



Connect

BEV User Manual
Kia New Zealand



Movement that inspires

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This User Manual is developed for training purposes only. Information in this material can differ per country.
Please check your local vehicle specification data to ensure that you use the correct data.

The pictures used in this training material can be different from the final official pictures. Please use the pictures for training purposes only.

Kia Connect: Your smartphone is your new command centre

Kia Connect offers you a wide range of digital features and services to enhance your day-to-day mobility before, during, and after your trip. Enjoy intelligent remote control functions as well as innovative in-car services designed to make driving even more comfortable and turn every journey into an exclusive experience.



EV Charging locations & Status

View nearby EV charging stations, including plug availability and compatible connectors types.



Remote climate control

you can remotely activate, set and schedule climate control before you get in the car, so it's just right when you get in.



Remote Lock

Never again leave your car unlocked or yourself locked out of your car. you can remotely lock and unlock your Kia from anywhere.



Destination Send to Vehicle

Send an address directly from the app to your vehicle's navigation system, so your destination is ready when you depart.



Real-time Vehicle tracking

Always know where your car is parked, even if you didn't park it yourself. Use augmented reality guidance in the Kia Connect App to find your way back.



SOS Call

If the airbags deploy in an accident, Kia Connect automatically contacts the 24/7 call centre. You can also press the SOS button for emergency assistance.



Vehicle Health Status

Vehicle Status shows whether the doors, boot and bonnet are open or closed, along with fuel or battery levels and key diagnostic information before you start your journey.



POI Search & Weather Update

Local Area Search provides weather forecasts and points of interest near your current location, along your route and at your destination.



Valet parking mode

Activate this mode before handing over your vehicle to monitor its location, driving time, distance and top speed using the Kia Connect App. Geo-fence alerts notify you when the vehicle travels outside preset geographical areas.

Contents



1. Kia Connect Activation



2. Home



3. Control



4. Status



5. Map



6. More



7. Kia Connect Deactivation

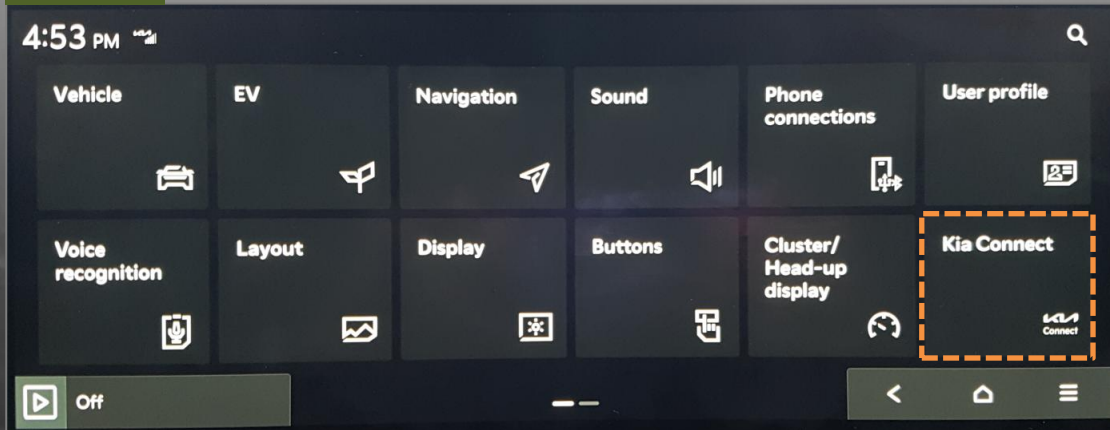
1. Kia Connect Activation

- Part 1. In-Vehicle Activation (Vehicle only)
- Part 2. Full Activation (Phone App Download & Setup)
- Part 3. Full Activation (Vehicle Setup in the App)
- Part 4. Vehicle Sharing through Kia Connect APP

(1.1) In-Vehicle Activation Process

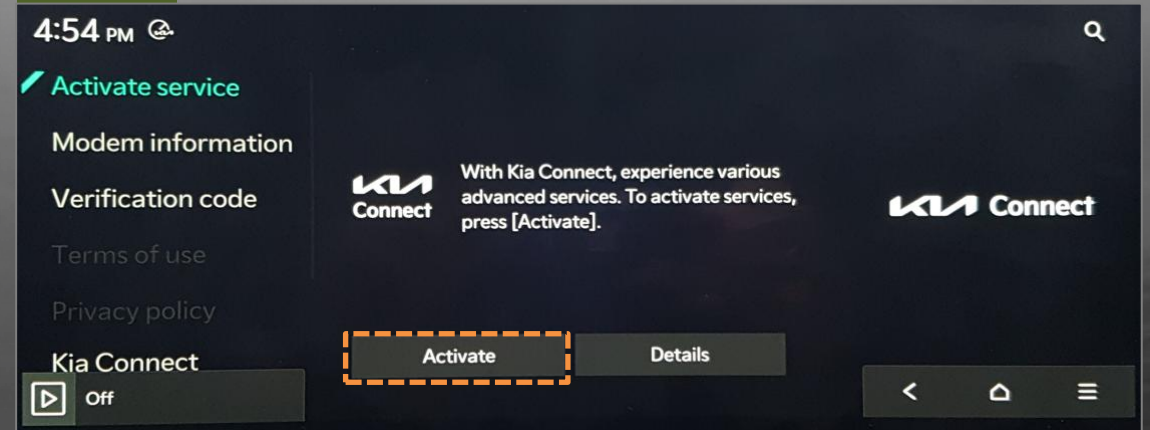
You can easily sign up for “Kia Connect” services via your vehicle infotainment system by following simple steps!

Step 1.



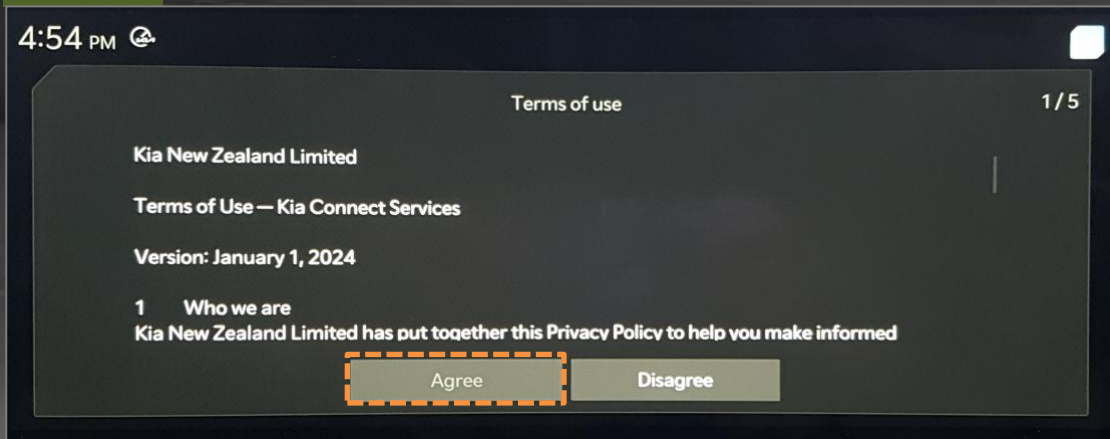
Navigate to the 'Kia Connect' tile and select 'Activate service'

Step 2.



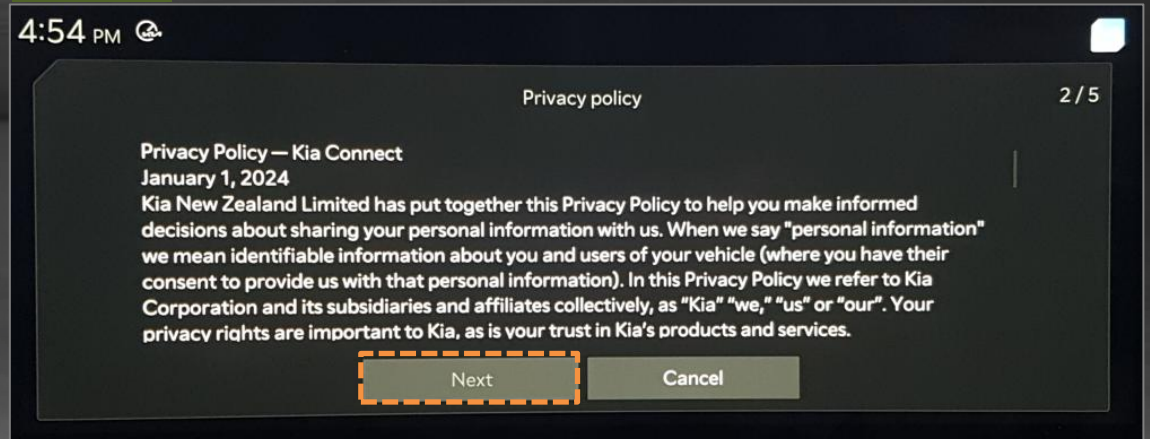
Simply click 'Activate'

Step 3.



Read and agree to the 'Terms of use'

Step 4.

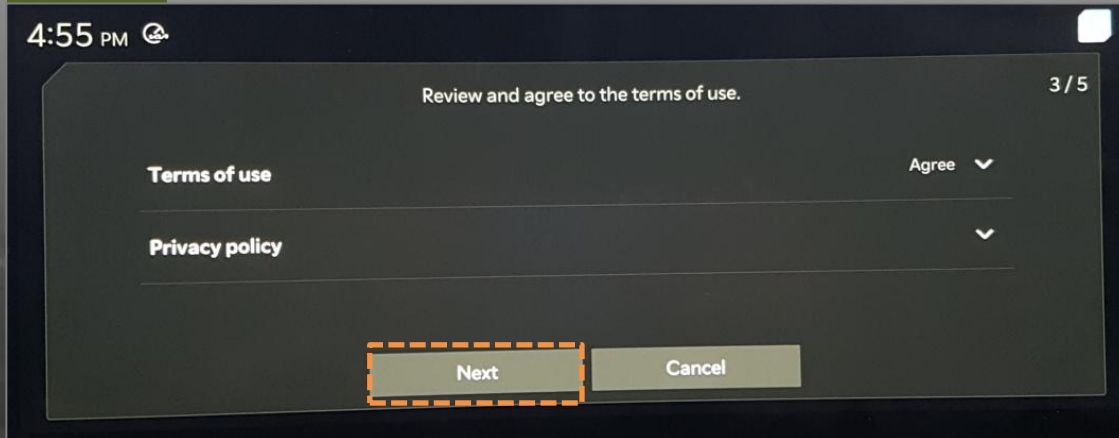


Read the 'Privacy policy' and click Next

(1.2) In-Vehicle Activation Process

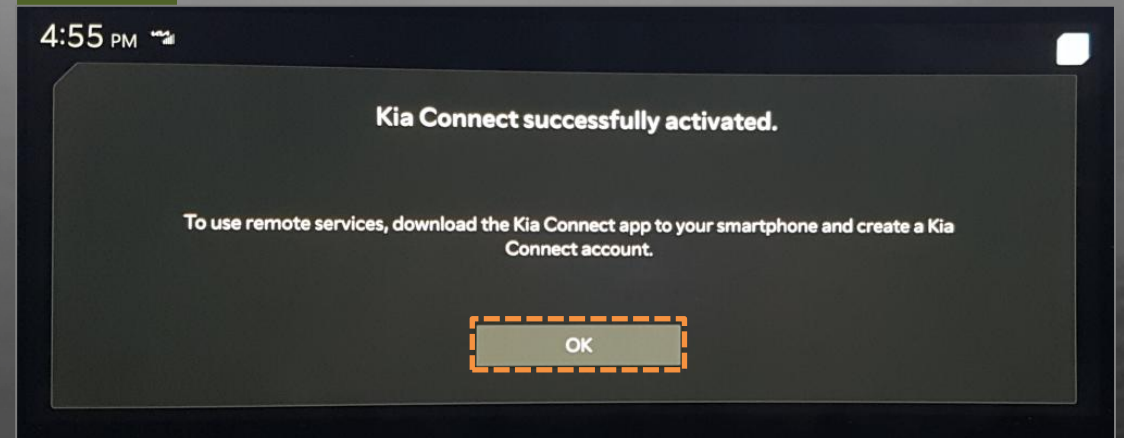
You can easily sign up for “Kia Connect” services via your vehicle infotainment system by following simple steps!

Step 5.



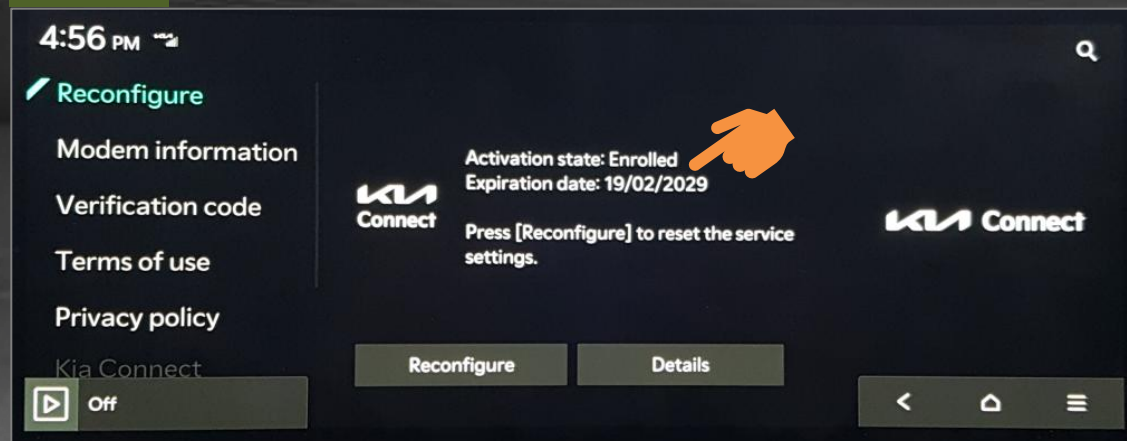
Click the drop down boxes to review the terms of use again and tab Next

Step 6.



Activation is completed!

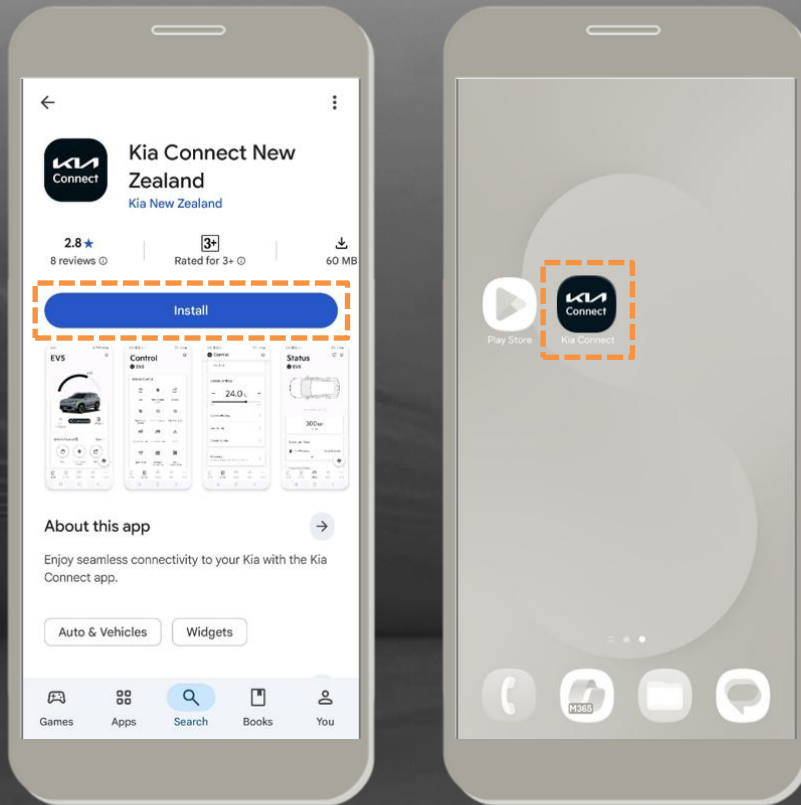
Step 7.



The ‘Kia Connect’ will now display the activation state as “Enrolled”

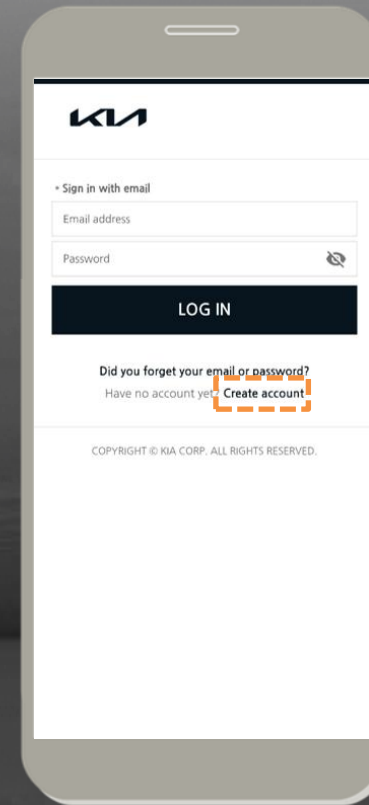
(2.1) Full Activation Process (App Download & User Setup)

Step 1.



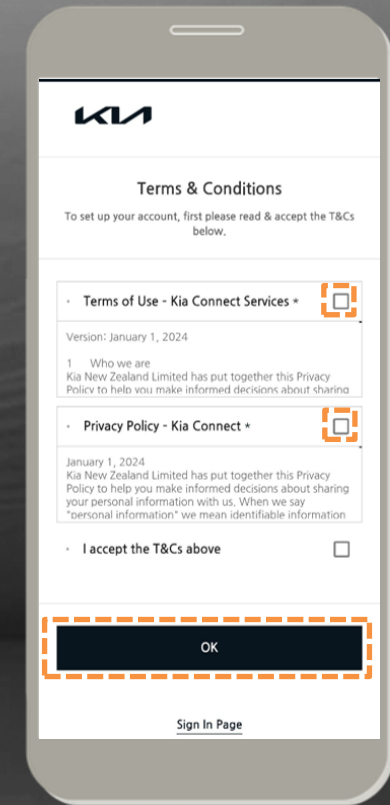
Download the 'Kia Connect' App from either the "Google Play Store" or "Apple App Store" and open the application.

Step 2.



Click on the "Create account" button

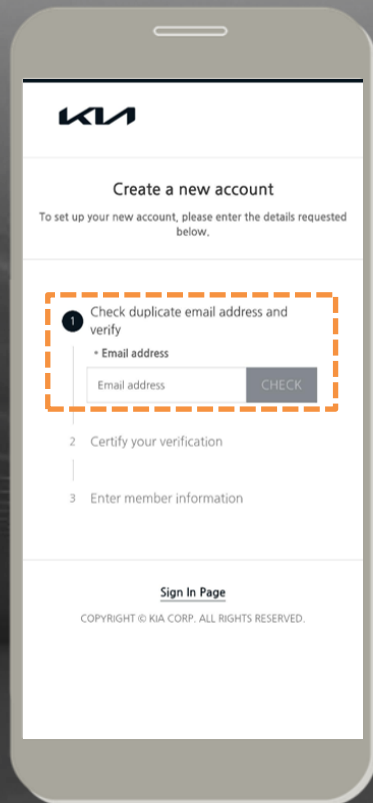
Step 3.



Read and accept the terms and conditions

(2.2) Full Activation Process (App Download & User Setup)

Step 4.



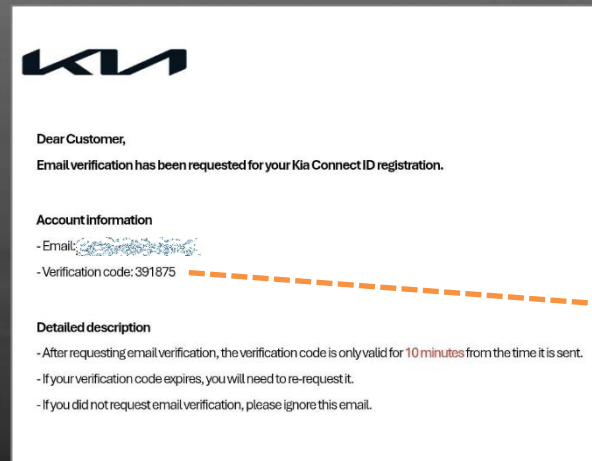
Create a new account
To set up your new account, please enter the details requested below.

- 1 Check duplicate email address and verify
 - * Email address
 - Email address
- 2 Certify your verification
- 3 Enter member information

[Sign In Page](#)
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Enter a valid e-mail address and tab "CHECK"

Step 5.



