Connect

ICE/HEV User Manual
Kia New Zealand

Movement that inspires

Kia Connect: Your smartphone is your new command centre

Kia Connect offers you a wide range of digital features and services to enhance your day-to-day mobility before, during, and after your trip. Enjoy intelligent remote-control functions as well as innovative in-car services designed to make driving even more comfortable and turn every journey into an exclusive experience.

Service Station Location
View nearby locations of service stations for your vehicle and send thee location straight from your mobile to the car with seamless technology

Remote climate control
Through the Kia Connect App, you can remotely activate by starting your engine, set and schedule climate control before you get in the car, so it's just right when you get in.

Remote Lock
Never again leave your car unlocked - or yourself locked out of your car. With the Kia Connect App, you can remotely lock and unlock your Kia from anywhere with a simple tap.

Destination Send to Vehicle*
This feature allows the Kia Connect App user to send an address directly from the app to the vehicle navigation system, which is ideal for notifying you when you are ready to depart in due course.

Real-time Vehicle tracking
Always know where your car is parked, even if you didn't park it yourself. And if you need, the Kia Connect App can walk you to it using augmented reality guidance.

SOS Call
In case of an accident where the airbag is deployed, this feature will automatically contact the Kia Connect 24/7 call centre for your safety. The dedicated SOS button allows you to call the centre yourself if necessary.

Vehicle Health Status
Vehicle status offers a comprehensive report on your car including whether the doors/boot/bonnet are open or closed, fuel levels and other vital diagnostic information before you start your journey.

POI Search & Weather Update*
Local area search combined with Weather Forecast and Points Of Interest which cover not only information of the local area, but also enroute and the destination.

Valet parking mode
Activate this mode before handing it over to someone and it will let you monitor the vehicle's location, driving time, distance and top speed using the Kia Connect App. With Geo-fence alerts it will even alert you when the vehicle strays outside of pre-set limits of geographical areas.

*Full Kia Connect Access: Vehicles fitted with built-in Satellite Navigation

Contents

CHANHONG PARK KIA DESIGN

1. Kia Connect Activation

- Part 1. In-Vehicle Activation (Vehicle only)
- Part 2. Full Activation (Phone App Download & Setup)
- Part 3. Full Activation (Vehicle Setup in the App)
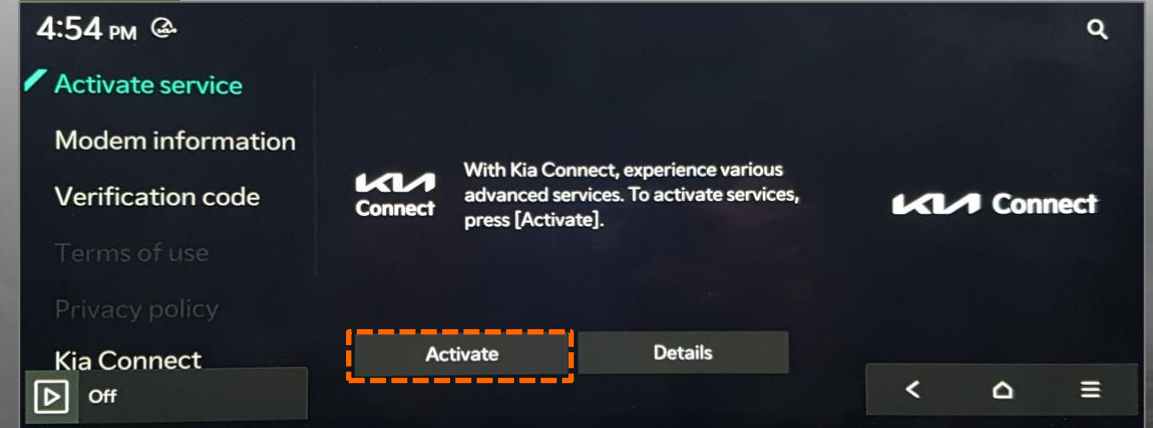
(1.1) In-Vehicle Activation Process

You can easily sign up for "Kia Connect" services via your vehicle infotainment system by following simple steps!
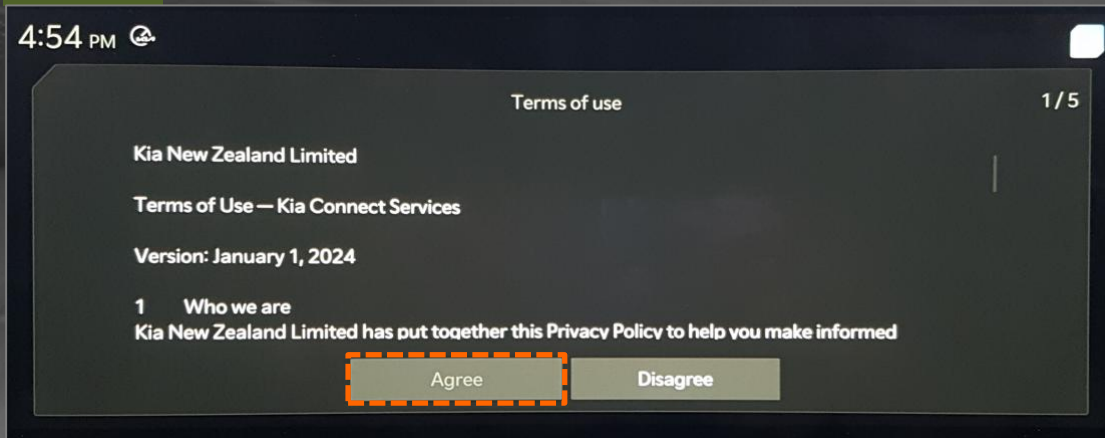
Step 1.

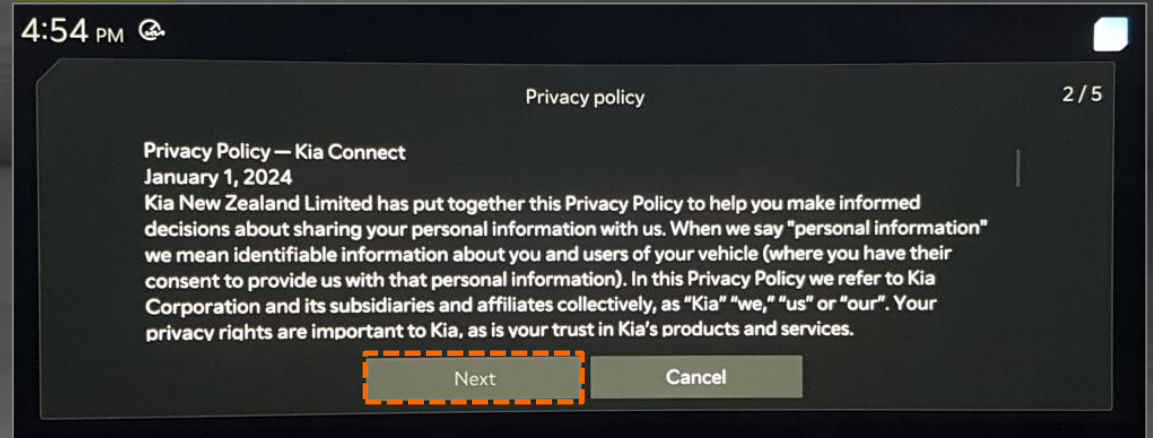Navigate to the 'Kia Connect' tile and select 'Activate service'

Step 2.

Simply click 'Activate'
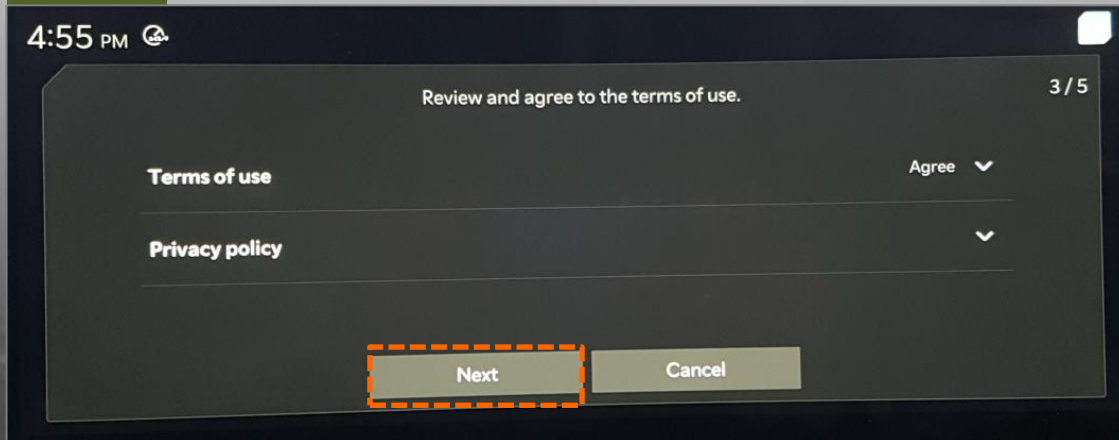
Step 3.

Read and agree to the 'Terms of use'

Step 4.

Read the 'Privacy policy' and click Next
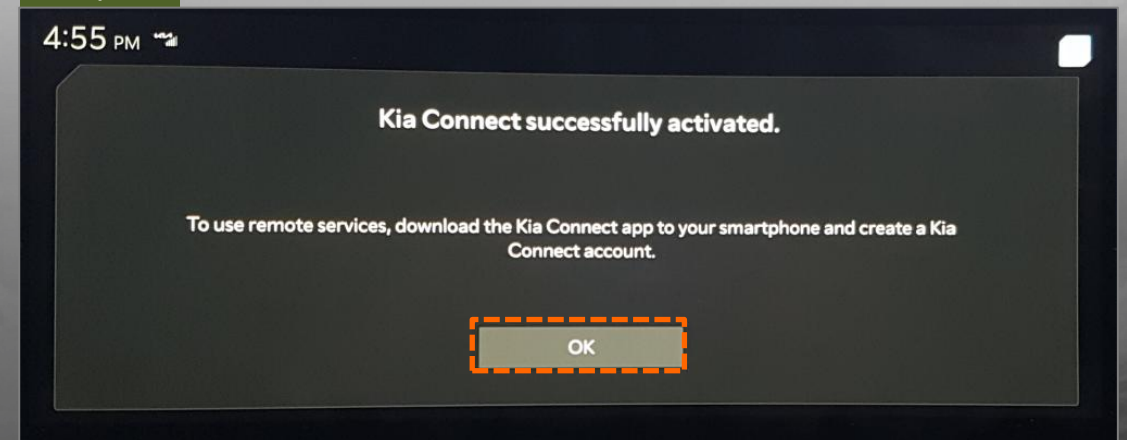
(1.2) In-Vehicle Activation Process

You can easily sign up for "Kia Connect" services via your vehicle infotainment system by following simple steps!
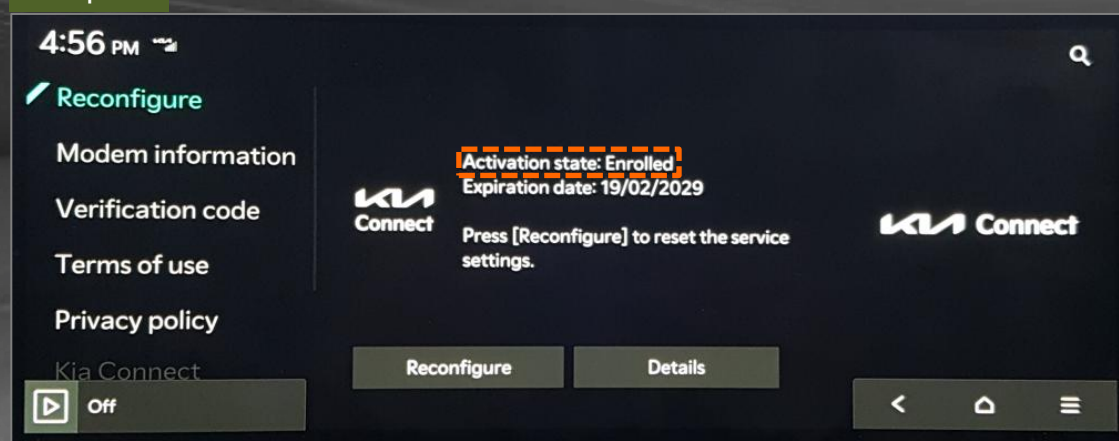
Step 5.

Click the drop-down boxes to review the terms of use again and tab Next
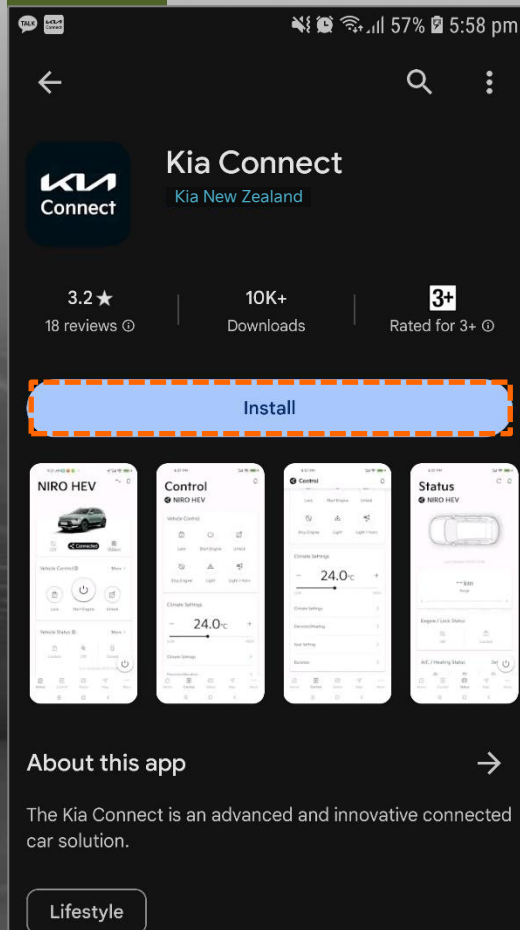
Step 6.

Activation is completed!

Step 7.

The 'Kia Connect' will now display the activation state as "Enrolled"
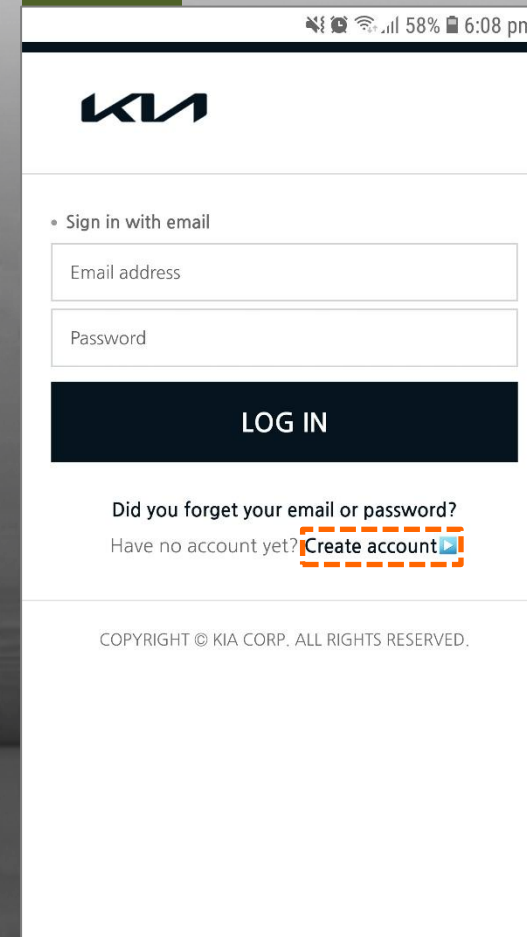
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(2.1) Full Activation Process (App Download & User Setup)

Step 1.

Step 2.

