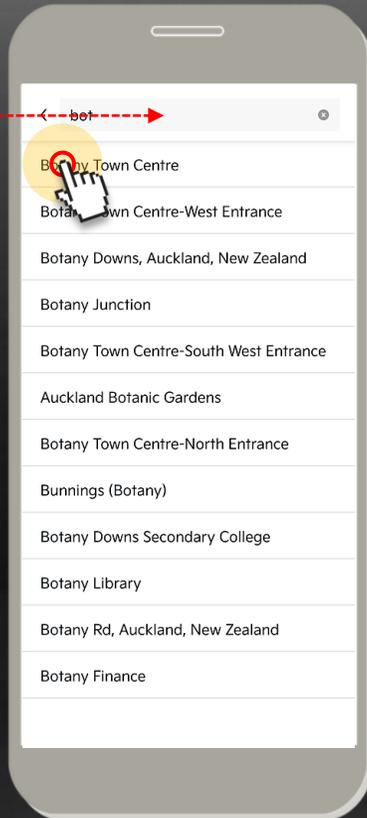
Shopping/Retail Locations

Map > Search process

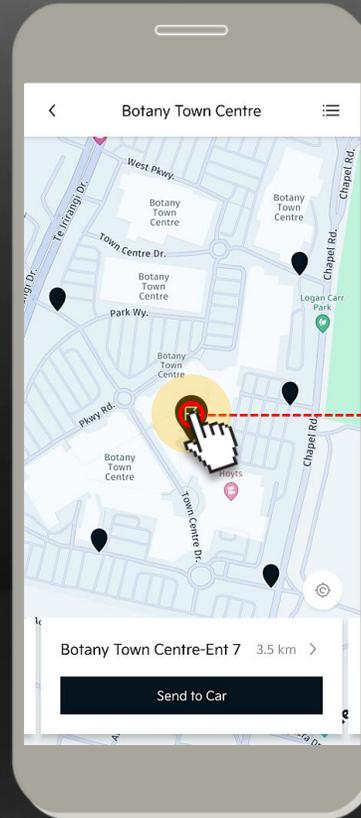
In the search area at the top of the recent search screen, you can search for your desired location, and you can also check detailed information about your searched location.



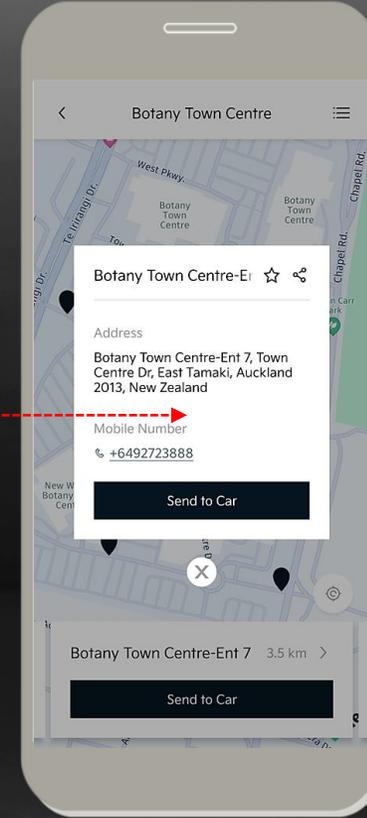
Search entry



Search entry recommendations



Search result



Detailed Info



Register favorites

Search results can be registered as favorites by selecting the star button on the search result card.