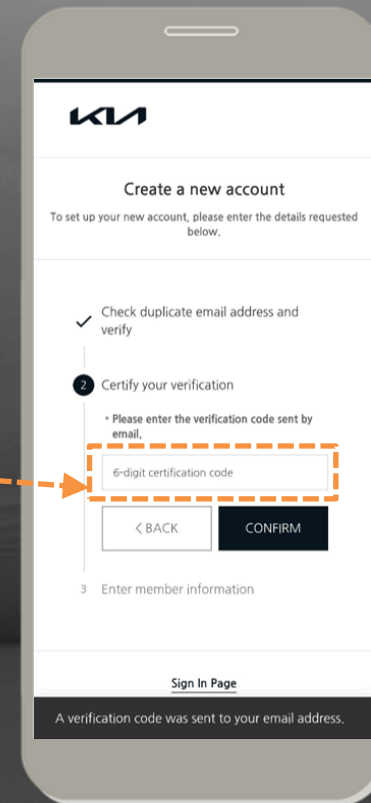
Kia

Dear Customer,
Email verification has been requested for your Kia Connect ID registration.

Account information
- Email: [redacted]
- Verification code: 391875

Detailed description
- After requesting email verification, the verification code is only valid for 10 minutes from the time it is sent.
- If your verification code expires, you will need to re-request it.
- If you did not request email verification, please ignore this email.

Navigate to your e-mail inbox and complete the e-mail verification process

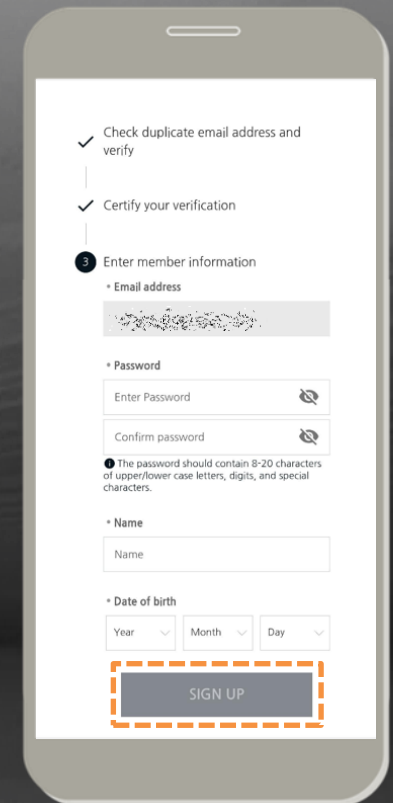


Create a new account
To set up your new account, please enter the details requested below.

- ✓ Check duplicate email address and verify
- 2 Certify your verification
 - * Please enter the verification code sent by email.
 - 6-digit certification code
 -
- 3 Enter member information

[Sign In Page](#)
A verification code was sent to your email address.

Step 6.



✓ Check duplicate email address and verify

✓ Certify your verification

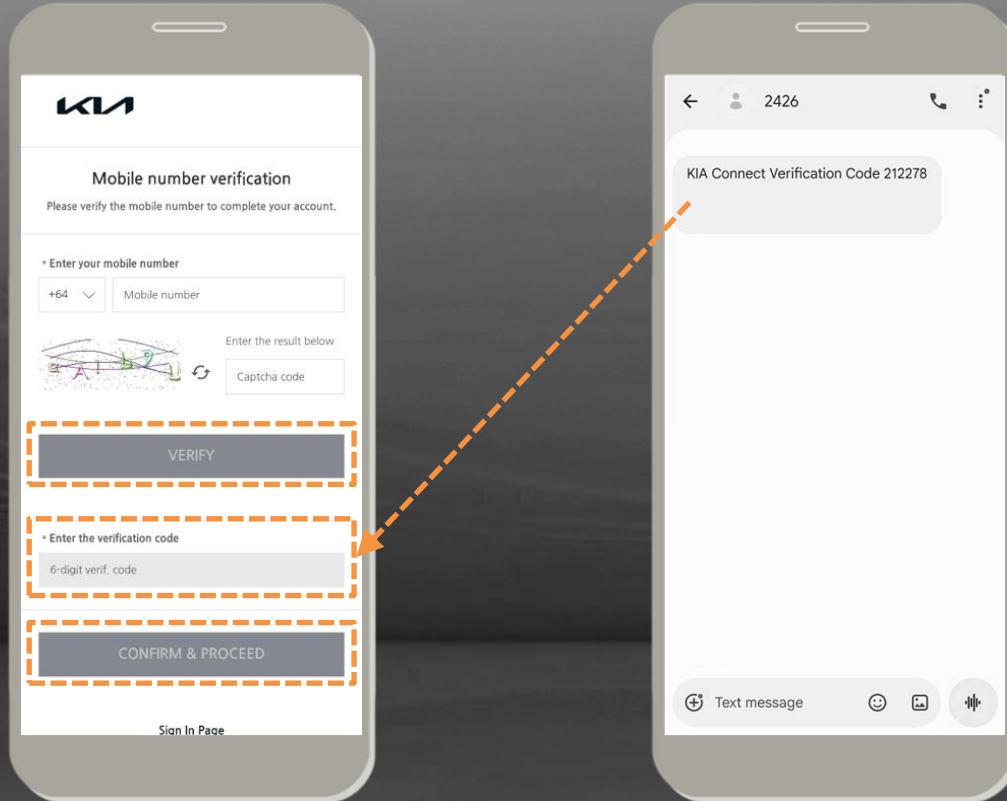
3 Enter member information

- * Email address
- * Password
 - Enter Password
 - Confirm password
- 1 The password should contain 8-20 characters of upper/lower case letters, digits, and special characters.
- * Name
- * Date of birth
 - Year Month Day

Create a password, enter your name, date and birth and click "SIGN UP"

(2.3) Full Activation Process (App Download & User Setup)

Step 7.



Mobile number verification
Please verify the mobile number to complete your account.

* Enter your mobile number
+64 Mobile number

Enter the result below
 Captcha code

VERIFY

* Enter the verification code
6-digit verif. code

CONFIRM & PROCEED

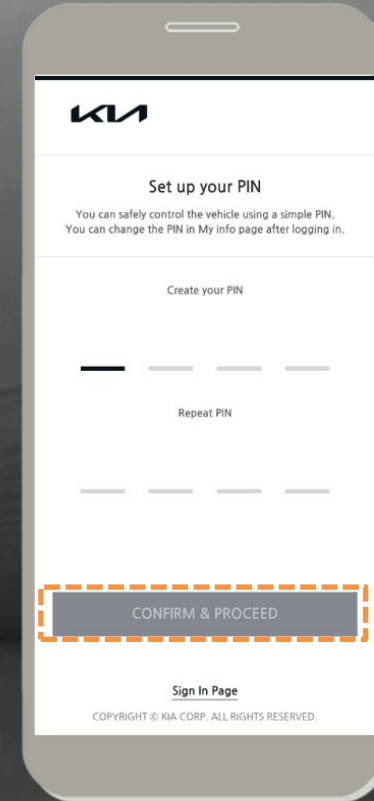
[Sign In Page](#)

KIA Connect Verification Code 212278

Text message

Enter a valid NZ mobile number and tab 'VERIFY'.
A 6-digit verification code will be sent to your mobile.
Enter this code into the Kia Connect App

Step 8.



Set up your PIN
You can safely control the vehicle using a simple PIN.
You can change the PIN in My info page after logging in.

Create your PIN

Repeat PIN

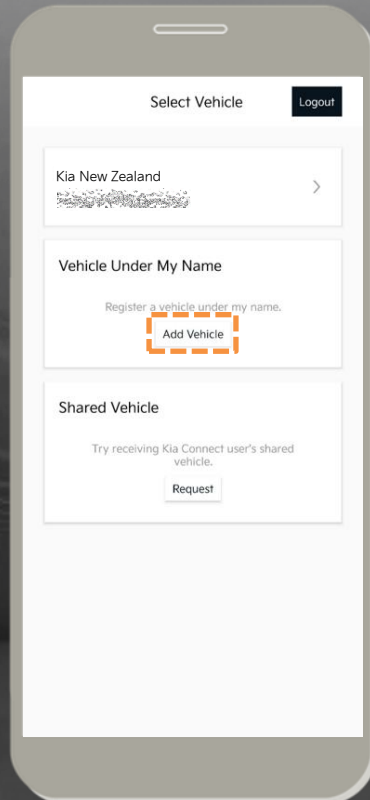
CONFIRM & PROCEED

[Sign In Page](#)
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The final step is to create a PIN number.
You will be required to enter this PIN to use the remote features within the app, such as remote lock/unlock etc.

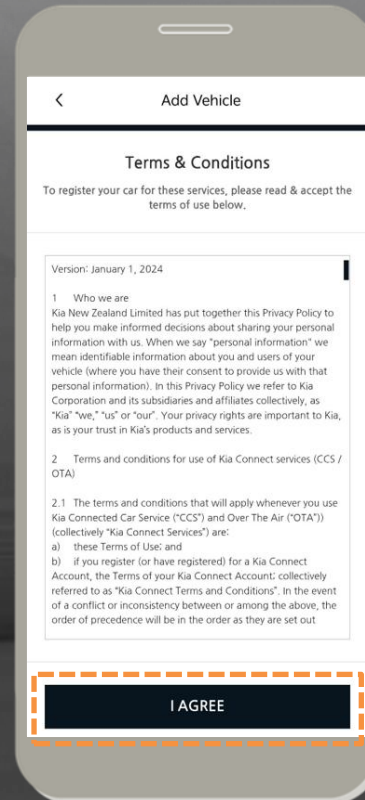
(3.1) Full Activation Process (Vehicle Setup in the App)

Step 1.

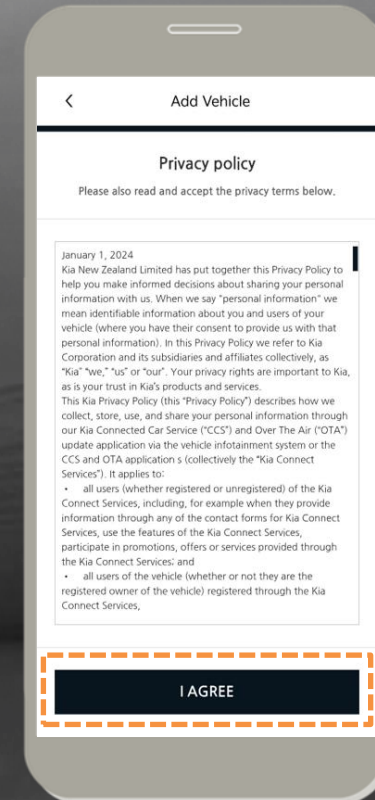


Tab 'Add' to register the vehicle

Step 2.

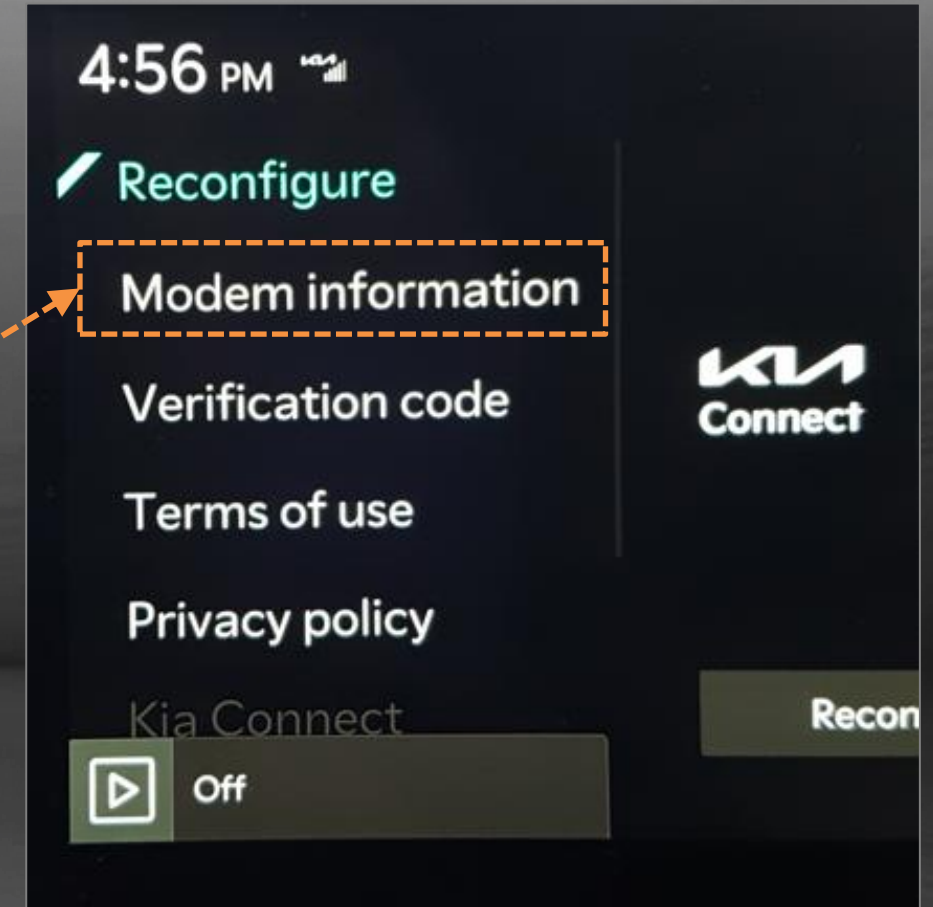
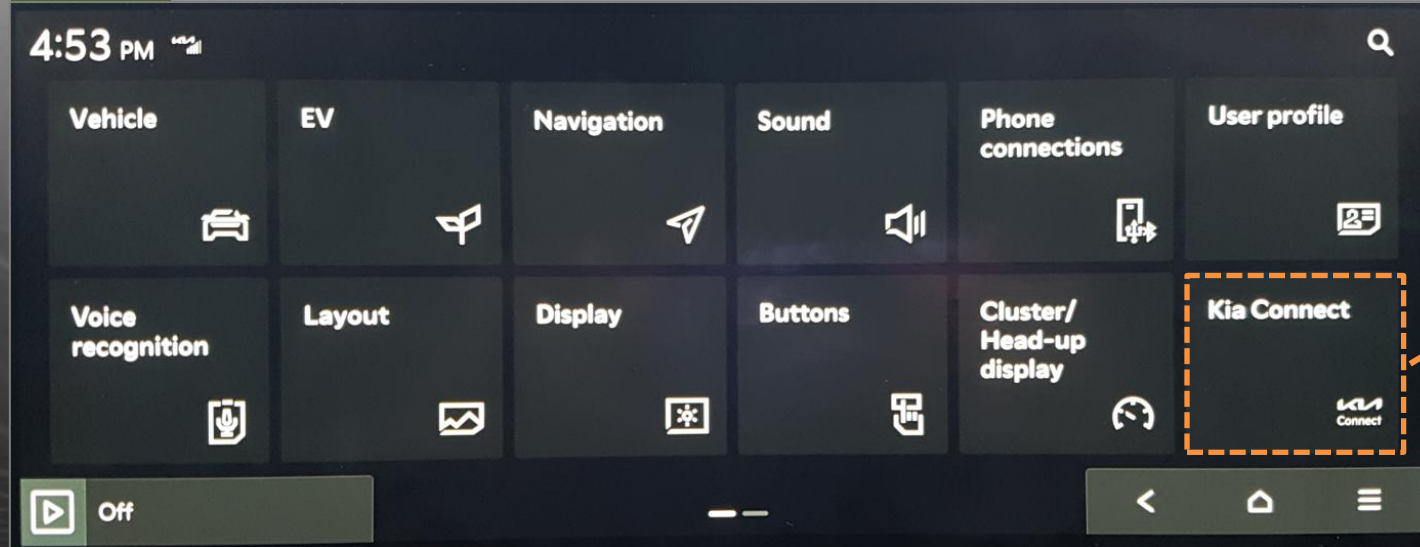


Read and agree to the Terms & Conditions and Privacy Policy



(3.2) Full Activation Process (Vehicle Setup in the App)

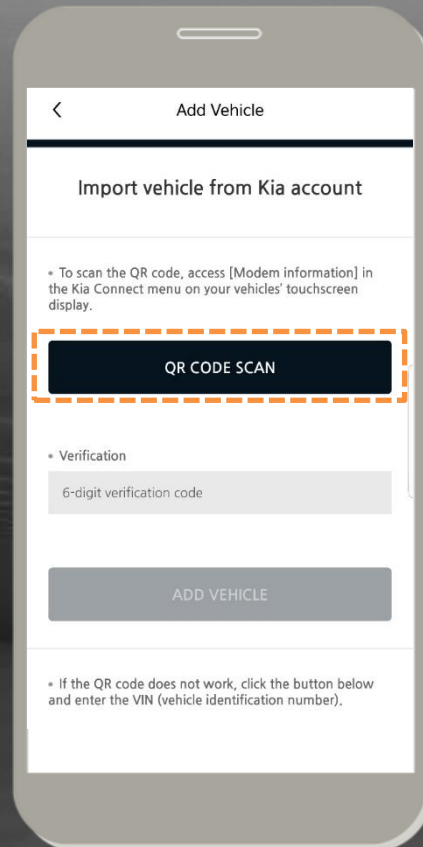
Step 3.



Through the main infotainment system in the vehicle,
navigate to 'Kia Connect' tile.
On the left side of the screen, select 'Modem information'

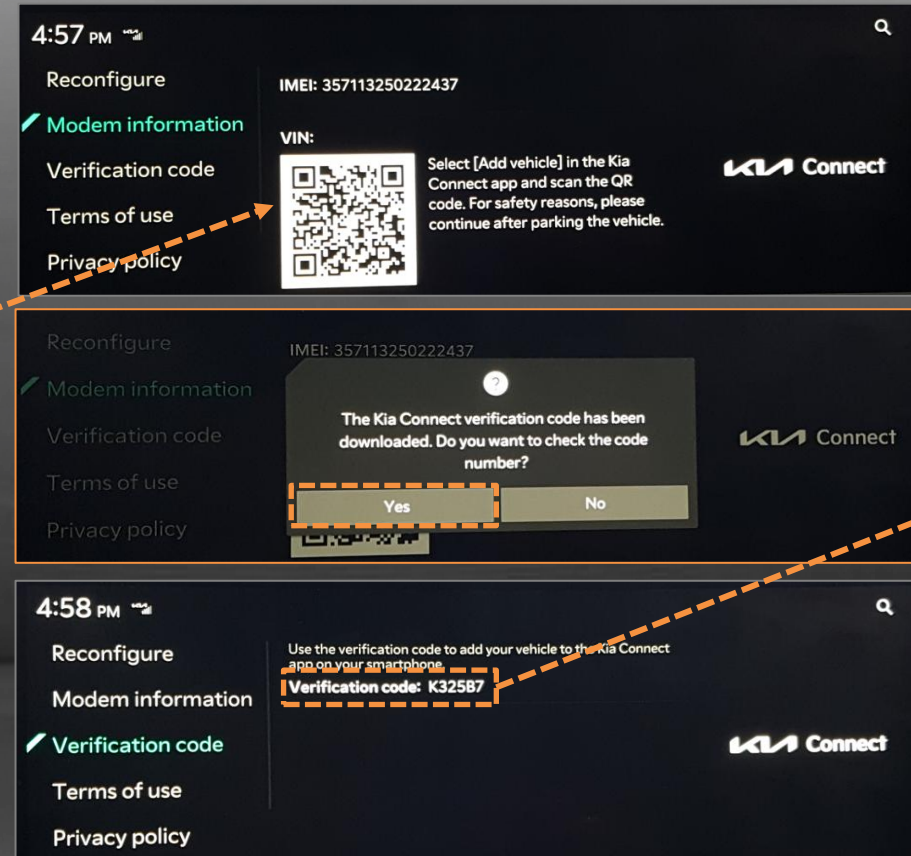
(3.3) Full Activation Process (Vehicle Setup in the App)

Step 4.



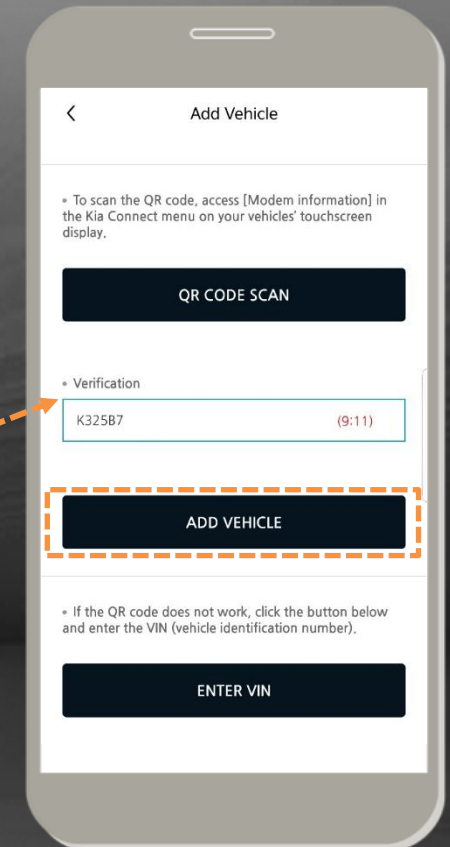
In the 'Kia Connect' App, click the 'QR Code Scan' button and scan the in-vehicle QR code.