Step 3.
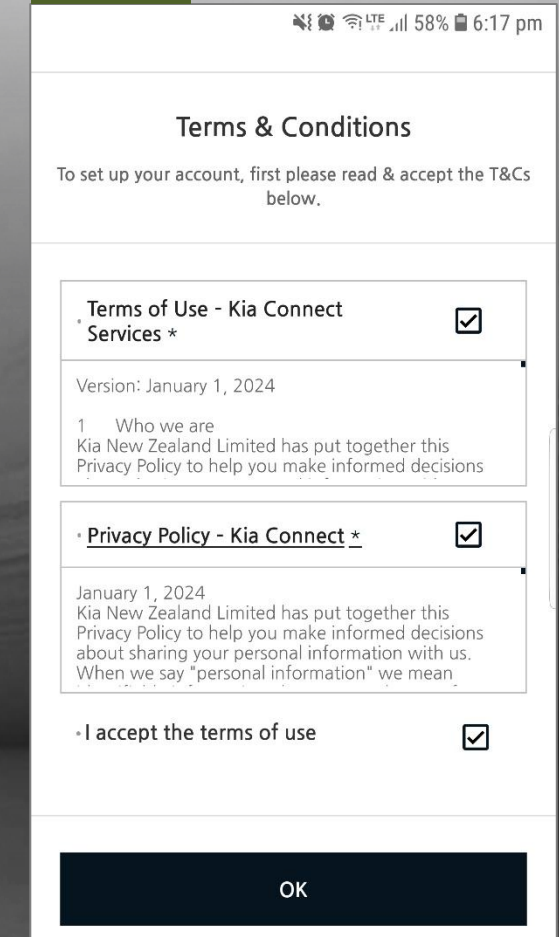

Download the 'Kia Connect' App from either the "Google Play Store" or "Apple App Store" and open the application.
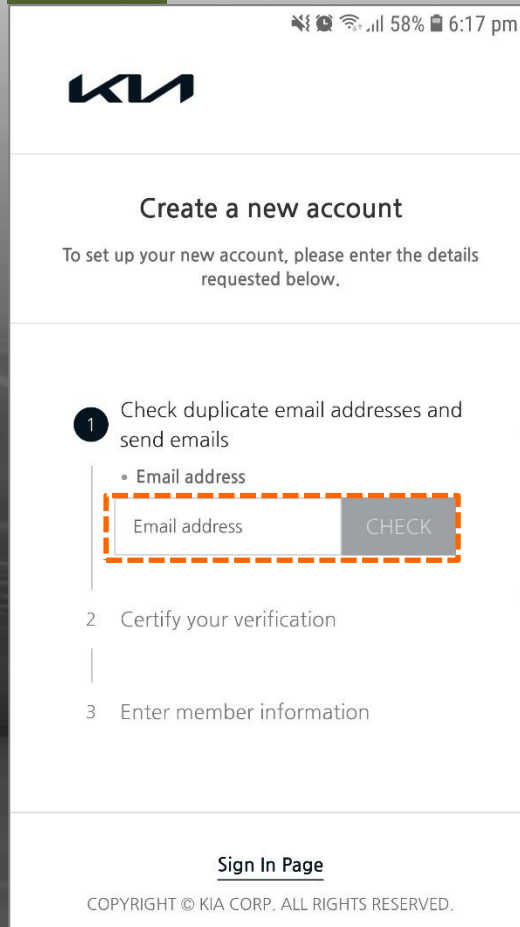
Click on the "Create account" button

Read and accept the terms and conditions

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(2.2) Full Activation Process (App Download & User Setup)

Step 4.
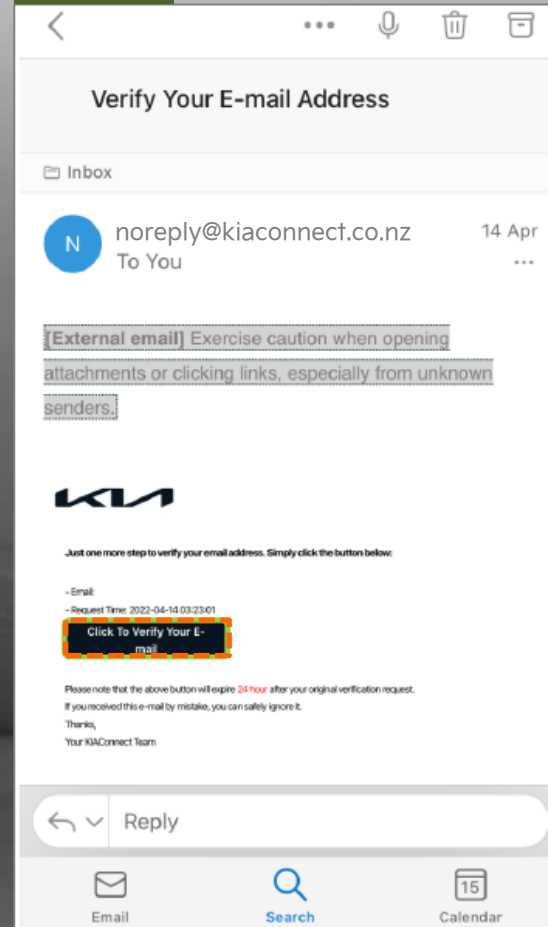
Enter a valid e-mail address and tab "CHECK"

Step 5.
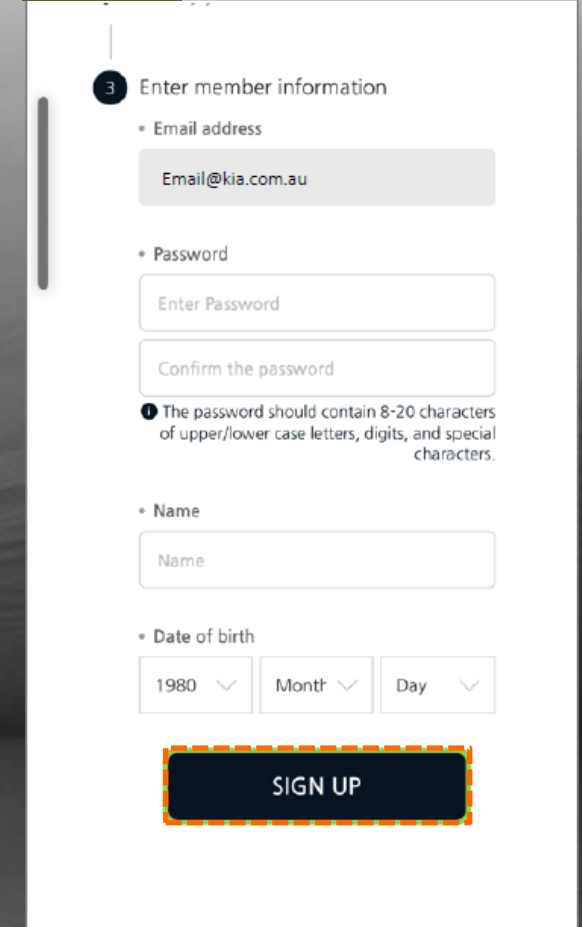
Navigate to your e-mail inbox and complete the e-mail verification process

Step 6.
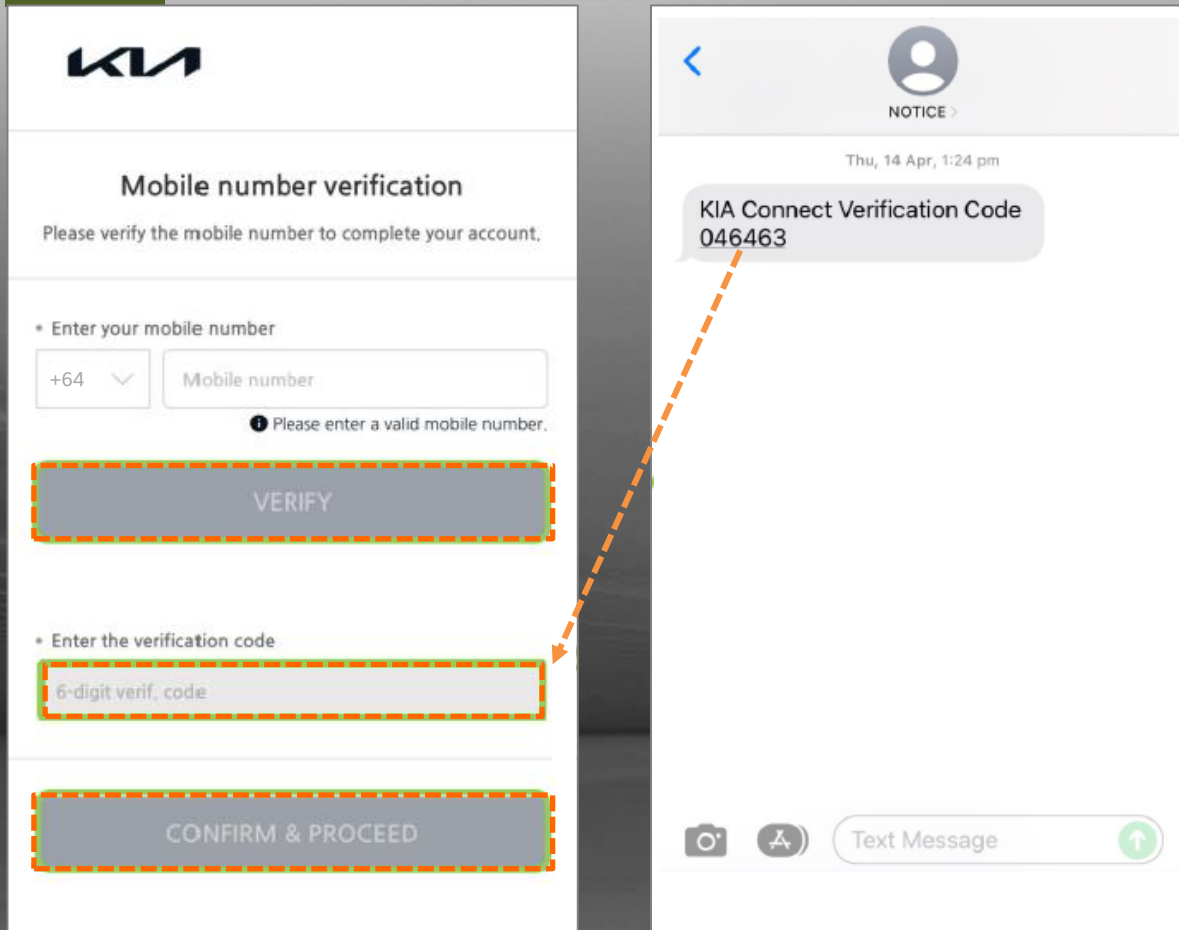
Create a password, enter your name, date and birth and click "SIGN UP"

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(2.3) Full Activation Process (App Download & User Setup)

Step 7.
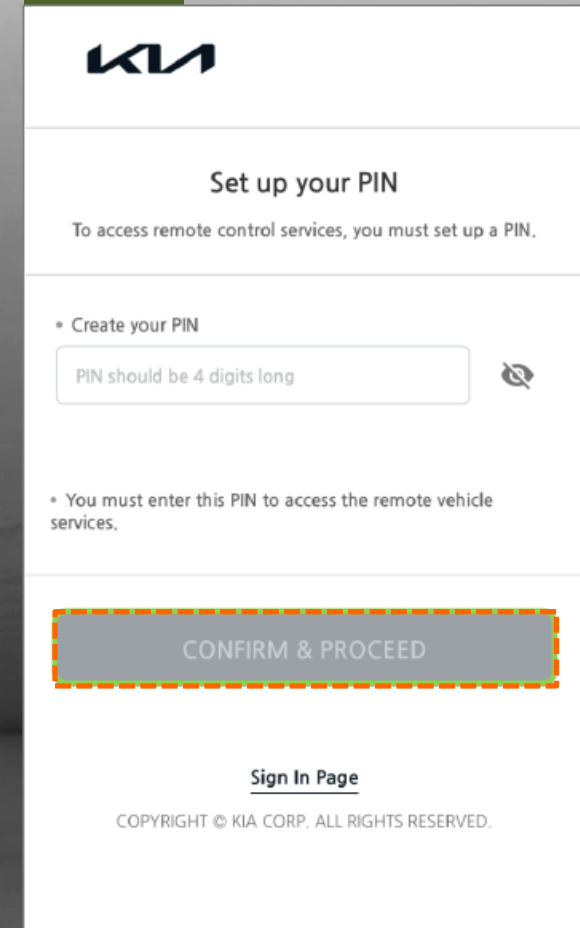
Step 8.

Enter a valid NZ mobile number and tab 'VERIFY'.
A 6-digit verification code will be sent to your mobile.
Enter this code into the Kia Connect App
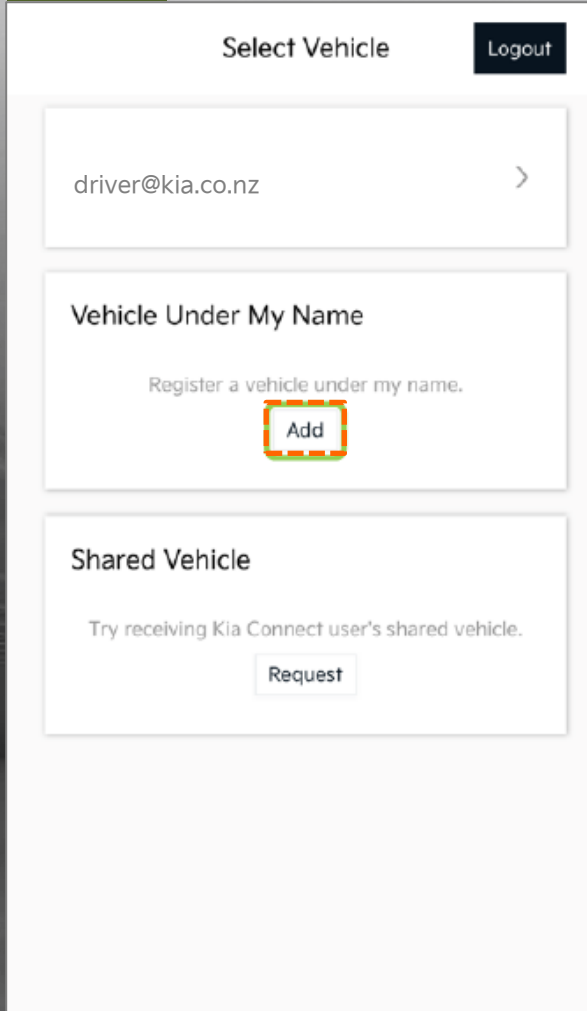
The final step is to create a PIN number.
You will be required to enter this PIN to use the remote
features within the app, such as remote lock/unlock etc.

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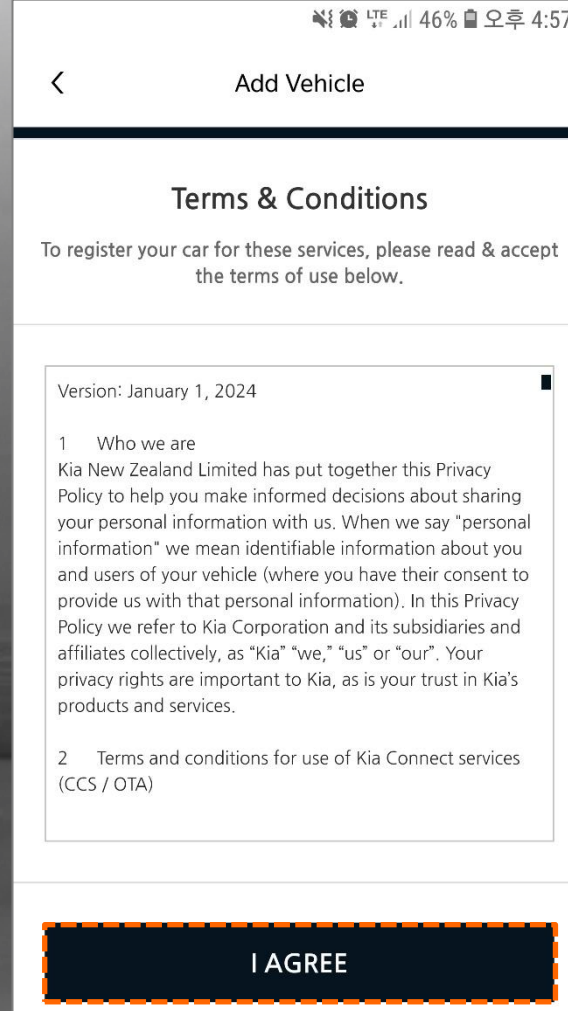
(3.1) Full Activation Process (Vehicle Setup in the App)

Step 1.
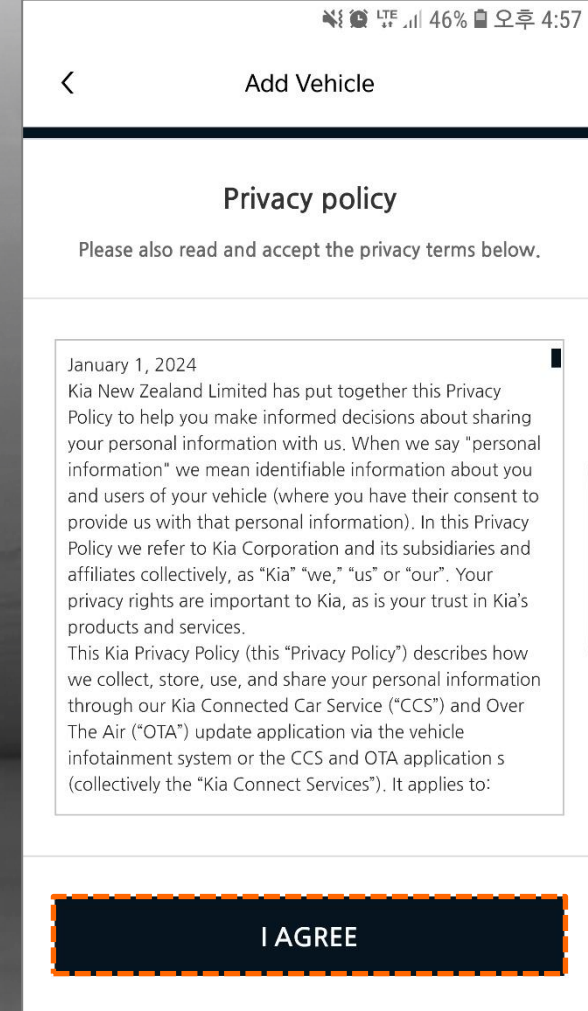
Step 2.