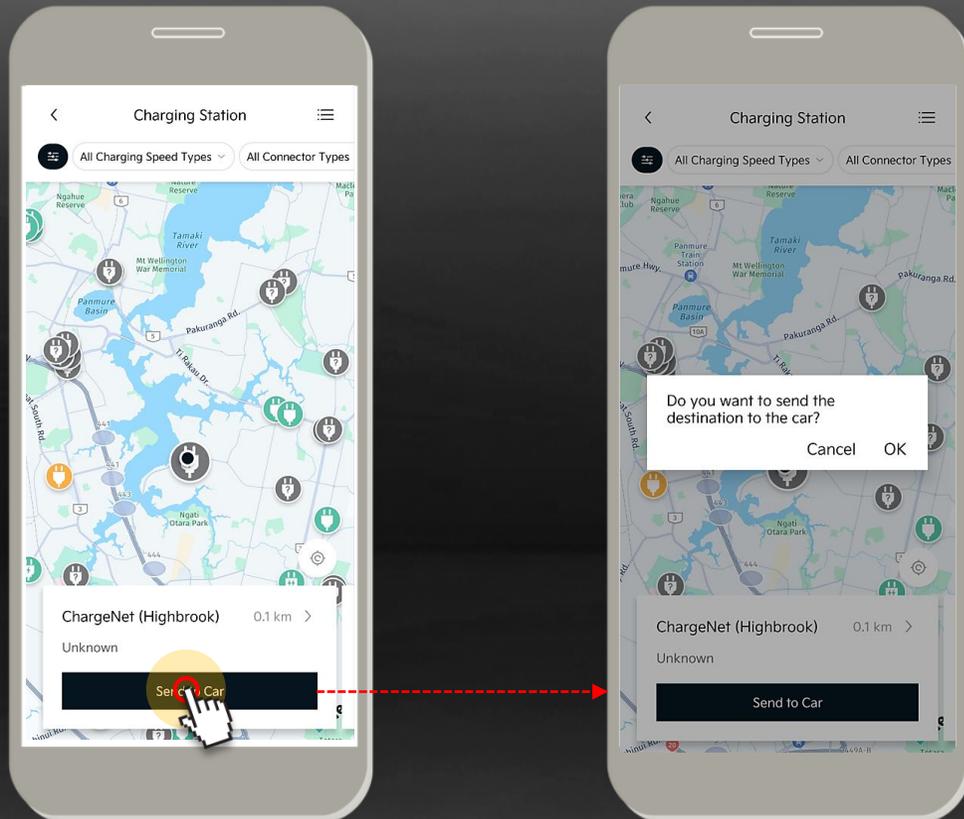


Share search results

When you want to share your search results with others, you can share them with various sharing apps on your phone.

Map > Send to Car

Given the user's vehicle and the app are connected, the destination searched by the app can be sent to the registered vehicle. The destination delivered to the vehicle can be checked on the vehicle navigation display when the vehicle is turned on, and route guidance to the destination can be received.

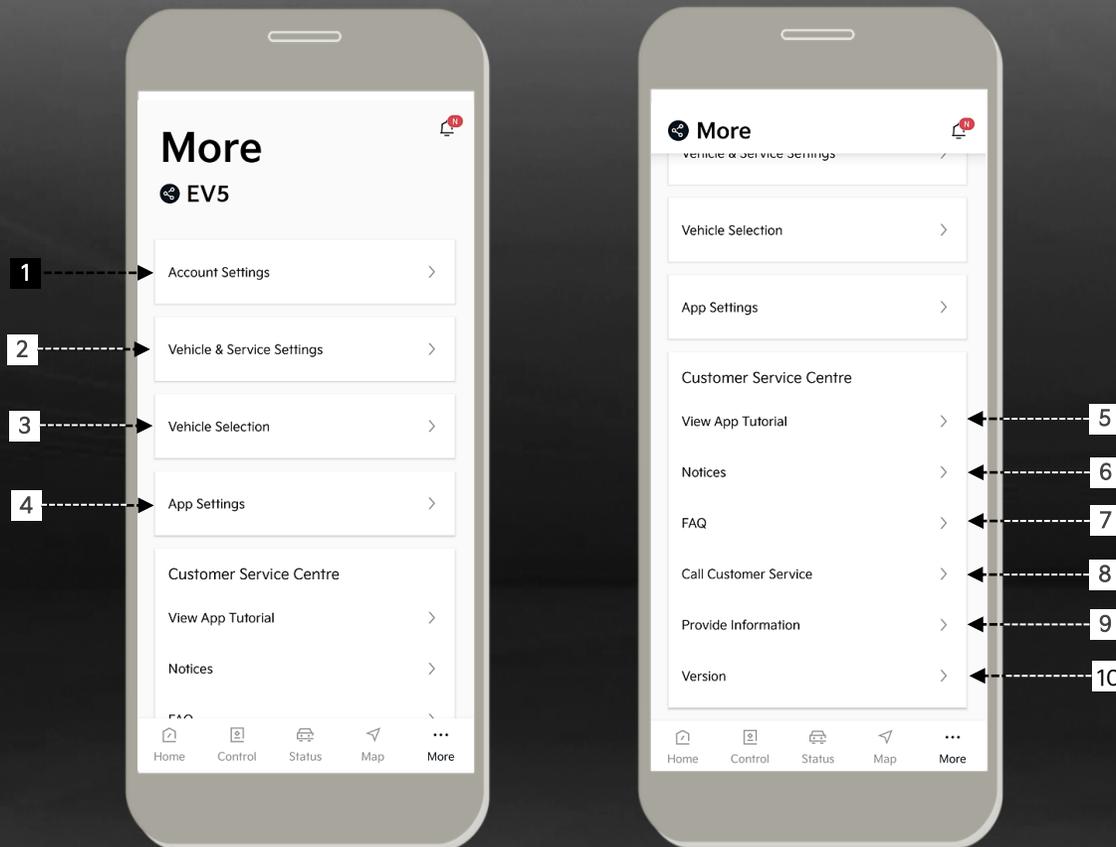


6. More

- Main screen
- Account Settings
- Vehicle & Service Settings
- App Settings
- Customer Service Centre

More > Main Screen

On the More screen, you can perform major settings for the account and subscription information of the subscribed service, and app functions. In addition, you can check the list of departure notification registered by the customer and the safe driving habits that can check the customer's main driving habits.