Step 5.



A pop-up (on the main head unit) will appear asking to "check the code number." Select "Yes" and enter the 6-digit verification code displayed on the infotainment system.

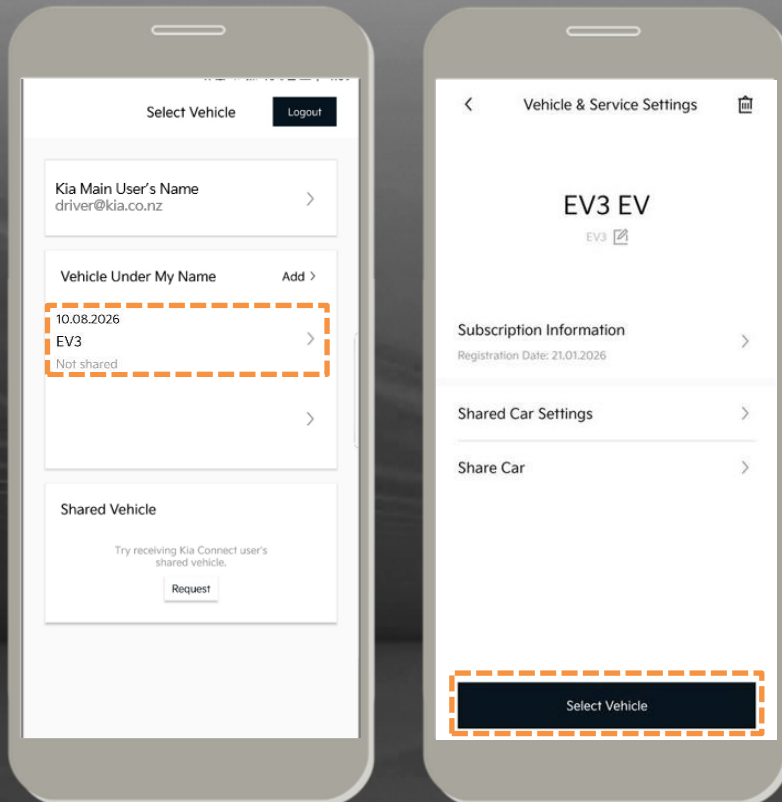
Step 6.



Enter the 6-digit verification code and tab "Add Vehicle"

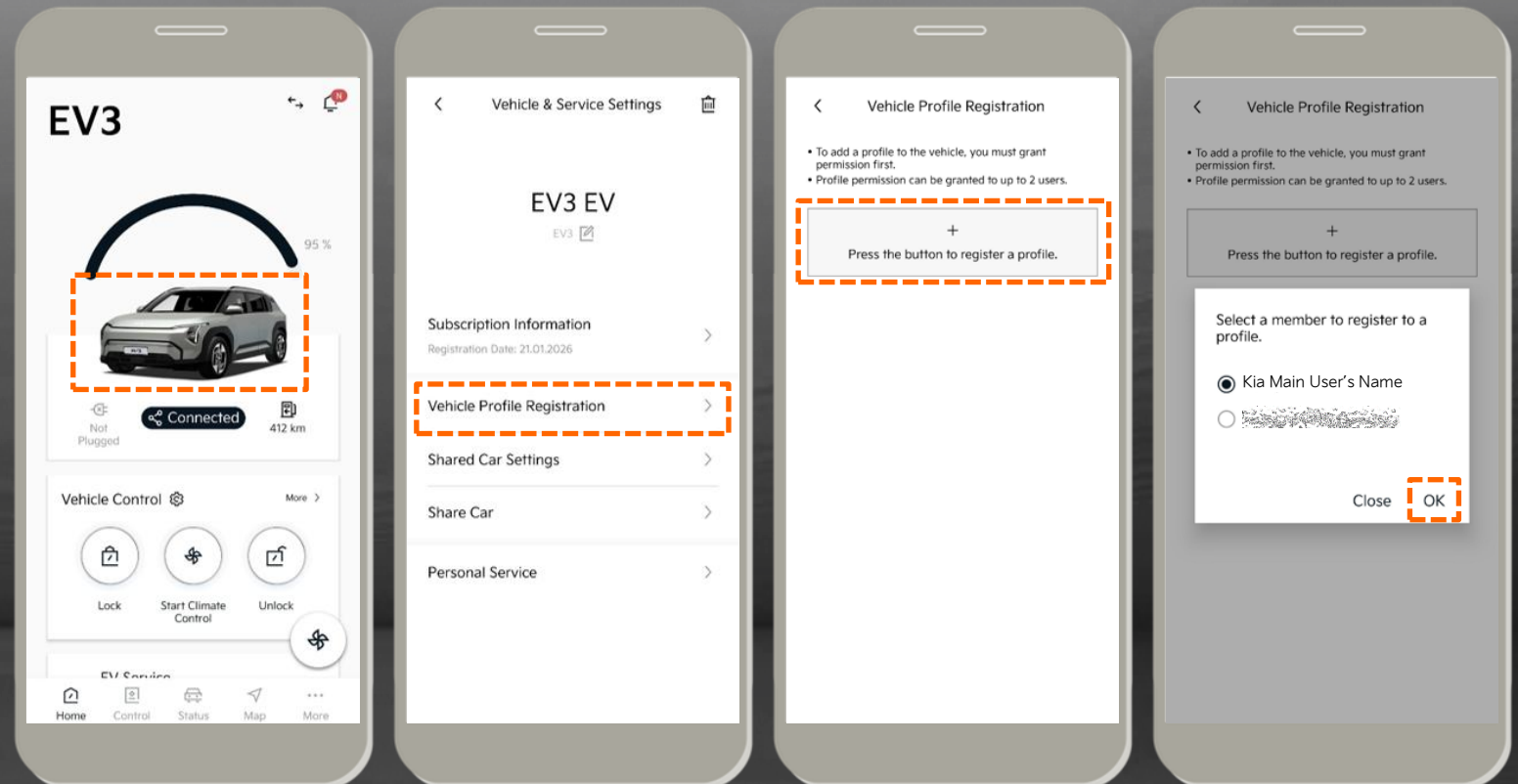
(3.4) Full Activation Process (Vehicle Setup in the App)

Step 7.



Select the registered vehicle and click 'Select Vehicle'

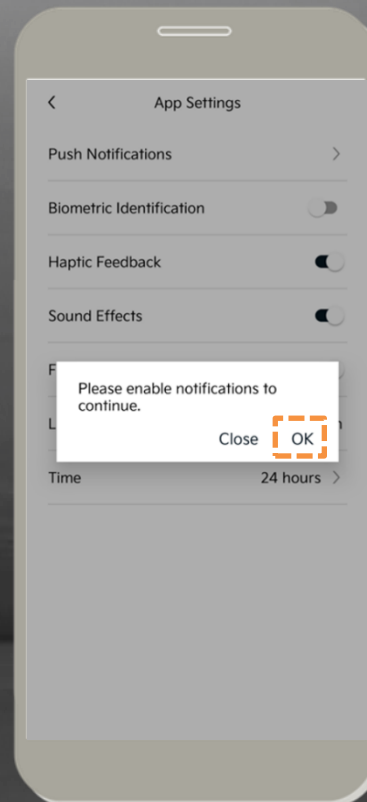
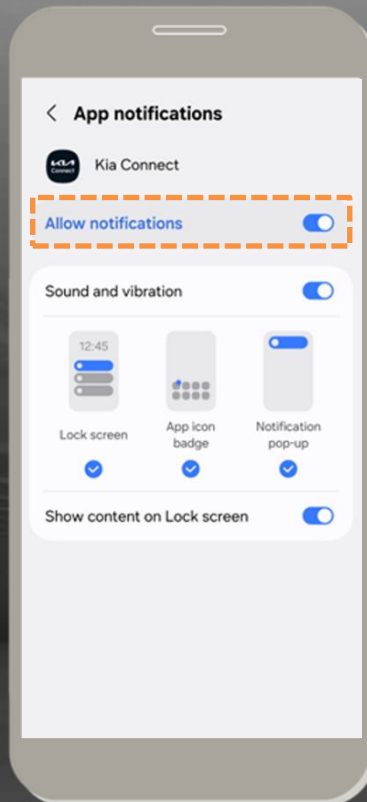
Step 8.



Go to Vehicle Profile Registration and link your Kia Connect account to save your vehicle settings.
If a Main User is already displayed, this is usually the first account linked to the vehicle.

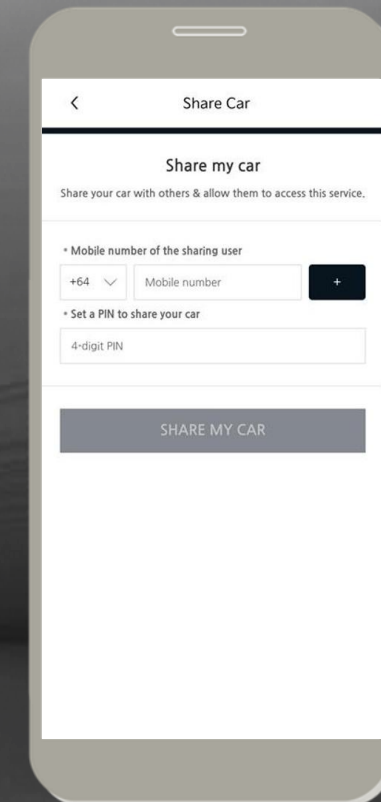
(4.1) Vehicle Sharing through Kia Connect APP

Step 1.



Enable notifications for the Kia Connect app in your phone settings.
Then, go to Notification Settings in the Kia Connect app.

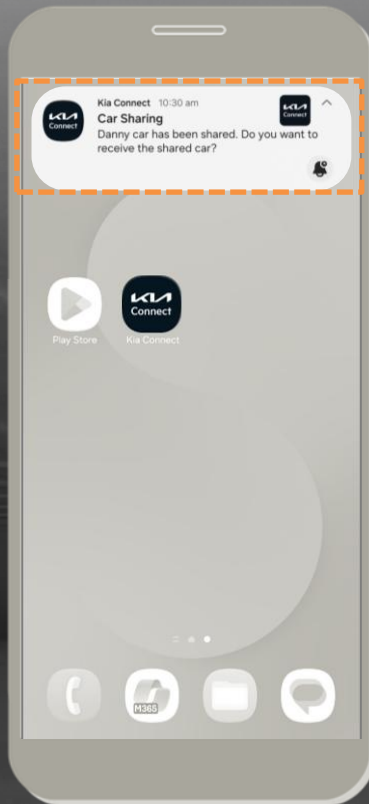
Step 2.



Enter the phone number associated with the account you would like to share the vehicle with.
Then, create a 4-digit PIN for authentication.

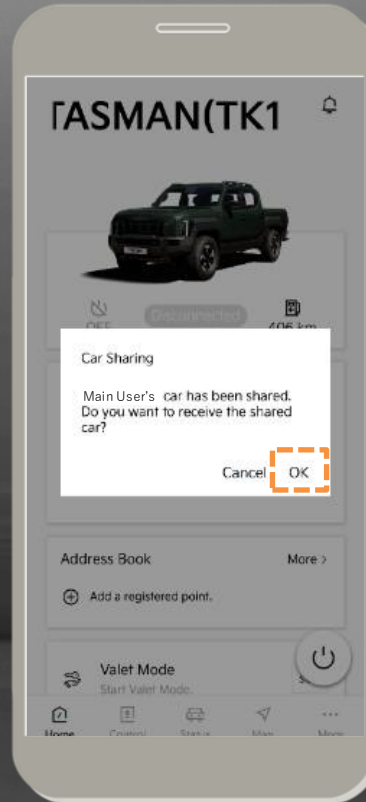
(4.2) Vehicle Sharing through Kia Connect APP

Step 3.



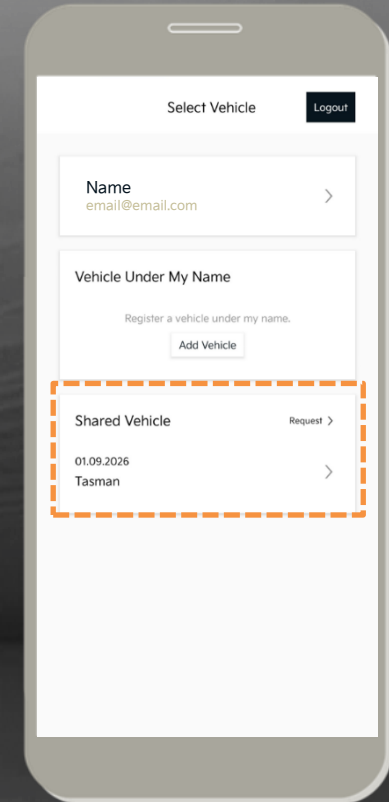
Tap the push notification from the Kia Connect app.

Step 4.



Tap OK on the Car Sharing pop-up, enter the PIN provided by the Main User, and tap ACCEPT CAR SHARING.

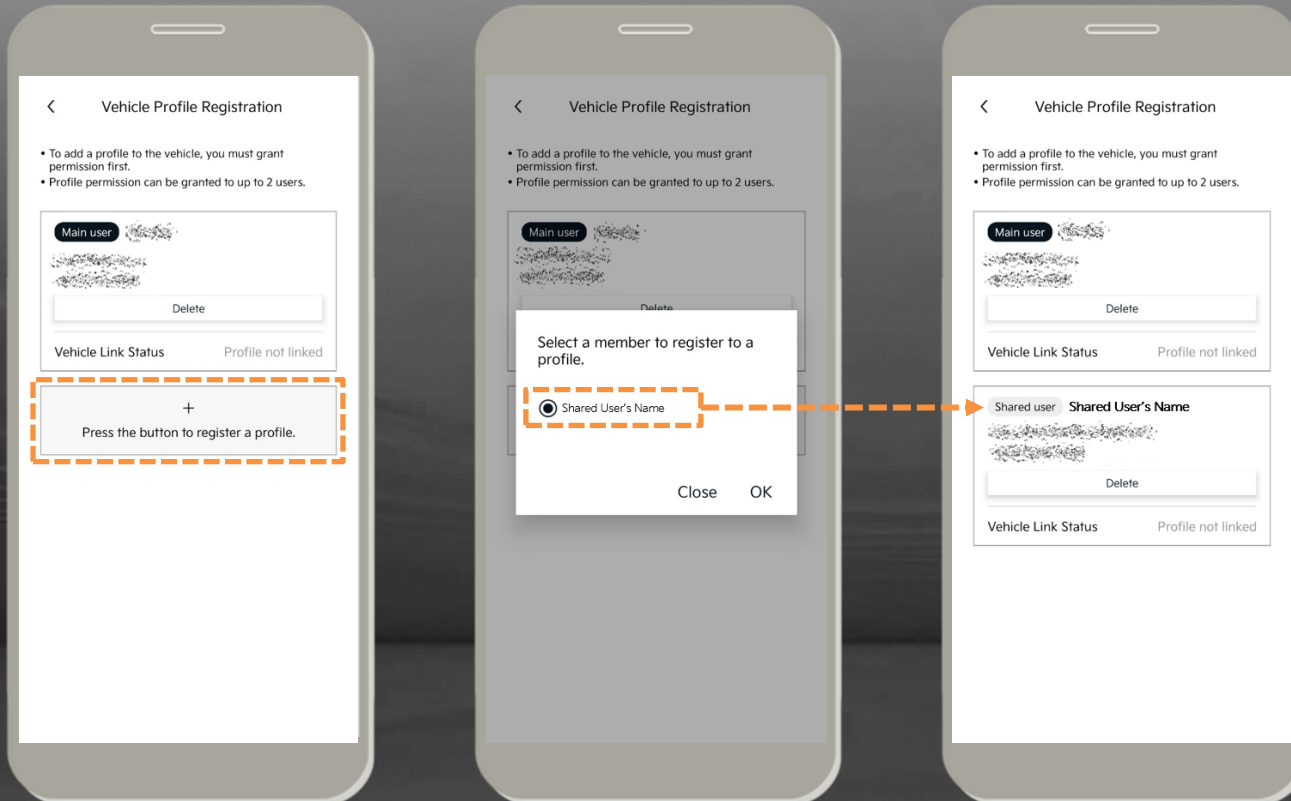
Step 5.



The shared vehicle will appear under Shared Vehicle section.

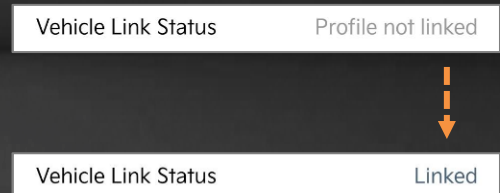
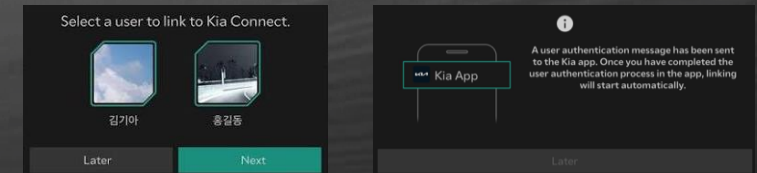
(4.3) Vehicle Sharing through Kia Connect APP

Step 6.



To register a shared member's profile, the Main User must tap the '+' button under 'Vehicle Profile Registration' and select the shared member's account.

The shared member can use the profile after completing authentication in the Kia Connect app.

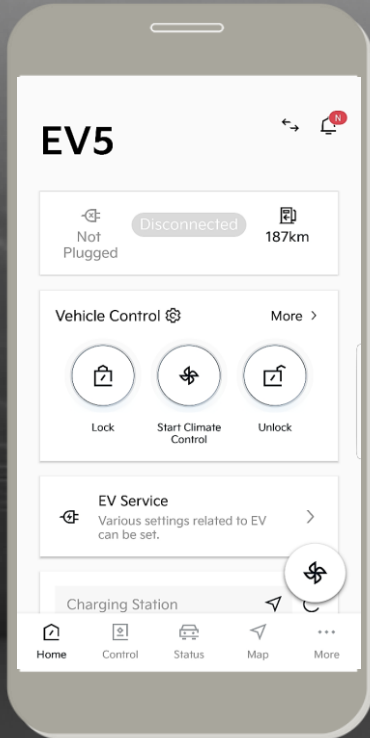


2. Home

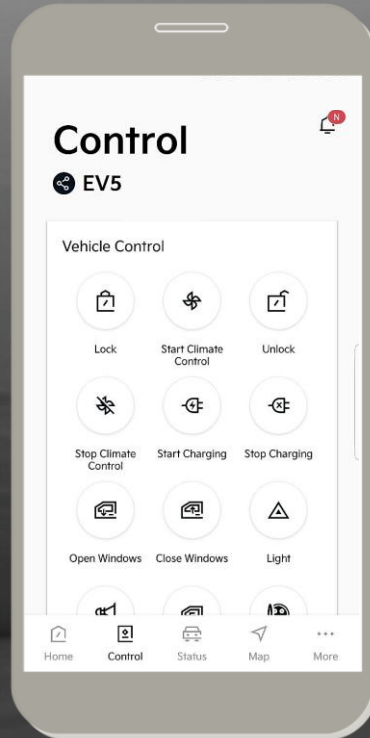
- Menu Navigation
- Main Screens
- My Vehicle Image & Battery Information
- Vehicle Control
- Edit Vehicle Control
- Valet Mode

Home > Menu Navigation

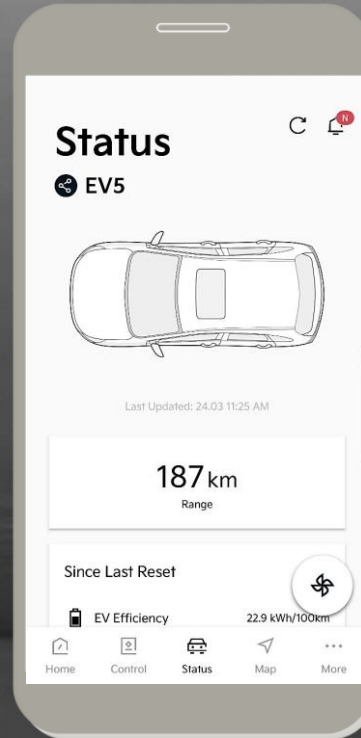
There are 5 representative menus in total. You can enter the desired menu via the icon in the bottom navigation.