Tab 'Add' to register the vehicle

Read and agree to the Terms & Conditions and Privacy Policy

(3.2) Full Activation Process (Vehicle Setup in the App)

Step 3.
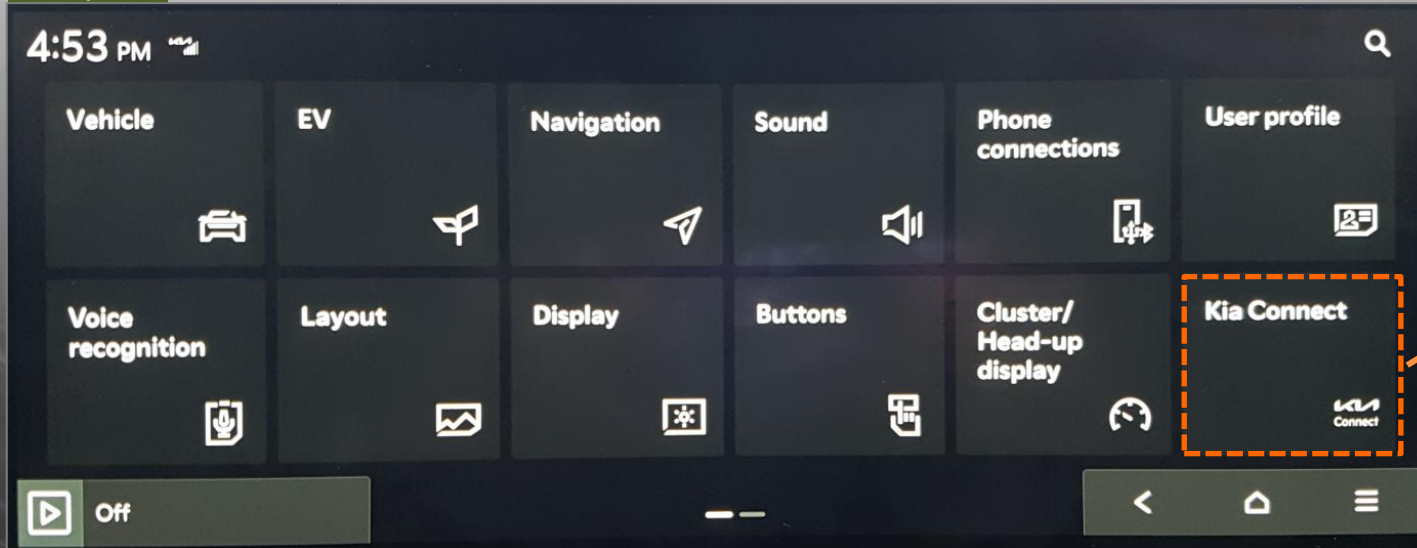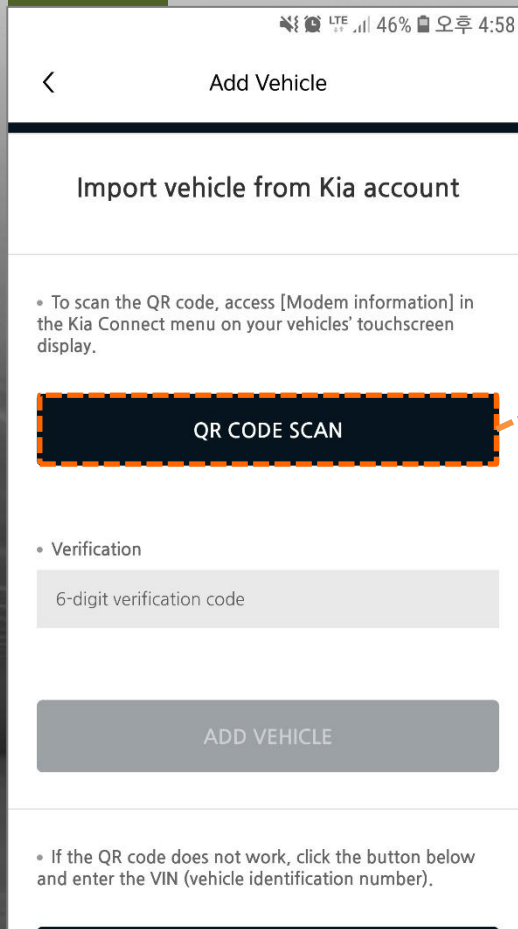
Through the main infotainment system in the vehicle, navigate to 'Kia Connect' tile.
On the left side of the screen, select 'Modem information'

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(3.3) Full Activation Process (Vehicle Setup in the App)

Step 4.

Step 5.

Step 6.
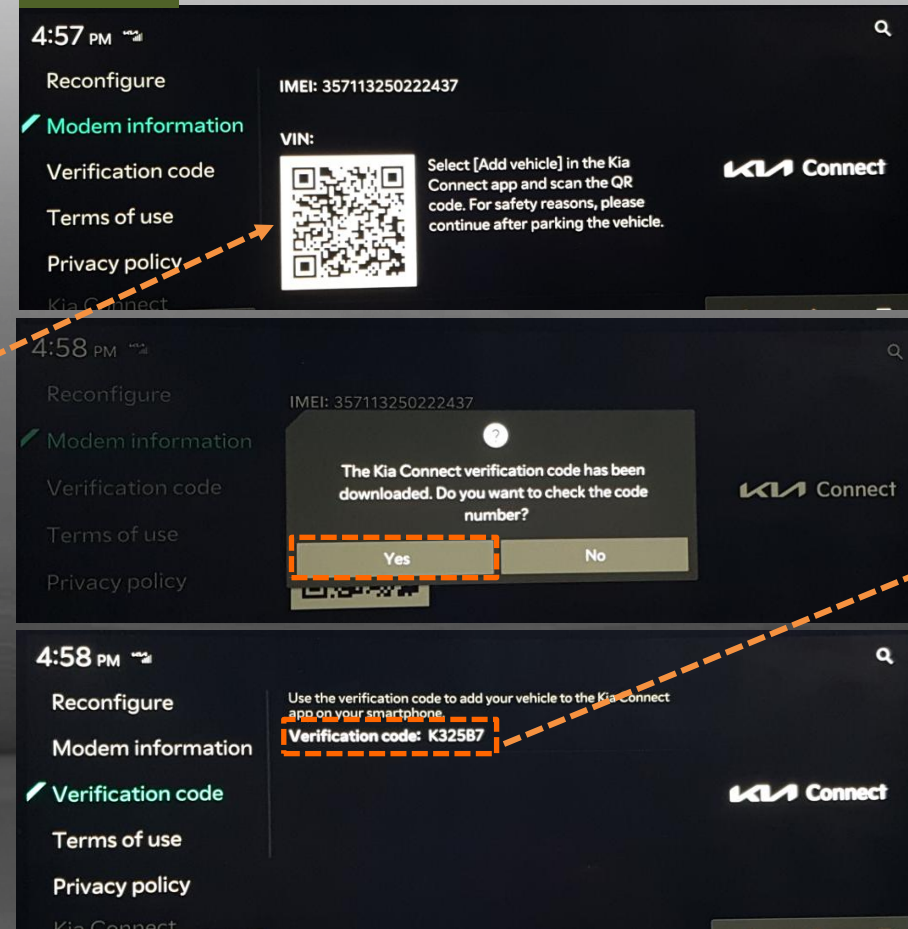
In the 'Kia Connect' App, click the 'QR Code Scan' button and scan the in-vehicle QR code.

A pop-up (on the main head unit) will appear asking to "check the code number." Select "Yes" and enter the 6-digit verification code displayed on the infotainment system.

Enter the 6-digit verification code and tab "Add Vehicle"

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(3.4) Full Activation Process (Vehicle Setup in the App)

Step 7.
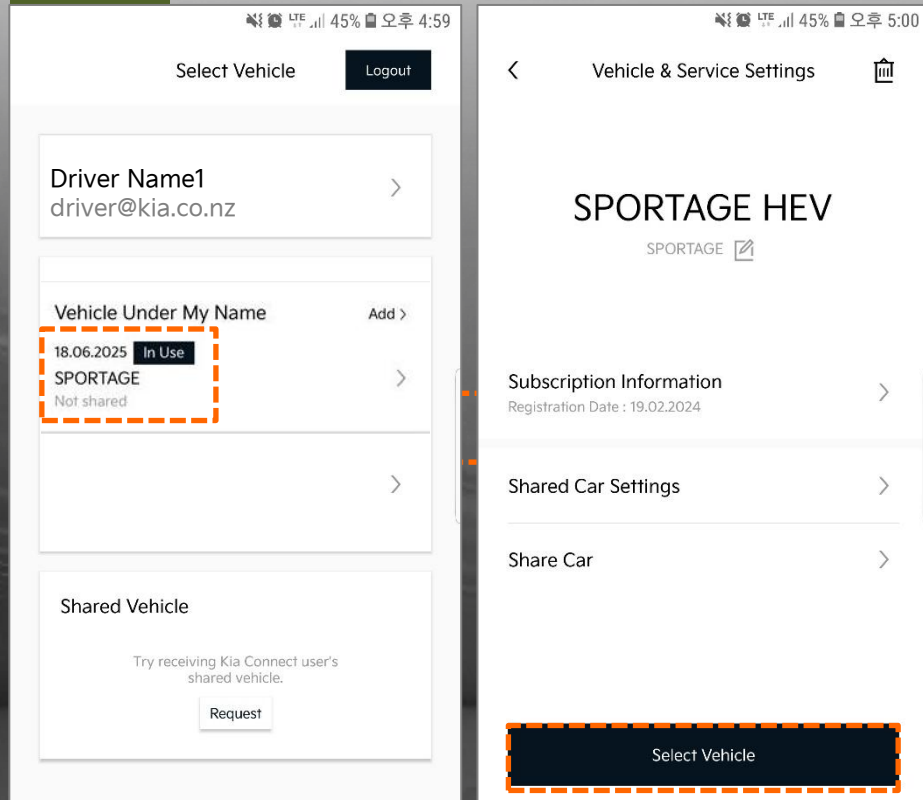
Step 8.

Select the registered vehicle and click 'Select Vehicle'
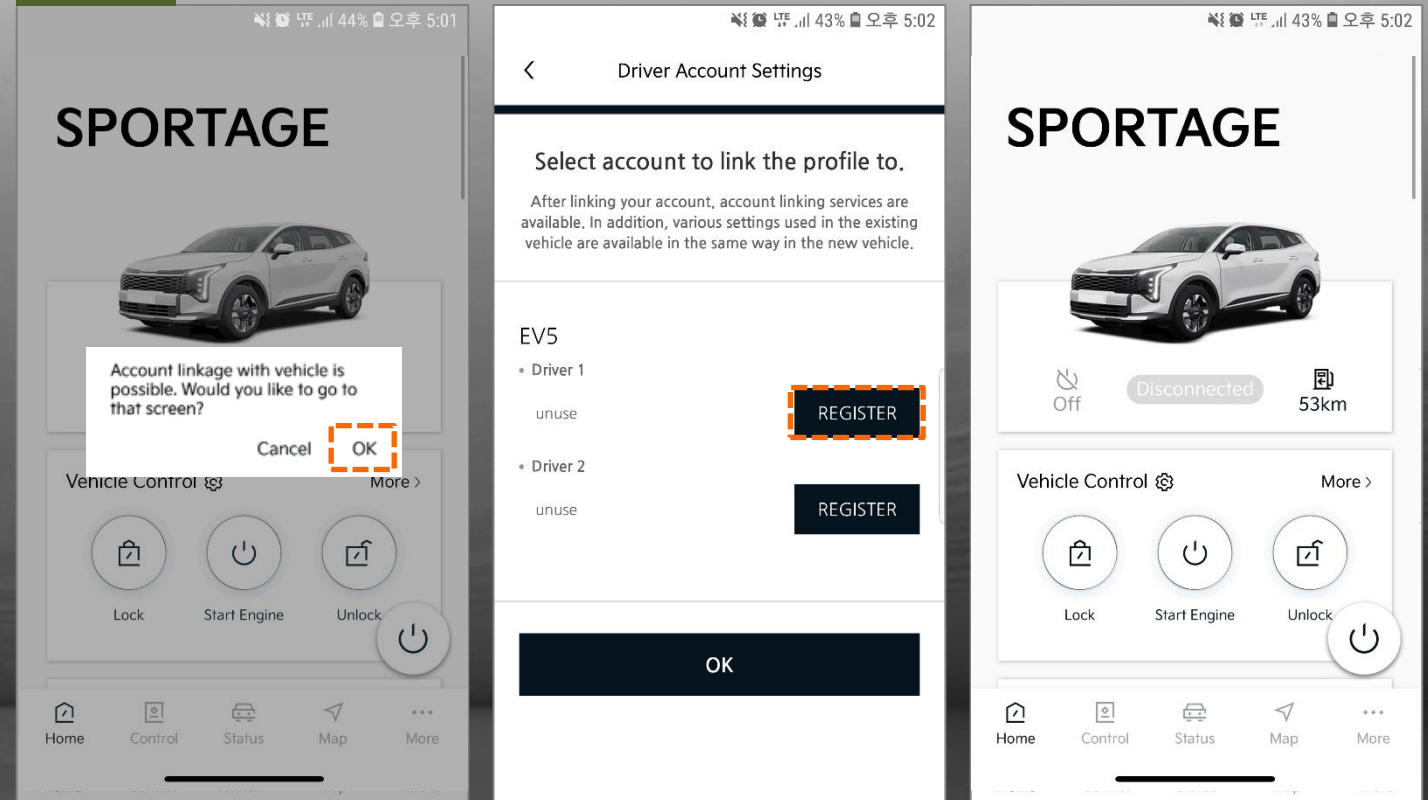
You will need to link your 'Kia Connect' account to the Driver Profile to save details such as radio stations, seat position, Air Conditioning settings, favourited map destinations and much more. To do this, when the app is opened it will ask you to link your account.
Select 'OK' and then hit the 'Register' button as shown above.

(3.5) Full Activation Process (Vehicle Setup in the App)

Step 9.
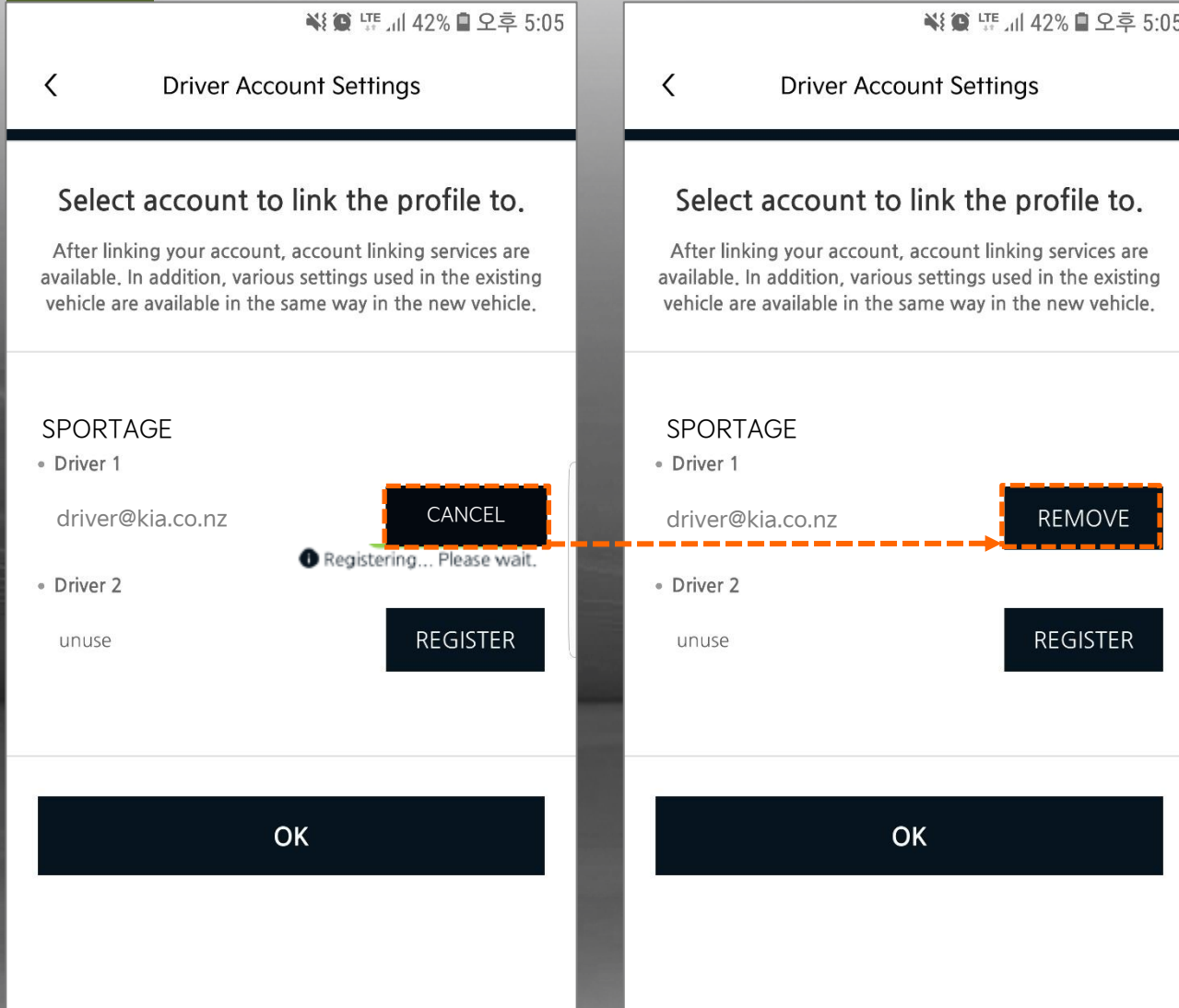
Once linked, it may take a minute to register.

When successfully linked, the Kia Connect App will give you the option to 'Remove' the linked account as shown in the screenshots.