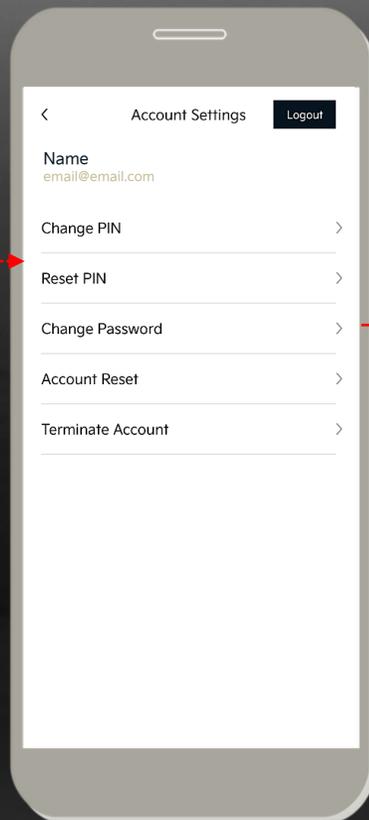
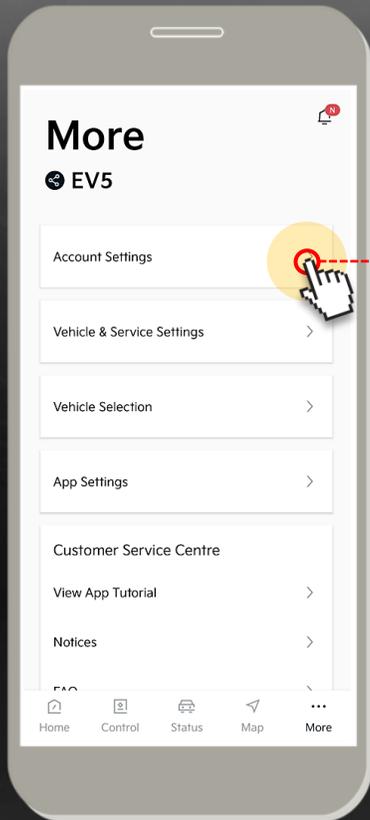


1	Account Settings	Go to user account information screen
2	Vehicle & Service Settings	Go to the detailed screen of the selected vehicle - User Profile, Calendar etc
3	Vehicle Selection	Show registered vehicles under user's name, shared vehicles
4	App Settings	Go to the app's main settings screen
5	View App Tutorial	View tutorials on all app features
6	Notices	Shows any notices regarding the vehicle
7	Frequently Asked Questions	Provides answers to your urgent most frequently asked questions
8	Call Customer Service	Quick access to call our customer service centre
9	Provide Information	Move to the web screen and check the main FAQs
10	Version	App development version information

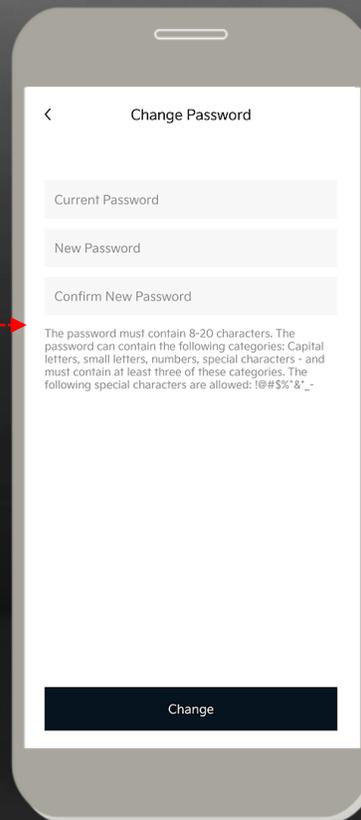
¹Remote Control features will vary depending on trim level specifications. See EV5 brochure or website for accurate trim specification.

More > Account Settings

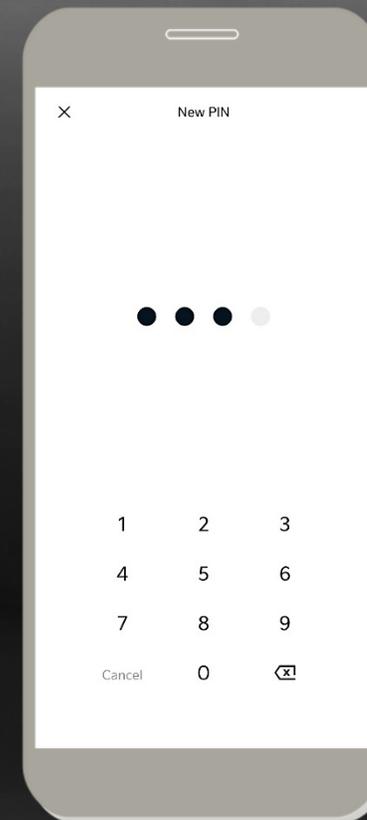
On the Account Setting screen of More, you can change and reset the password used when logging in and change and reset the password (PIN) necessary for vehicle control such as remote control or finding the vehicle location.