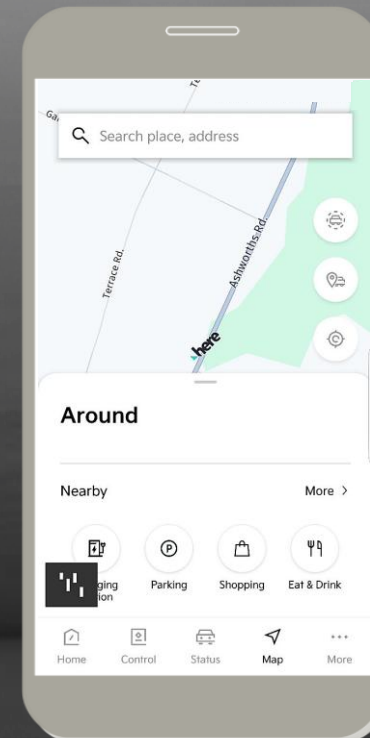
Home



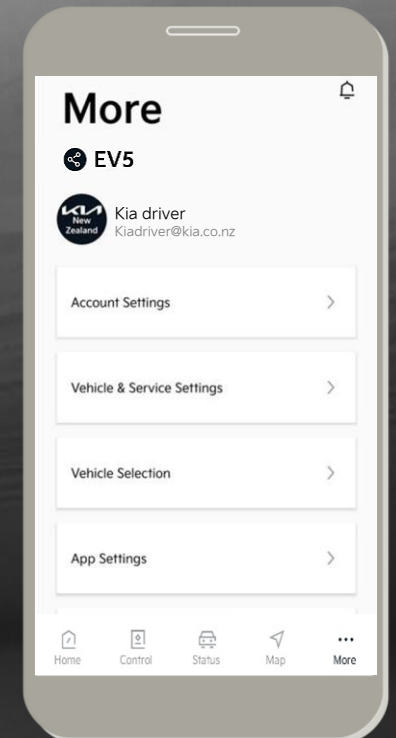
Control



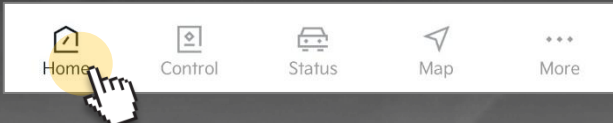
Status



Map



More

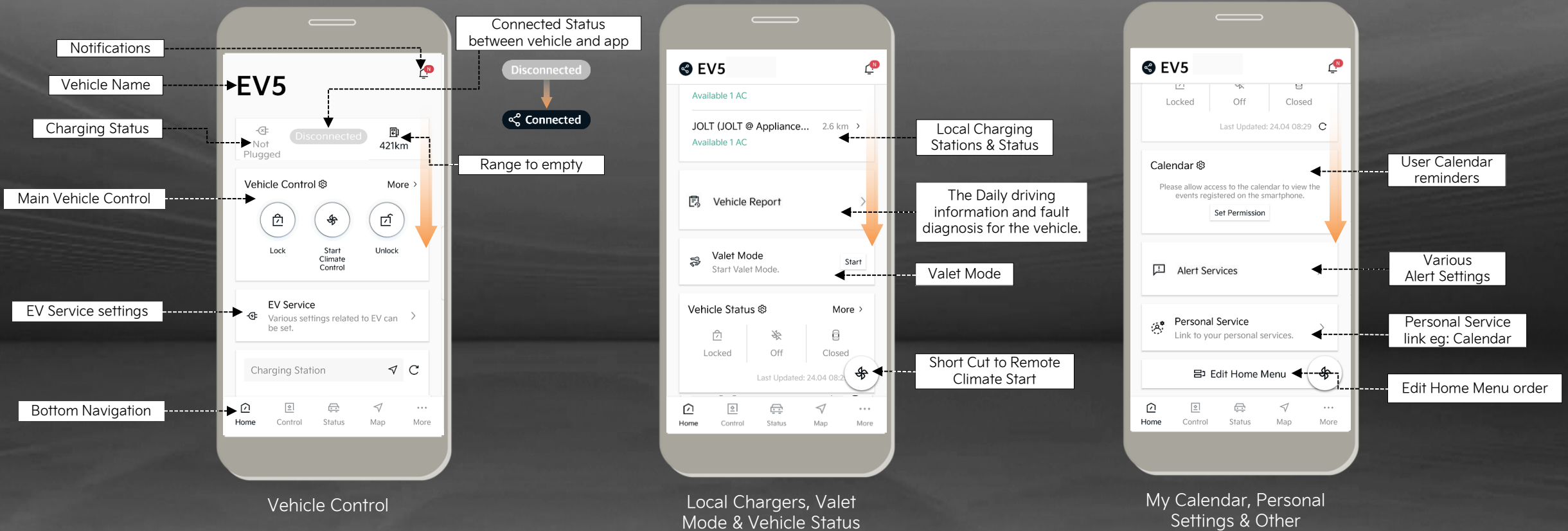


Enter each menu via icons in the bottom navigation.

Home > Main Screens

Once your vehicle is registered, you can select it and enter the home screen.

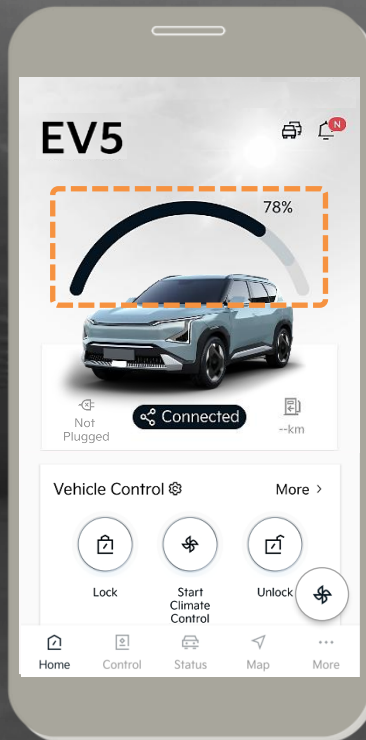
The home screen displays information about your vehicle, plus current status of your vehicle, vehicle control buttons, available local charging stations, user calendar information, daily driving information and much more.



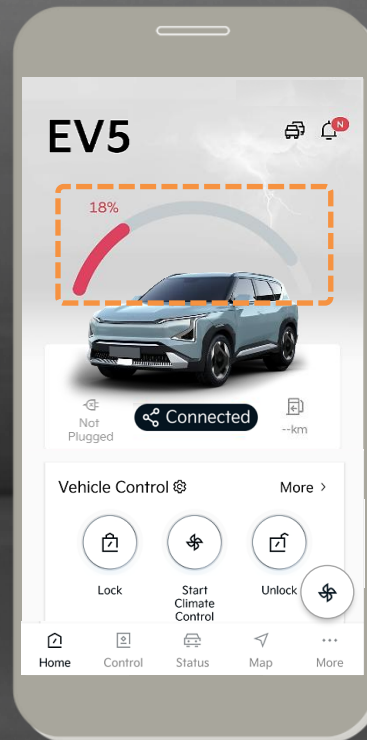
Home > My Vehicle Image and Vehicle Control

This displays battery information at the top of the home screen and displays the current battery volume and target charge in separate colours compared to the total battery volume.

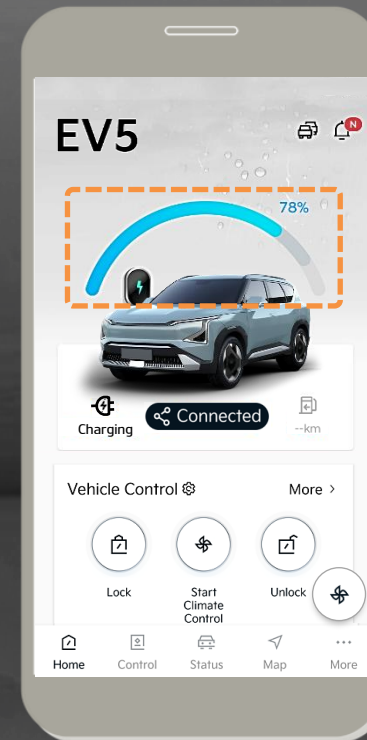
Under normal conditions, the battery gauge is displayed in black. If the battery level falls below 20%, the gauge is displayed in red. While the vehicle is charging, the gauge is displayed in blue. When the mode is set to Battery Conditioning - it displays a green-orange gradient colour animation.



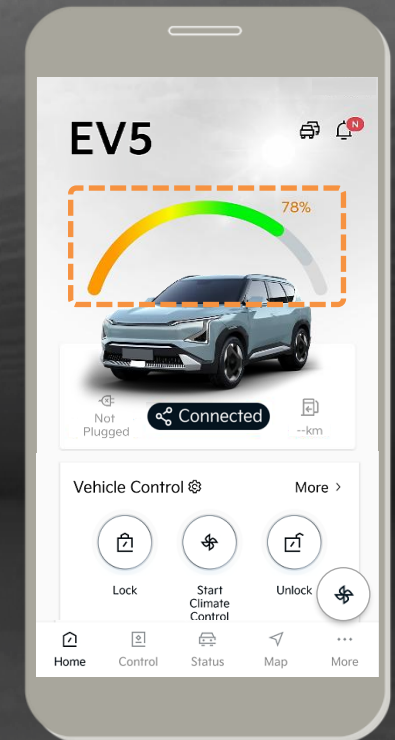
Default



Battery less than 20%



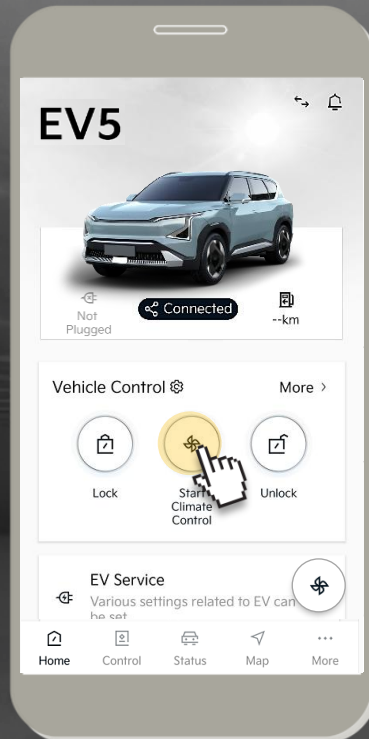
Charging



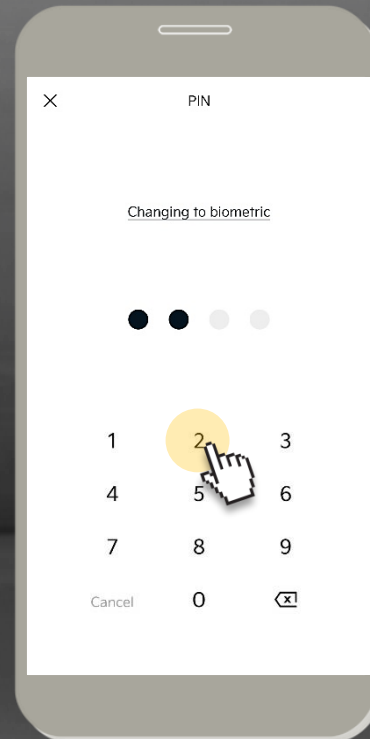
Battery Conditioning

Home > Vehicle Control

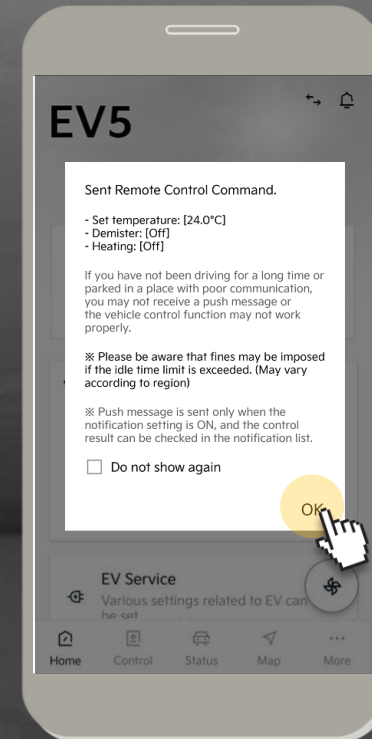
Touch the Vehicle Control icon on the vehicle control card, then enter the PIN to send a command to the vehicle. When you tap “Change to Biometrics,” you can choose whether to enable or disable biometric authentication. You can also change this setting in the App Settings menu. When the command is sent to the vehicle, the result is displayed as a push message.



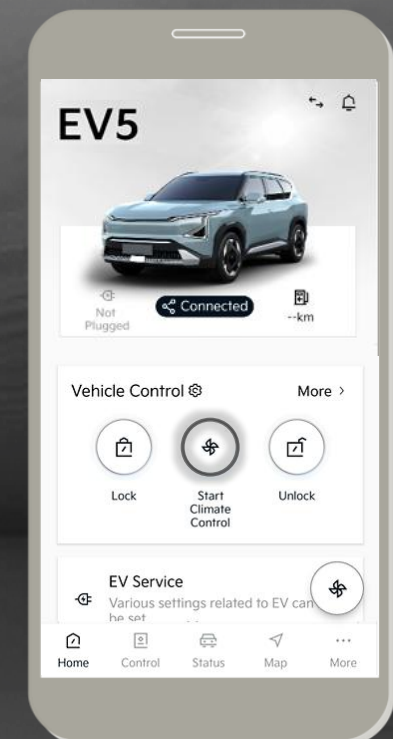
Select Vehicle control button



Enter PIN
(or Biometric identification)



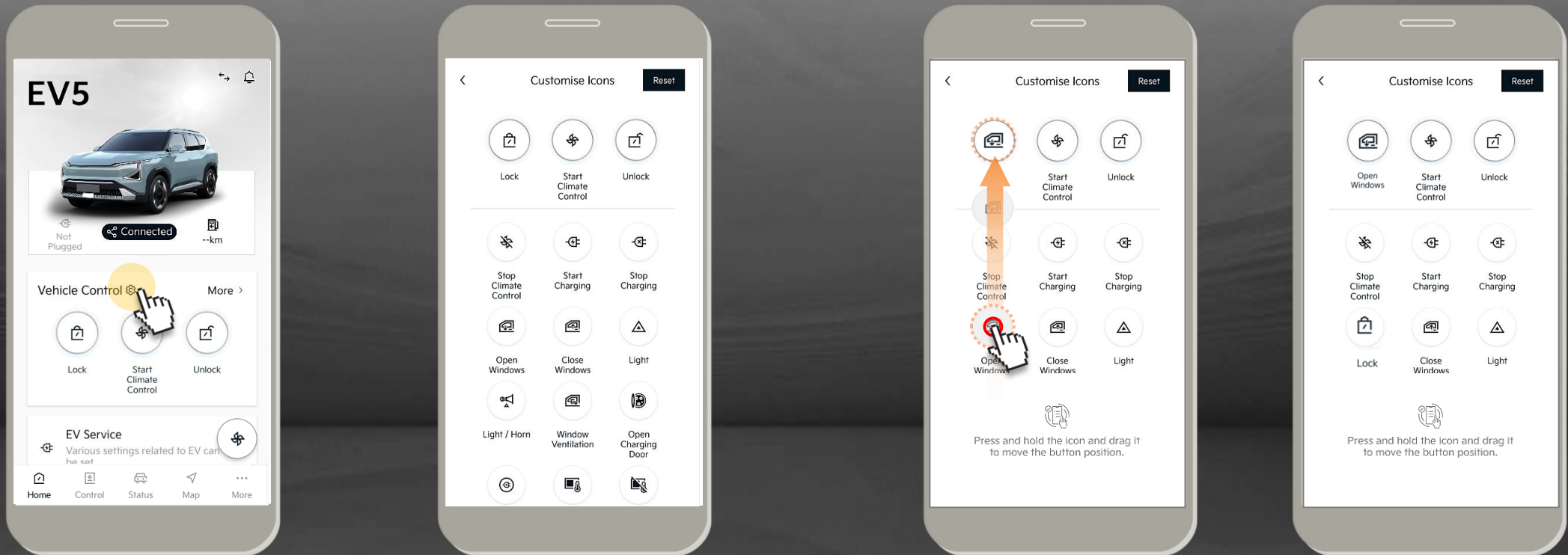
Vehicle Control command
result pop-up



Button animation

Home > Edit Vehicle Control

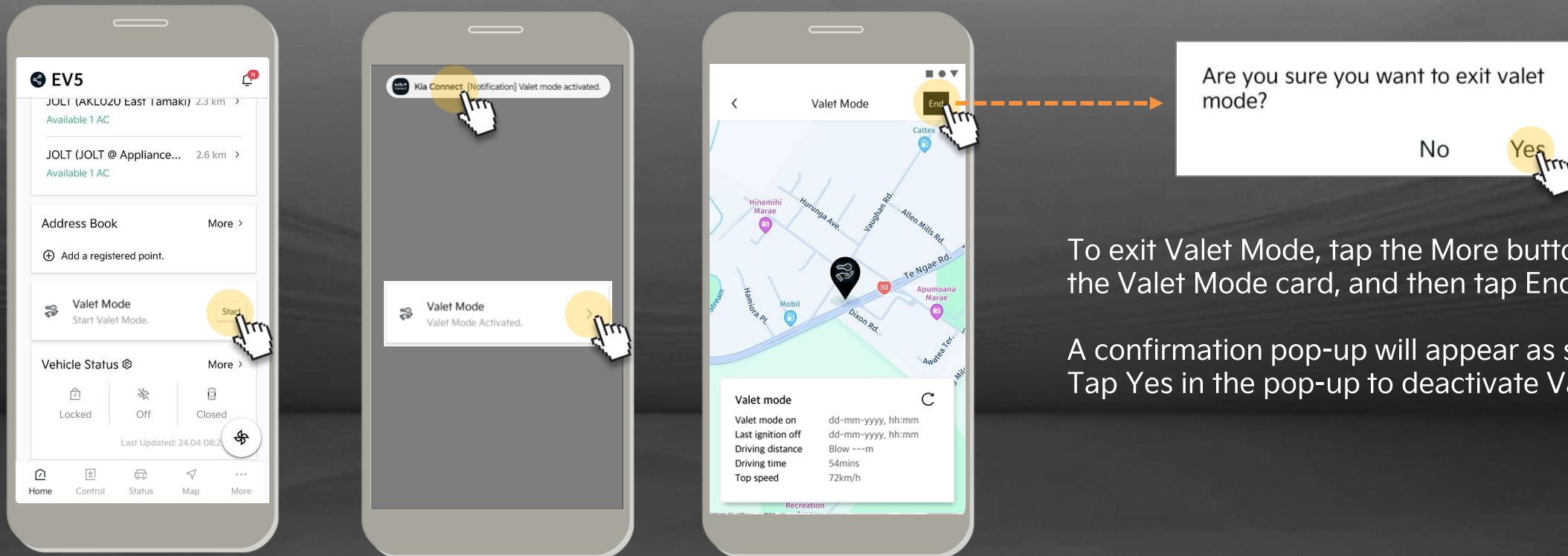
You can edit it with the button you want and place it on the home screen.
Press and hold the vehicle control buttons to move it to the desired position.



Tap and drag the icon you want to change the order to move it to the location you want to change. The three icons at the top of the screen are displayed on the Home screen.

Home > Valet Mode

The app will display information to check the status of Valet Mode when activated on the vehicle. You can check the time the Valet Mode was started, the time it was finished, total idle time etc.



To exit Valet Mode, tap the More button (">" icon) on the Valet Mode card, and then tap End button.

A confirmation pop-up will appear as shown above. Tap Yes in the pop-up to deactivate Valet Mode.

3. Control

- Main Screen
- Vehicle Control
- Climate Control / Demister settings
- Seat settings
- EV Service settings

Control > Main Screen

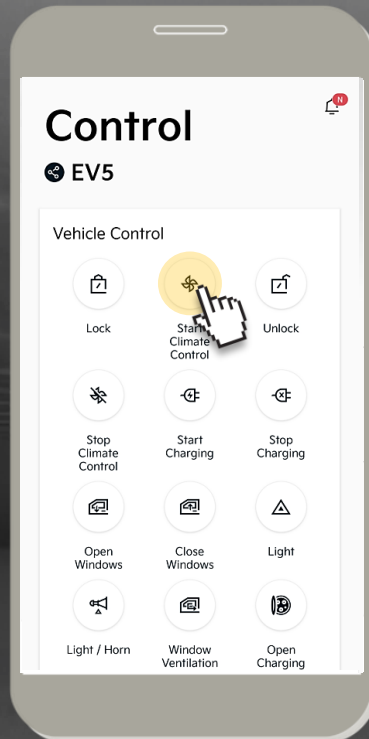
Various vehicle controls are available remotely in the Vehicle Control menu. Cabin Climate Control, Demist, Seat Heating/Ventilation, Battery Pre-Conditioning to name a few.