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2. Home

- Menu Navigation
- Main Screens
- My Vehicle Image
- Vehicle Control
- Valet Mode

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Home > Menu Navigation

There are 5 representative menus in total. You can enter the desired menu via the icon in the bottom navigation.
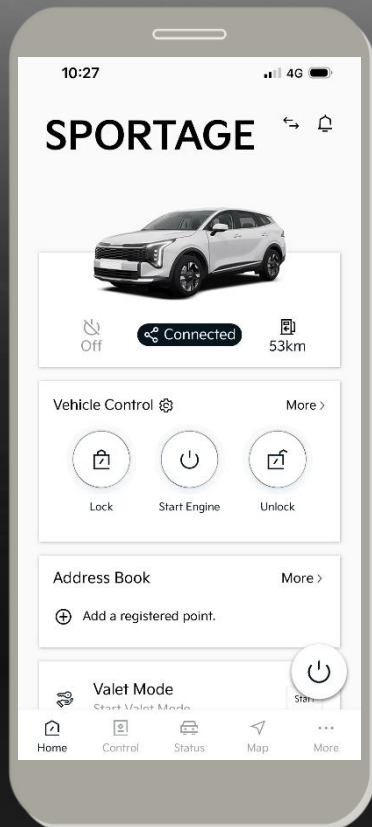
Home
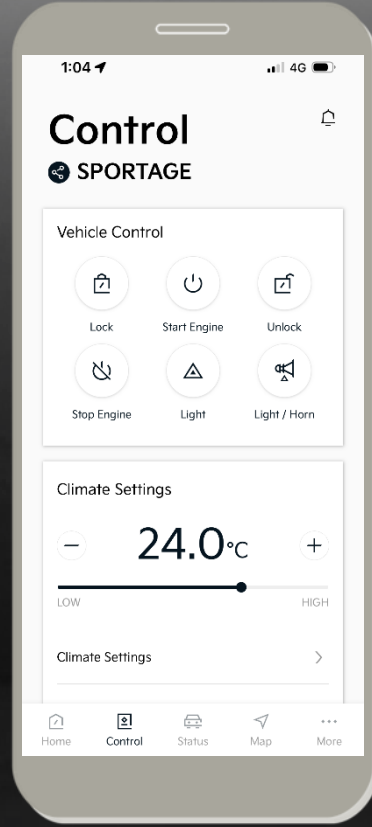
Control
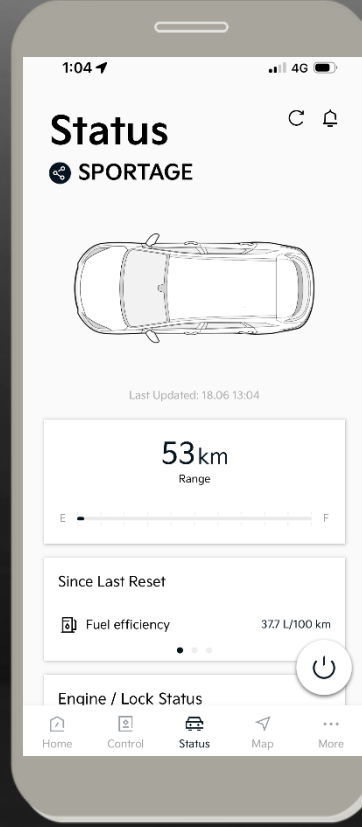
Status
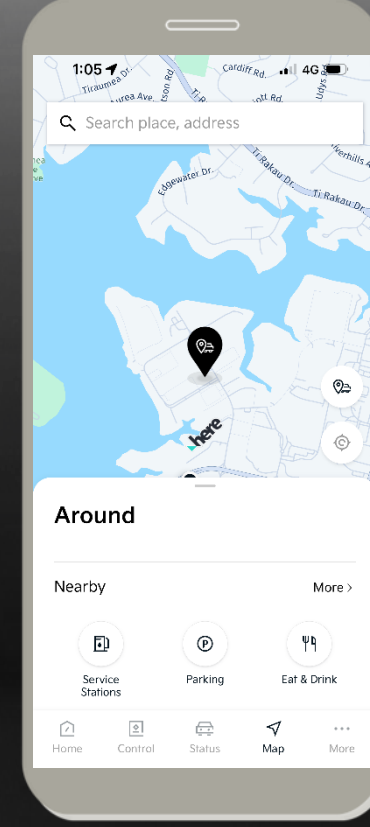
Map
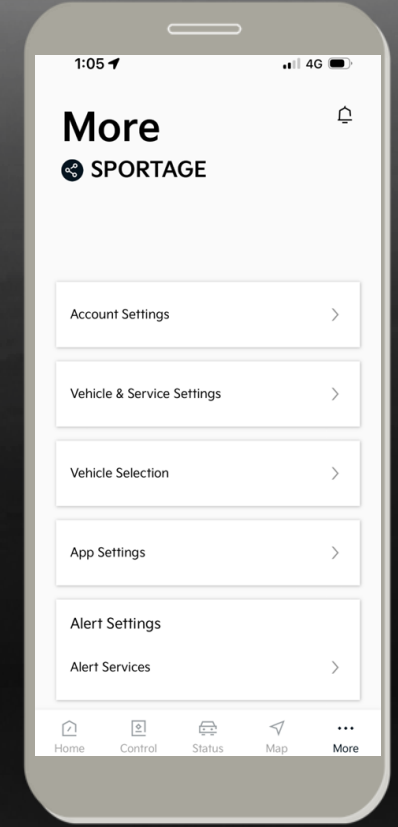
More
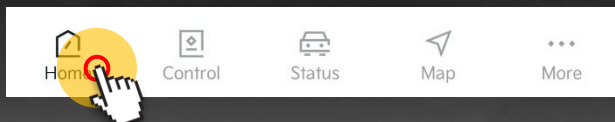
Enter each menu via icons in the bottom navigation.

*Remote Control features and functionalities may vary by trim level and configuration. For the most accurate and up-to-date information, please refer to the official product brochures or visit our website to review specific trim specifications.

Home > Main Screens

Once your vehicle is registered, you can select it and enter the home screen.

The home screen displays information about your vehicle, plus current status of your vehicle, vehicle control buttons, valet mode, user calendar information, user profile settings, vehicle reports etc.

Notifications

Vehicle Name

Connected Status between vehicle and app

Disconnected

Connected

Current Status of the Vehicle

Engine Status

Range to empty

User Calendar reminders

Main Vehicle Control

User Profile settings

Address Book – add a Registered Point to become a Frequently Visited point/location

Personal Service link eg: Calendar

Valet Mode

Short Cut to Remote Engine Start

Bottom Navigation

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Home > Vehicle Control

Touch the Vehicle Control icon on the vehicle control card, then enter the PIN to send a command to the vehicle.

When the command is sent to the vehicle, the result is displayed as a push message (pop-up).
(※ An animation will be displayed on the button icon while the Vehicle control command is successfully passed to the vehicle.)

Select Vehicle
control button

Enter PIN

Vehicle Control command
result pop-up

Button animation

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Home > Valet Mode

The app will display information to check the status of Valet Mode when activated on the vehicle.

You can check the time the Valet Mode was started, the time it was finished, total idle time etc.

Activated

Valet Mode
Valet Mode is active   >

Deactivated

Valet Mode
Valet Mode Deactivated.

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3. Control

- Main Screen
- Vehicle Control
- Climate Control / Demister settings
- Seat settings

Control > Main Screen

Various vehicle controls are available remotely in the Vehicle Control menu. Cabin Climate Control, Demist, Seat Heating/Ventilation[1], Battery Pre-Conditioning to name a few.
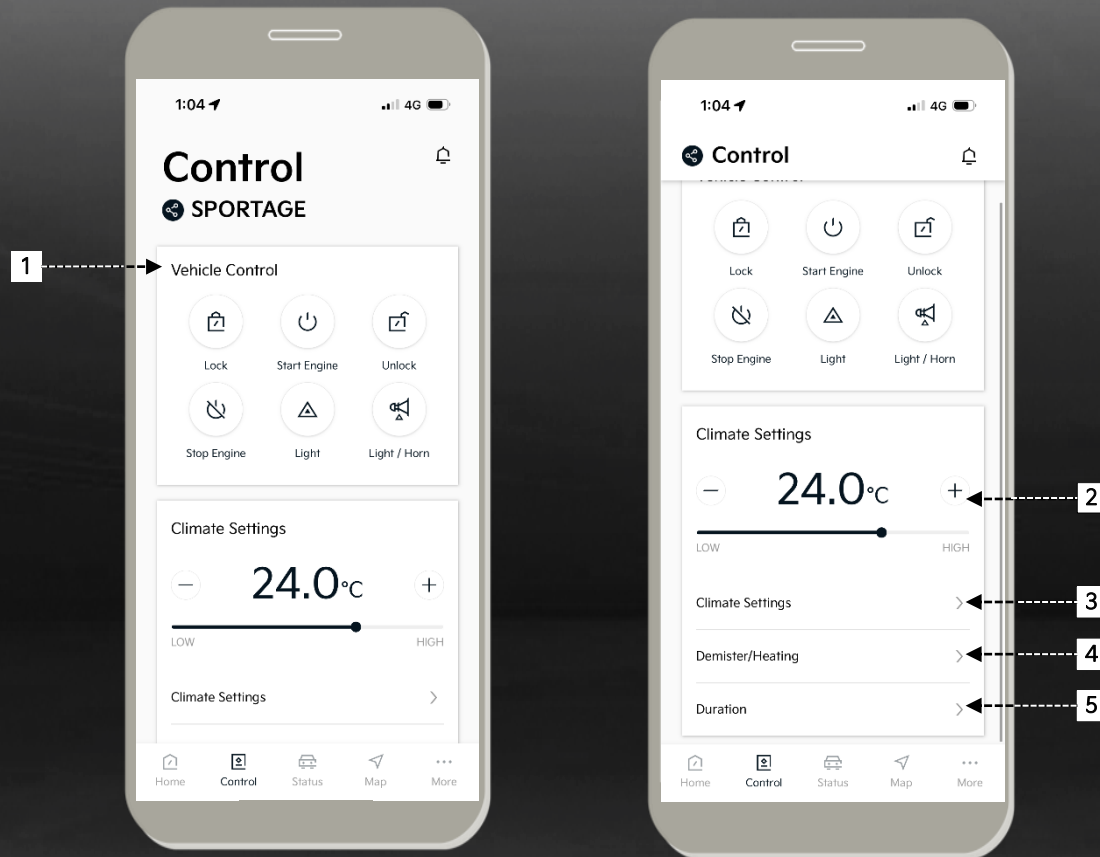
1	Control	Remote control buttons*
		*Control buttons vary depending on vehicle trims options
2	Temperature	Adjust the temperature of the vehicle when starting the engine.
		The temperature value can be adjusted by pressing the (-) (+) buttons or by the slide bar.
3	Climate Settings	Choose Air Conditioning Settings (Start with On/Off/Last Set Temp)
4	Demist & Heat	Set front windshield demister, side mirror heat & rear window demister.
5	Climate Duration	Set the time between 2 and 30 minutes

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Control > Vehicle Control

Touch the Vehicle Control icon on the vehicle control card, then enter the PIN to send a command to the vehicle.
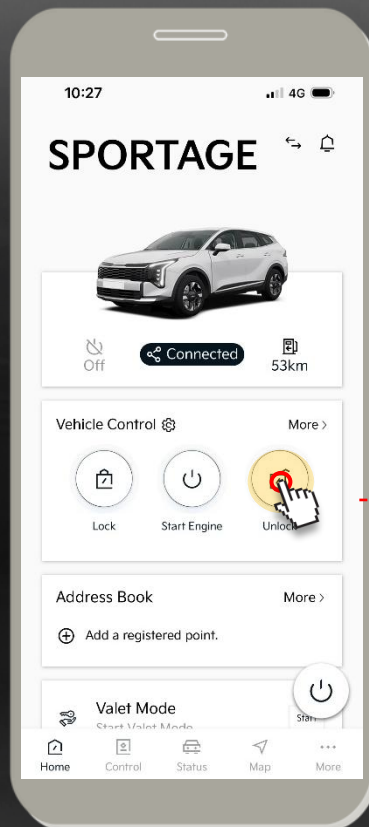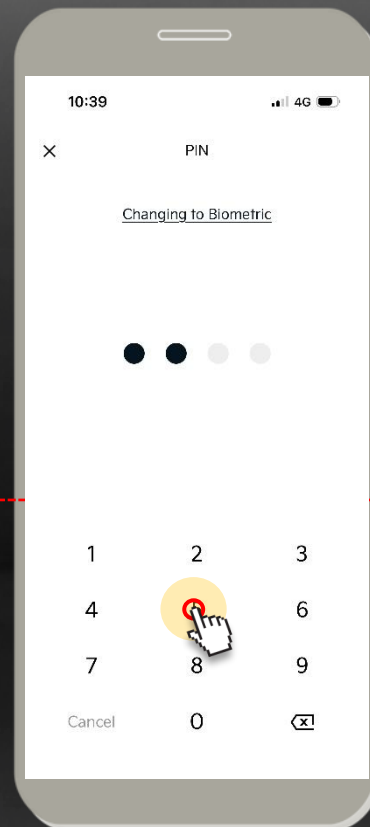
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Button animation

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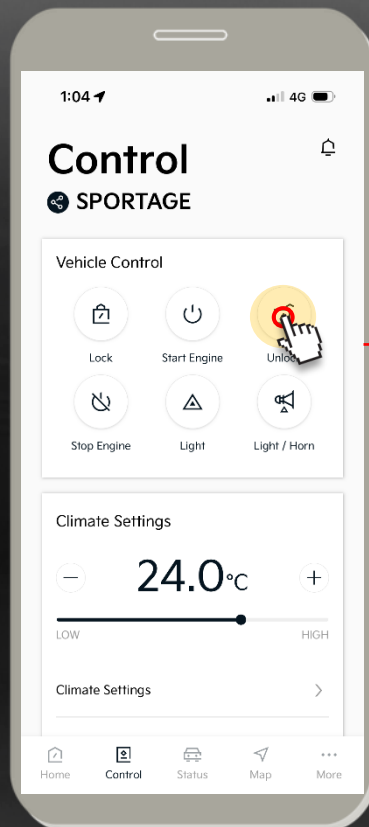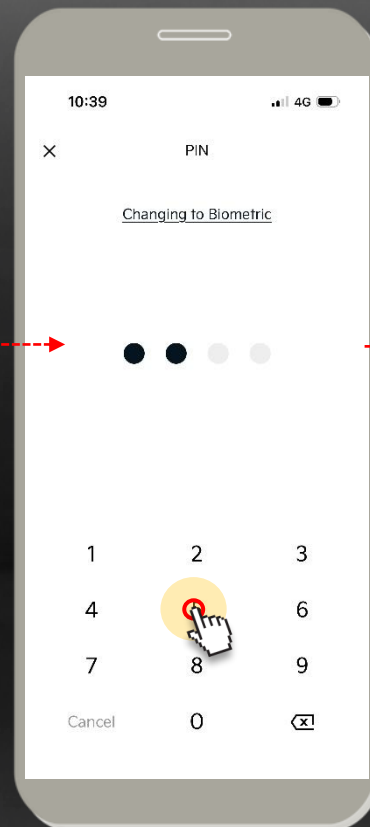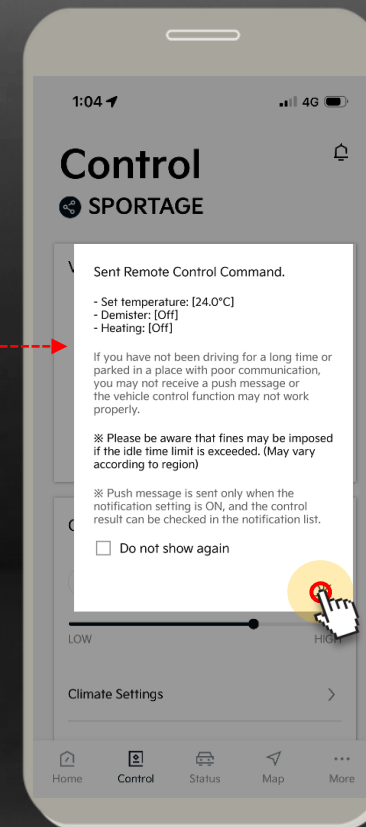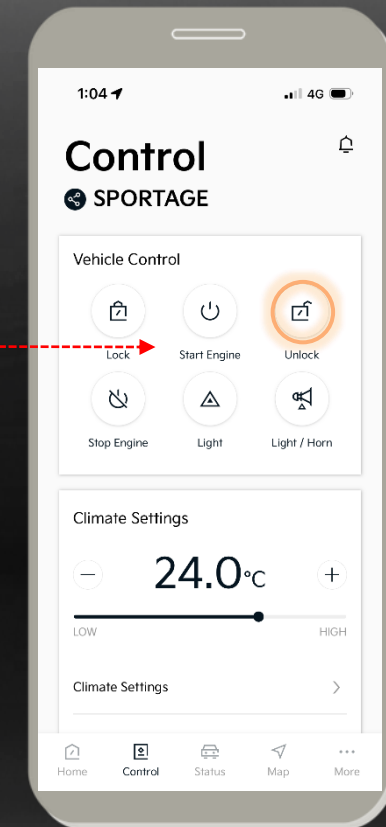
Control > Climate Control / Demister settings