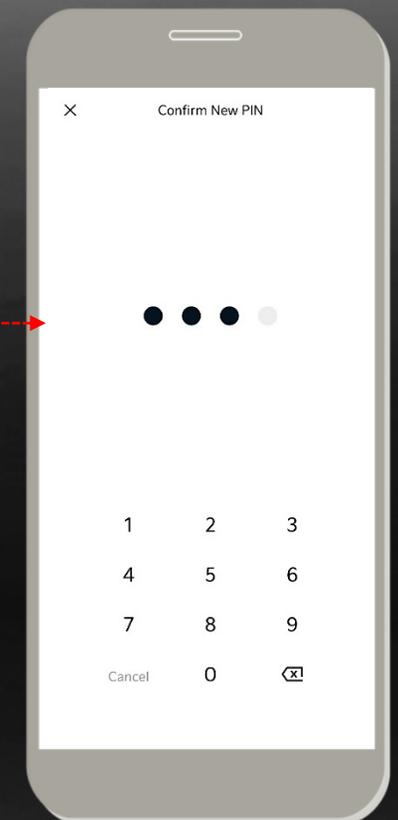
User's account information, login password and account password can be set



Change and reset the password that the user enters when logging in

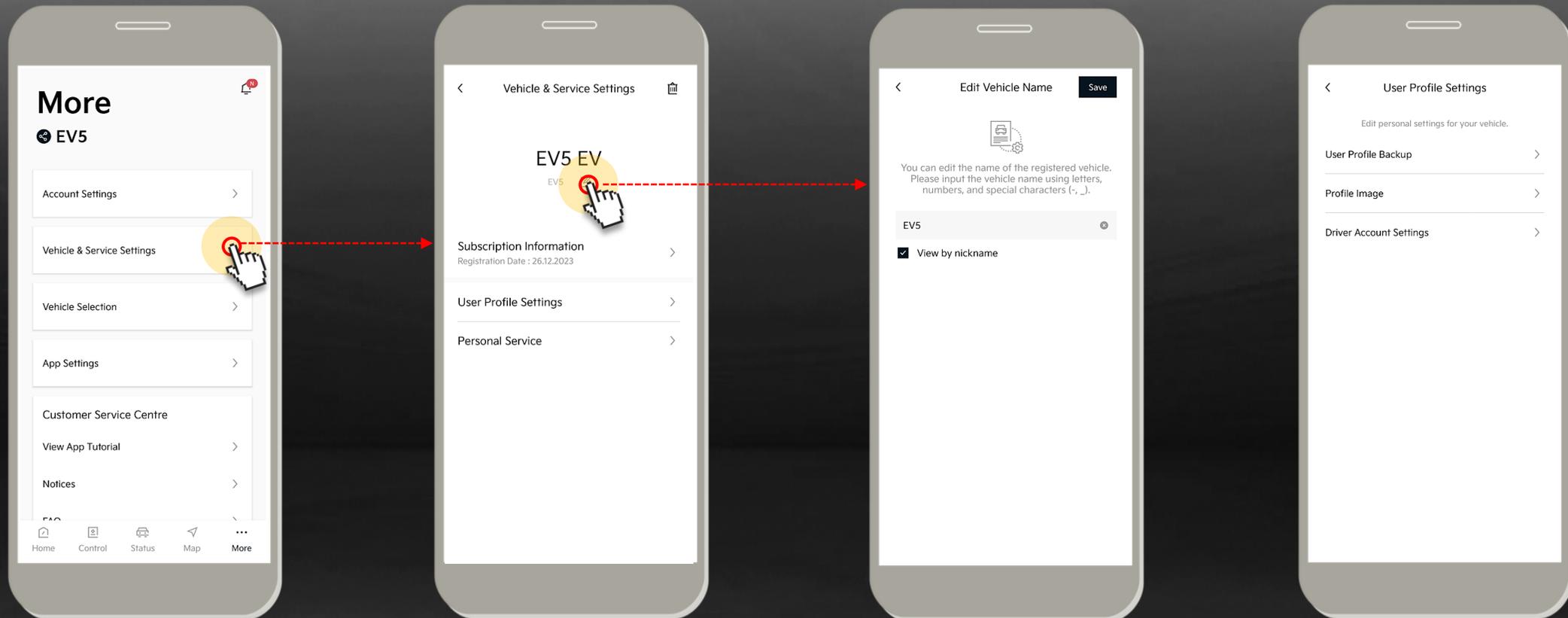


Change and reset PIN password used for vehicle control, etc



More > Vehicle & Service Settings