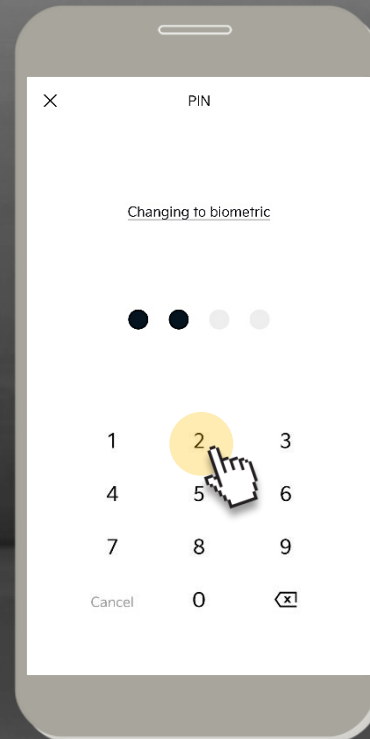
- 1 Control** Remote control buttons*
*Control buttons vary depending on vehicle trims options
- 2 Temperature** Adjust the temperature of the vehicle when starting the engine.
The temperature value can be adjusted by pressing the (-) (+) buttons or by the slide bar
- 3 Demist & Heat** Set front windshield demister, side mirror heat & rear window demister
- 4 Seat Setting** Seat Heating and Ventilation seat
- 5 Climate Duration** Set the time between 2 and 30 minutes

Control > Vehicle Control

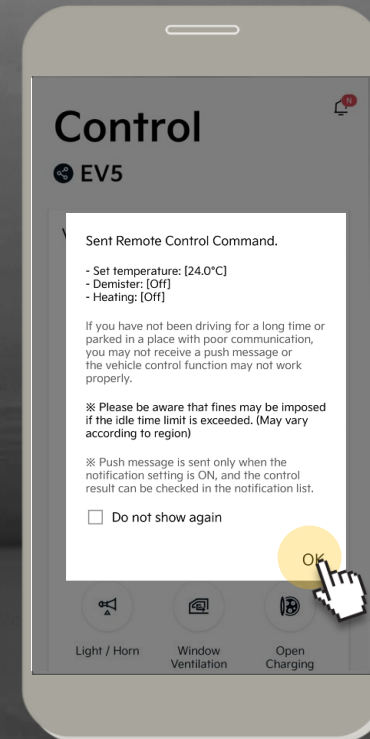
Touch the Vehicle Control icon on the vehicle control card, then enter the PIN to send a command to the vehicle. When you tap "Change to Biometrics," you can choose whether to enable or disable biometric authentication. You can also change this setting in the App Settings menu. When the command is sent to the vehicle, the result is displayed as a push message.



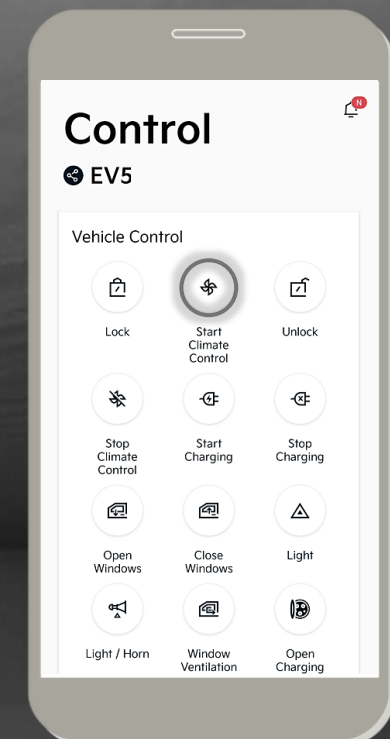
Select Vehicle control button



Enter PIN (or Biometric identification)



Vehicle Control command result pop-up

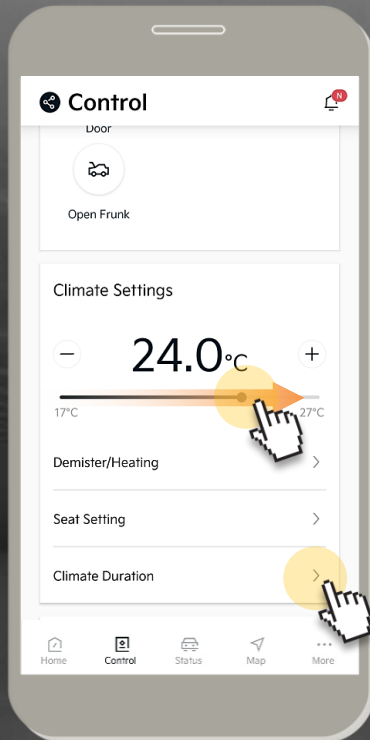


Button animation

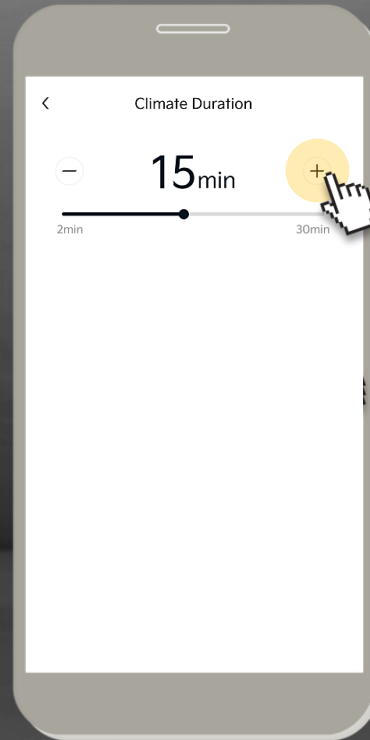
Control > Climate Control / Demister settings

When selecting the remote control functions, you can set the interior cabin temperature.

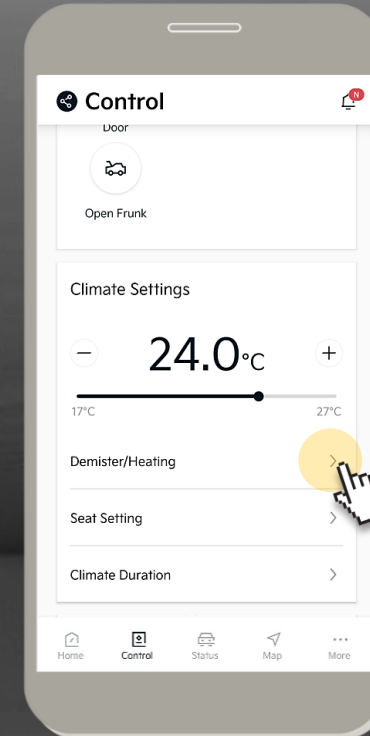
For example, Front Windscreen & Rear Tailgate demister, Heated Steering Wheel and Heated Side Mirrors can also be set.



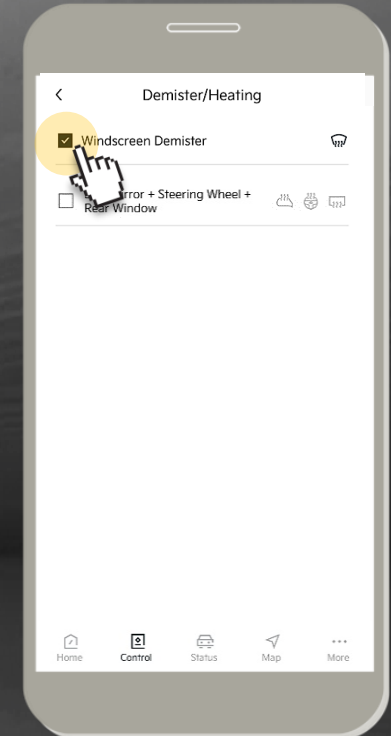
The Climate temperature value can be adjusted by pressing the (-) (+) buttons or by the slide bar.



The Climate Duration can be also set

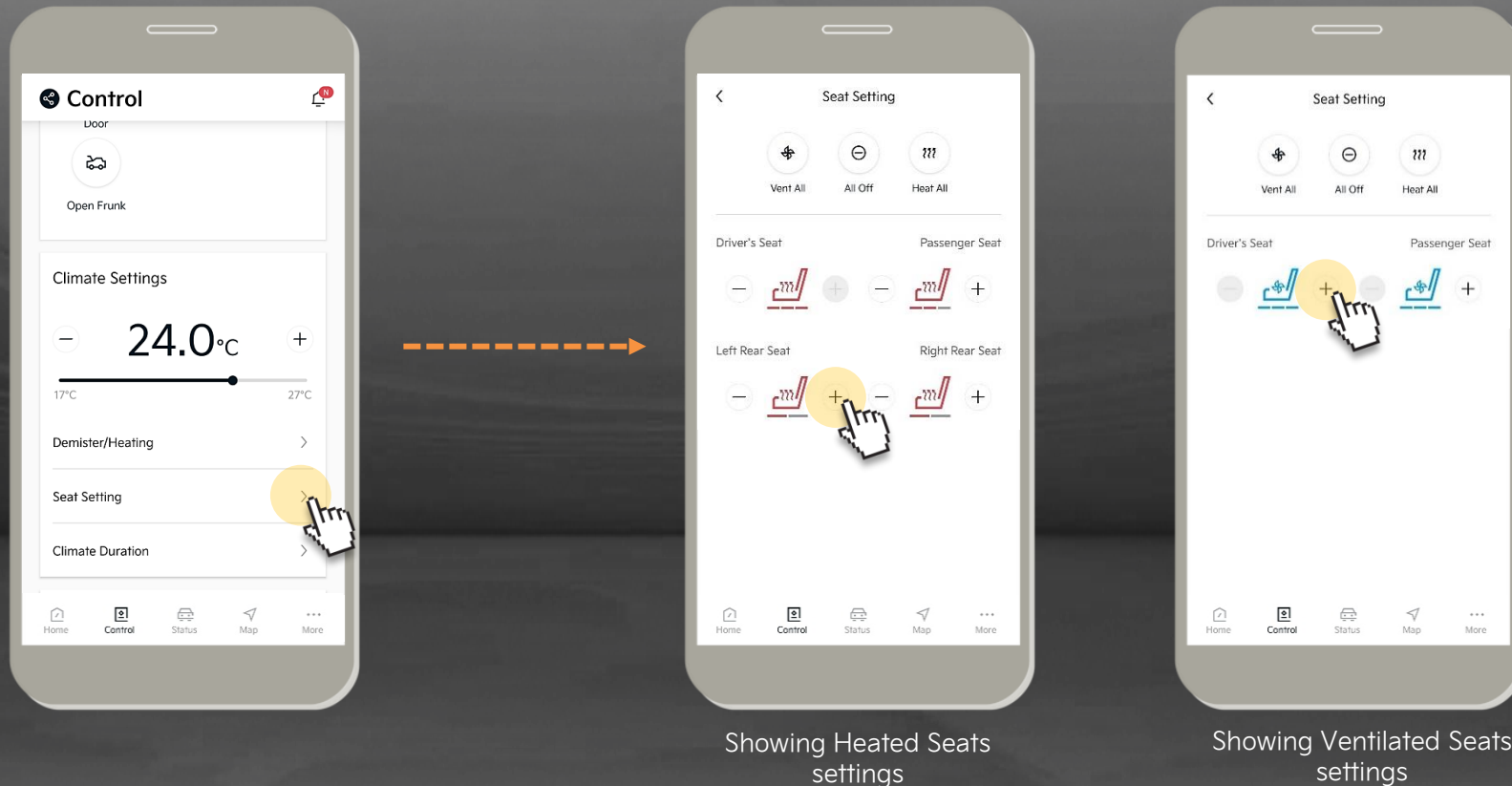


Front Windscreen & Rear Tailgate demist, Heated Steering Wheel* and Heated Side Mirrors can also be set.



Control > Seat settings

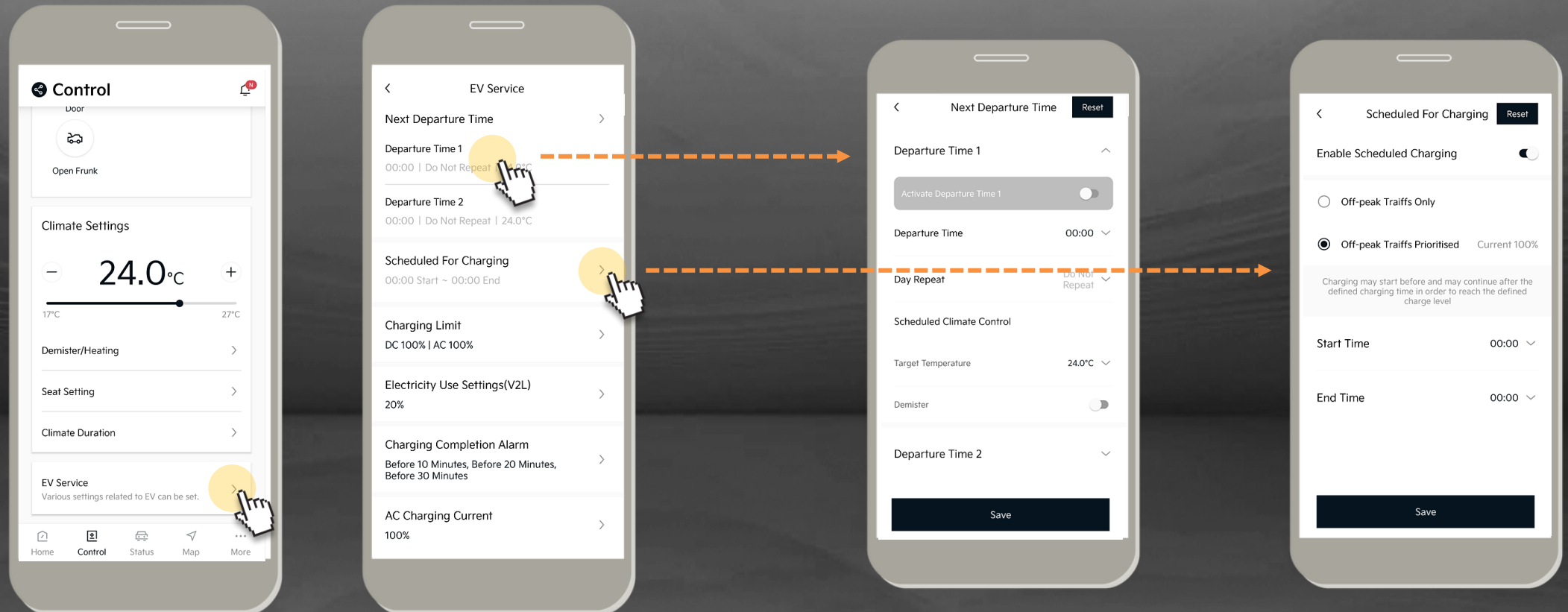
Here you can set the seat Heating and Ventilation settings on the Seat Setting screen. The Heating or Ventilation level can be adjusted by pressing the (-) or (+) buttons.



Control > EV Service settings

Here you can set your schedule for electric charging.

If you select the reservation setting menu in the remote control settings, you can reserve charging or set the departure time.

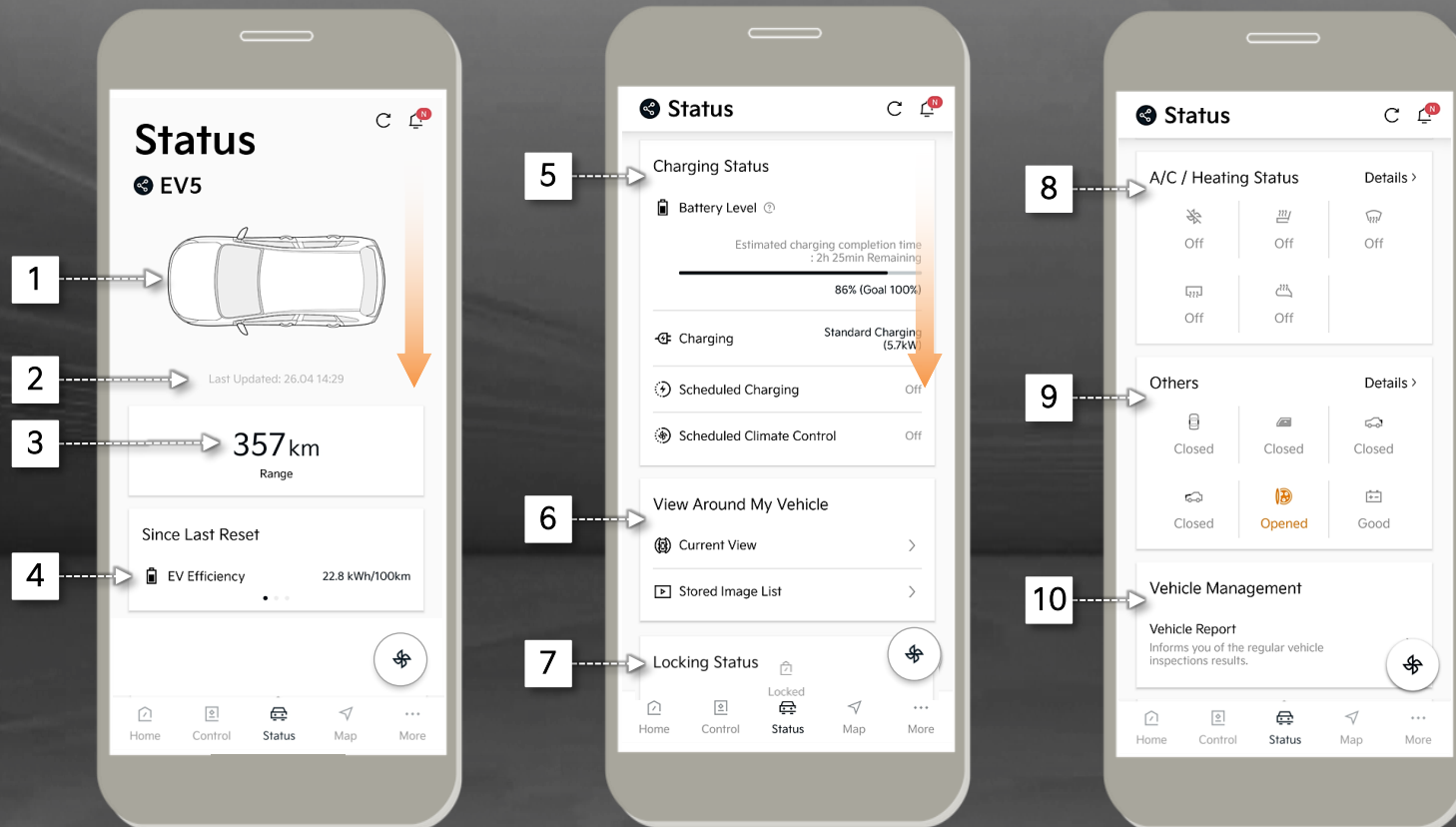


4. Status

- Main screen & Car Status
- Surround View Monitor
- Monthly report

Status > Main screen & Car Status

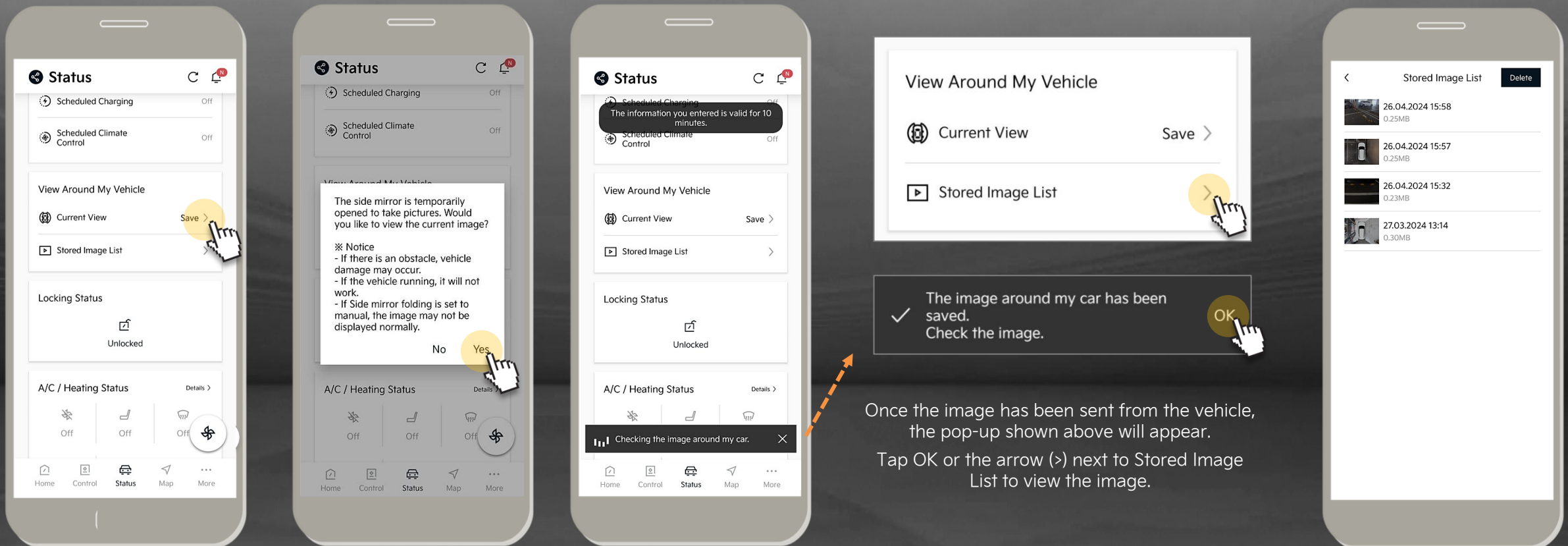
A menu that displays the status of the vehicle, provides vehicle status information within the range of supported options through the top view of the vehicle and status icons for each function.