When selecting the remote-control functions, you can set the interior cabin temperature.
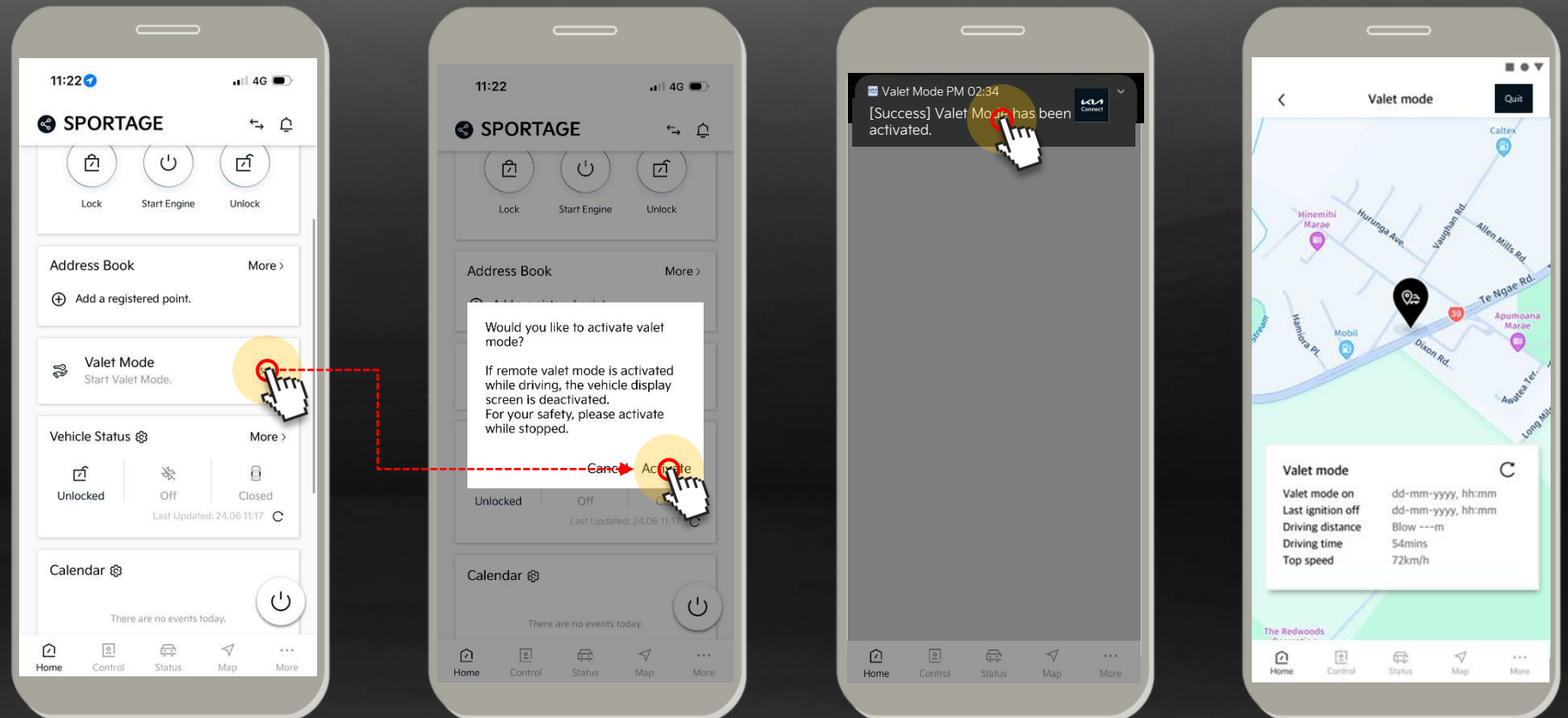
Front Windscreen & Rear Tailgate demister and Heated Side Mirrors can also be set.
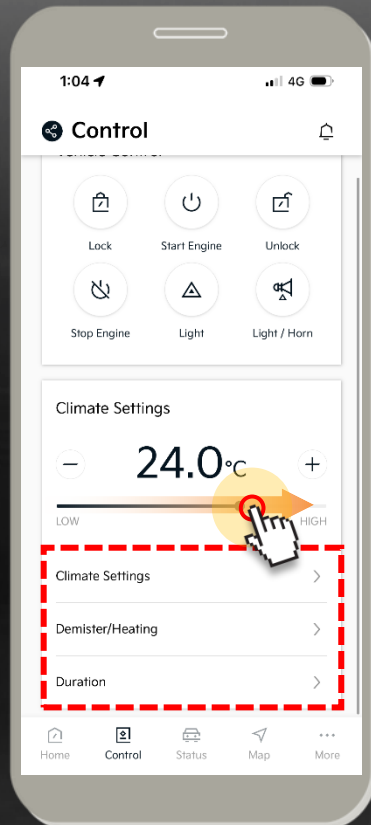
The Climate temperature value can be adjusted by pressing the (-) (+) buttons or by the slide bar.
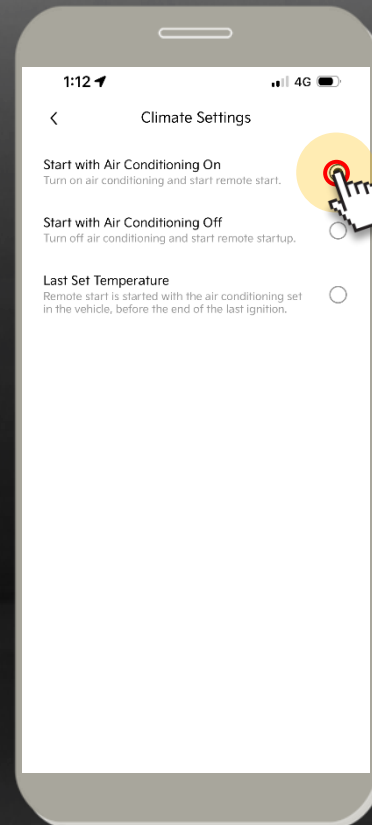
Control the climate in your car when you start the engine by presetting it or turning it off
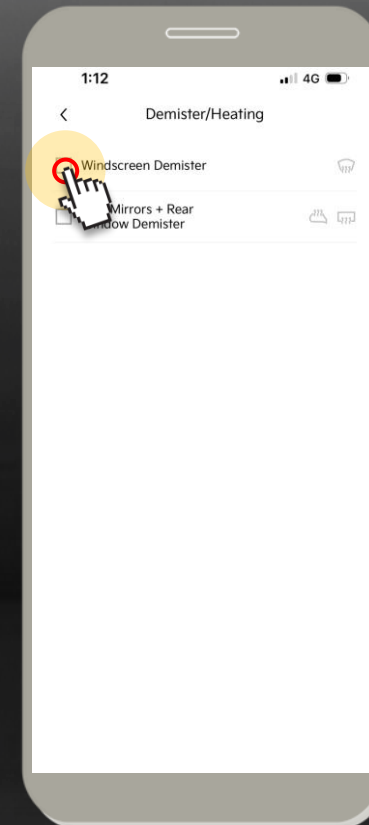
Front Windscreen & Rear Tailgate demist, and Heated Side Mirrors can also be set.
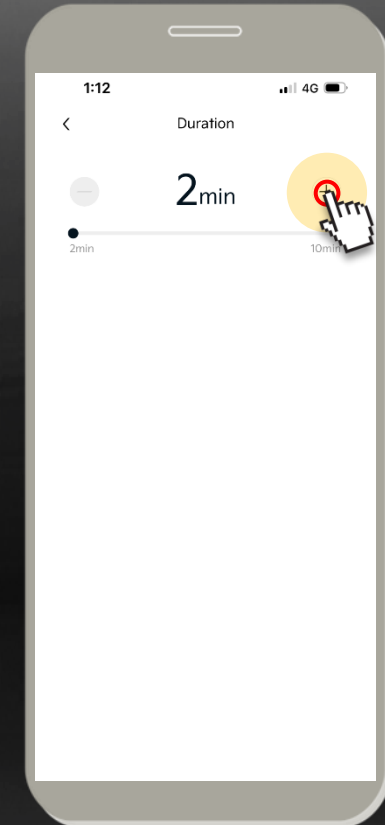
The Climate Duration can be also set

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4. Status

- Main screen & Car Status
- Surround View Monitor
- Monthly report

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Status > Main screen & Car Status

A menu that displays the status of the vehicle, provides vehicle status information within the range of supported options through the top view of the vehicle and status icons for each function.
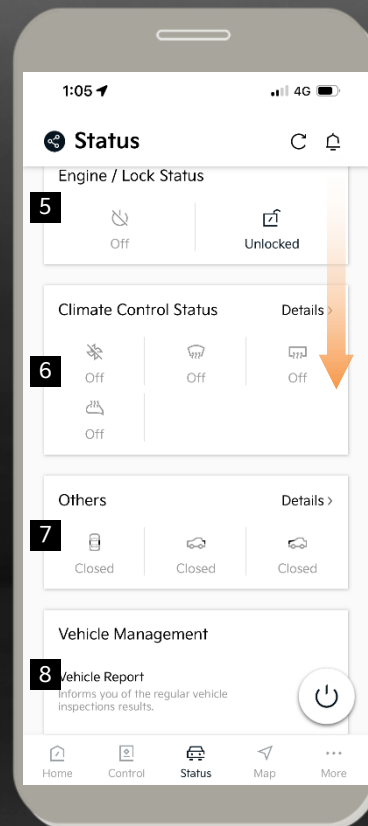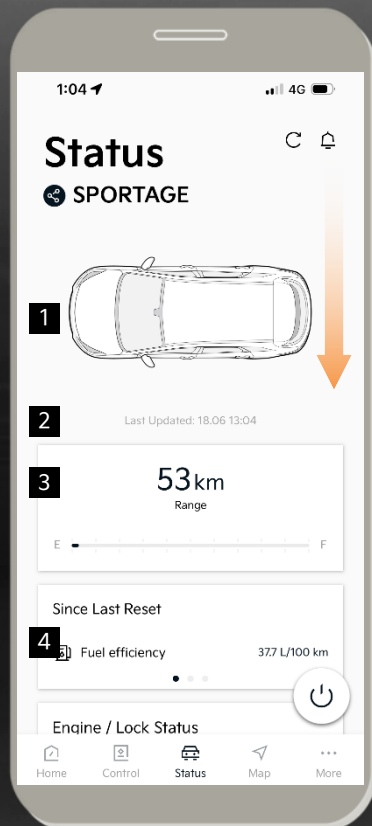
1	Vehicle Status Top View	Displays the current vehicle status with a birds-eye view image
2	Last Update	Displays the date and time of the last received vehicle status
3	Remaining Driving Range	Displays an indication of the vehicles estimated driving range
4	Fuel Efficiency	Displays the Fuel Efficiency since the last reset, after fuelling and current trip
5	Locking Status	Displays the vehicles current locked/unlocked status
6	A/C & Heating Status	Displays the vehicles current A/C or Heating status
7	Others	Displays the status of the vehicle's doors, sunroof, boot, hood*
8	Vehicle Report	Vehicle Report providing monthly vehicle operation and status information

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Status > Surround View Monitor (SVM)

If your vehicle is fitted with the 'Surround View Monitor' (SVM), the 'View Around my Vehicle' feature is displayed separately on the vehicle status screen. When entering the menu, you can select to view a current image capture (static) from around the vehicle according to the camera angle. To save that image press the save image button: To view your saved images go to the Stored Image List folder.
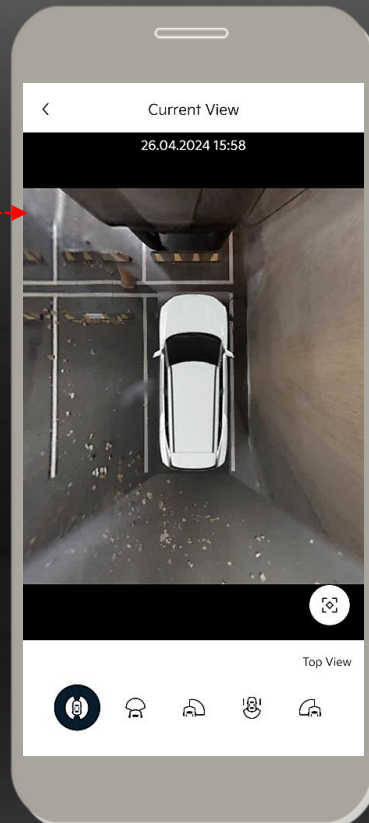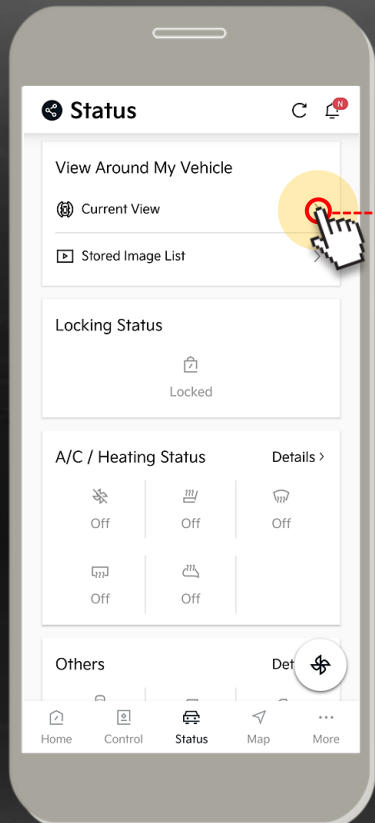
Select camera angle
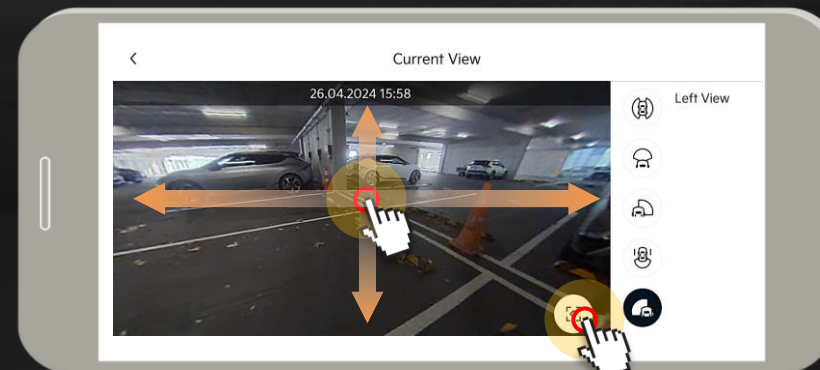
Can view image capture in landscape or portrait. Touch image to toggle view for wider/taller view of the image capture

Stored saved images
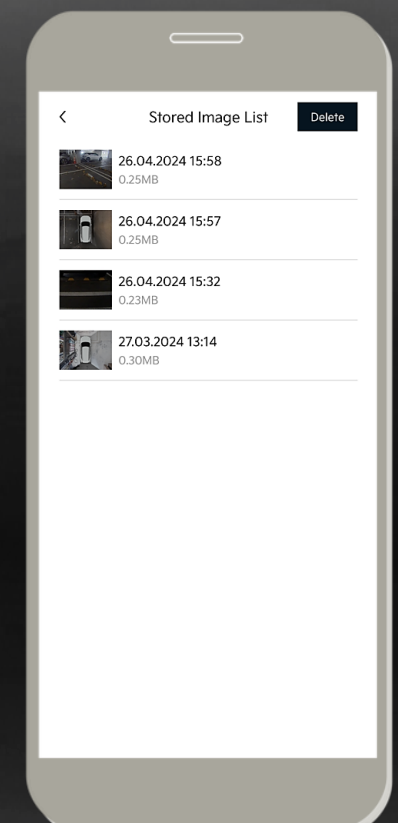
*Remote Control features and functionalities may vary by trim level and configuration. For the most accurate and up-to-date information, please refer to the official product brochures or visit our website to review specific trim specifications.

Status > Monthly Report

The monthly report provides monthly driving information and fault diagnosis information for the vehicle.

Driving Info Summary & Detail with Distance, Time, Average Speed and Fault Diagnosis report.
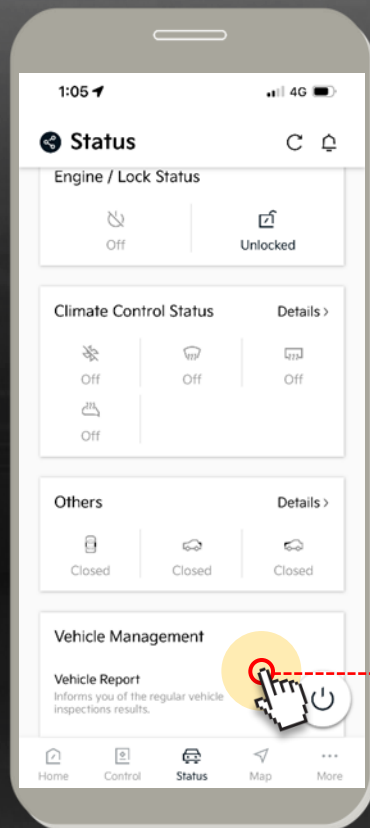
Vehicle Management   **Driving Info Summary**   **Driving Info Detail**   **Fault Diagnostic**
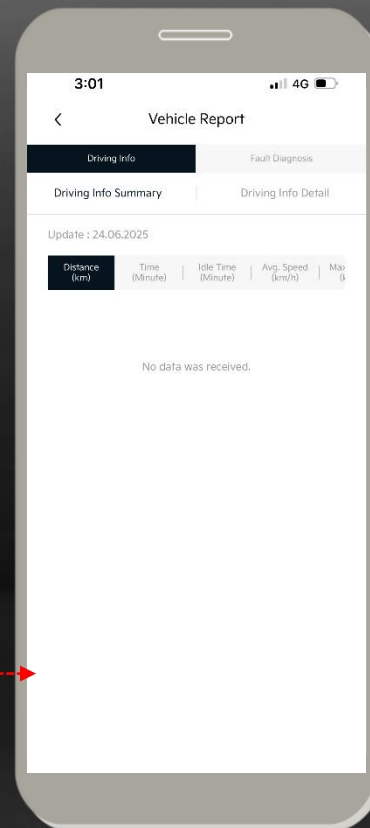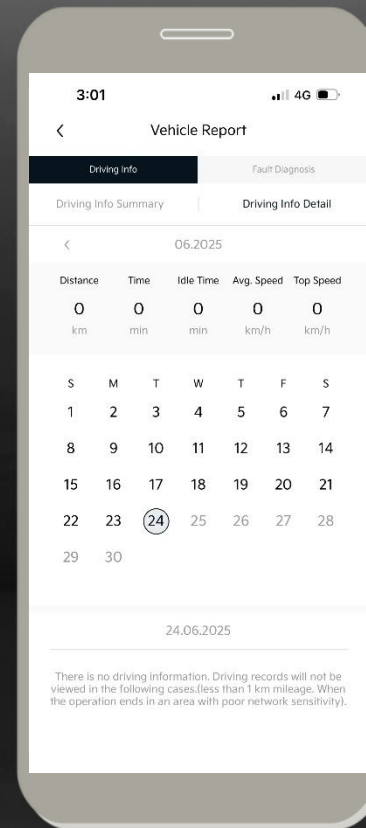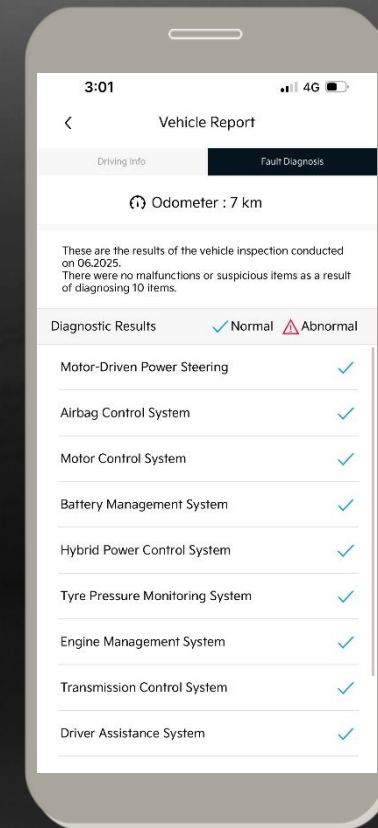
5. Map

- Main screen
- Find my Car
- My Vehicle Location
- Search process
- Send to Car

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Map > Main screen

The main screen is divided into a map and a lower information area. You can add a Registered Point for the Address Book, search for nearby Service Stations, Parking, Shopping and Food Establishments.