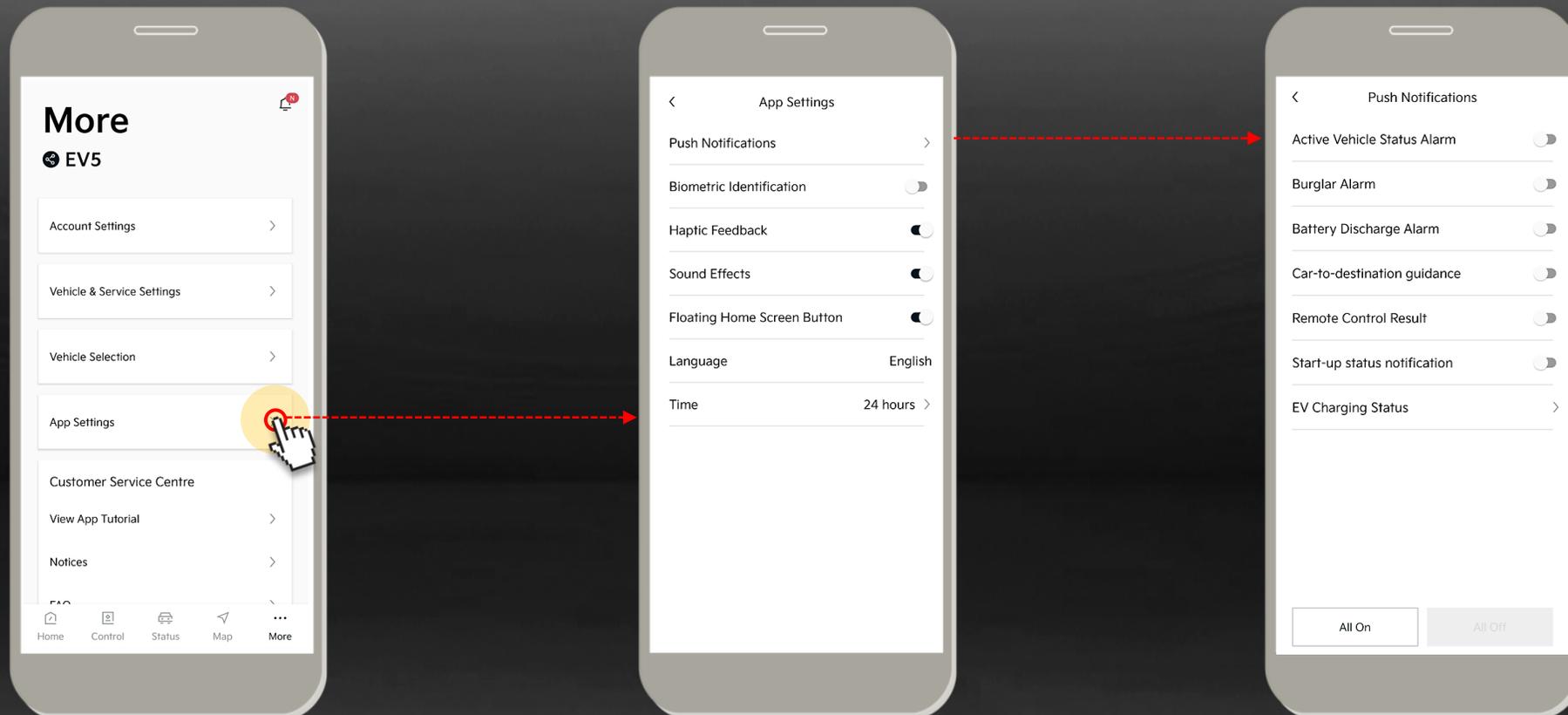
Vehicle and Service Settings gives you the ability to view the current subscription information, change the vehicle name and update the User Profile including the Profile Image. Personal Service relates to any personal features added, such as the users Calendar.