- | | | |
|-----------|-------------------------|---|
| 1 | Vehicle status top view | Displays the current vehicle status in a top birds-eye view |
| 2 | Last Update | Displays the date the vehicle status was last received |
| 3 | Remaining Driving Range | Displays an indication of vehicle's estimated remaining driving range |
| 4 | EV Efficiency | Displays the EV Energy Efficiency since last reset, after charging and current trip |
| 5 | Charging Status | Displays the current battery level, estimated charging completion time, charging speed (kW) |
| 6 | View Around My Vehicle | Displays an image capture from the vehicle's Surround View Monitor 360° cameras |
| 7 | Locking Status | Displays the vehicles current locked/unlocked status |
| 8 | A/C & Heating Status | Displays the vehicles current A/C or Heating status |
| 9 | Others | Displays the status of the vehicle's doors, sunroof, boot, hood, charge flap |
| 10 | Vehicle Report | Vehicle Report providing monthly vehicle operation and status information |

Status > Surround View Monitor (SVM)

If your vehicle is fitted with the 'Surround View Monitor' (SVM), the 'View Around my Vehicle' feature is displayed separately on the vehicle status screen. When entering the menu, you can select to view a current image capture (static) from around the vehicle according to the camera angle.



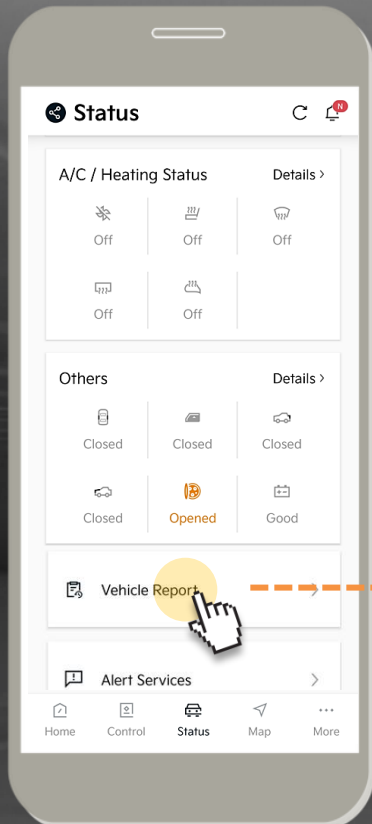
Tap "Save" button
to capture the current view

Once the image has been sent from the vehicle,
the pop-up shown above will appear.
Tap OK or the arrow (>) next to Stored Image
List to view the image.

You can view your saved
images in the list

Status > Monthly Report

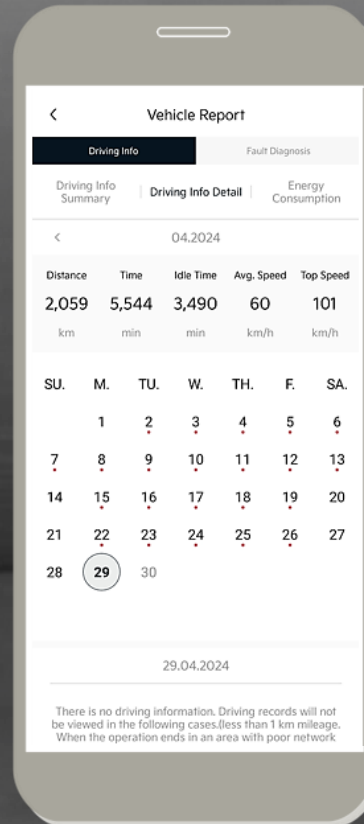
The monthly report provides monthly driving information and fault diagnosis information for the vehicle. Driving Info Summary & Detail with Distance, Time, Average Speed. Energy Consumption detail and Fault Diagnosis report.



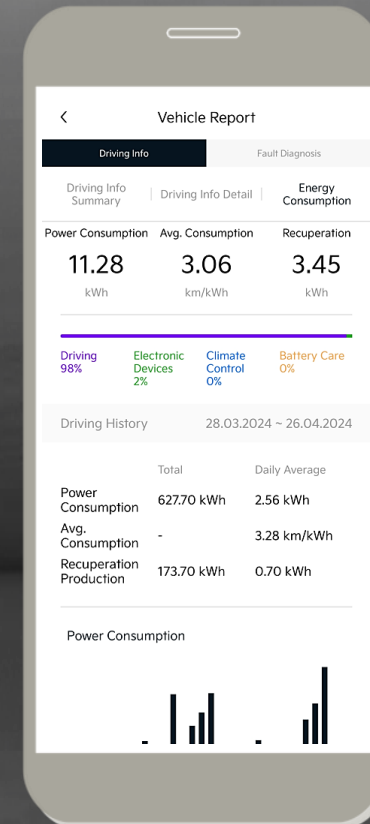
Vehicle Management



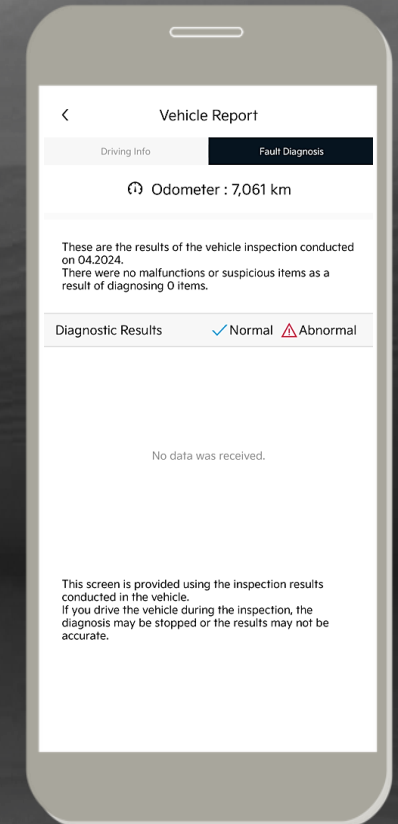
Driving Info Summary



Driving Info Detail



Energy Consumption



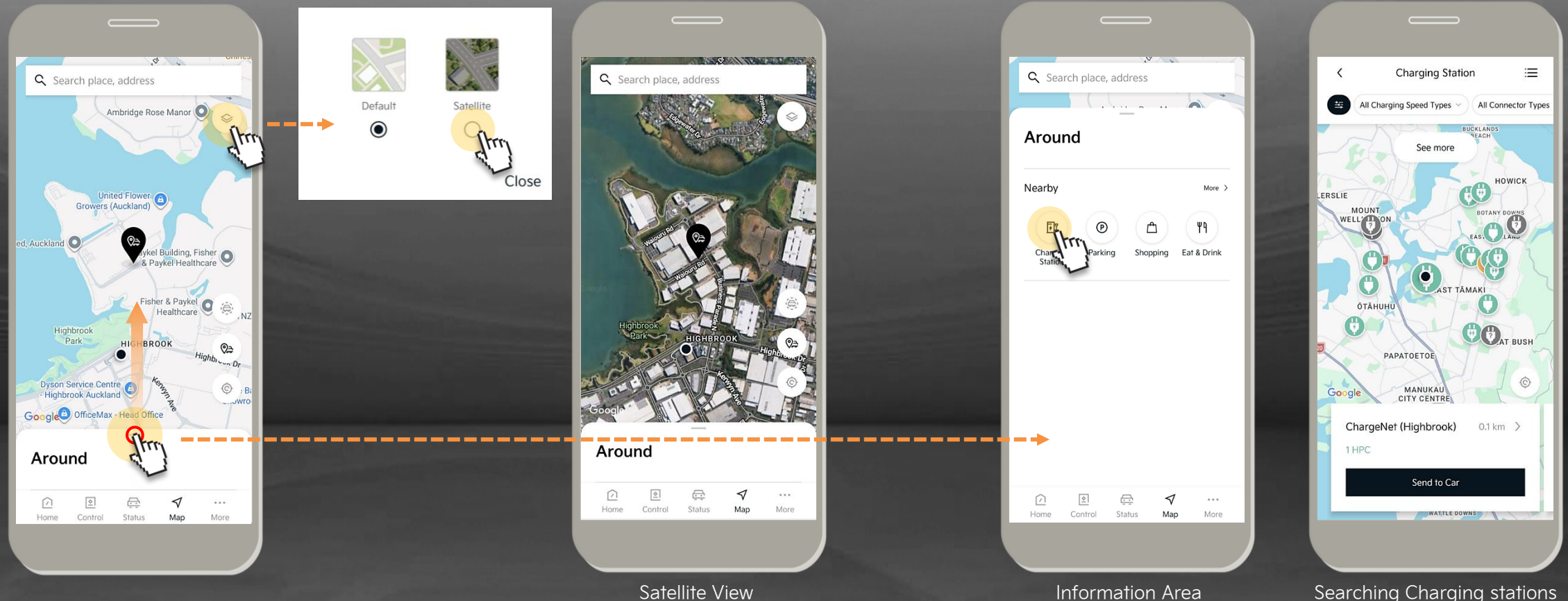
Fault Diagnostic

5. Map

- Main screen
- Find my Car
- My Vehicle Location & current Remaining Charge Range
- Search process
- Send to Car

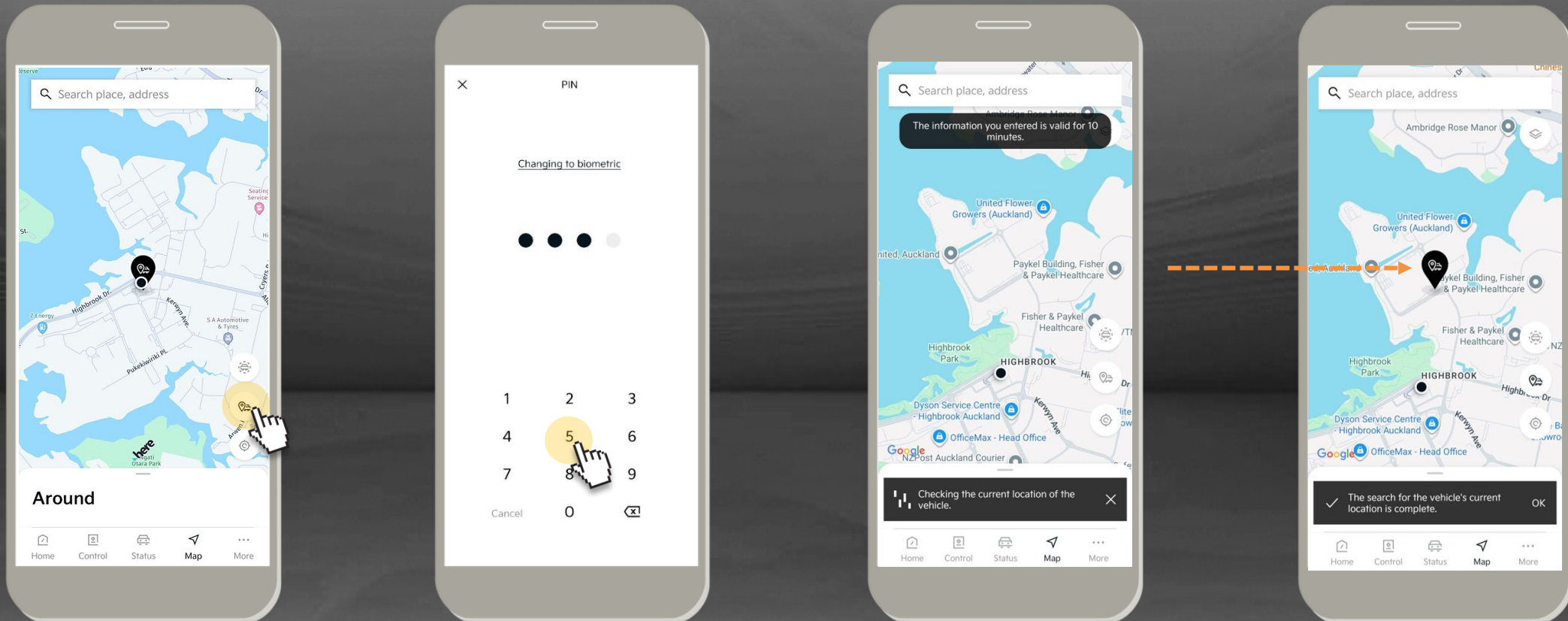
Map > Main screen

The main screen is divided into a map and a lower information area. You can select either Standard Map View or Satellite View and search for nearby charging stations, parking facilities, shopping centers, and food establishments.



Map > Find My Car

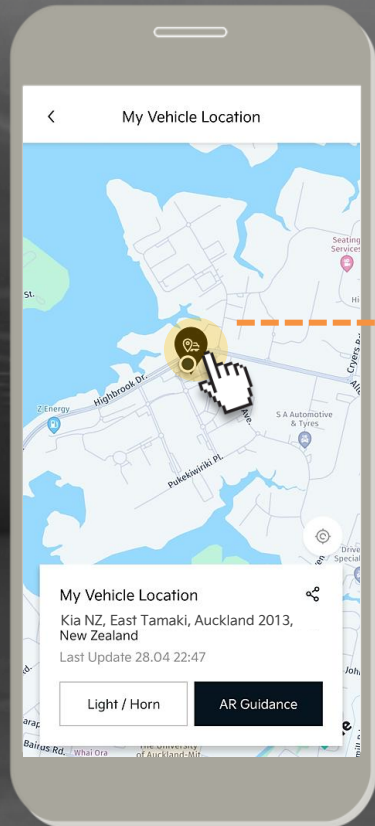
By selecting the Find My Car Location button on the map  you can display the location of your currently parked vehicle on the map. The vehicle's previous location may be displayed on the map. Please check when the location was last updated. You must enter your PIN to view the vehicle's location.



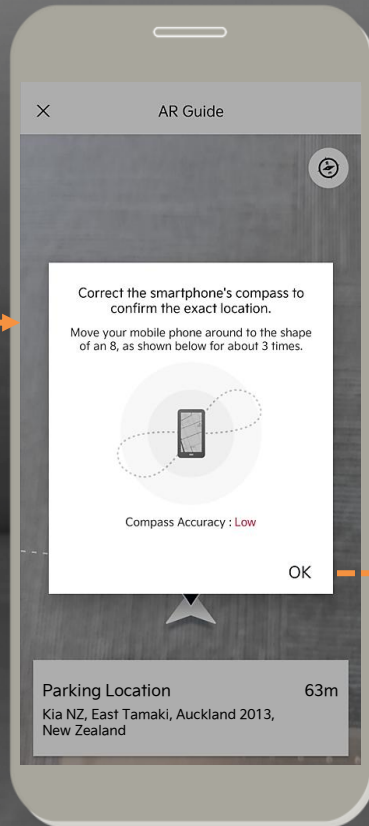
Map > My Vehicle Location & current Remaining Charge Range

If you touch the vehicle marker on the map  you can see the detailed address of the vehicle's location. You can then be guided to the detailed location of the vehicle through AR guidance and map guidance.

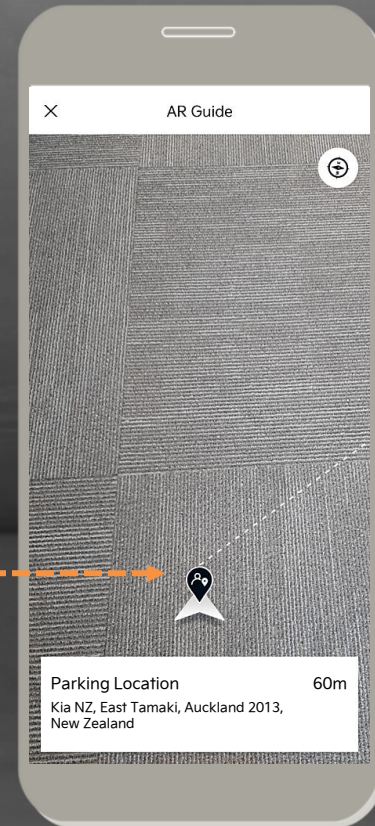
If you touch the Remaining Charge Range marker on the map  you will be shown the remaining charge distance radius on the map.



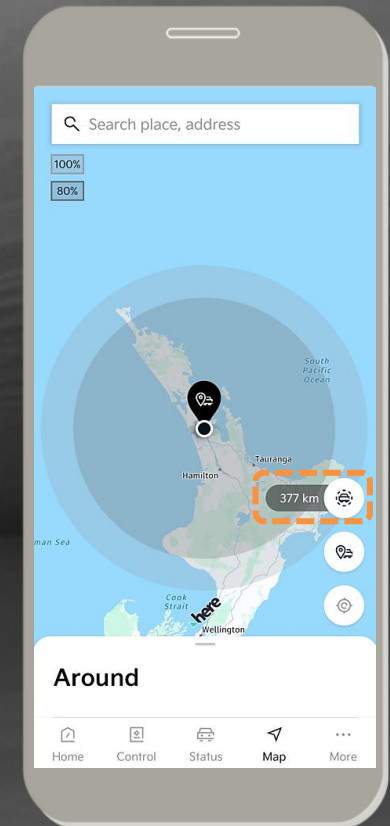
My Vehicle Location



AR Guide



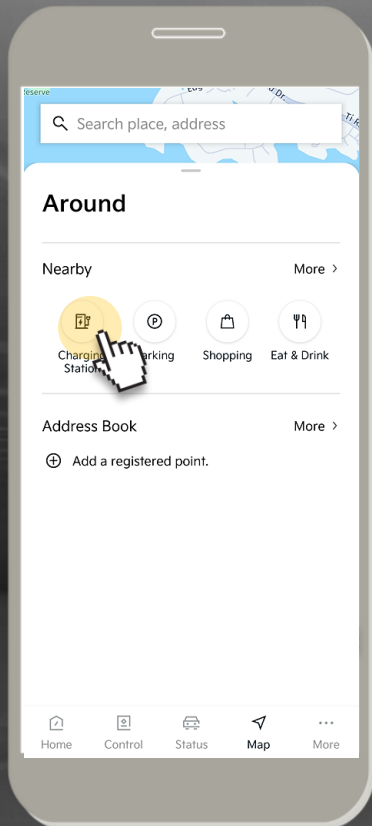
AR Guide



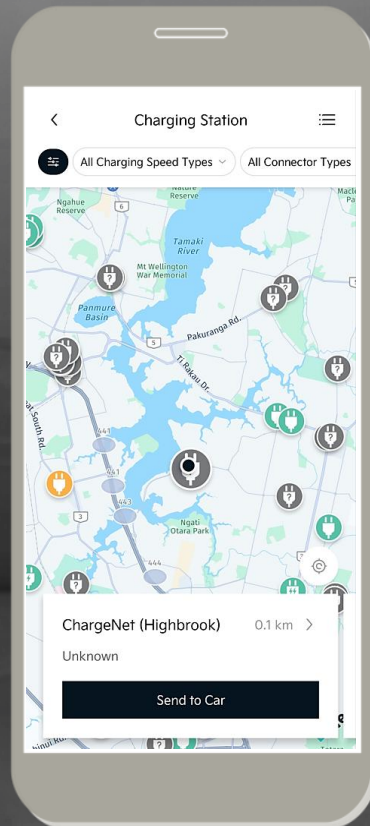
Remaining Charge Range

Map > Search Nearby

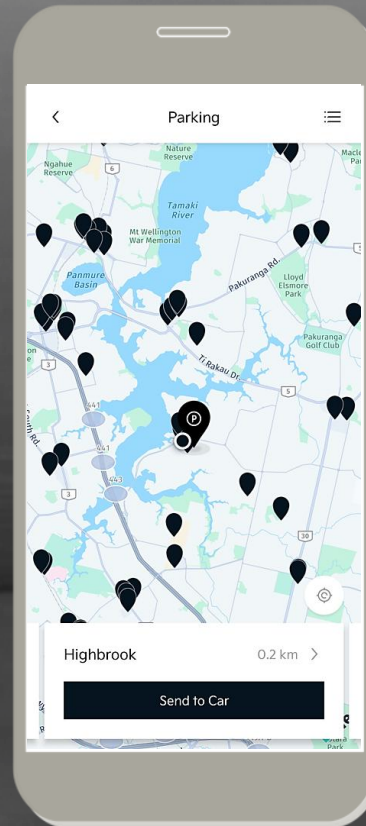
Selecting a Nearby search category displays a list of nearby Charging Stations, Parking Locations, Food Establishments and Shopping/Retail Locations. These will be shown based on the closest proximity to your current location.