Address Book

Registered Point

Service Stations

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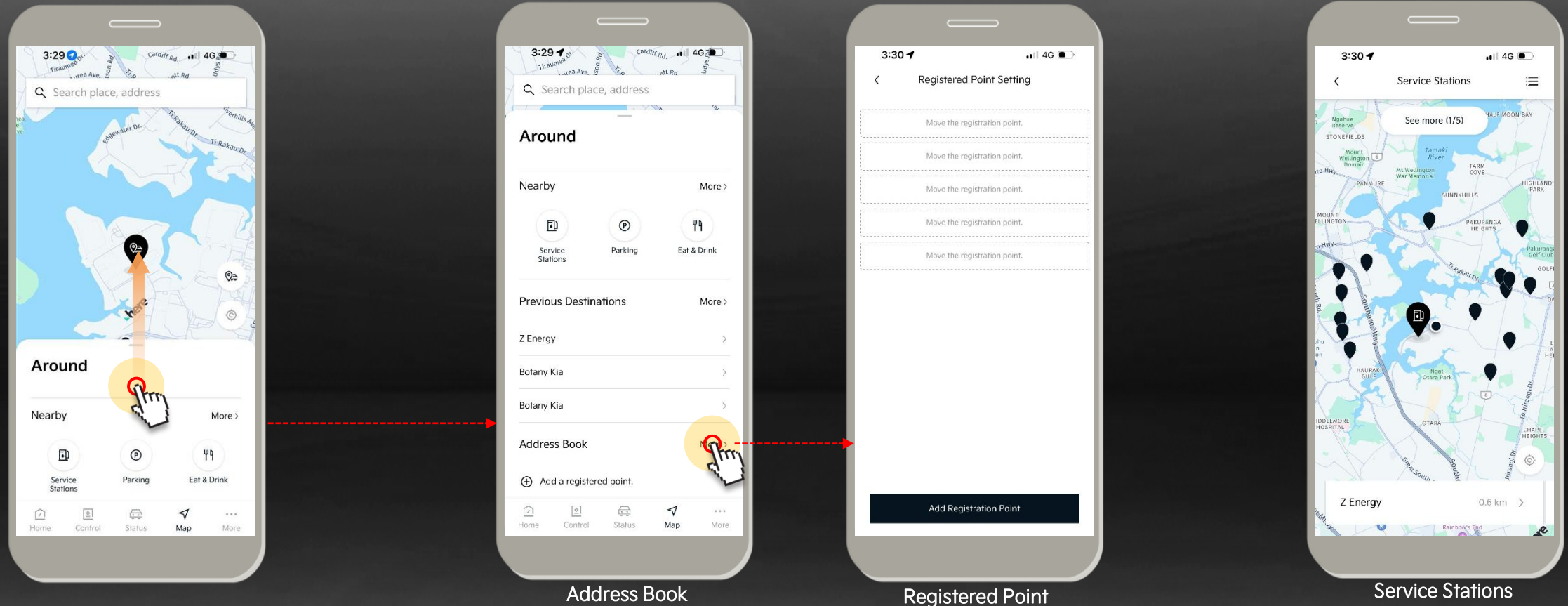
Map > Find My Car

By selecting the Find My Car Location button on the map you can display the location of your currently parked vehicle on the map.

You need to enter your 4-digit PIN number, and the result is possible only if it is within 3km from the current location.

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**KIA
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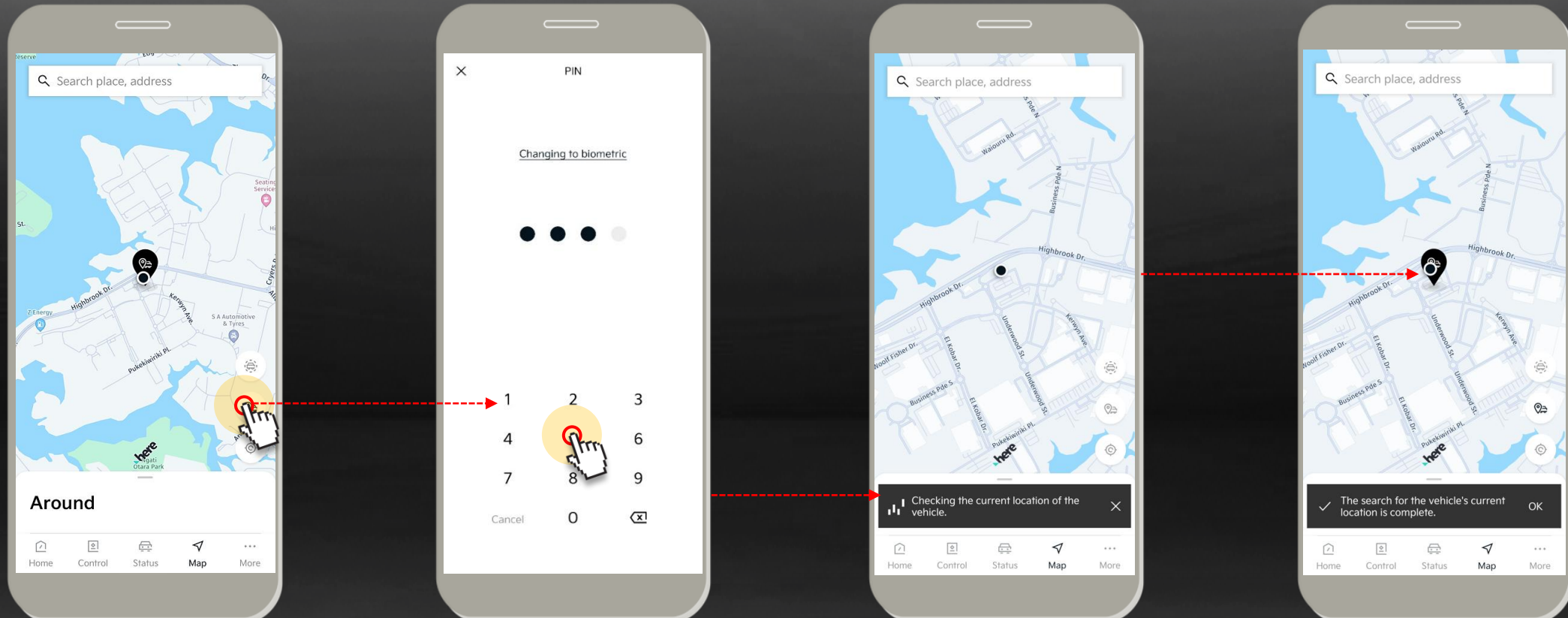
Map > My Vehicle Location & current Remaining Fuel Range

If you touch the vehicle marker on the map 📍 you can see the detailed address of the vehicle's location. You can then be guided to the detailed location of the vehicle through AR guidance and map guidance.

If you touch the Remaining Fuel Range marker on the map ⊕ you will be shown the remaining Fuel range radius from location on the map.
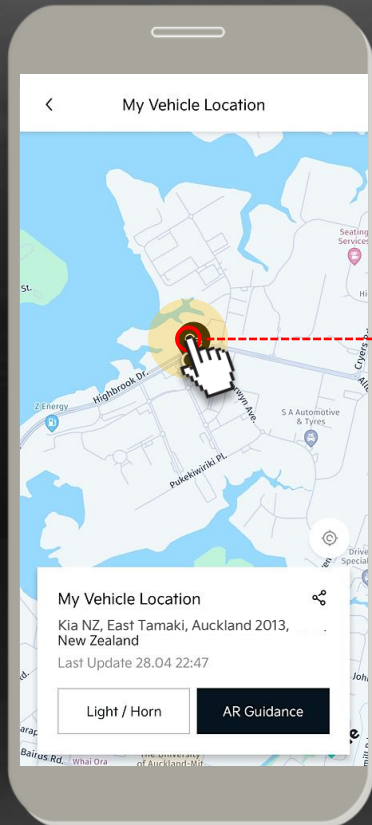
My Vehicle Location

AR Guide
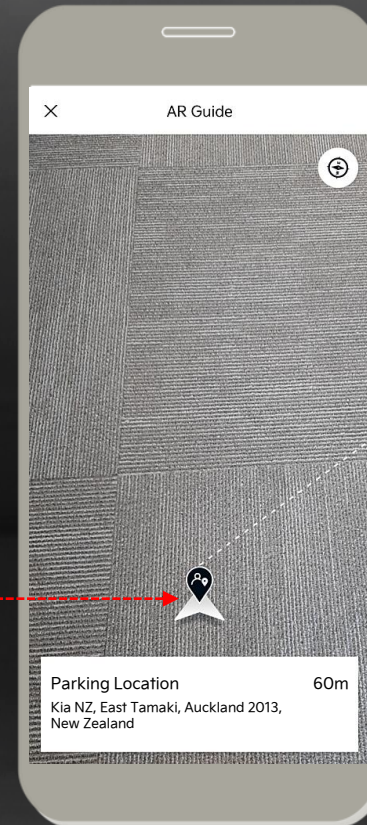
AR Guide
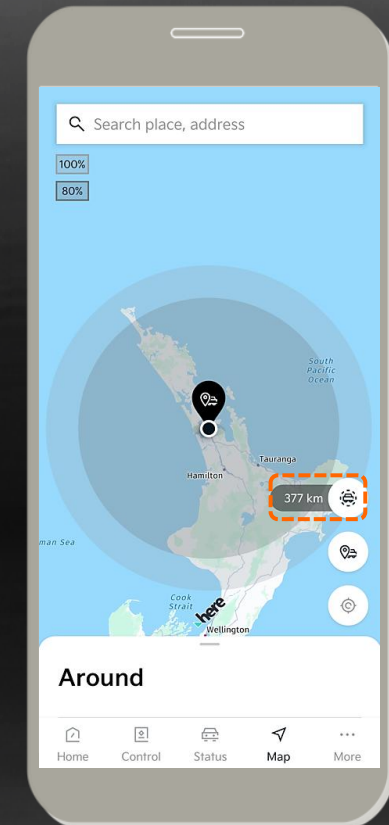
Remaining Fuel Range

Map > Search Nearby

Selecting a Nearby search category displays a list of nearby Service Stations, Parking Locations and Food Establishments. These will be shown based on the closest proximity to your current location.

Search Nearby

Service Stations

Parking Locations

Food Establishments
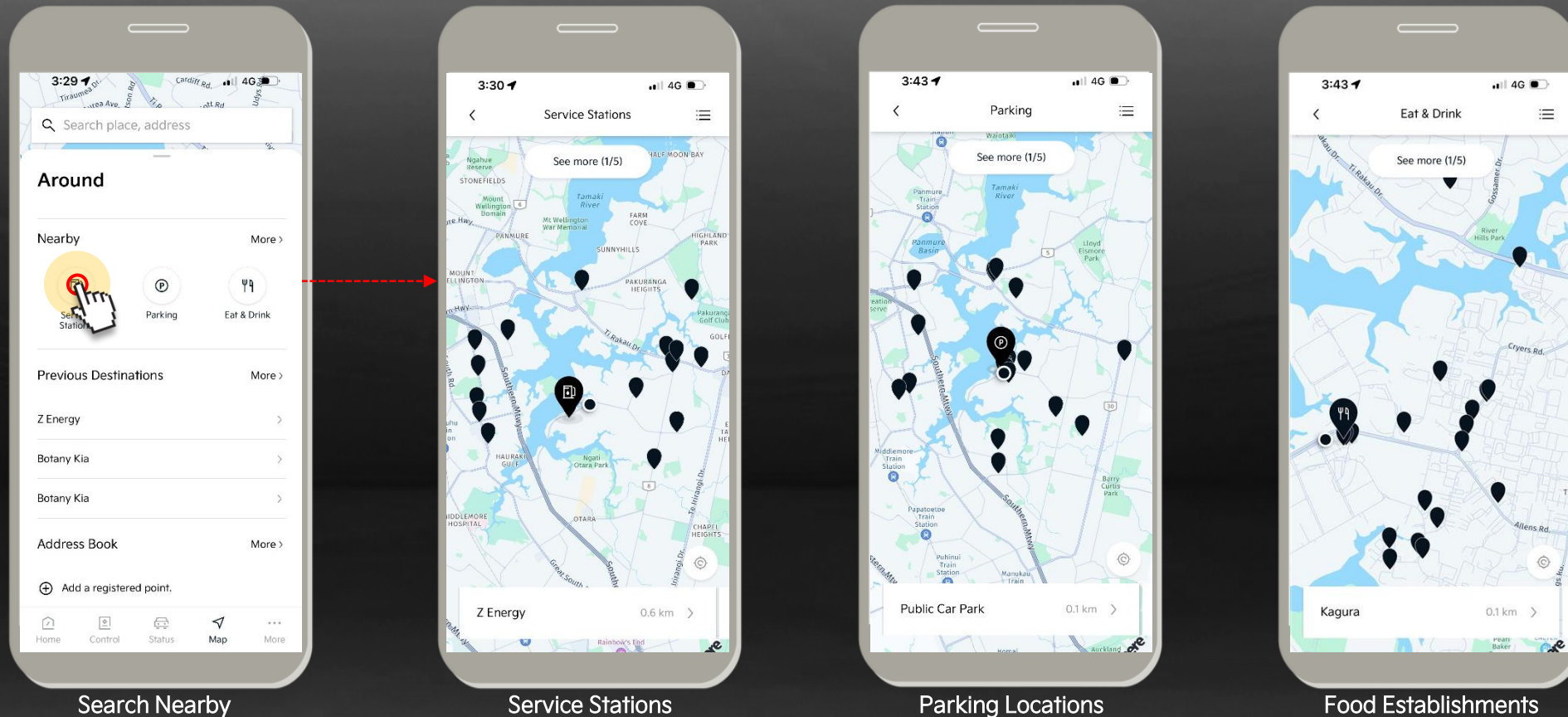
Map > Search process

In the search area at the top of the recent search screen, you can search for your desired location, and you can also check detailed information about your searched location.
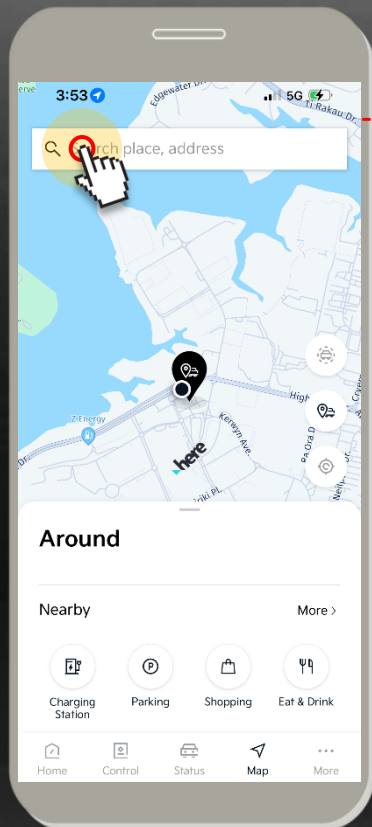
Search entry
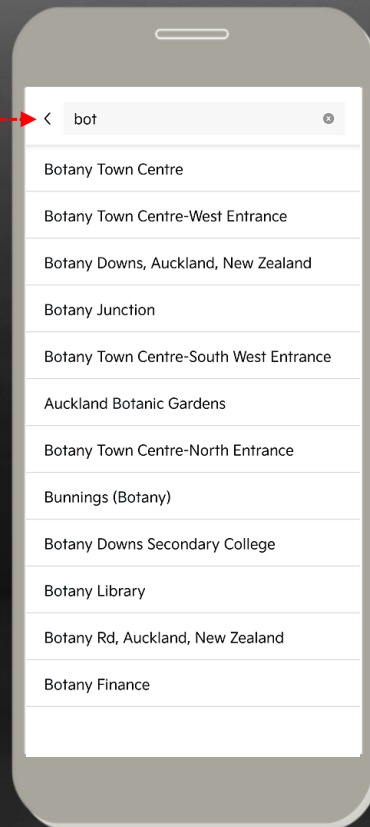
Search entry recommendations
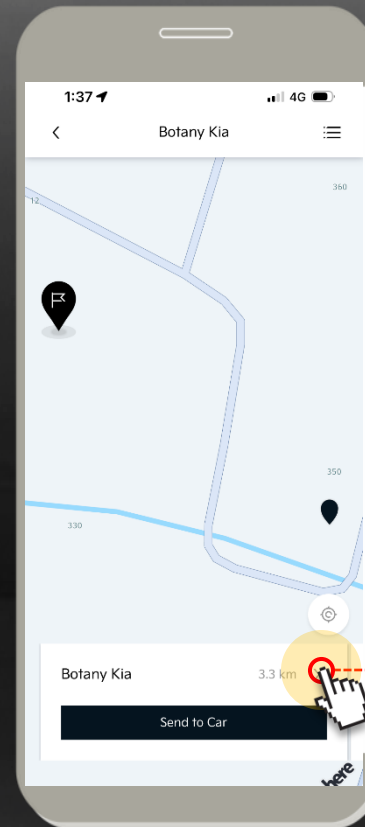
Search result
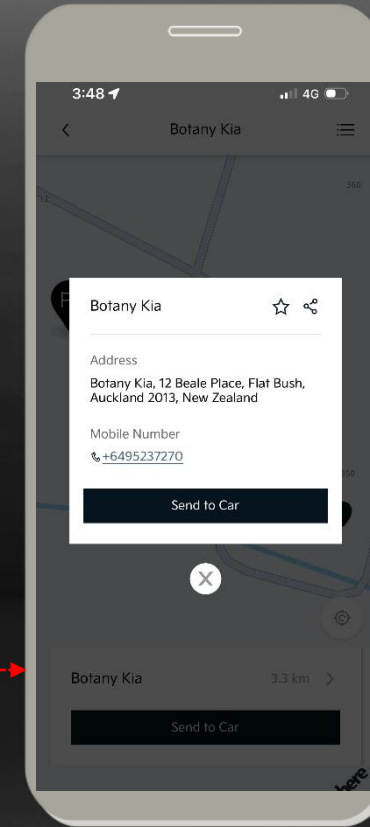
Detailed Info
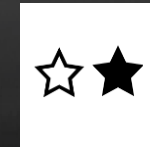
Register favorites

Search results can be registered as favorites by selecting the star button on the search result card.