More > App Settings

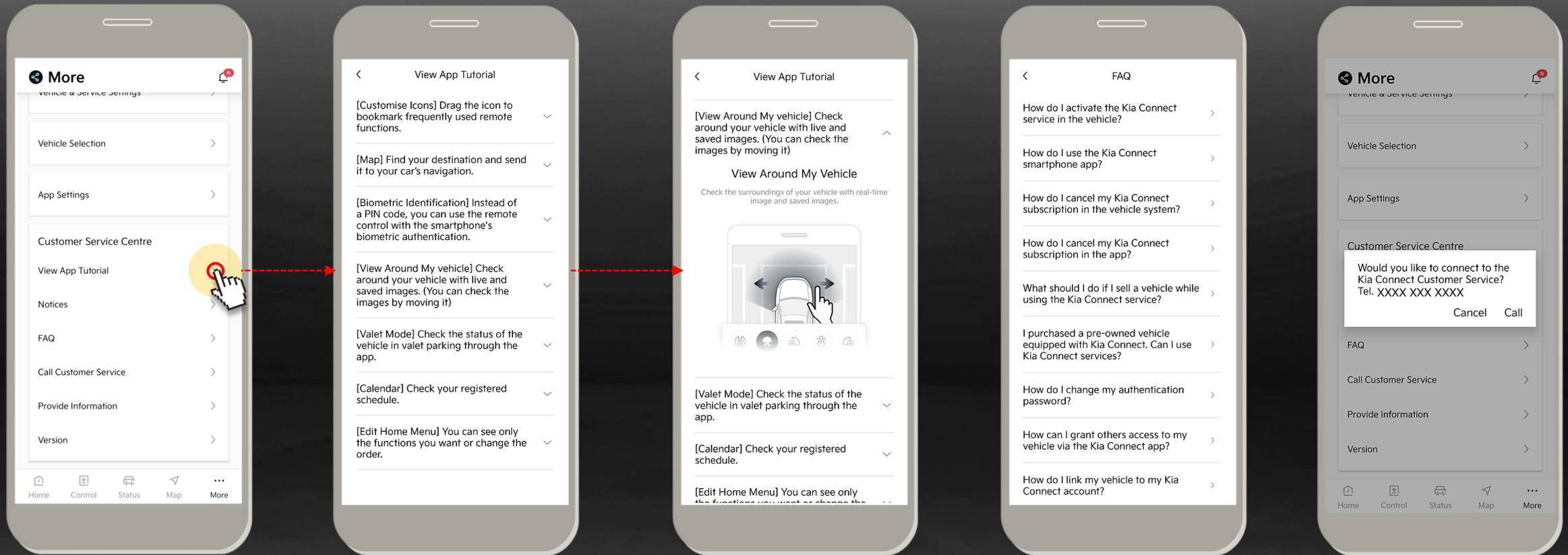
Here you can configure the main functions and settings of the Kia Connect app. You can set whether to receive push message notifications, biometric recognition (for supported smartphones), and sound effects during remote control transmission.

You can also set up various Push message notifications provided by the app.



More > Customer Service Centre

In the Customer Service Centre, you can find information on new features and simple instructions for using the main features of the app. In addition, users' Frequently Asked Questions (FAQ) can be checked in detail on the web screen, and update to the latest Software Version where applicable.



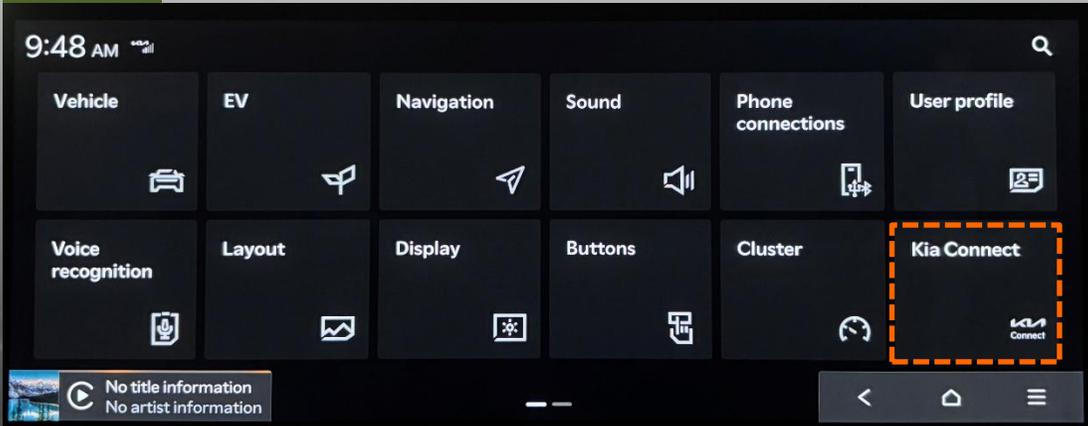
7. Kia Connect Deactivation

- Part 1. Deactivation through In-Vehicle Screen
- Part 2. Deactivation through Kia Connect App