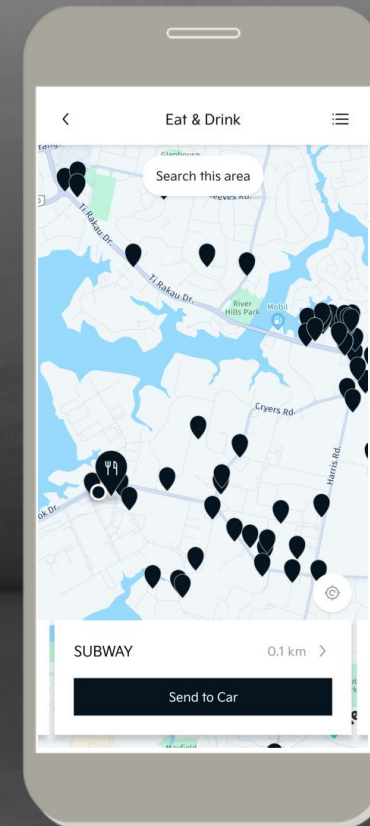
Search Nearby



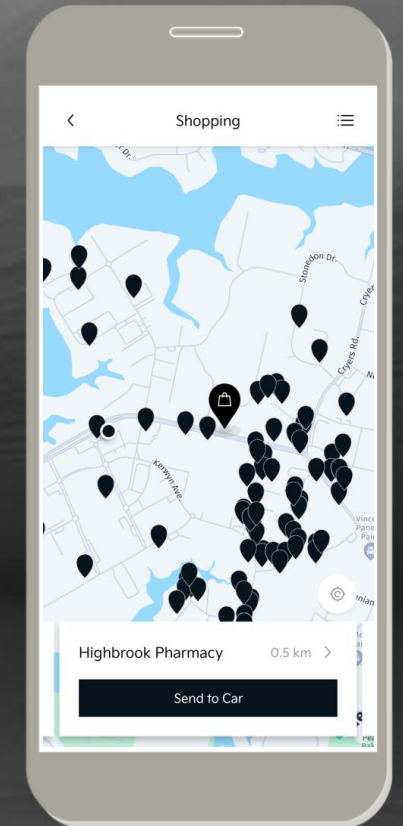
Charging Stations



Parking Locations



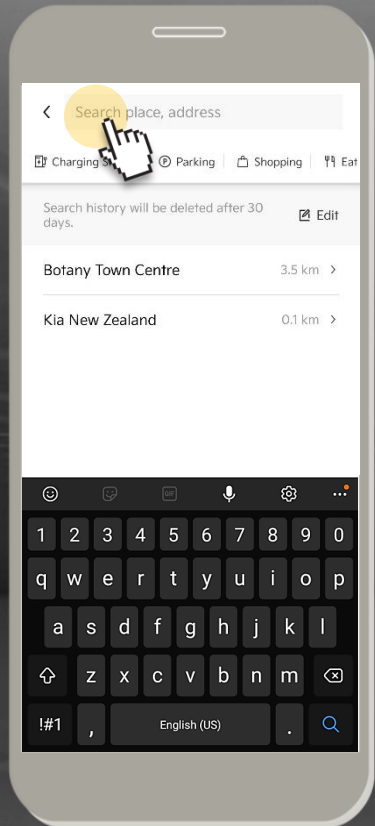
Food Establishments



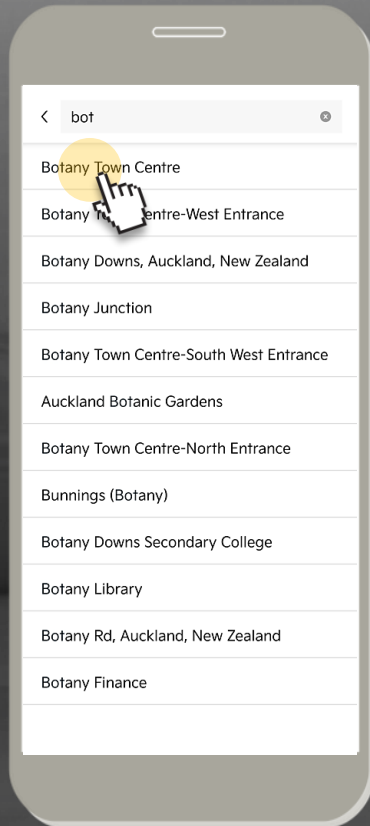
Shopping/Retail Locations

Map > Search process

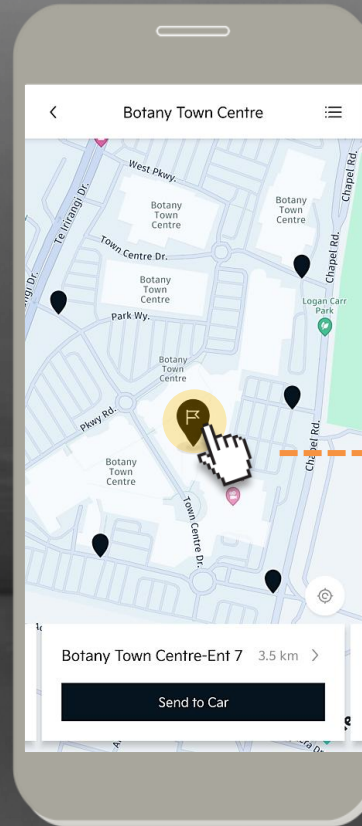
In the search area at the top of the recent search screen, you can search for your desired location, and you can also check detailed information about your searched location.



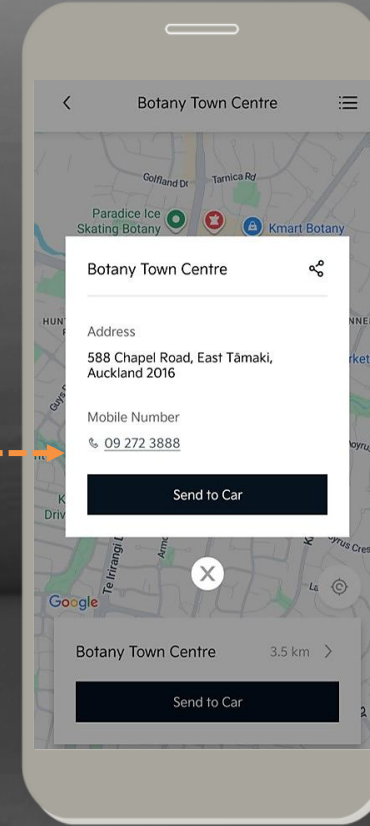
Search entry



Search entry recommendations



Search result

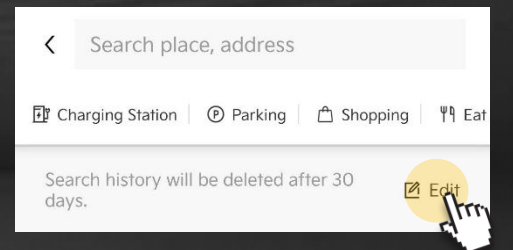


Detailed Info



Share a Location

Tap the Share icon to send the selected location through a compatible app on your phone.

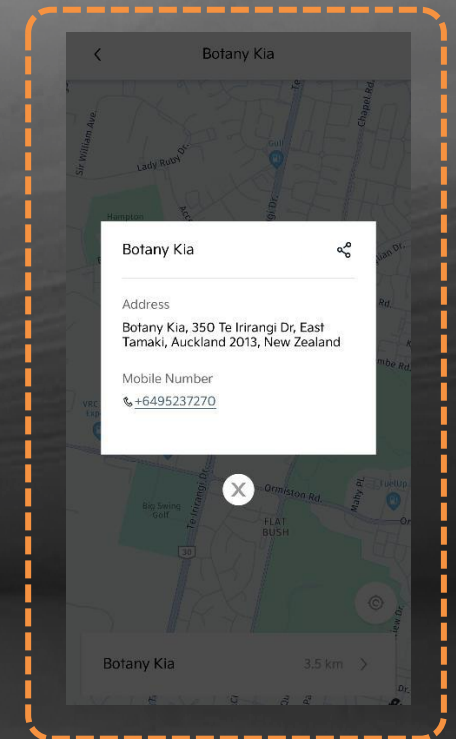
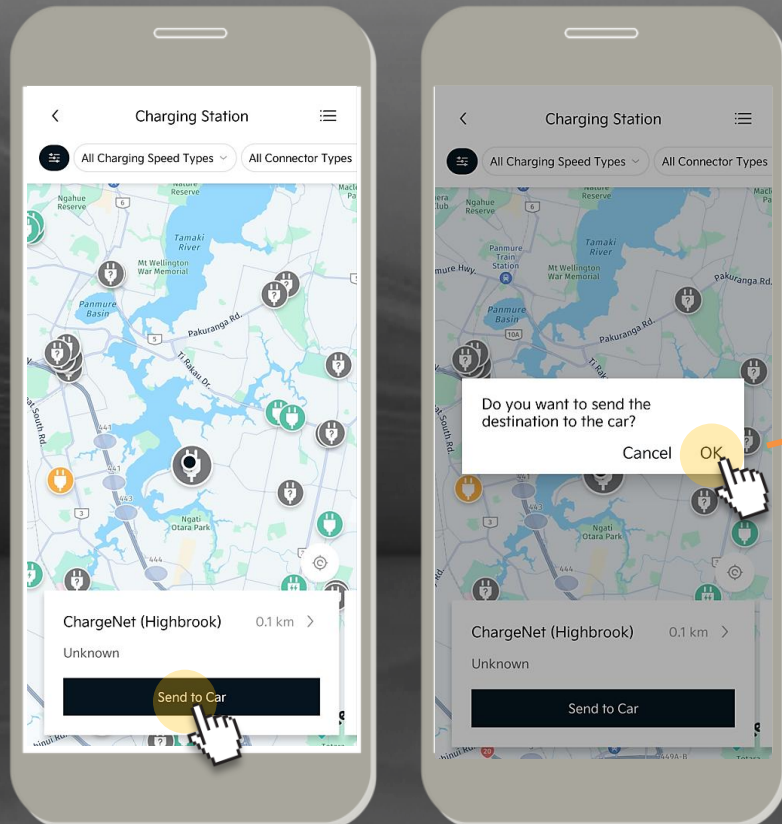


Manage Search History

Search history is automatically deleted after 30 days. Tap "Edit" to remove individual entries.

Map > Send to Car

Given the user's vehicle and the app are connected, the destination searched by the app can be sent to the registered vehicle. The destination delivered to the vehicle can be checked on the vehicle navigation display when the vehicle is turned on, and route guidance to the destination can be received.



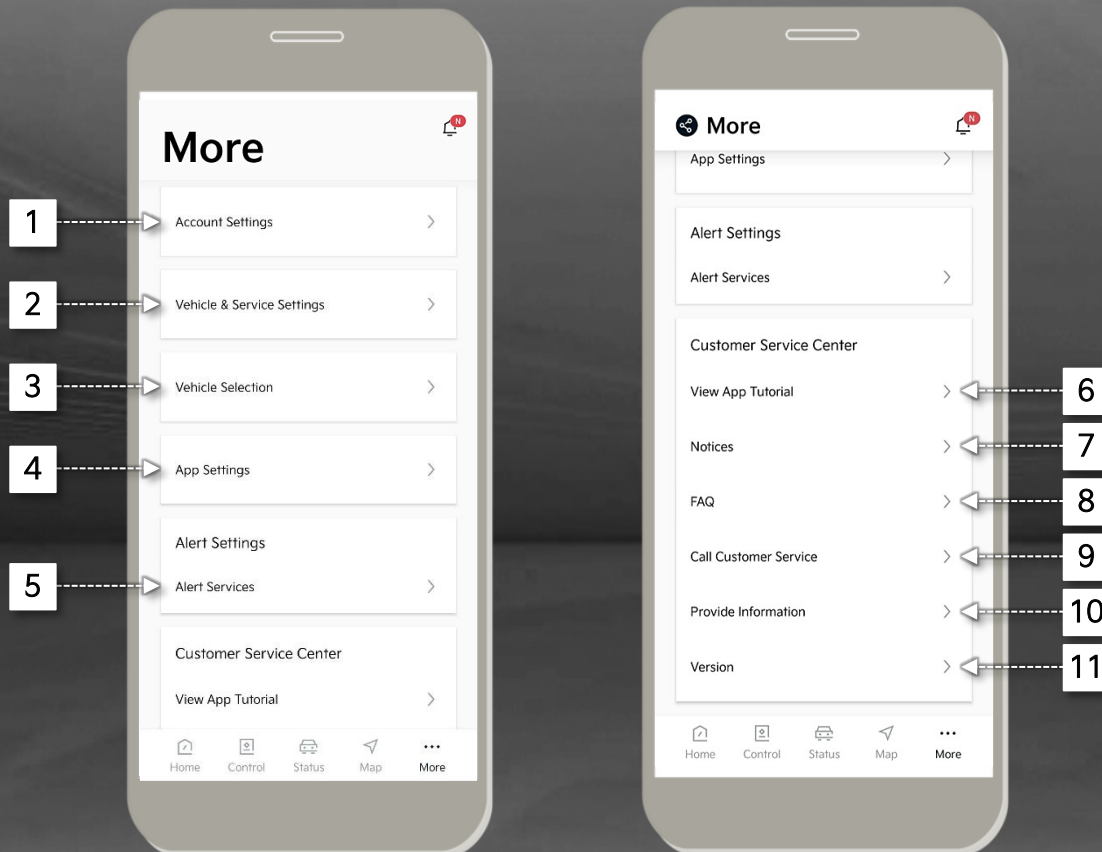
If your vehicle does not have built-in Sat Nav and fitted with Kia Connect Lite the send to phone option will not show, instead it will show a pop up with the address and contact information.

6. More

- Main screen
- Account Settings
- Vehicle & Service Settings
- App Settings
- Customer Service Centre

More > Main Screen

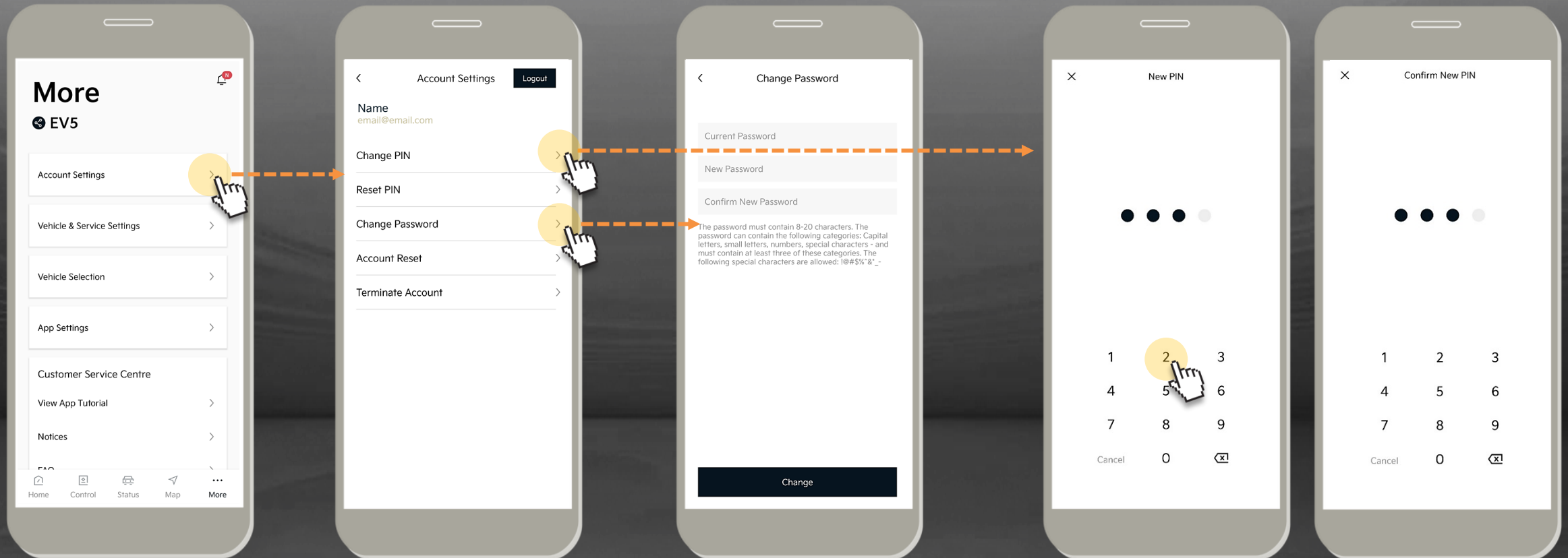
On the More screen, you can manage your account, vehicle and service settings, select a registered vehicle, and configure app and alert settings. You can also access app tutorials, notices, FAQs, customer service, and app version information.



- 1** Account Settings Go to user account information screen
- 2** Vehicle & Service Settings Go to the detailed screen of the selected vehicle - User Profile, Calendar etc.
- 3** Vehicle Selection Show registered vehicles under user's name, shared vehicles
- 4** App Settings Go to the app's main settings screen
- 5** Alert Settings Set Alerts on certain settings to keep track of your car
- 6** View App Tutorial View tutorials on all app features
- 7** Notices Shows any notices regarding the vehicle
- 8** FAQ Provides answers to your urgent most frequently asked questions
- 9** Call Customer Service Quick access to call our customer service centre
- 10** Provide Information Move to the web screen and check the main FAQs
- 11** Version App development version information

More > Account Settings

On the Account Setting screen of More, you can change and reset the password used when logging in and change and reset the password (PIN) necessary for vehicle control such as remote control or finding the vehicle location.



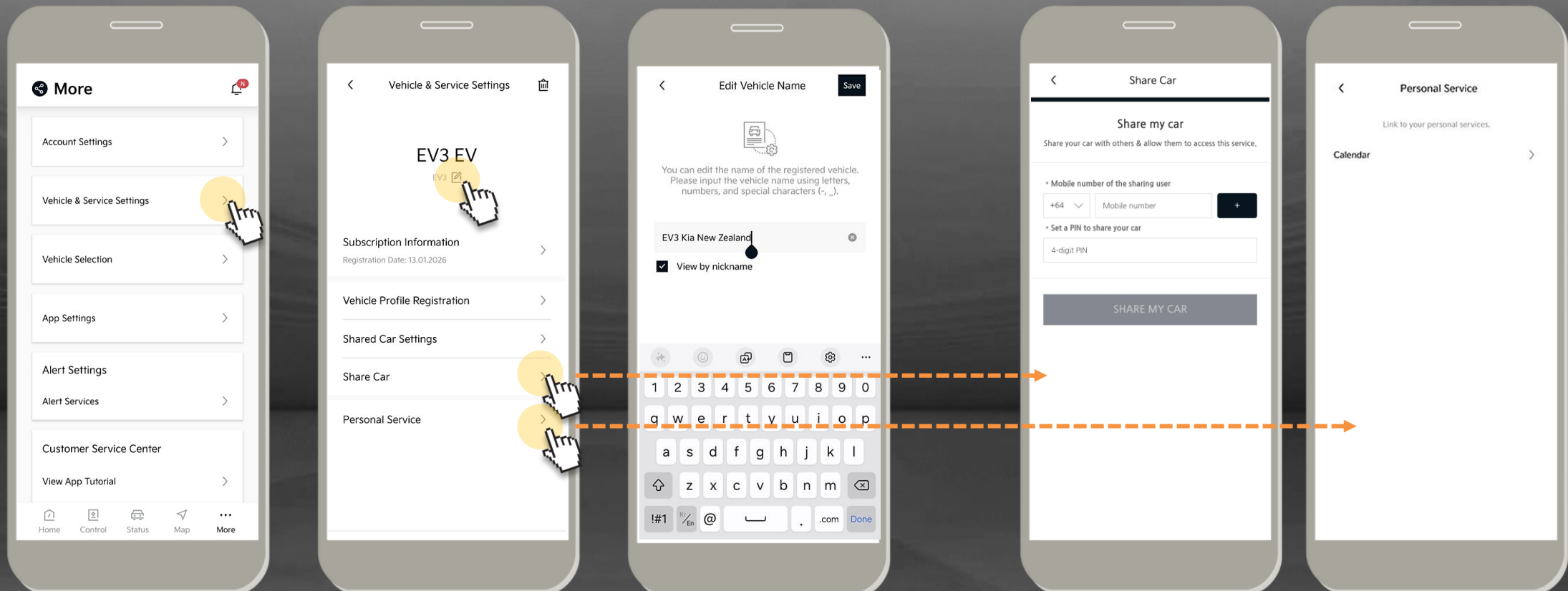
User's account information, login password and account password can be set

Change and reset the password that the user enters when logging in

Change and reset PIN password used for vehicle control, etc

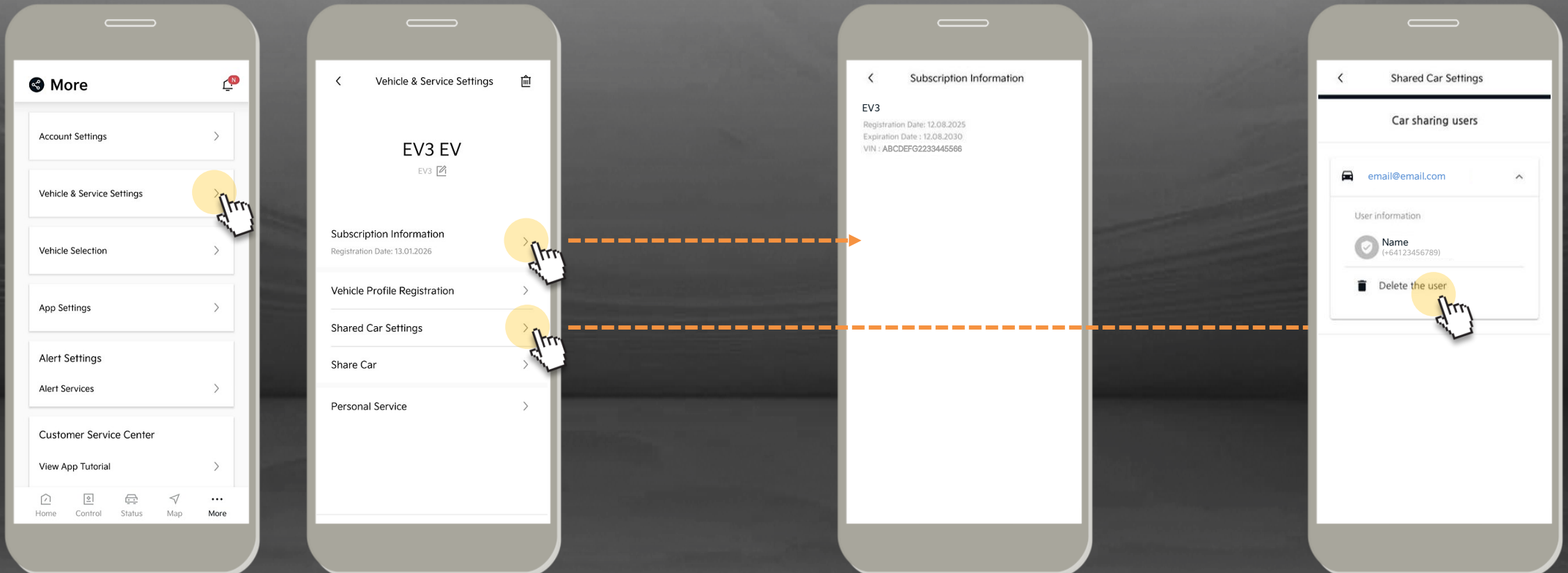
More > Vehicle & Service Settings

Vehicle and Service Settings gives you the ability to view the current subscription information, change the vehicle name, share your vehicle with others and update the User Profile including the Profile Image. Personal Service relates to any personal features added, such as the users Calendar.