Share search results

When you want to share your search results with others, you can share them with various sharing apps on your phone.

*Remote Control features and functionalities may vary by trim level and configuration. For the most accurate and up-to-date information, please refer to the official product brochures or visit our website to review specific trim specifications.

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Map > Send to Car

Given the user's vehicle and the app are connected, the destination searched by the app can be sent to the registered vehicle if fitted with built-in Satellite Navigation.
The destination delivered to the vehicle can be checked on the vehicle navigation display when the vehicle is turned on, and route guidance to the destination can be received.
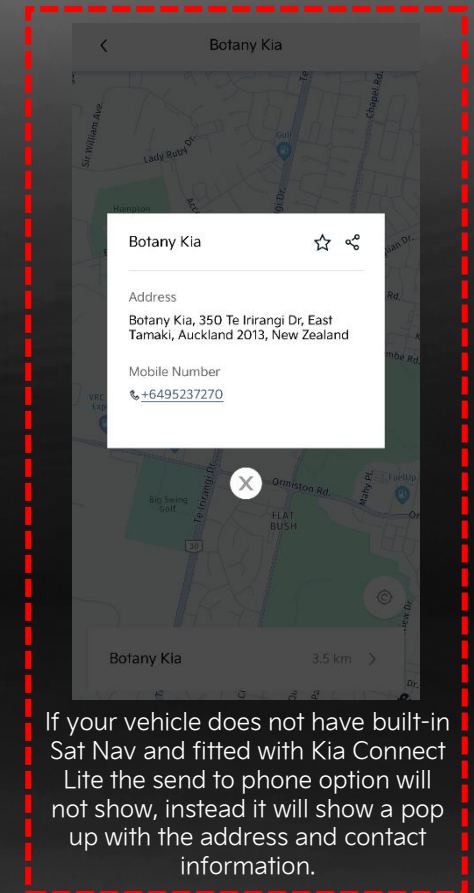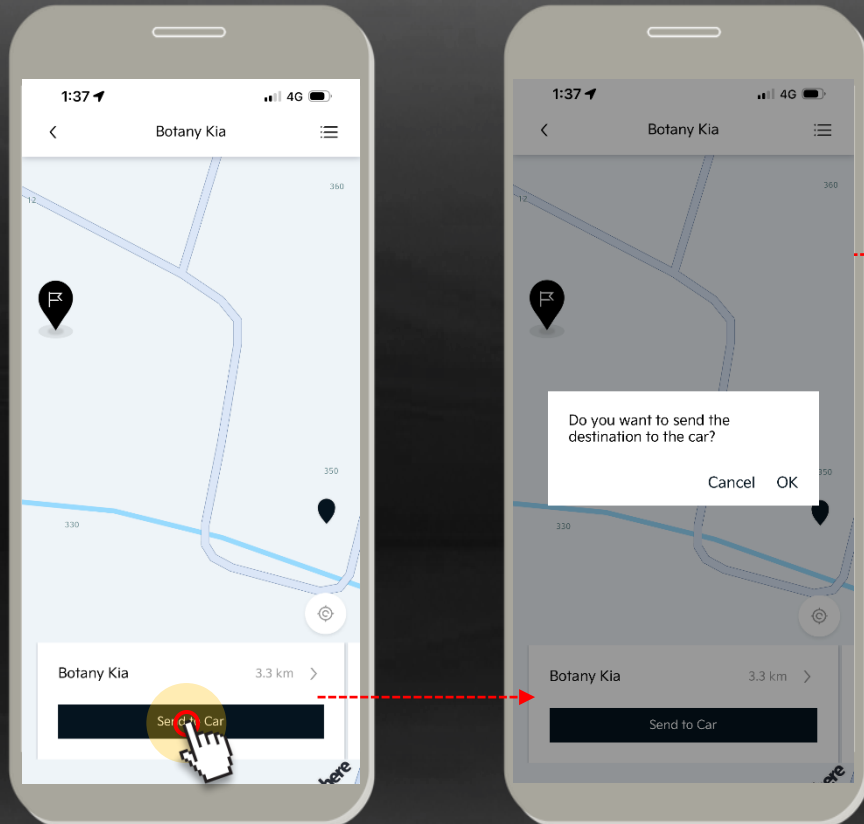
If your vehicle does not have built-in Sat Nav and fitted with Kia Connect Lite the send to phone option will not show, instead it will show a pop up with the address and contact information.

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**Kia Connect Lite is not fitted with built-in Satellite Navigation and will not have the option to send directions to the vehicle. It will only show the address which will have to be manually added to a phone map using Apple CarPlay or Android Auto.

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6. More

- Main screen
- Account Settings
- Vehicle & Service Settings
- App Settings
- Customer Service Centre

More > Main Screen

On the More screen, you can perform major settings for the account and subscription information of the subscribed service, and app functions. In addition, you can check the list of departure notification registered by the customer and the safe driving habits that can check the customer's main driving habits.
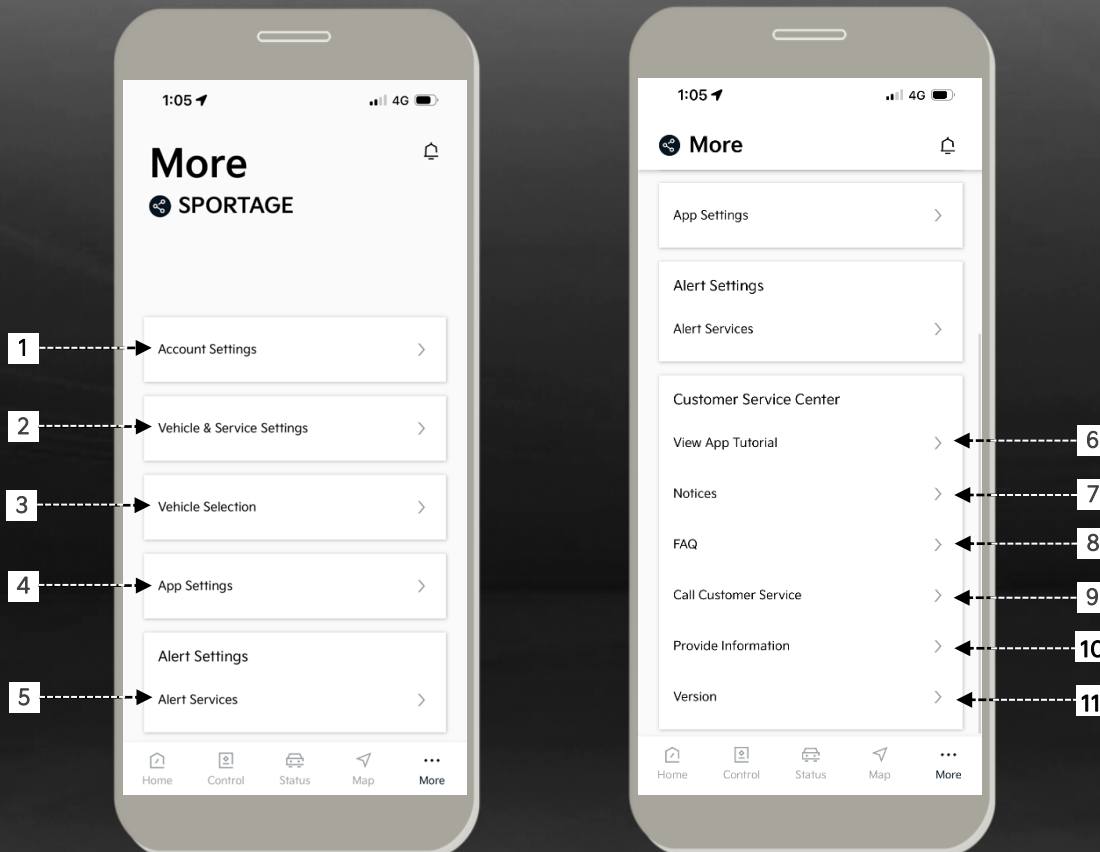
1	**Account Settings**	Go to user account information screen
2	**Vehicle & Service Settings**	Go to the detailed screen of the selected vehicle - User Profile, Calendar etc
3	**Vehicle Selection**	Show registered vehicles under user's name, shared vehicles
4	**App Settings**	Go to the app's main settings screen
5	**Alert Settings**	Set Alerts on certain settings to keep track of your car
6	**View App Tutorial**	View tutorials on all app features
7	**Notices**	Shows any notices regarding the vehicle
8	**Frequently Asked Questions**	Provides answers to your urgent most frequently asked questions
9	**Call Customer Service**	Quick access to call our customer service centre
10	**Provide Information**	Move to the web screen and check the main FAQs
11	**Version**	App development version information

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More > Account Settings

On the Account Setting screen of More, you can change and reset the password used when logging in and change and reset the password (PIN) necessary for vehicle control such as remote control or finding the vehicle location.
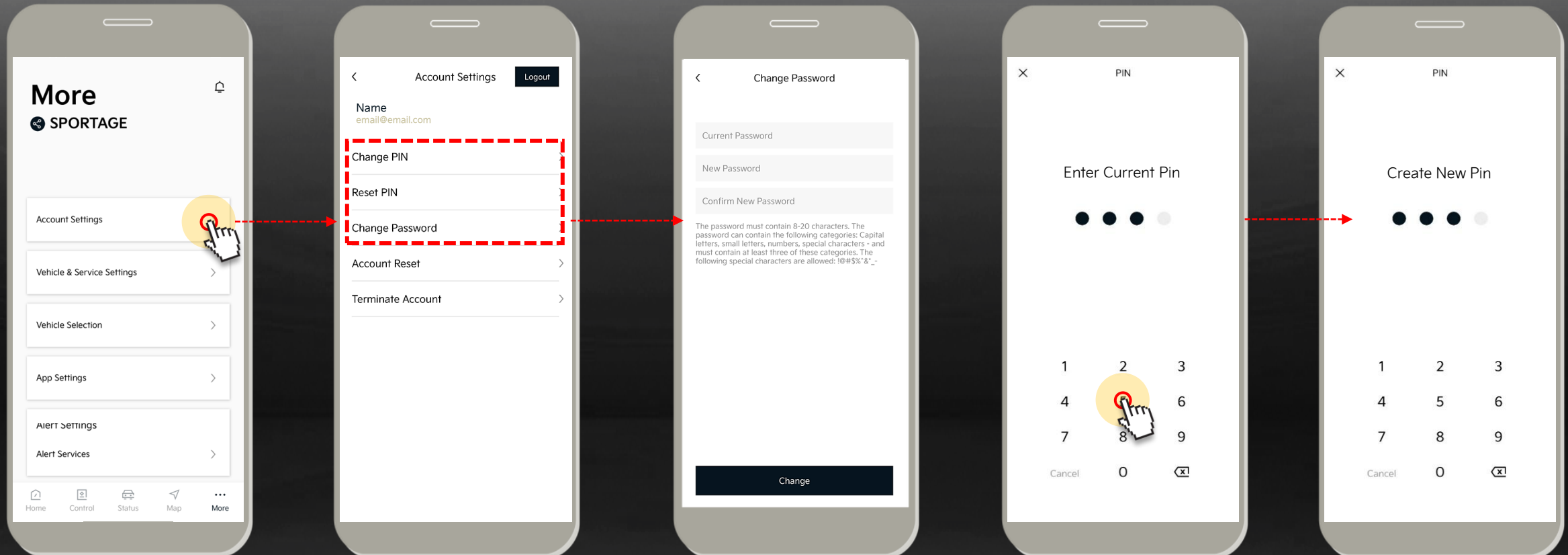
User's account information, login password and account password can be set

Change and reset the password that the user enters when logging in

Change and reset PIN password used for vehicle control, etc

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More > Vehicle & Service Settings

Vehicle and Service Settings gives you the ability to view the current subscription information, change the vehicle name, share your vehicle with others and update the User Profile including the Profile Image. Personal Service relates to any personal features added, such as the users Calendar.

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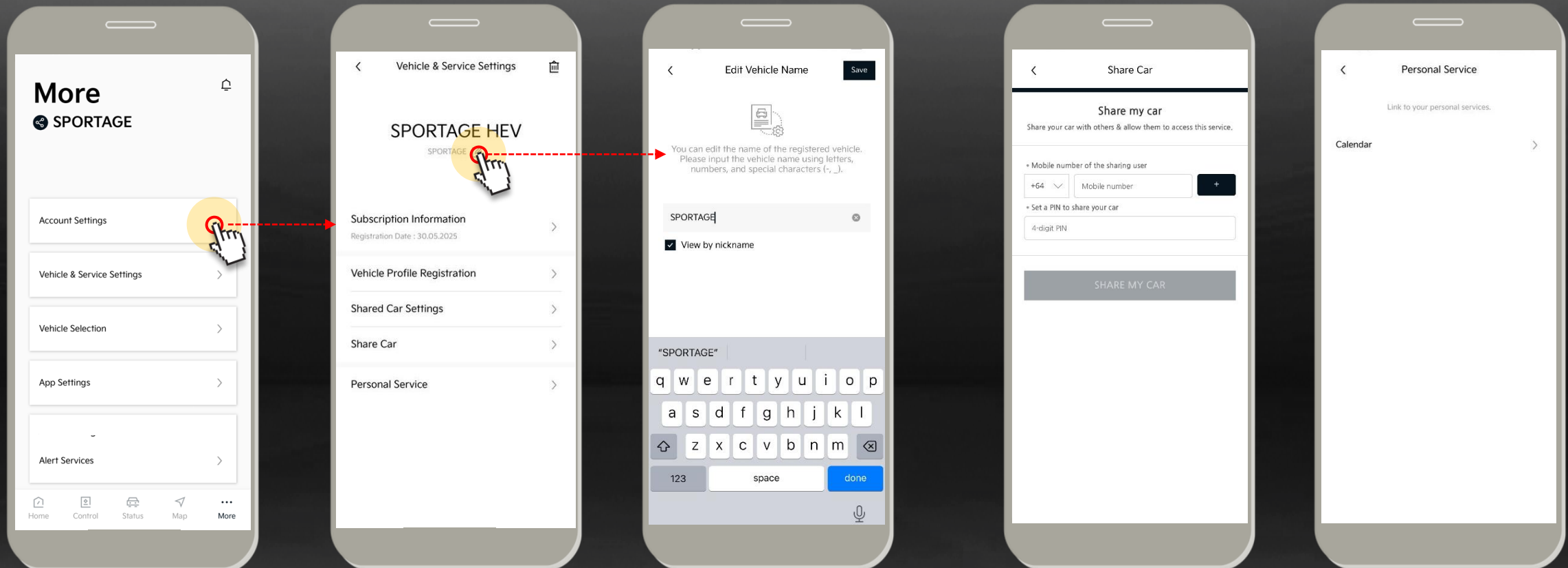
More > App Settings

Here you can configure the main functions and settings of the Kia Connect app. You can set whether to receive push message notifications, biometric recognition (for supported smartphones), and sound effects during remote control transmission.

You can also set up various Push message notifications provided by the app.