(7.1) Deactivation Process through In-Vehicle Screen

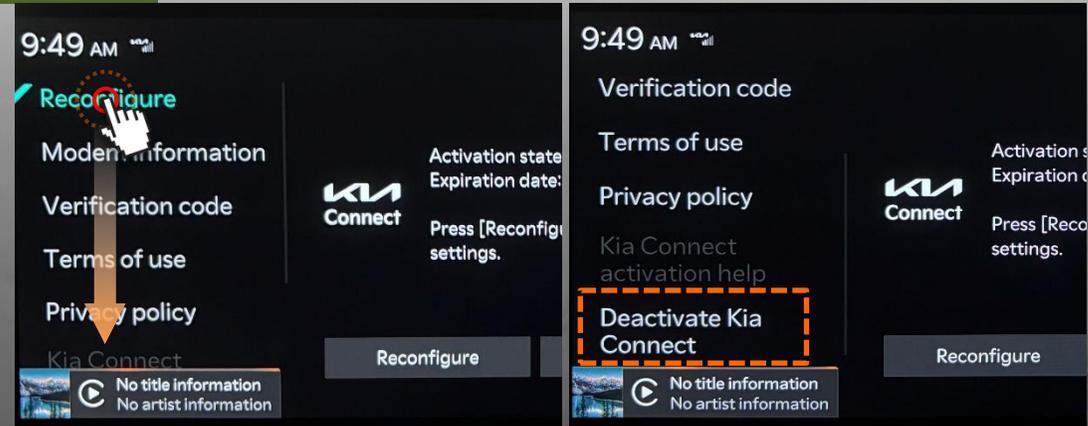
You can easily deactivate your "Kia Connect" services via your vehicle infotainment system by following simple steps!

Step 1.



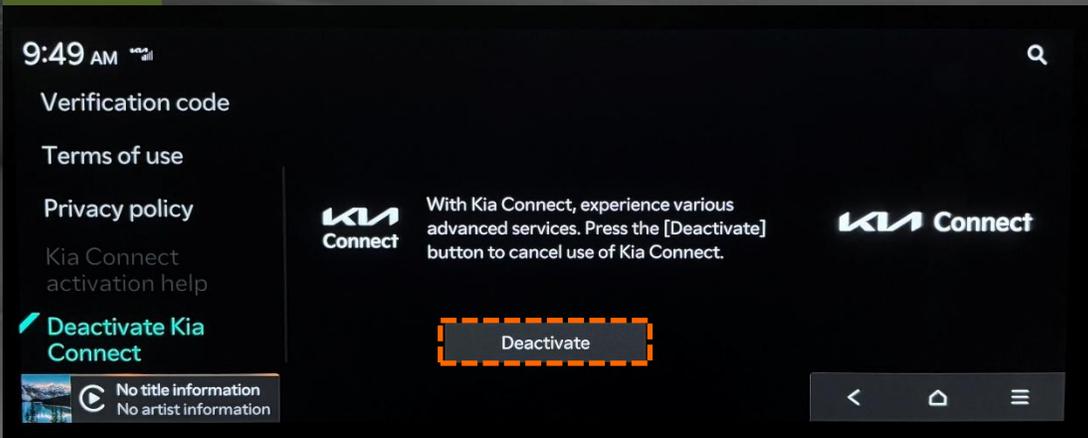
01. Click on the 'Kia Connect' button on the home set up screen

Step 2.



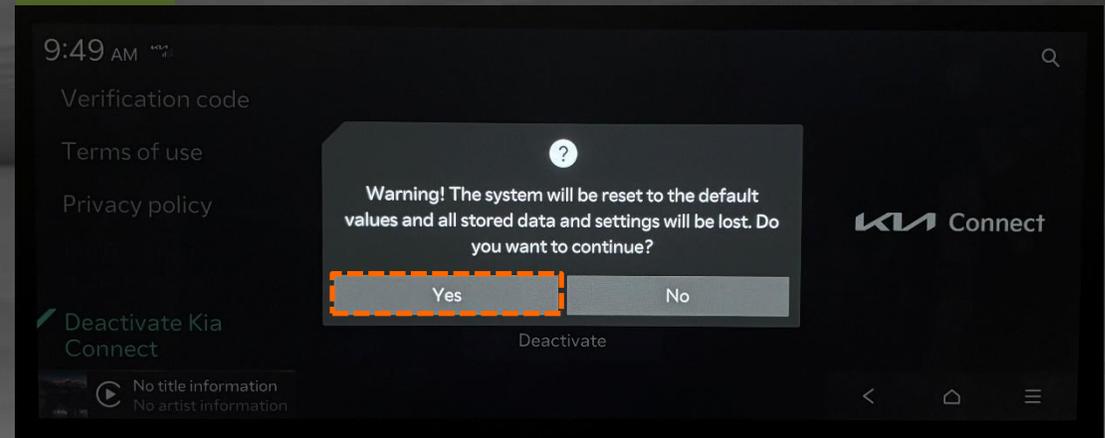
02. Scroll down to the last option and click on 'Deactivate Kia Connect'

Step 3.