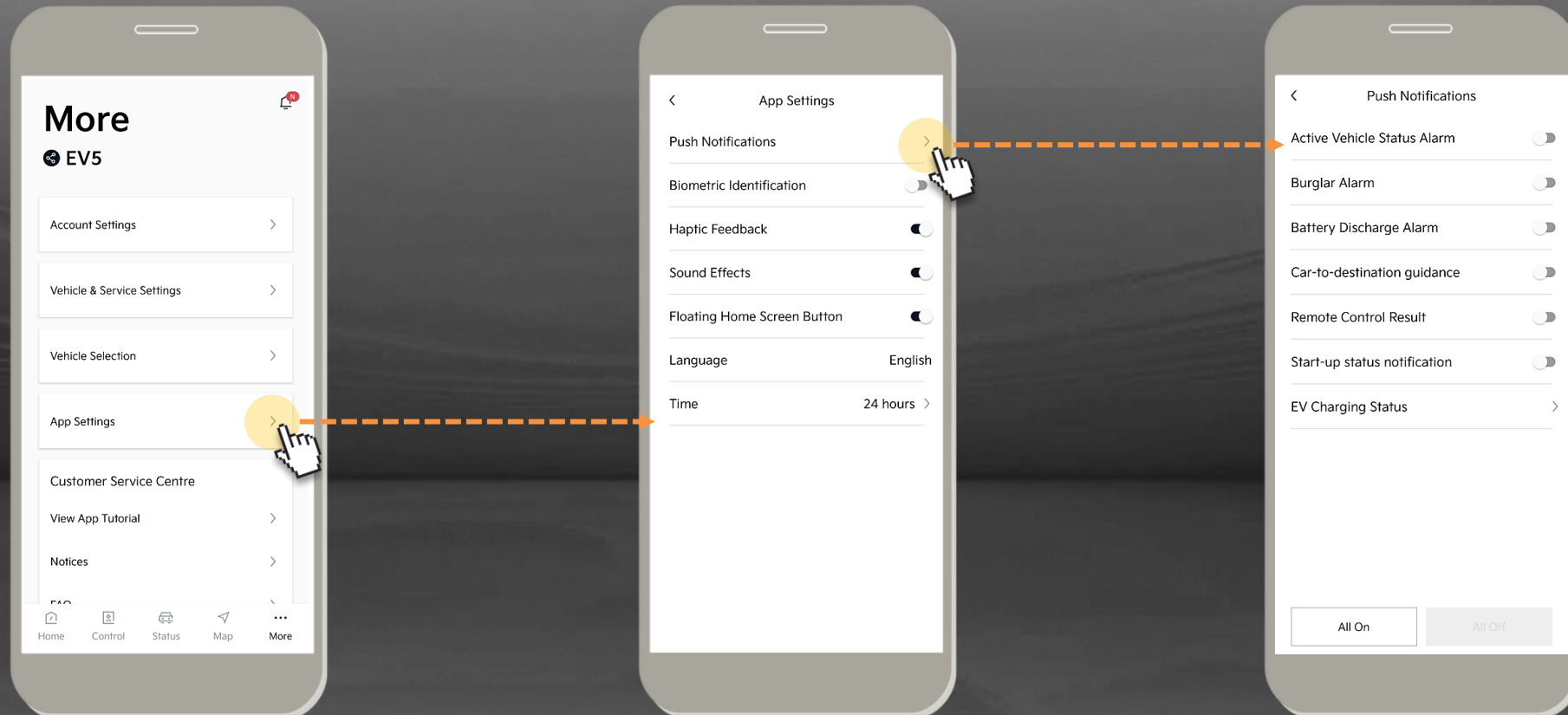
More > Vehicle & Service Settings

You can also view the vehicle's subscription information and manage the shared vehicle settings. Under Subscription Information, you can check the subscription start and expiry dates. Under Shared Vehicle Settings, you can remove shared users.



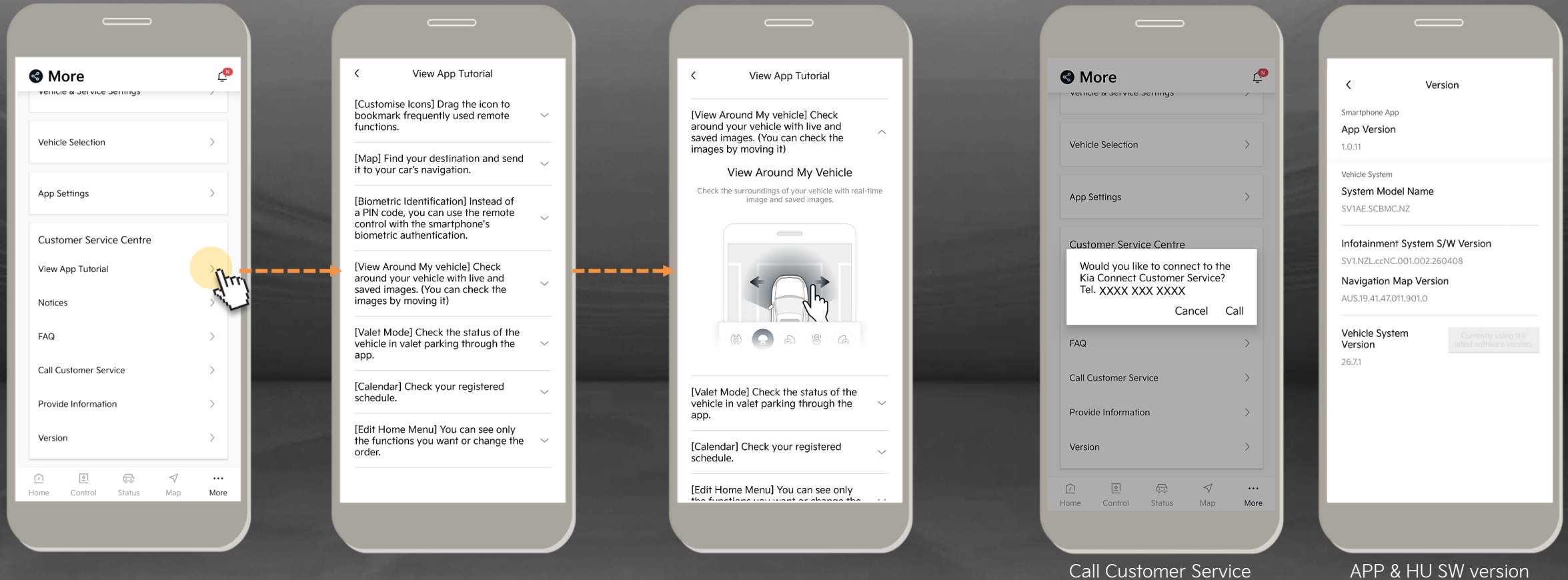
More > App Settings

Here you can configure the main functions and settings of the Kia Connect app. You can set whether to receive push message notifications, biometric recognition and sound effects during remote control transmission. You can also set up various Push message notifications provided by the app.



More > Customer Service Centre

In the Customer Service Centre, you can find information on new features and simple instructions for using the main features of the app. In addition, users' FAQ can be checked in detail on the web screen, and update to the latest Software Version where applicable.



Call Customer Service

APP & HU SW version

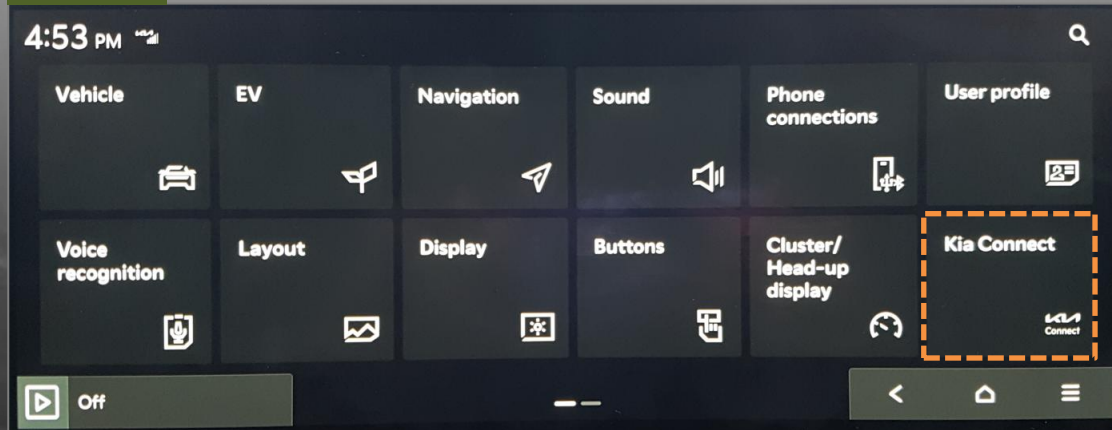
7. Kia Connect Deactivation

- Part 1. Deactivation through In-Vehicle Screen
- Part 2. Deactivation through Kia Connect APP

(1.1) Deactivation Process through In-Vehicle Screen

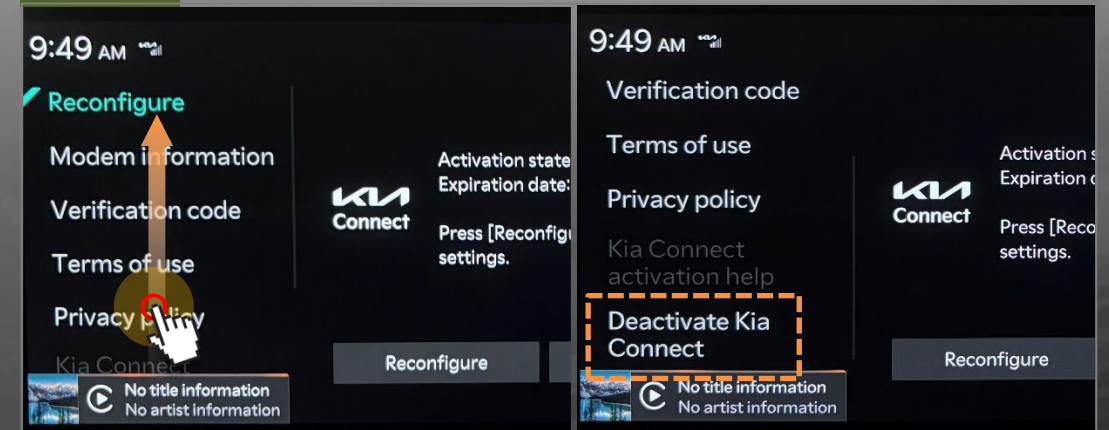
You can easily deactivate your "Kia Connect" services via your vehicle infotainment system by following simple steps!

Step 1.



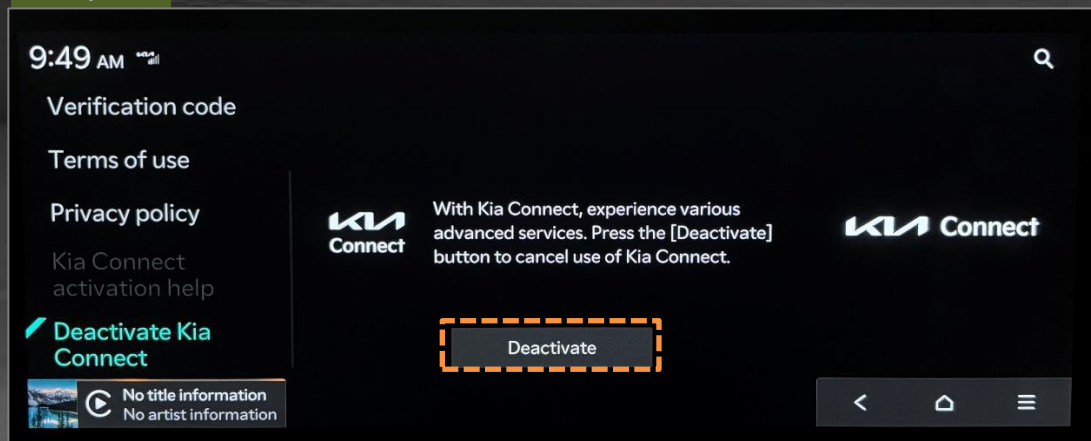
Click on the 'Kia Connect' button on the home set up screen

Step 2.



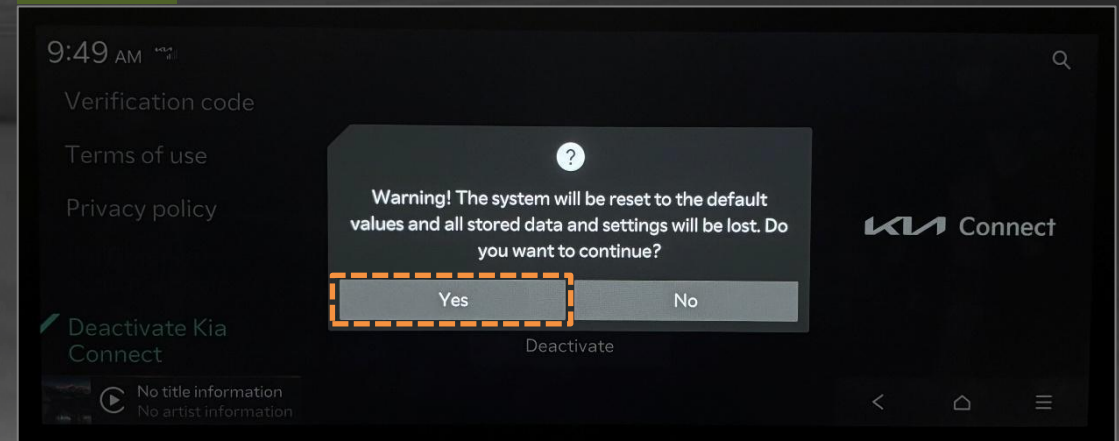
Scroll down to the last option and click on 'Deactivate Kia Connect'

Step 3.



Press on the 'Deactivate' button

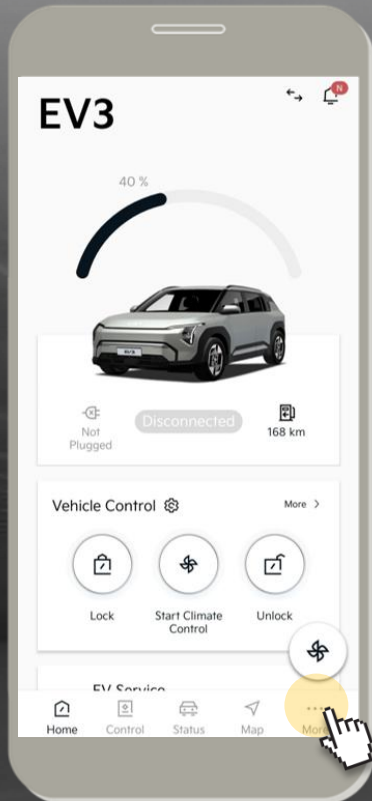
Step 4.



Click 'YES' and the deactivation process will be completed

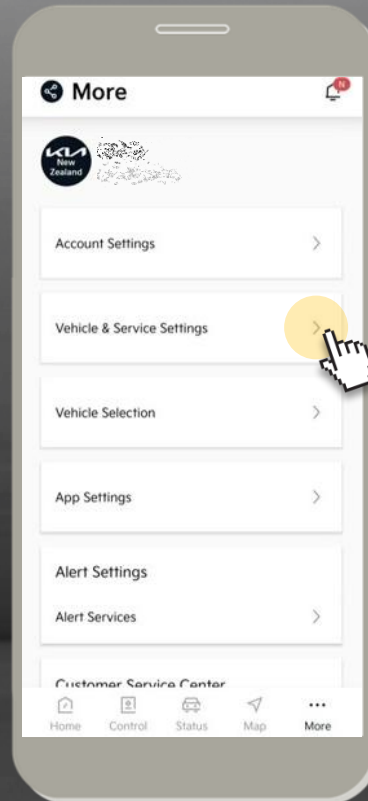
(2.1) Deactivation Process through Kia Connect APP

Step 1.



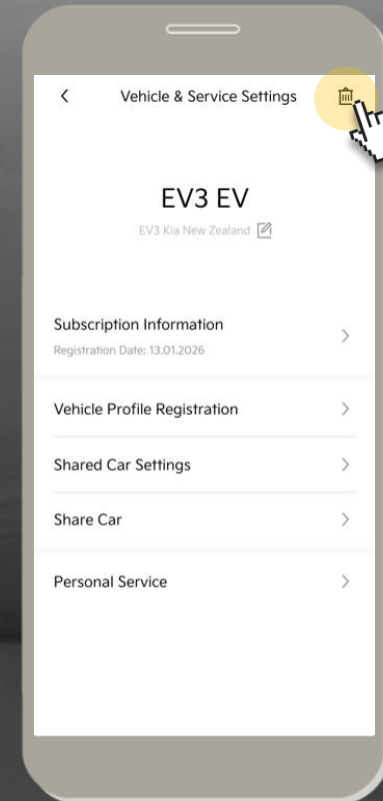
Click 'More' in the bottom of the home page

Step 2.



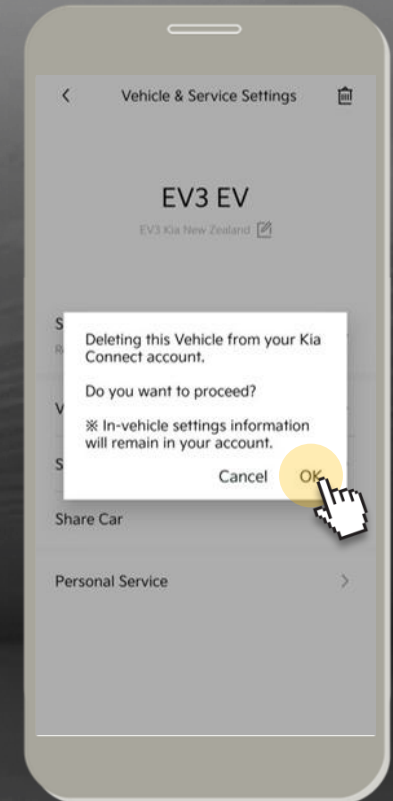
Click 'Vehicle and Service Settings'

Step 3.



Click the bin icon in the top right-hand corner

Step 4.



Click 'OK' to unenroll the vehicle from your Kia Connect account

[Kia Connect Activation](#)

[Home](#)

[Control](#)

[Status](#)

[Map](#)

[More](#)

[Kia Connect Deactivation](#)

[Contents](#)



Movement that inspires