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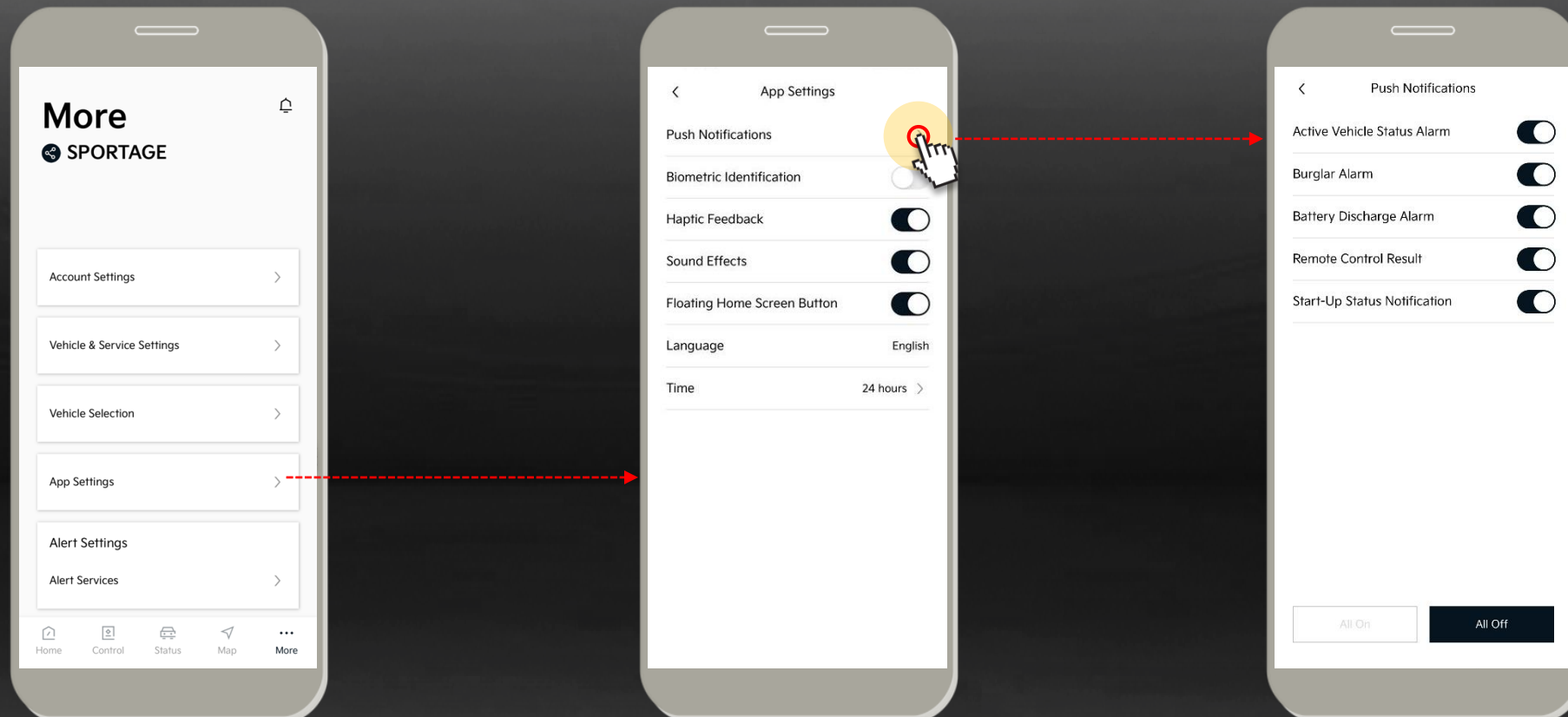
More > Alert Settings

Here, you can configure specific operational parameters for your vehicle. Features such as Valet Mode, Geo-Fencing, Speed Limits, and Time-Based Restrictions allow you to monitor and control vehicle usage. These settings help ensure the vehicle remains within designated areas and is operated responsibly. If any preset conditions are violated, you will receive real-time alerts through the app.
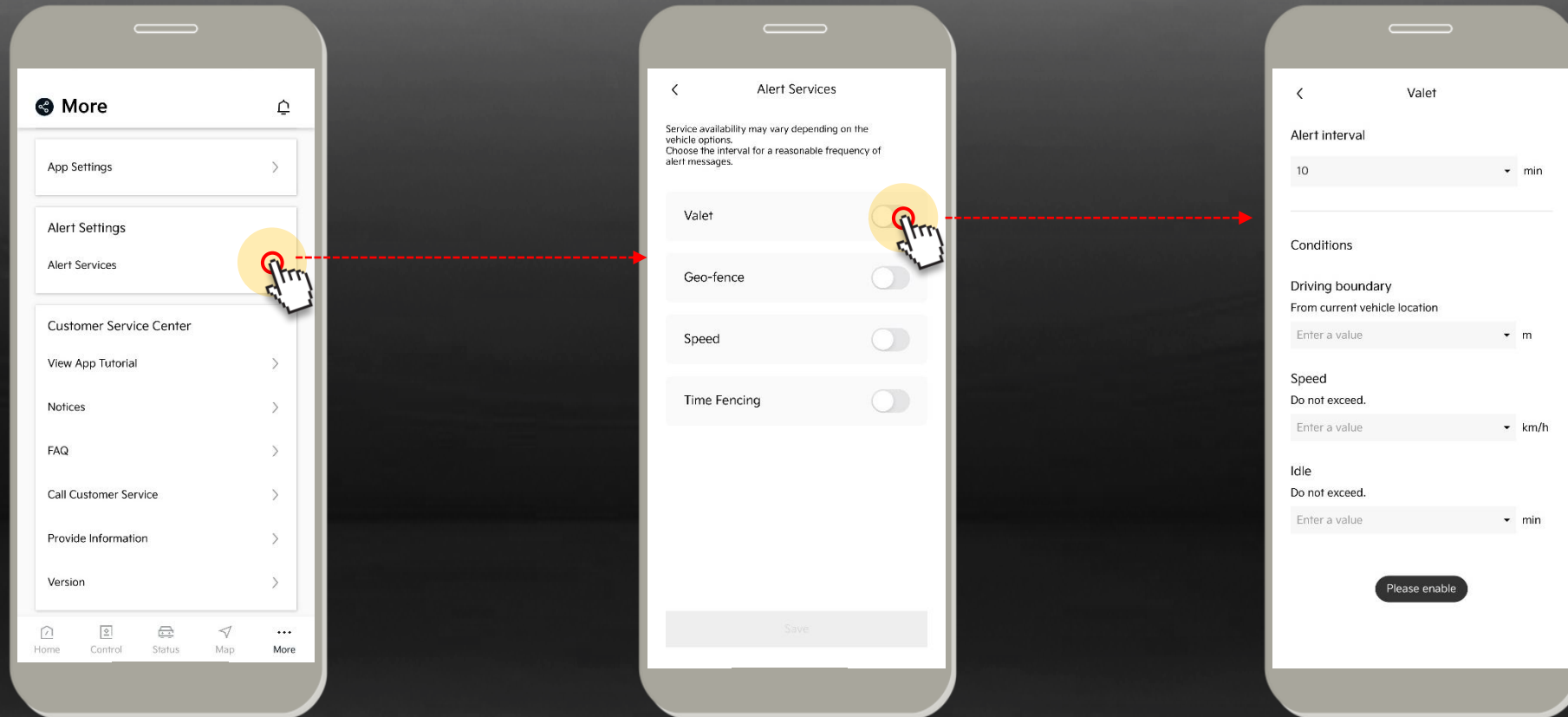

Select Setting you would like to pre-condition

Set desired conditions and the amount of time between each alert

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More > C u s t o m e r   S e r v i c e   C e n t r e

In the Customer Service Centre, you can find information on new features and simple instructions for using the main features of the app. In addition, users' Frequently Asked Questions (FAQ) can be checked in detail on the web screen, and update to the latest Software Version where applicable.
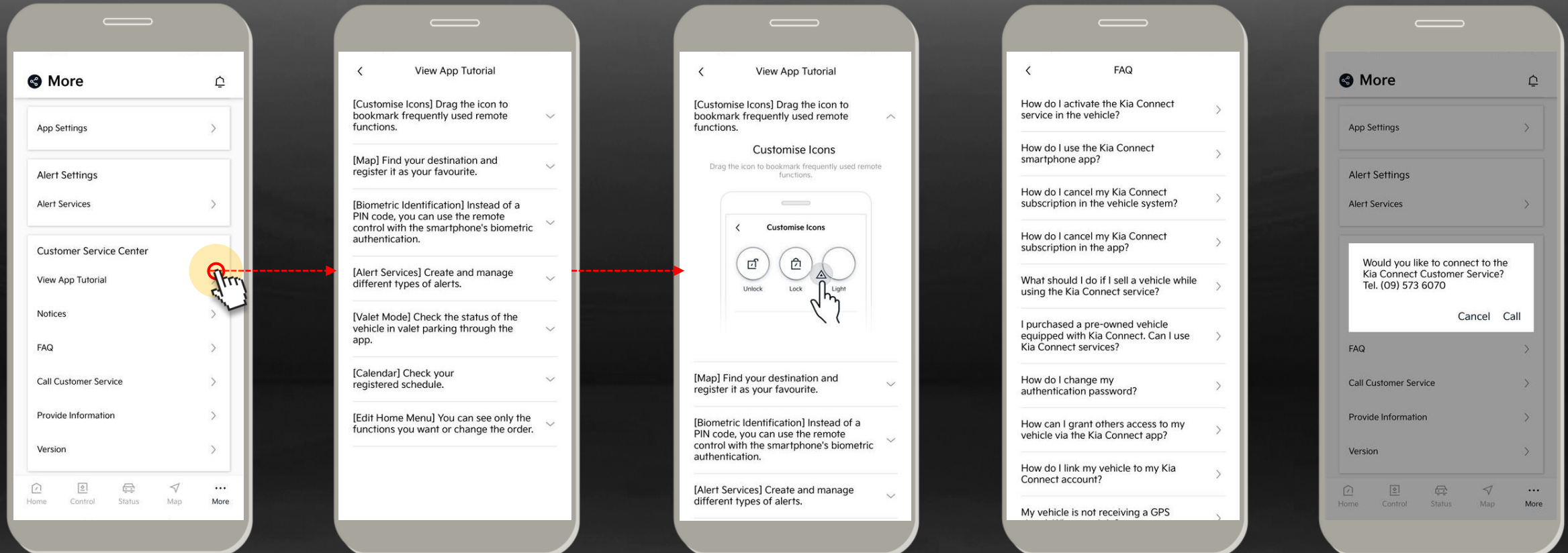
7. Kia Connect Deactivation

- Part 1. Deactivation through In-Vehicle Screen
- Part 2. Deactivation through Kia Connect App
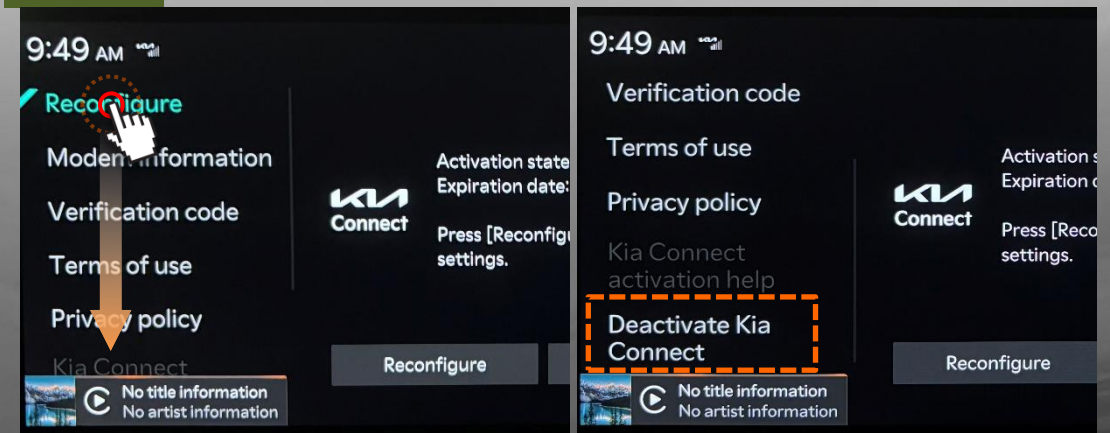
(7.1) Deactivation Process through In-Vehicle Screen

You can easily deactivate your "Kia Connect" services via your vehicle infotainment system by following simple steps!
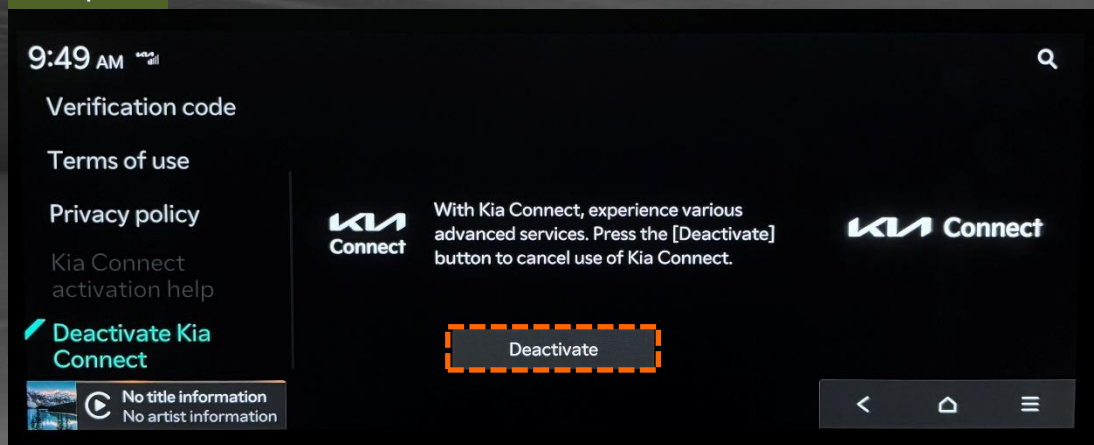
Step 1.

01. Click on the 'Kia Connect' button on the home set up screen
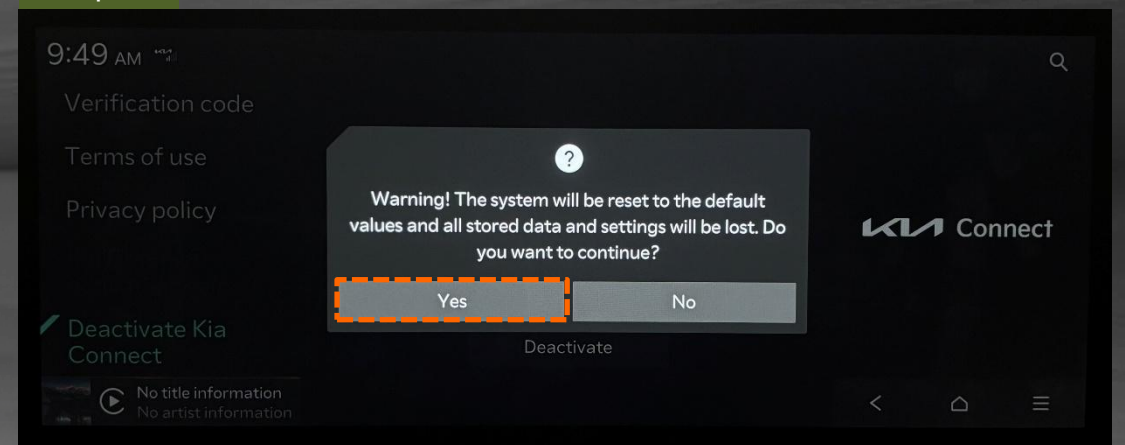
Step 2.

02. Scroll down to the last option and click on 'Deactivate Kia Connect'

Step 3.

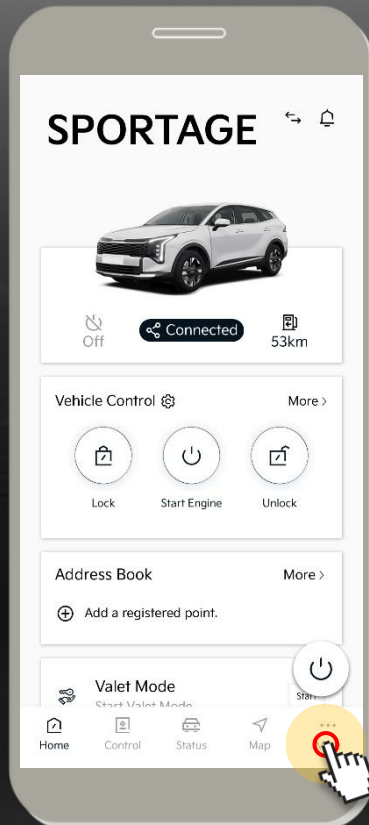**03. Press on the 'Deactivate' button**

Step 4.

03. Click 'YES' and the deactivation process will be complete

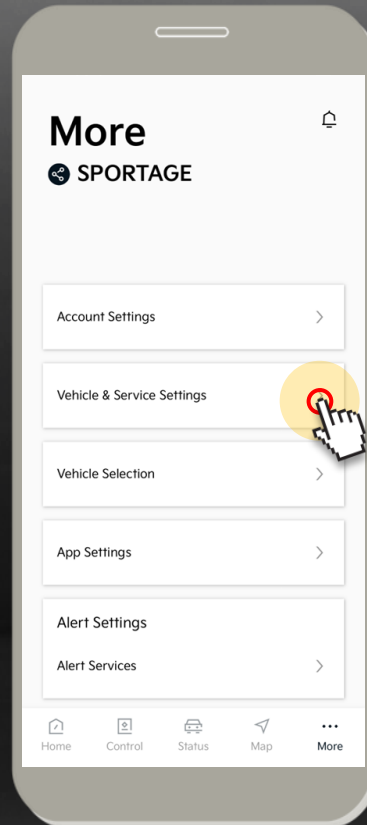# (7.2) Deactivation Process through the Kia Connect App

You can easily delete vehicles on the "Kia Connect" app via vehicle and service settings by following these simple steps!
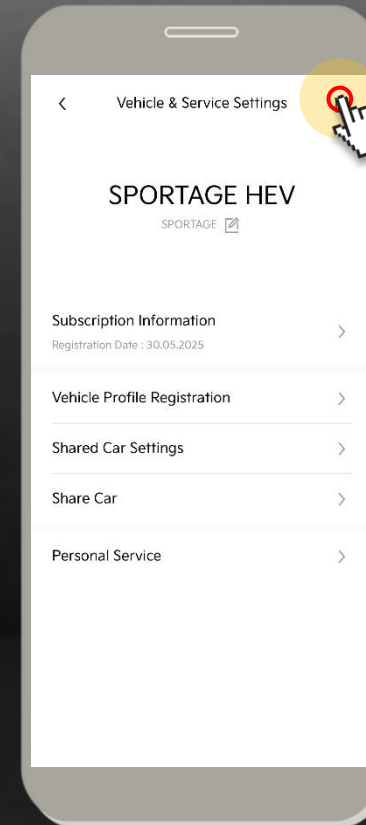
Step 1.

01. Click 'More' in the bottom right-hand corner of the home page
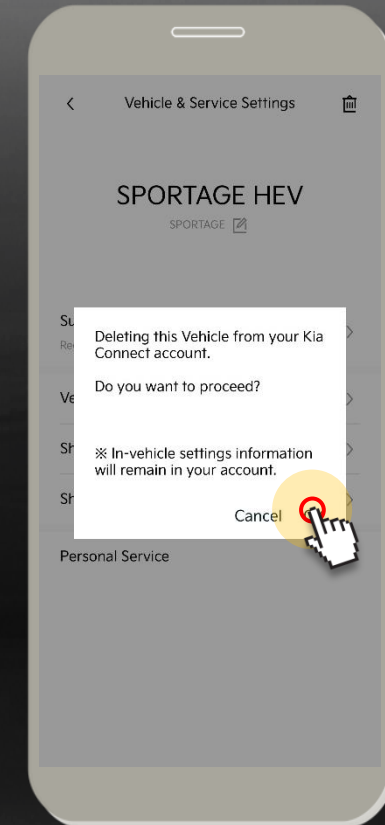
Step 2.

02. Navigate the 'More' page and click 'Vehicle and Service Settings'

Step 3.

03. Click the bin icon in the top right-hand corner of the app

Step 4.

04. Click 'OK' to unenroll the vehicle from your Kia Connect account

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