03. Press on the 'Deactivate' button

Step 4.

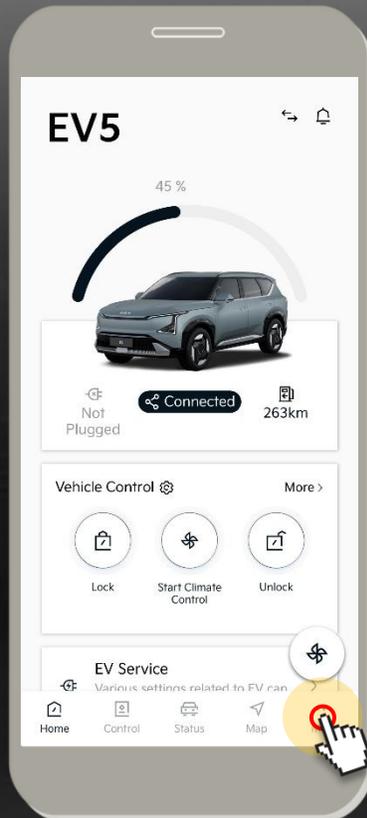


03. Click 'YES' and the deactivation process will be complete

(7.2) Deactivation Process through the Kia Connect App

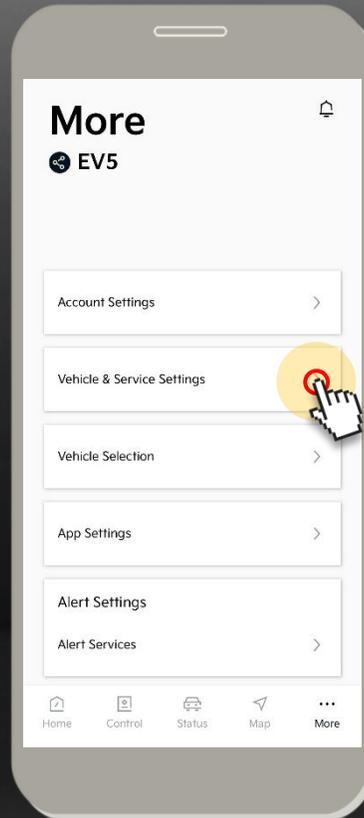
You can easily delete vehicles on the “Kia Connect” app via vehicle and service settings by following these simple steps!

Step 1.



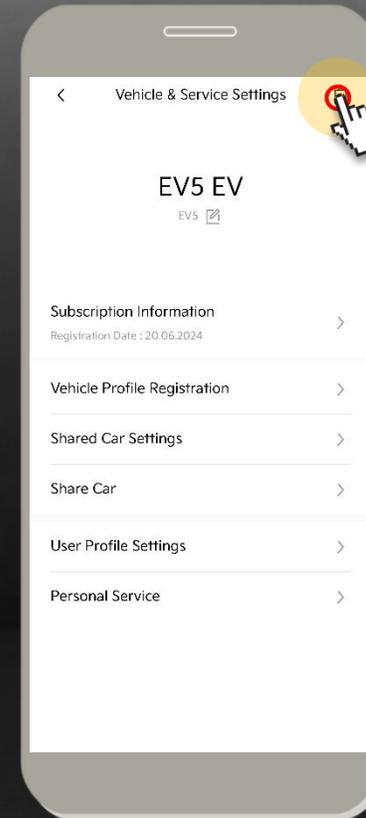
01. Click 'More' in the bottom right-hand corner of the home page

Step 2.



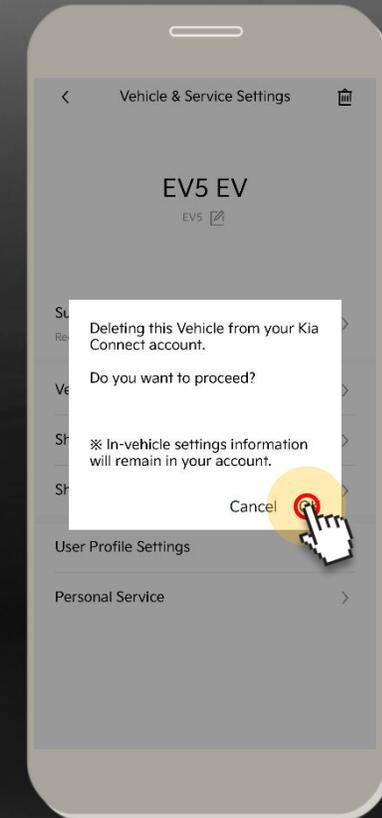
02. Navigate the 'More' page and click 'Vehicle and Service Settings'

Step 3.



03. Click the bin icon in the top right-hand corner of the app

Step 4.



04. Click 'OK' to unenroll the vehicle from your Kia Connect account